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Date: 7-12-

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT YUCCA MOUNTAIN QUALITY ASSURANCE DIVISION QUALITY ASSURANCE SURVEILLANCE REPORT OF REVIEW OF PROGRAM RECORDS WITH LEGIBILITY DEFICIENCIES SURVEILLANCE NUMBER YMP-SR-93-007 CONDUCTED DECEMBER 21, 1992 THROUGH JANUARY 8, 1993

ACTIVITIES SURVEILLED:

ALL AUDIT REPORTS FOR FISCAL YEAR 1992 FOR
INSTANCES OF RECORD LEGIBILITY PROBLEMS, RECORD PACKAGES HAVING
LEGIBILITY PROBLEMS IDENTIFIED DURING AUDITS,
RESOLUTION ACTIVITY TO DATE FOR
OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT
CORRECTIVE ACTION REQUEST YM-93-004
AND FOR ROOT CAUSE OF RECORDS LEGIBILITY PROBLEMS

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1.0 EXECUTIVE SUMMARY

This surveillance was performed to establish the number of records packages with legibility deficiencies that had been reported in audits performed during the Fiscal Year (FY) 1992 reporting period and to evaluate the root cause along with proposed resolution to Corrective Action Request (CAR) YM-93-004. The proposed response to the CAR incudes a revision to Administrative Procedure (AP)-1.18Q that previously allowed entry of deficient records by all Las Vegas, Nevada, record sources. This revision requires stricter controls for establishing adequacy of records to be accepted. Currently, the proposed response is unapproved and has no official status.

2.0 SCOPE

This surveillance determined the number of records packages that have been identified with illegibility problems during the conduct of FY 92 audits, and evaluated the deficiencies for root cause along with CAR YM-93-004 proposed resolution for assurance of correction.

3.0 SURVEILLANCE TEAM

Thomas E. Vandel, Senior Quality Assurance Engineer, MAC Technical Services/Yucca Mountain Quality Assurance Division

4.0 PERSONNEL CONTACTED DURING THE SURVEILLANCE

John Gandi, U.S. Department of Energy (DOE), Manager, Information Resources JoAnne Jacobson, Management and Operating Contractor (M&O/TRW), Supervisor, Central Records Facility

Lynda Lee, M&O/TRW, Manager, Project Records Center
Kim Quinnell, M&O/TRW, Work Leader, Microfilm Processing Center
Carol Rickford, M&O/TRW, Records Management Supervisor
Cindy Sellards, Science Applications International Corporation, Records Management
Specialist

5.0 SURVEILLANCE RESULTS

5.1 Requirements Tree

The following represent the requirements specific to the legibility concern:

10 CFR Part 50, Appendix B: No requirement NQA-1, Basic: Section 17.0, "QA Records," requires records should be legible NQA-1, Supplemental 17S-1: Section 3.2(c) requires procedures for receipt and inspection of incoming records DOE/RW-0333P Quality Assurance Requirements and Description document: Section 17.2.3.c requires legibility and completeness of QA records shall be verified

Records Management Plan:

Appendix B, Section B.3.2 requires review of incoming records for adequacy for microfilming

Appendix B, Section Part 4 requires completed films must be reviewed for faults and redone if required.

5.2 Illegible Packages

The following records packages were found to be illegible:

Los Alamos National Laboratory Packages (Audit Report YMP-92-12) PR Z 3407 NNA 91048/4414 PR Z 3407 NNA 91048/4416

Sandia National Laboratories Packages
(Audit Report YMP-92-22)
51/L02-03/01/80 Mechanical Properties
51/L02-07/11/90 Linear cutting tests
55/F13-05/15/87 Prototype thermal stress testing

Lawrence Livermore National Laboratory (LLNL) Packages (Audit Report YMP-92-02 and CAR YM-92-068) 91039-0264-0435 Scientific Notebook 00142

Yucca Mountain Site Characterization Project Office Packages (Audit Report YMP-92-24 and CAR YM-93-004) NNA 920807.066 NNA 920807.076

5.3 Surveillance Details

Review of all FY 92 audit reports established the records packages with illegibility problems (see 5.2 above). All of the packages listed, except the LLNL package, were considered to have the same root cause problem.

AP-1.18Q, Revision 1, allowed blanket use of a documentation stamp on the cover page of packages that contained illegible documents. This allowed packages, with deficient information, to become records. A proposed corrective action response to

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CAR YM-93-004, includes a revision to AP-1.18Q that will require a more positive approach to assuring legible records if at all possible or an application of a documentation stamp directly on an affected page.

A new form is proposed to be completed by the originator who will describe the impact of the deficiency. This form will then be placed directly preceding the affected page of the record and will be signed by the record source and the appropriate manager prior to submitting the record package to Las Vegas Local Records Center. The proposed response is under review by DOE.

The LLNL concern was an isolated incident where the microfilm record appeared to have cut off some of the information. However, corrective action review found that no information had been lost. The response acknowledged the deficiency; however, no quality related information was lost. This CAR was verified and subsequently closed.

6.0 RECOMMENDATIONS

The adoption of the proposed response to CAR YM-93-004 is recommended.