

Department of Energy

Washington, DC 20585

QA: QA

FEB 19 2003

S. H. Swenning Bechtel SAIC Company, LLC 1180 Town Center Drive, M/S 423 Las Vegas, NV 89144

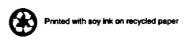
VERIFICATION OF CORRECTIVE ACTION AND CLOSURE OF DEFICIENCY REPORT (DR) BSC-01-D-129 REGARDING TIMELY TRAINING TO PROCEDURES

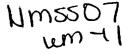
The Office of Quality Assurance staff has evaluated the corrective action of DR BSC-01-D-129 and determined the results to be satisfactory. As a result, the DR is considered closed.

If you have any questions, please contact either James Blaylock at (702) 794-1420 or John R. Doyle at (702) 794-5021.

OQA:JB-0715

Enclosure: DR BSC-01-D-129 R. Dennis Brown Director
Office of Quality Assurance





cc w/encl:

N. K. Stablein, NRC, Rockville, MD

Robert Latta, NRC, Las Vegas, NV (2 cys)

S. W. Lynch, State of Nevada, Carson City, NV

L. W. Bradshaw, Nye County, Pahrump, NV

D. T. Krisha, BSC, Las Vegas, NV

D. W. Pearman, BSC, Las Vegas, NV

J. R. Doyle, NQS, Las Vegas, NV

W. J. Glasser, NQS, Las Vegas, NV

D. G. Opielowski, NQS, Las Vegas, NV

W. J. Arthur, III, DOE/ORD (RW-2W), Las Vegas, NV

W. J. Boyle, DOE/ORD (RW-40W), Las Vegas, NV

E. R. Cooper, DOE/ORD (RW-40W), Las Vegas, NV

B. M. Terrell, DOE/ORD (RW-40W), Las Vegas, NV

J. D. Ziegler, DOE/ORD (RW-40W), Las Vegas, NV

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY NO.BSC-01

ORIGINAL
8. DEFICIENCY REPORT
CORRECTIVE ACTION REPORT NO.BSC-01-D-129
NO.BSC-01-D-129 8/19/01
PAGE 1 OF / AA
QA: علا

WAS		QA: L				
DEFICIENCY/CORRECTIVE ACTION REPORT						
1. Controlling Document:		2. Related R	eport No.:			
AP-2.1Q, Rev. 1, ICN 0, Indoctrination and Training of P	ersonnel	BSC-ARC-0	1-08			
3. Responsible Organization:	4. Discussed With:					
Bechtel SAIC Company LLC (BSC)	P. Dixon, J. Archuleta, B. M	iellor, P. Turn	er,			
5. Requirement:						
AP-2.1Q, paragraph 5.4.2 states "Employee: a) Complete Requirements Matrix. b) Document completed indoctrinat attachment 6, Computer-Based Training Completion, or s provided to the TO."	ion and training using Attach	ment 5, Traini	ng attendance Record, or			
6. Description of Condition:	÷					
Contrary to the above, no objective evidence of completion Training Requirements Matrices(TRM), could be identifie		individuals, a	s specified in the approved			
NAME TRM JOB FUNCTION	ON REQUIREI	TRAINING	NOT COMPLETED			
G. Valentine A. Eddebbarth A. Meijer A. Orrell Hong-Nian Jow L. DeLoach SCIENCE 6/4/01 SCIENCE 6/4/01 SCIENCE 6/4/01 SCIENCE 6/4/01 SCIENCE 6/4/01 WP Manager/I WP Manager/I WP Manager/I WP Manager/I Data Verificat Scientist Scientist Scientist	entine SCIENCE 6/4/01 WP Manager/Lab. Lead, etc. AP-16.1Q, AP-2.21Q WP Manager/Lab. Lead, etc. AP-16.1Q, AP-2.21Q AP-3.11Q SCIENCE 6/4/01 WP Manager/Lab. Lead, etc. AP-16.1Q, AP-2.21Q AP-3.11Q WP Manager/Lab. Lead, etc. AP-16.1Q, AP-2.21Q AP-16.1Q, AP-2.21Q AP-16.1Q, AP-2.21Q AP-16.1Q, AP-2.21Q AP-16.1Q, AP-2.21Q AP-3.15Q Scientist AP-3.15Q AP-SIII.1Q SCIENCE 6/4/01 Scientist AP-SIII.1Q					
(Continued on continuation page)						
7. Initiator: John R. Doyle 10. Recommended Actions: Date 8/22/0	9. Does a stop work co	ondition exist? (Not required for a DR) B			
NONE.			•			
11. QA Review: P n V	12. Response Due Da	to:				
QAR John R. Doyle Date 8/29/	12. Response Due Da		ssuance			
13. DOQA Issuance Approval:	1 20	۸ ۸				
	signature Jame Blay	lalfa	Date 9/7/01			
22. Corrective Actions Verified OAR The Date 02/12/0	23. Closure Approved DOQA James 7	by: Blaybal for	Date 2/19/03 Rev. 12/20/1999			

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

8. X DR/CAR Stop Work Order
NoBSC-01-D-129 59

DEFICIENCY/CORRECTIVE ACTION REPORT/STOP WORK ORDER CONTINUATION PAGE

BLOCK 6 - CONTINUED

NAME

TRM

JOB FUNCTION

REQUIRED TRAINING NOT COMPLETED

C. Sharrocks

Office of GM 5/3/01 Technical Processes

Technical Work Process (TWP)

E. Segura

Engineering 5/29/01 Engineer/Scientist

AP-16.1Q

W. French L. Southworth Engineering 5/29/01 Checker

Information Compl- Software Qual./Compl. Mgr

AP-SI.1Q AP-16.1Q

ance Dept. 6/13/01

(Note: The Chief Science Officer's Training Requirements Matrix, Rev. 0, was dated 4/24/01. Rev. 1, dated 6/4/01, added some job functions and changed Class # designations but the training requirements remained essentially the same.)

TYPE RESPONSE:	
Initial	OFFI
☐ Complete	RADIOACTIVI
☐ Amended	U.S. DEPA
☐ Amended	WAS

Exhibit AP-16.1Q.1

ICE OF CIVILIAN

DR/CAR NO. BSC-01-D-129

☐ Complete		ASTE MANAGEMENT IENT OF ENERGY	PAGE 2 OF	
☐ Amended	QA: QA			
	DEFICIENCY/CORRECTIV	/E ACTION REPORT (RESPONS	SE)	
14a. Immediate Actions		Jacobian and Training of Passanual (4	
a memorandum to distr describes improvement	ribution (Paul E. Turner to Distribution ts to the Training Matrix process and re understand their training requirements	doctrination and Training of Personnel, to, HRT.09/01.015, dated September 20, requests the distribution of training matrics. Training requirements and training ne	2001) that outlines and ices to project staff so that	
Compliance Date: 09/2	0/01			
determine, schedule an	d complete required training. Training	il on September 27, 2001 to access the Tig for those items indicated "I" (initial) is ne execution of quality-affecting work.		
on a real-time basis. A October 31, 2001 to det	an extent of condition database (TrainS monthly status is sent to Responsible termine the extent of condition of this	Serve). Training requirements and training Management. The needs report from Tr DR and determine impact, if any, on quantum of the service of	rainServe will be accessed by ality affecting work.	
16. Cause: (Attach res	ults of root cause determination prepa	ared in accordance with AP-16.4Q for a si	gnificant deficiency.)	
The cause of condition	will be provided in the complete response	onse.		
	· · · · · · · · · · · · · · · · · · ·			
	•			
			•	
17. Action to Preclude R	Recurrence:			
The action to preclude r	recurrence will be provided in the com	aplete response.		
- ,				
8. Due Date: 11/09/01		19. Response by: This response has bee	n coordinated with the BSC QE	
☑ For submittal of co	· · · · ·	identified in the DR database.		
☐ For completion of	corrective action	S. Swenning Date 10/09	9/01 Phone 702-295-5184	
0. Evaluation: 🛛 Accep	pt Partially Accept Reject	21. Concurrence:		
anchini).	mple 10/11/01. Date	DOQA Jame Blayboly	Date 10/11/q	

Rev. 12/20/1999

TYPE RESPONSE:	
🛛 Initial	
☐ Complete	
	:

⊠ Initial		OF CIVILIAN	DR/CAR NO. BSC-01-D-129
☐ Complete		ASTE MANAGEMENT	PAGE 2 OF
☑ Amended		MENT OF ENERGY	
	WASHIN	IGTON, D.C.	QA: QA
14a. Immediate Actions:	DEFICIENCY/CORRECTI	VE ACTION REPORT (RES	PONSE)
Same as 10/09/01 Respon	ISE		
Compliance Date:			
14. Remedial Actions:			
determine, schedule and c	omplete required training. Trainir	on September 27, 2001 to access ng for those items indicated "I" (inition execution of quality-affecting work	al) is to be completed by 12/27/01
Functional Managers will b	e provided with the extent of condition Management has determined	dition reports to determine the quali	ity-affecting training that is required
Block 18.	lior management has determined	that required training will be compl	eted by the due date indicated in
15. Extent of Condition:			
See Continuation page 3			
• •	of root cause determination prer	pared in accordance with AP-16.4Q	for a significant deficiency)
			· · · · · · · · · · · · · · · · · · ·
The deficiency was caused	because of a lack of attention an	d commitment by management and	staff to perform required training.
distribution (Paul E. Turner	to Distribution, HRT.09/01.015, d	ning or Personnel, and the training ated September 20, 2001) provided	department issued-memorandum to dispartment and staff an effective
eedback tool to determine	required training. The project ma	intains TrainServe, a real-time data	abase that establishes training
status and needs for each e	employee, however it has not bee	n widely acknowledged, resulting in	n lack of use.
17. Action to Preclude Rec	urrence:		
The BSC General Manager	is preparing a memorandum for o	distribution to management and sta	ff emphasizing the importance of
completing training. The me	emorandum will direct that require	ed quality affecting training identifie	d during the extent of condition
nvestigation identified in Blo	ock 15 be completed by the date	indicated in Block 18. The memora	andum will also emphasize the use
or the TrainServe database n addition, the Training Rec	so tnat project personne; may tak cords Manager provides a monthi	ce personal responsibility for the co	impletion of training. nanager for distribution to staff that
ocuments completed training	ing and training not taken or past	due.	lariager for distribution to start that
ersonal accountability is er	mphasized through the distributio	n of training matrices to project stat	ff so that staff may more clearly
inderstand their individual to	raining requirements. Training re	quirements and training needs are	also maintained on a real-time
asis in TrainServe.		_	
8. Due Date: February 9, 2	DO 13(01	19. Response by:	REP ASC QA
✓ For submittal of comple	•	S. Swenning	11/7/1
For completion of correct			11/09/2001 Phone 702-295-1631
0. Evaluation: Accept		21. Concurrence:	
IAR A	7 Date 11/08/01.	DOOA Jame Blaylork	to Date 11 / 16/9
hibit AP-16.1Q.1			Rev. 12/20/1999

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

8.	☑DR/CAR ☐ Stop Work Order
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	QA: QA

DEFICIENCY/CORRECTIVE ACTION REPORT/STOP WORK ORDER CONTINUATION PAGE

Block 15 Extent of Condition

The Training Department, under the direction of the Training Records Manager, prepared an Employee Training Status Report. This report, dated October 19, 2001, was used to perform the extent of condition. The initial determination of extent of condition applies to the BSC organization.

The report will be divided by functional manager in accordance with the system maintained by the Training Records Manager. Because the following organizations do not perform work subject to the requirements of the Quality Assurance Requirements and Description, no additional investigation will be performed:

Communication Dept: ORGAF Internal Audit Dept: ORGAG Project Controls Dept: ORGAK

In addition, Project organizations were not reviewed, as the functional reports, Manager of Projects, Manager of Engineering and Chief Science Officer, contain the required information.

Reports are being prepared for presentation to each functional manager. The report identifies the employee and the course not taken or past due. The functional managers are being asked to determine if there are any quality impacts from not completing the course. Many of the courses may be Initial Prior, that is, the course is not required to be complete unless work is to be accomplished in the course area. Similar impacts may be determined for Initial training, where strict, literal compliance may be at issue in not completing the training in 90 days, but there may be no quality impacts. If impacts are noted, the manager is being requested to explain and describe the impacts and to determine if additional conditions adverse to quality may exist. If conditions adverse to quality are identified, they will be documented in separate deficiency reports.

The complete response will be provided to describe any impacts concurrent with the completion date noted in Block 18.

Exhibit AP-16.1Q.2

Rev. 06/01/1999

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

8. ⊠DR/CAR ☐ Stop Work Order
NO. BSC-01-D-129
PAGE OF

QA: QA DEFICIENCY/CORRECTIVE ACTION REPORT/STOP WORK ORDER CONTINUATION PAGE REQUEST FOR EXTENDED PROCESSING Extended Actions: (Identify those corrective actions planned for completion beyond 100 days from issuance of the deficiency) The Extent of Condition Reports prepared for each functional manager requires review and determination of impacts, if any. The quality-affecting required training will be completed by the date noted below. Expected Completion Date: February 9, 2002 Justification: (Provide an explanation as to why the required actions can not be completed within 100 days) This is a project-wide deficiency that involves nearly all BSC organizations. The extent of condition, and subsequent determination and evaluation of impacts, is therefore, extensive. BSC Senior Management has determined that a 90-day time period for completion of required training and completing the determination of extent of condition will allow project activities to continue without adverse impact on project deliverables or resources within the training organization. Impact: (Provide an impact statement to indicate what affect not completing within 100 days will have relative to waste isolation and safety, and impact on other work, if any) Extending the completion date for this deficiency past 100 days will not impact work relative to waste isolation and safety. This impact determination is based on the following: Project personnel identified in the deficiency have been advised to complete required project training. Project functional managers will determine any subsequent impacts of not completing required training for those employees identified in the extent of condition. Impacts that are conditions adverse to quality will be documented in additional deficiency reports. Approvals Senior Management: Responsible Individual: D. Pearman S. Swenning **Printed Name** Signature **Printed Name**

S. Swenning
Printed Name

Signature

Date

Director, OCRWM (required for scheduled completion dates one year or more from initial issue)

NA

Lake Barrett (Act)

Signature

Date

Director Namagement:

Director Namagement:

Director, OQA:

Director, OQA:

Director, OQA:

Director, OQA:

Director, OQA:

Director, OQA:

NA

Lake Barrett (Act)

Signature

Date

Date

Exhibit AP-16.1Q.2

Rev. 06/01/99

TYPE RESPONSE:
☐ Initial
Complete
☐ Amended

OFFICE OF CIVILIAN

DR/CAR NO.						
BSC-01	-D	-129				
PAGE	1	OF	3			

☐ Amended Complete RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.					BSC-01-D-129 PAGE 1 OF				
			•					QA: QA	
	DEFICIENCY	CORRECTIV	VE ACTION RE	PORT (RESP	ONSE)				
14a. Immediate Actions:									
Same as 10/09/2001 Re	sponse					•			
Compliance Date:									
14. Remedial Actions:					:				
Twelve persons were ide complete training. To da revised. Training remain occurred. Training will be	ite, eleven person s for one person,	ns have complidentified in the	leted the training in the extent of condition	dentified or the	appropria	te matrix	has t	been	
15. Extent of Condition:								-	
The Extent of Condition he the BSC organization, incontinuation page. An Extended to respond. Resthat training information is are provided. The QAR responded.	cluding National La Ident of Condition Iponses are provides Subject to Privace	aboratories ar report was ge ded on the cor cy Act conside	nd subcontract pe enerated October ntinuation page. erations, therefore	rsonnel. Resul 9, 2001 and fun In summary, no no identifying tr	Its are pronctional or impacts or raits, other	vided on ganizatio occurred r than orç	the on wei I. Plea	re ase note	
See Continuation Page		1							
16. Cause: (Attach results o	f root cause determ	ination prepare	ed in accordance wi	th AP-16.4Q for a	significant	deficienc	y.)		
Same as 11/09/2001 Res	ponse								
	•								
17. Action to Preclude Recu	rrence:								
See Response dated 11/0 titled "A message from Ken				a memorandum	in BSC to	day date	∍d 01/	21/02	
18. Due Date: 04012002	· · · · · · · · · · · · · · · · · · ·		19. Response by:	S Swenning F	SICINA-	RFK	8-11	W-00	
☐ For submittal of comp	•		l /	A Constitution of				, 02	
☑ For completion of cor		3	Date 02082002	*P/	Phone 2	95-5184			
20. Evaluation: 🖾 Accept	Partially Accept] Reject	21. Concurrenc	e: (
QAR Shr V Jug.	L. Dat	te 2/14/02.	DOQA James	. Broglote	<u> </u>	Date 2	127/	102	
Exhibit AP-16.1Q.1							Rev. 1	12/20/1999	

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

8. ⊠DR/C		ork Order
NO. BSC	-01	-D-129
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DEFICIENCY/CORRECTIVE ACTION REPORT/STOP WORK ORDER CONTINUATION PAGE

Block 15, Extent of Condition (cont.)

General Manager

Ten persons were not current with assigned QA related training programs. Two persons remain to complete records training. There is no quality impact as records were processed by administrative staff. Two persons remain to complete AP-5.1Q training. Products approved by these staff have been subject to extensive review through the AP-5.1Q process, therefore no impact occurred.

Business Management

CFO - Six persons were not current with assigned QA related training programs. Two of the persons no longer work in the organization. The other four individuals have completed their assigned training. No QA related work was performed by any of these individuals, therefore no impact occurred.

HR / Training – One person was not current with assigned QA related training programs. She has completed her assigned training. No QA related work was performed by this individual, therefore no impact occurred.

ATSS - Thirty one persons were not current with assigned QA related training programs. Nine of the persons no longer work in the organization. Seven individual training requirement matrixes were changed removing the training requirements. The other fifteen individuals have completed their assigned training. No QA work related to the training not taken was performed by any of these individuals, therefore no impact occurred.

Strategic Planning and Program Integration

Sixteen persons had not completed training for procedures to include AP-16.1Q, AP-SIII.1Q, AP-2.20Q, AP-3.10Q, and Creation/Maintenance/Use & Disposition of OCRWM Records. Further review of the activities performed by those individuals lacking training, including the results of self-assessment report number SA-SP&PI-2001-001 conducted during November 2001, indicated that some individuals were incorrectly classified and should not require such training. However, in all cases, none of the individuals involved had performed any quality affecting work subject to those procedures, therefore no impact occurred.

Quality Assurance

Fourteen persons were identified as not completing training. All persons have completed all quality-related training designated as "I"/required initially. A detailed assessment determined that no impacts occurred for these fourteen staff.

Chief Information Office

25 persons had not completed training. All work on the CIO Requirements Training Matrix is identified as IP. In 13, cases work was performed to procedures without completing the required training. All employees have been counseled to complete training prior to performing work activities where training is required. Review of the work completed did not identify any impacts. One person was removed from Software Qualification work until training can be completed.

Chief Science Office

Four persons were not current with assigned QA related training. No work was performed to these processes, therefore no impact occurred. Two persons have not completed required training. In both cases, neither staff performed to these processes, therefore no impact occurred. One staff on extended leave has not completed training. The Science matrix has been revised and expanded, especially in the area of Laboratory lead and management training. Ongoing training needs are being satisfied as individual and training department schedules permit.

Engineering

171 persons assigned to Engineering were identified as having not taken specified training courses. Of this total, 125 had not taken "IP" courses ("IP" courses are only required if performing related work). Of the 125, none performed work that

Exhibit AP-16.1Q.2

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OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

8.	Stop Work Order D-129 No. BSC-01-001
	NO. BSC-01-2-001

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DEFICIENCY/CORRECTIVE ACTION REPORT/STOP WORK ORDER CONTINUATION PAGE

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Block 15, Extent of Condition (cont.)

Engineering (Continued):

would have required the training. The remaining persons had not taken "I" courses (courses required, regardless of specific work performed). However, regardless of the type training, i.e., "I" or "IP", all of the 171 respondents reported that the lack of training had no adverse impact on the quality of the work they performed. Therefore, no impact occurred.

The engineering training requirements matrix continues to be refined to both add and delete training requirements. Training is tracked by management and administrative staff on an ongoing basis.

ESH

Sixteen persons had not completed Initial training. Work was done to AP-5.1Q, AP-2.1Q, AP-2.20Q, and AP-16.1Q. The work completed was either approval of work done by trained staff; was done to processes where established review processes exists or was not quality affecting activities (even though done to Q procedure). Therefore, no impact occurred. A number of other persons had not completed "initial prior" training, however no work was performed to these procedures.

Procurement

Ten persons were identified. All persons have completed training identified. There were no impacts. Even though those personnel identified above were not in strict compliance with completing the training within 90 days, there were no corresponding quality impacts.

Manager of Projects

Two persons had not completed Records training, one person had not completed the program overview, and one person had not completed AP-16.1Q training. Training has now been completed. No quality impacts were identified. The person identified as not completing the program overview did not perform any quality-affecting activities. Other training was designated as Initial Prior. No Impacts occurred in these areas. One person was incorrectly assigned in the matrix. This has been corrected. As in other areas, training is ongoing and improvements to the training matrix are being made as needed.

LBNL

42 persons were initially identified. 28 of these persons no longer work on the project. Thirteen individuals on the Training Status Report had not had training completed at the time the Training Status Report was generated, but have since received training. A detailed assessment determined that no impacts occurred for these thirteen staff.

SNL

Thirty persons were identified as not completing training. Fifteen persons are no longer assigned to the project or do not perform quality-affecting work (students). Nine of the remaining fifteen have completed training. The remaining six are scheduled to complete training. A detailed assessment determined that no impacts occurred for these fifteen staff.

LANL

Fourteen persons were identified as not completing training. One person was identified as IP and had not performed work to these processes. Two persons are no longer employed. A detailed assessment determined that no impacts occurred for any of the fourteen persons identified.

LLNL

One hundred six persons were not current with assigned QA related training programs. Thirty three persons no longer work in the organization. Seven individuals were unable to attend the course in the allotted time frame, but are scheduled this month. The other sixty three participants have completed their assigned training. No QA work related to the training not taken was performed by any of these individuals. Therefore, no impact occurred.

Exhibit AP-16.1Q.2

Rev. 12/20/1999

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

]DR/CAR] Stop Work Order
N	D. BSC-01-D-129
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QA: QA

DEFICIENCY/CORRECTIVE	E ACTION REPORT	STOP WORK ORDER	R CONTINUATIO	N PAGE
	REQUEST FOR EXTE	NDED PROCESSING		
Extended Actions: (Identify those correcti	ve actions planned for co	empletion beyond 100 days	from issuance of the	deficiency)
Remedial Action remains to be completed	for one person.			
·				
Expected Completion Date: April 1, 2002				
Justification: (Provide an explanation as to	o why the required action	s can not be completed with	nin 100 days)	
The person was notified on September 27	, 2001 to complete the re	emedial actions. One trainir	ng class remains to b	e completed.
•				
Impact: (Provide an impact statement to in safety, and impact on other work, if any)	ndicate what affect not co	ompleting within 100 days w	ill have relative to wa	iste isolation and
Extending the completion date for this def impact determination is based on the follo 6 has been completed. No impact occurre	wing: A comprehensive	Il not impact work relative to Extent of Condition, to inclu	waste isolation and ude those persons id	safety. This entified in Block
	•			:
				·
• •				
			et e	
Approvals				
Responsible Individual:		Senior Management:	. ^	/
815				V 2/14/02
S. Swenning	021402	D. Pearman	0 / 40 / 32	7,
Printed Name Signature	Date	Printed Name	Signature (Date
DOE Project Management:		Director, OQA:	1/0	
J.R. Dree MCW	Je 2/26/02	Ram Munny	D) 000	Mr apolo
Printed Name Signature		Printed Name	Signature	Date
Director, OCRWM (required for scheduled	completion dates one ye	ear or more from initial issue	2)	
NA	NA NA			. [
Lake Barrett (Act)	Signature	Date		
xhibit AP-16.1Q.2	_			Rev. 06/01/99



ATTACHMEN TITO

DR BSC-01-D-0129 pl.f2

Memorandum

OA: N/A

To:

Distribution

No:

HRT.09/01.015

From: Paul E. Turnerfault Justines

Date: September 20, 2001

Re:

Training Requirements Matrix

CC:

RPC = 2 Pages

(TRM)

Effective September 14, 2001, AP-2.1Q, Indoctrination and Training of Personnel requires that BSC Functional Managers provide their employees with a copy of all applicable Training Requirements Matrices.

Each organization maintains the electronic version of their organization's Training Requirements Matrix (IRM). A signed hard copy is sent to the Training organization for entry into TrainingServer and submittal to the Records Processing Center. Enclosure 1 is a hardcopy of the most recent TRM the Training organization has received from your organization.

BSC employees, staff augmentation subcontractors, and national laboratory personnel also have training requirements assigned by the BSC General Manager through the General Employee TRM (enclosure 2) in POL-MG-004, BSC Policy for Establishing Training Requirements.

Please provide each of your employees a copy of all Training Requirements Matrices that are applicable to the individual, including the General Employee TRM. Christine Drummond, Training Supervisor, e-mailed each of you two reports on September 18 that could be helpful in determining what TRM to give to each respective employee.

- The Employee List report provides a list of all employees the Training organization has identified as being assigned to you. This information comes from Organization Charts, Employee Status Change Notices, and the BSC PeopleSoft database.
- The Employee Status report lists all of the job functions assigned to an individual from the applicable Training Requirements Matrices and the status of completion of those requirements. The Job Function titles on the Employee Status report can be matched to the applicable TRM.

Please contact Christine Drummond of my staff at 702-295-5380, if you have any questions.

PET/Ikb

linclosures:

- 1. Training Requirements Matrix
- 2. General Employee Training Requirements Matrix

MAR 20'02 10:

10:33 No.002 P.03

DA BSC-01-D-129 plof2

IIRT.9/01-015 September 20, 2001 Page Two

Distribution (cont.): Maxine Carver, SUM1/423 M. J. d'Ouville, SUM1/423 R. S. Hajner, SUM1/423 Jeff Halliday, SUM1/423 Kcn Hess, SUM1/423 D. T. Krisha, SUM1/423 M. M. Maxfield, SUM1/423 A. R. Myatt, SUM1/423 Collin Moller, BSC1 J. F. Pelletier, SUM1/423 R. P. Saval, SUM1/423 Charles Sharrocks, SUM1/423 C. D. Sorensen, SUM1/423 J. E. Van Bibber, SUM1/423 M. D. Voegele, SUM1/423 D. D. Von Der Linden, SUMI/423 R. F. Wemheuer, SUM1/423 J. S. Whiteraft, SUM1/423 N. H. Williams, SUM1/423

BSC-01-0-129 PIOFI



Steven Swenning

02/07/2002 01:53 PM

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Subject: REQUIRED TRAINING-DR 129

QA:N/A Exclusionary



Steven Swenning

09/27/2001 02:50 PM

To:

Paul Dixon/YM/RWDOE@CRWMS, Greg Valentine/YM/RWDOE@CRWMS, Al Eddebbarh/YM/RWDOE@CRWMS, Arend Meijer/YM/RWDOE@CRWMS. Andrew

Forwarded by Steven Swenning/YM/RWDOE on 02/07/2002 01:55 PM

Orrell/YM/RWDOE@CRWMS, hjow@sandia.gov@CRWMS, deloach2@llnl.gov@CRWMS, Kearn

Lee/YM/RWDOE@CRWMS, Charles Sharrocks/YM/RWDOE@CRWMS, Ernesto Segura/YM/RWDOE@CRWMS, William French/YM/RWDOE@CRWMS, Lyle

Southworth/YM/RWDOE@CRWMS

CC:

Don Pearman/YM/RWDOE@CRWMS, Michael Voegele/YM/RWDOE@CRWMS, James

Whitcraft/YM/RWDOE@CRWMS, Steven Swenning/YM/RWDOE@CRWMS

Subject: REQUIRED TRAINING-DR 129

QA:N/A Exclusionary

You have been identified in BSC-01-D-129 as deficient in completing required training. Please take the steps necessary to schedule and complete this training.

Your functional manager/Lab Lead can provide you with information on your required training or you may refer to the TrainServer database. Please email or call me at 702-295-1631 if you have any questions.

shs

ATTACHMENT 3 TO DR BSC-01-0-129 plof 2



Paul Turner

01/02/2002 02:14 PM

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Pete Maxfield/YM/RWDOE@CRWMS, DeiDre Barney/YM/RWDOE@CRWMS, Melinda D'Ouville/YM/RWDOE@CRWMS, Eric Koppitsch/YM/RWDOE@CRWMS, Christine

Drummond/YM/RWDOE@CRWMS, Barry Mellor/YM/RWDOE@CRWMS

Subject: Response to BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

Subject: BSC-01-D-129 Actions Requested.

Not A Federal Record

Steve,

I have obtained the following information from Pete Maxfield's direct reports and their associated organizations as requested in your attached e-mail. Using the training reports and the actions and questions as a guide, here are the results of survey within Pete Maxfield's organizations.

CFO - Six persons were not current with assigned QA related training programs. Two of the persons no longer work in the organization. The other four individuals have completed their assigned training. No QA related work was performed by any of these individuals, therefore no impact occurred.

HR / Training - One person was not current with assigned QA related training programs. She has completed her assigned training. No QA related work was performed by this individual, therefore no impact occurred.

ATSS - Thirty one persons were not current with assigned QA related training programs. Nine of the persons no longer work in the organization. Seven individuals training requirements matrixes were changed removing the training requirements. The other fifteen individuals have completed their assigned training. No QA work related to the training not taken was performed by any of these individuals, therefore no impact occurred.

This email should satisfy the request made by you in the following email. If you have any questions please call me.

Paul Turner

--- Forwarded by Pete Maxfield/YM/RWDOE on 11/08/2001 02:51 PM ------



Steven Swenning

11/08/2001 02:10 PM

To: cc: Pete Maxfield/YM/RWDOE@CRWMS
Don Pearman/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

The purpose of this email is to inform you again about DR 129 and to request your assistance in completing the corrective actions. Training Reports for your functional organization are attached. These reports contain ONLY the quality-affecting activities that are identified in the deficiency. This list represents the extent of condition for your organization. It does not track other training requirements. The response to the deficiency is attached below.

- 1. Determine if training was required (I) or required prior to performing work (IP)
- 2. Inform the employee that "I" training is required and that "IP" training is required prior to performing

AMACHMENT 3 TO DR 850-01-0-129 p2.f2

work.

2. Determine if work was performed to these procedures.

3. Determine the impact of performing the work without the required training.

4. Document your assessment of the impact.

We have committed to close this deficiency in the next 90 days. Please schedule your impact assessment accordingly, and request that your employees schedule training as soon as possible. Your response by January 15, 2002 is requested. If you have any questions, please see the response below, or call Steve Swenning at 702-295-5184.

APPRIMENT 4 B8C - 01-0-129 plof/

From:

James George on 01/11/2002 11:15 AM EST

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Collin Moller/MV/RWDOE@CRWMS, Thomas Swift/MV/RWDOE@CRWMS, Steve

Dana/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Requested Actions.

Federal Record Status Not Determined

Issue:

The BSC East organization has completed the actions requested for deficiency report BSC-01-D-129 for the Strategic Planning and Program Integration (SP&PI) group in Washington, DC.

Using the training reports, the guidance contained in the 11/08/01 memorandum from Steven Swenning to Collin Moller, and the instructions contained in the last paragraph of Block 15 (Extent of Condition) of the DR, the SP&PI group conducted a review of employee "Initial" and "Initial Prior" training requirements.

The review of the employee training records and training matrices indicated that several employees had not completed training for some procedures to include AP-16.1Q, AP-SIII.1Q, AP-2.20Q, AP-3.10Q, and Creation/Maintenance/Use & Disposition of OCRWM Records. Further review of the activities performed by those individuals lacking training, including the results of self-assessment report number SA-SP&PI-2001-001 conducted during November 2001, indicated that some individuals were incorrectly classified and should not require such training, however, in all cases, none of the individuals involved had performed any quality affecting work subject to those procedures.

Path Forward:

Individual training matrices will be revised as needed; notice will be sent to all employees informing them that they need to be aware of their training requirements, and that they are responsible to complete Initial training as it is made available and Initial Prior training prior to performing any work subject to QARD controls; and the local QA representative will continue to monitor the training situation until the training requirements are completed.

However, based on the results of the review, we have determined that there has been no adverse impact on work subject to QARD controls.

This Lotus Note is to satisfy the request for actions for the subject DR. Please contact me if you have any questions or require additional information.

Collin Moller.

DR 85c-01-0-129

WEST-THOMPSON

01/14/2002 08:28 AM



To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Don Krisha/YM/RWDOE@CRWMS, John Carter/YM/RWDOE@CRWMS

Subject: Re: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

Attached is the BSC/QA response for the above referenced DR. If you have any questions or need further information, please let me know. pam

DR129responsejan02

AMACUMENT 5 TO BIC-61-0-129 plof 2

1/8/2002

To: Steve Swenning

Fr: Pam West-Thompson for Don Krisha, BSC/QA

Re: Response for BSC-01-D-129

Response to your e-mail of 11/08/2001:

All BSC/QA employees were provided a copy of the BSC/QA Training Matrix and informed via their Training Matrix and/or supervisor of the designations of "1" and "1P".

Referring to the Employee Training Status Report, 11/05/2001, which was used as the basis for extent of condition, the BSC/QA current training status is as follows:

BSC/QA staff and management have completed all quality-related training designated as "I"/required initially. There has been no impact or condition adverse to quality due to previously outstanding requirements. Specific individuals and training dates are listed below.

The following individuals completed AP-2.20Q training on 11/27/01: Robb Keele – related work not performed prior to training Leopoldo Buenviaje – related work not performed prior to training Dan Klimas –related work not performed prior to training James George – related work not performed prior to training Ken Gilkerson – related work not performed prior to training Donna Sinks – related work not performed prior to training

Ardell Whiteside has not yet completed AP-2.20Q training, but has not performed a self-assessment and is out on medical leave.

Robert Hartstern – AP-2.1Q, AP-2.2Q - completed 12/19/01: no adverse impact. Hartstern previously completed a "read and sign" requirement to preceding procedures; acted as QAR for training related corrective actions, including assisting in development of current procedure revisions.

Don Krisha - Creation, Maint., Use & Disposition of OCRWM Records - completed 8/14/01; no adverse impact

Richard Powe – AP-2.2Q – completed 11/19/01 No adverse impact; completed previous training and read & sign, but could not retrieve documentation. Therefore Powe attended class again.

Charles Warren - AP-SIII.1Q - Briefing attended 9/3/99; classroom completed 11/12/01

Dan Klimas – AP-16.1Q – completed 11/16/01; AP-2.2Q – completed 11/19/01 – no adverse impact; completed previous training, including read and sign; oversight for all activities under purview of manager.

Betsy Kornegay - AP-16.1Q completed 11/19/01 - no adverse impact - no related work performed.

IP requirements not yet completed. Listed individuals have not performed work related to this procedure:
AP-3.15Q
James E. Clark
James George
Cynthia Humphries-Alder

A current copy of the BSC/QA Training Needs Report is also available.

ATTREMUENT 6

Connie White Yelder 01/29/2002 10:26 AM



DR BSC -01- D-129 plof 4

To:

David Calloway/YM/RWDOE@CRWMS, Charles Sharrocks/YM/RWDOE@CRWMS, Robert Stoner/YM/RWDOE@CRWMS, Steven Swenning/YM/RWDOE@CRWMS, Paul

Turner/YM/RWDOE@CRWMS

CC:

Subject: CIO Response for DR-129

QA:N/A Exclusionary

Attached is the initial response for the CIO organization in reference to DR-129. Please direct questions to David Calloway at 5-5562.



Thank you, Connie

APPACHMENTE TO DA BSC - 01-D-129 p2.F4

The following information contains the CIO organization's response to BSC-01-D-129. Listed below are the sections within the CIO that have employees performing quality affecting work and applicable answers the following questions:

- 1. Determine if training was required (I) or required prior to performing work (IP)
- 1. Inform the employee that "I" training is required and that "IP" training is required prior to performing work.
- 1. Determine if work was performed to these procedures.
- 1. Determine the impact of performing the work without the required training.
- 1. Document your assessment of the impact.

Geographic Information Systems

Erika Provost - LPTEC01-007 AP-SI.1Q Software Developer/User Training, LPTEC00-006 AP-5.1Q Plans & Procedures Process Control Training, LPTEC00-018 AP-6.1Q Controlled Document Submittals

Dolf Cardenas - LPTEC01-007 AP-SI.1Q Software Developer/User Training, LPTEC00-006 AP-5.1Q Plans & Procedures Process Control Training, LPTEC00-018 AP-6.1Q Controlled Document Submittals

Margaret Westcamp - LPTEC01-007 AP-SI.1Q Software Developer/User Training

Katherine Ho - LPTEC01-007 AP-SI.1Q Software Developer/User Training

Matthew Knop - LPTEC01-007 AP-SI.1Q Software Developer/User Training, LPTEC01-007 AP-SI.1Q Software

Developer/User Training (Scheduled 1/24), LPTEC00-006 AP-5.1Q Plans & Procedures Process Control Training

(Scheduled 2/5), LPTEC00-002 AP-16.1 Mgmt of Conditions Adverse to Quality (Scheduled 1/21), LPTEC00-018

AP-6.1Q Controlled Document Submittals (Completed)

- 1. Training is required prior to performing work (IP).
- 1. Employees were informed training is required prior to performing work.
- 1. Work was performed to procedures.
- 1. There was no impact to any Q work due to a lack of training.
- 1. Q work schedules will be adjusted so that training is complete prior to completion of the quality activities.

Site and Engineering Properties

Vincent Mattes

CC (Camille) Cook

- 1. Training is required prior to performing work (IP)
- 1. Employees were informed training is required prior to performing work
- 1. Work was performed to procedures.
- 1. There is no impact to any Q work at this time due to lack of training. These individuals will be taking training course LPTEC01-007 on 1/17/2002. Additionally, Vincent Mattes requires LPTEC01-006 (AP-SI.1Q SOFTWARE MIDDLE MGMT. MODULE). At this time, there is no available training scheduled. This training will be completed as soon as it becomes available.
- 1. The path forward to mitigate lack of training in performing the work is to remove those individuals from further "O" use of the software until LPTEC01-007 (AP-SI.1Q SOFTWARE DEVELOPER/USER TRAINING) has been completed (01/17/02). Further, Vincent Mattes is to be suspended from AP-SI.1Q baseline completion activity until LPTEC01-006 (AP-SI.1Q SOFTWARE MIDDLE MGMT. MODULE 1) is completed (TBA).

Data Liaison/Coordinators

Fifine Brightman

Cheryl Haeffele

Jennifer Mattes

- 1. Training is required prior to performing work (IP)
- 1. Employees were informed training is required prior to performing work
- 1. Work was performed to procedures. Employees are very familiar with their job responsibilities and the supervisor has spoken with each of them on the requirements of accepting, controlling, and maintaining electronic information. Similar electronic information handling requirements are included in other procedural training, which each employee is current on.

ATTRIMENT 6 TO DR 850-01-D-129 p3.54

- 1. There was no impact to any Q work due to a lack of training.
- 1. Employees will complete LPTCE00-021, AP-SV.1Q, Control of the Electronic Management of Information prior to performing work.

Records Management

Sharon Harris-Womack

Charlene Vondriska

Detraka Calloway

Kathleen Steel

Lana Colehour

Gail McGuire

Dave Keller

Catherine Stettler

- 1. Training is required prior to performing work (IP)
- 1. Employees were informed training is required prior to performing work
- 1. No work performed to date
- 1. There is no impact to any Q work at this time due to lack of training
- 1. No impact as work has not been performed. Employee will complete LPTCE00-014, AP-2.20Q, Self-Assessments prior to performing work. Kathleen Steel is scheduled to take the class on 2/27/02.

Cyber Security

Jennifer Calovini-Goodwin

- 1. Training is required prior to performing work (IP)
- 1. Employee was informed training is required prior to performing work
- 1. No work performed to date
- 1. There is no impact to any Q work at this time due to lack of training
- No impact as work has not been performed. Employee will complete LPTCE00-014, AP-2.20Q, Self-Assessments
 prior to performing work.

East Coast IT

Robert Stifel

- 1. Training is required prior to performing work (IP).
- 1. Employee was informed training is required prior to performing work
- 1. No work performed to date
- 1. There is no impact to any Q work at this time due to lack of training
- No impact as work has not been performed. Employee will complete LPTCE00-014, AP-2.20Q, Self-Assessments
 prior to performing work.

Software Development & Maintenance

Virgil Rochester - LPTCE00-014, AP-2.20Q, Self Assessments

Carole Johnson - LPTCE01-0007, AP-SI.1Q, Software Developer/User Training

- 1. Training is required prior to performing work (IP).
- 1. Employees were informed training is required prior to performing work
- 1. Virgil N/A, Carole work performed to date has been performed according to the latest version of AP-SI.1O.
- 1. There is no impact to any Q work at this time due to lack of training.
- Virgil no impact as no self-assessments have been performed to date. Employee will complete LPTCE00-014, AP-2.20Q, Self-Assessments prior to performing work. Carole - no impact as work performed has not been put into production. Employee will complete LPTCE01-0007, AP-SI.1Q, Software Developer/User Training prior to work being released.

ATTACAMENT 6 TO 9 50-01-0-129

P4084

IT Operations - Desktop Support

Gary Goldstein

Michael Maguire

Phyllis Hoffman

- 1. Training is required prior to performing work (IP).
- 1. Employees were informed training is required prior to performing work
- 1. Work performed to date has been performed according to the latest version of AP-SI.1Q.
- 1. There has been no impact to any Q work at this time due to lack of training.
- 1. Employees will complete LPTCE01-0007, AP-SI.1Q, Software Developer/User Training prior to continuing any q software installs.

ATTACHMENT D7

Dean Kunihiro 01/29/2002 07:51 AM

35c-01-0-129 ploF2

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

James Whitcraft/YM/RWDOE@CRWMS, Terry Rathgeb/YM/RWDOE@CRWMS

Subject: Re: Response to BSC-01-D-129 Actions Requested



Steve, we have received and accessed direct responses from 171 individuals assigned to Engineering who were identified as having not taken specified training courses. Of this total, 125 individuals had not taken "IP" courses ("IP" courses are only required if performing related work). Of the 125, none performed work that would have required the training. The remaining individuals not taken "I" courses (courses required, regardless of specific work performed). However, regardless of the type training, i.e., "I" or "IP", all of the 171 respondents reported that the lack of training had no adverse impact on the quality of the work they performed. Based on the above, it is reasonable to conclude that there was no significant adverse impact to the quality of work performed due to training not taken, as reported in the November training status report. As a side note, since that report, much the required training has been completed.

Dean

Steven Swenning



Steven Swenning

01/11/2002 07:17 AM

To:

Dean Kunihiro/YM/RWDOE@CRWMS

CC:

Subject: Response to BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

template/ideas for your use...shs

- Forwarded by Steven Swenning/YM/RWDOE on 01/11/2002 07:19 AM -



Paul Turner

01/02/2002 02:14 PM

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Pete Maxfield/YM/RWDOE@CRWMS, DeiDre Barney/YM/RWDOE@CRWMS, Melinda D'Ouville/YM/RWDOE@CRWMS, Eric Koppitsch/YM/RWDOE@CRWMS, Christine

Drummond/YM/RWDOE@CRWMS, Barry Mellor/YM/RWDOE@CRWMS

Subject: Response to BSC-01-D-129 Actions Requested

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

Not A Federal Record

Steve.

I have obtained the following information from Pete Maxfield's direct reports and their associated organizations as requested in your attached e-mail. Using the training reports and the actions and questions as a guide, here are the results of survey within Pete Maxfield's organizations.

CFO - Six persons were not current with assigned QA related training programs. Two of the persons no longer work in the organization. The other four individuals have completed their assigned training. No QA

DTECHMENT 7 10 85C-01-0-129 p20FZ

related work was performed by any of these individuals, therefore no impact occurred.

HR / Training - One person was not current with assigned QA related training programs. She has completed her assigned training. No QA related work was performed by this individual, therefore no impact occurred.

ATSS - Thirty one persons were not current with assigned QA related training programs. Nine of the persons no longer work in the organization. Seven individuals training requirements matrixes were changed removing the training requirements. The other fifteen individuals have completed their assigned training. No QA work related to the training not taken was performed by any of these individuals, therefore no impact occurred.

This email should satisfy the request made by you in the following email. If you have any questions please call me.

Paul Turner

------ Forwarded by Pete Maxfield/YM/RWDOE on 11/08/2001 02:51 PM ------



Steven Swenning

11/08/2001 02:10 PM

To:

Pete Maxfield/YM/RWDOE@CRWMS Don Pearman/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

The purpose of this email is to inform you again about DR 129 and to request your assistance in completing the corrective actions. Training Reports for your functional organization are attached. These reports contain ONLY the quality-affecting activities that are identified in the deficiency. This list represents the extent of condition for your organization. It does not track other training requirements. The response to the deficiency is attached below.

- 1. Determine if training was required (I) or required prior to performing work (IP)
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- 2. Determine if work was performed to these procedures.
- 3. Determine the impact of performing the work without the required training.
- 4. Document your assessment of the impact.

We have committed to close this deficiency in the next 90 days. Please schedule your impact assessment accordingly, and request that your employees schedule training as soon as possible. Your response by January 15, 2002 is requested. If you have any questions, please see the response below, or call Steve Swenning at 702-295-5184.

PTIACULIENT TO BOC-01-D-129 plof7



Larry Croft

01/15/2002 04:29 PM

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Dennis Sorensen/YM/RWDOE@CRWMS, Jayne Davis/YM/RWDOE@CRWMS, Ed McCann/YM/RWDOE@CRWMS, Sid Dodd/YM/RWDOE@CRWMS, Lonnie

Baldwin/YM/RWDOE@CRWMS, Jerri McCann/YM/RWDOE@CRWMS, Joanne

Foster/YM/RWDOE@CRWMS, Lorraine Garcia/YM/RWDOE@CRWMS, Inez Bell/YM/RWDOE@CRWMS

Subject: Response and Impact Assessment for BSC-01-D-129 Requested Actions

QA:N/A Inclusionary

This is the ES&H response and impact assessment to your request that ES&H review training as of November 05, 2001 for ES&H. ES&H has completed the following actions:

- 1. Determined which training (as listed in the attachment from BSC Training) was required (I) or required prior to performing work (IP).
- 2. Informed employees that "I" training is required and that "IP" training is required prior to performing
- 3. Determined if work was performed to the procedures or processes.
- 4. Determined the impact of performing the work without the required training.
- 5. Documented ES&H's assessment of the impact to quality affecting activities.

Summary - ES&H determined that work conducted without required classroom training on the procedure or the process listed in an employees training matrix had no adverse impact on the products provided to the Project.

Attached is a detailed impact analysis for ES&H personnel compared to training assignments documented in the 11/5/01 training transcript provided. In those instances where work was performed prior to obtaining classroom training, ES&H determined that no adverse impacts to the Project resulted. The analysis provides justification why there were no adverse impacts to the Project.

If you have any questions on the impact analysis, please contact me. This completes ES&H action as requested for BSC-01-D-129.



Forwarded by Larry Croft/YM/RWDOE on 01/15/2002 01:26 PM -

Jerri McCann 01/07/2002 11:59 AM

To:

Larry Croft/YM/RWDOE@CRWMS, Robert Kimble/YM/RWDOE@CRWMS

CC:

Subject: BSC-01-D-129 Actions Requested

Not A Federal Record

Reminder, you are handling this for Dennis. Thanks.

ATTACHMENT B 886-01-0-129

Forwarded by Jerri McCann/YM/RWDOE on 01/07/2002 12:01 PM



Steven Swenning

01/07/2002 11:29 AM

To:

Dennis Sorensen/YM/RWDOE@CRWMS

CC:

Don Pearman/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

No response has been received from your organization...just a reminder that your response is requested by January 15, 2002.

Forwarded by Steven Swenning/YM/RWDOE on 01/07/2002 11:31 AM



Steven Swenning

11/08/2001 02:14 PM

To: CC:

Dennis Sorensen/YM/RWDOE@CRWMS

Don Pearman/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

The purpose of this email is to inform you again about DR 129 and to request your assistance in completing the corrective actions. Training Reports for your functional organization are attached. These reports contain ONLY the quality-affecting activities that are identified in the deficiency. This list represents the extent of condition for your organization. It does not track other training requirements. The response to the deficiency is attached below.

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- 4. Determine the impact of performing the work without the required training.
- 5. Document your assessment of the impact.

We have committed to close this deficiency in the next 90 days. Please schedule your impact assessment accordingly, and request that your employees schedule training as soon as possible. Your response by January 15, 2002 is requested. If you have any questions, please see the response below, or call Steve Swenning at 702-295-5184.

D129 initial amended submitted 11 DR 129 Sorensen

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ATTACKMENT TO BSC -01- 0-129 p4.F.7

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ATTACHMENT 9 TO BSC-01-0-129



James Stephens 01/14/2002 03:11 PM

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Darell von der Linden/YM/RWDOE@CRWMS, Jeffrey Smith/YM/RWDOE@CRWMS, Dawn

Perry/YM/RWDOE@CRWMS, Robert Henderson/YM/RWDOE@CRWMS, Thom

Morse/YM/RWDOE@CRWMS

Subject: BSC-01-D-129

QA:N/A Exclusionary

Steve.

Completed

This lotus note is being sent on behalf of Darell von der Linden and the Procurement Department and is in response to your Lotus Note dated 11/08/2001, requesting assistance in closing out DR BSC-01-D-129. All personnel who were identified as needing mandatory training have completed that training. The following is a breakdown of personnel and courses:

COURSE CODE & TITLE COMPLETED	NAME
LPTEC00-012, Creation,	Morse, T.
Completed Maintenance, Use &	Smith, J.
Completed Disposition of OCRWM Completed	McCann, L
Records	Calabrese, C.
Completed Completed	Eldred, M.
Completed	McGoldrick, J.
Completed	Cleveland, M.
Completed	Perry, D.
Completed	Lewis, T.
Completed	Beach, K.
Completed	Armstrong, L.
Completed	von der Linden, D.
LPTE00-001, Program Overview Completed	Cleveland, M.
	Beach, K.

APACHULNT 9 TO BSC-01-D-129 pz.FZ

LPTET00-013, Introduction To

Completed

Quality Assurance
Enrolled For Class Scheduled

Smith, J.

Cleveland, M.

Enfolied For Clas

01/15/2002

On

Within the Procurement Department, there were no quality impacts, nor were there any conditions adverse to quality which resulted from the training deficiencies identified in DR BSC-01-D-129. It is this Department's assessment, that even though those personnel identified above were not in strict compliance with completing the training within 90 days, there were no corresponding quality impacts.

All direct reports to Darell von der Linden have been given training on the TrainServe database and have established individual accounts so that they can monitor the training status of their employees. Mr. von der Linden conducts a staff meeting with his direct reports every other week and reviews with them the Training Needs Reports for the following departments; 1) Materials Management & Operations; 2) Procurement and Property;

3) Procurement / Property Compliance; 4) Subcontractor Technical Representatives (STR); 5) Supply Chain. The actions taken to train procurement managers in the TrainServe database, the creation of individual TrainServe accounts for these managers, and the increased management attention applied to this area in formal bi-monthly staff meetings will help preclude recurrence of these deficiencies.

If you have any questions, you may reach me at 5-4845.

Regards,

Jim Stephens

ATTACUMENT 10 10 BSC-01-D-129

Shirl Derby 01/28/2002 10:21 AM

To:

Steven Swenning/YM/RWDOE@CRWMS

cc:

Ken Beall/YM/RWDOE@CRWMS

Subject: BSC-01-D-129

QA:N/A Exclusionary

Per your 1-7-02 e-mail request, Projects response for BSC-01-D-129 is attached.

Call if you have ?s

Thanks!!

Shirl X5-4002

DR 129 Impact.

Projects Extent of Conditions BSC-01-D-129

ATTACHMENT 10

BSC-01-0-124 F20FZ

Subject:

Status of training for personnel/classes cited as "Not Taken" in the

Manager of Projects Employee Statue Training Report for November/2001.

The following two classes are categorized as I.

Creation, Maint., Use & Disp. of OCRWM Records (CBT)

[LPTEC00-012]

Program Overview

[LPGET00-001]

All employees cited in the subject report have completed the training. Delayed training did not impact work activities performed prior to completion of the training.

The following class is categorized as IP.

Introduction to Quality Assurance

ILPGET00-0131

The employee cited in the subject report did not perform any work that was impacted by the lack of this training. The training was completed on November 20, 2001.

The following class is categorized as I.

AP-16.1Q, Management of Conditions Adverse to Quality

[LPTEC00-002]

The employee cited in the subject report has completed the training. Delayed training did not impact work activities performed prior to completion of the training.

The following classes are either not required or categorized as IP.

AP-3.10Q, Analyses and Models

[LPTEC00-013]

AP-SIII.1Q, Control & Use of Scientific Notebooks

ILPTEC00-0221

AP-3.11Q, Technical Reports

ILPTEC00-0091

AP-2.20Q. Self-Assessments

[LPTEC00-014]

Work performed by the employees cited in the subject report was not impacted by the lack of the training.

The training requirements cited in the subject report for Robert Howard were incorrect. The TrainServe has been corrected to reflect the correct training requirements. Based on the corrected training requirements, all required training applicable to quality-affecting activities has been completed.

Fred N. Zinkevich is assigned to Engineering Organization.

- Within 90 days of Initial Hire or New Assignment (if not previously taken).
- IP Initial Prior to performing specific work activities

ATTACHMENT TO 11

855-01-D-129 ploF3

To:

Bo Bodvarsson/YM/RWDOE@CRWMS

CC:

Don Pearman/YM/RWDOE@CRWMS, Michael Voegele/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

The purpose of this email is to inform you again about DR 129 and to request your assistance in completing the corrective actions. Training Reports for your functional organization are attached. These reports contain ONLY the quality-affecting activities that are identified in the deficiency. This list represents the extent of condition for your organization. It does not track other training requirements. The response to the deficiency is attached below.

- 1. Determine if training was required (I) or required prior to performing work (IP)
- 2. Inform the employee that "I" training is required and that "IP" training is required prior to performing work.
- 2. Determine if work was performed to these procedures.
- 3. Determine the impact of performing the work without the required training.
- 4. Document your assessment of the impact.

We have committed to close this deficiency in the next 90 days. Please schedule your impact assessment accordingly, and request that your employees schedule training as soon as possible. Your response by January 15, 2002 is requested. If you have any questions, please see the response below, or call Steve Swenning at 702-295-5184.

D129 initial amended submitted 11 DR 129 LBNL.

ATTACKMENT 11 to

Nancy Aden-Gleason 02/05/2002 02:13 PM (LBNL) 856-01-0-129 p 2073

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Bo Bodvarsson/YM/RWDOE@CRWMS, Yvonne Tsang/YM/RWDOE@CRWMS, Jim Houseworth/YM/RWDOE@CRWMS, Joe Wang/YM/RWDOE@CRWMS, Marlene Cuzner/YM/RWDOE@CRWMS

Subject: LBNL Extent of Condition to BSC-01-D-129

QA:QA inclusionary

We have reviewed the LBNL Training Status Report and your associated questions (reference Swenning e-mail to Bodvarsson dated 11/08/01 below), The Science (CSO) Training Requirements Matrix, Training Needs Reports, and LBNL training records. The following is a summary of results related to the Training Status Report associated with this DR-129:

• Total employees listed

42

Total individuals who are not on project

28

- Total individuals who have since completed required training
 As noted above, thirteen individuals on the Training Status Report had not had training completed at the time the Training Status Report was generated, but have since received training. An impact evaluation on quality has been performed as follows:
 - Eight individuals had not taken *Creation, Maintenance, Use and Disposal of Records*. As the records requirements described in applicable APs were followed, it has been determined that there is no impact to quality as related to this project.
 - Three individuals had not taken the AP-3.10Q, *Analyses and Models*. In the case of two individuals, they were not lead authors on any AMR, and as such it has been determined that there is no impact to quality as related to this project. In the case of one individual, he had attended PVAR training (which included AP-3.10Q and interrelating procedures) prior to his involvement as an AMR lead author. Also all AMR processes were closely monitored by key EA staff assigned responsibility for all aspects of the report. As such it has been determined that there is no impact to quality as related to this project.
 - One individual had not taken AP-SIII.1Q, *Scientific Notebooks*. This individual did have read/sign training to the LBNL scientific notebook procedure in 1997 (when this type of training was deemed acceptable). As scientific notebooks are closely tracked by an EA staff member, as notebooks are scrutinized for SN requirements during the technical and compliance review process, and as this individuals notebooks underwent this process, it has been determined that there is no impact to quality as related to this project.
 - Two individuals had not taken AP-16.1Q, Management of Conditions Adverse to Quality. In one case, the individual was not assigned as the Responsible Manager for DRs prior to the time he was trained, thus it has been determined that there is not impact to quality as related to this project. In the other case the individual was assigned as the Responsible Manager for two DR responses. As the DR responses were coordinated with BSC QA, and as the responses were accepted/closed-out by OQA, it has been determined that there is no impact to quality as related to this project.
 - One individual had not taken AP-2.21Q, Quality Determinations and Planning for Scientific Engineering and Regulatory Compliance Activities. As Rev0, ICN0 of this procedure was not in effect until 8/1/00 and this individual received training the following month (9/6/00), and as no planning

ATTACHMENT TO 850-61-0-129 p3643

documents were generated by this individual prior to his training, it has been determined that there is no impact to quality as related to this project. It should be noted that the TrainServe database is in error. The database simultaneously shows this individual as having acquired this training in 9/00, and needing the training on the 11/01 Needs Report.

- Training records indicate that one individual did not receive training to AP-3.11Q, Technical Reports. Although this individual was not a lead author on a PMR, he did serve as Checker to various PMRs generated within the M&O. This individual remembers having had Process Validation and Re-engineering (PVAR) training when it was initially provided in 1999 (which included AP-3.11Q), and additionally AP-3.11Q training when it was provided in Las Vegas. However, the TrainServe database does not give him credit for either of these training sessions. This individual also received Checker training on 7/7/99 which he received credit for. As this individual received checker and PVAR training, and as the Project Checking Group oversaw the checking process within the M&O at that time, and as there were other individuals who reviewed and overssaw that PMR procedures were followed, it has been determined that there is no impact to quality as related to this project.

Total who still need to complete training

As noted above, one individual on the Training Status Report has not completed the current AP-SI.1Q, software user/developer training. This training is currently being scheduled by our Training Coordinator in coordination with the BSC Training Department. It should be noted that this individual received LBNL briefing training to previous revisions of this procedure (on 1/18/00, 2/25/00, and 8/18/00). This individual has not been a developer of Level 1, 2 or 3 codes, but has used software to support two AMRs and the SSPA. Upon review, it has been determined that, in all cases, qualified codes obtained from the SCM were used, this individual is listed on associated Software User Requests, and required user documentation has been provided in the technical products. As such it has been determined that there is no impact to quality as related to this project.

Forwarded by Nancy Aden-Gleason/YM/RWDOE on 02/04/2002 02:36 PM -



Steven Swenning

01/29/2002 04:14 PM

To:

Nancy Aden-Gleason/YM/RWDOE@CRWMS, Marlene Cuzner/YM/RWDOE@CRWMS

CC:

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

Per our phone conversation today...also sent a response from Business management that you may want to use as a template...shs

- Forwarded by Steven Swenning/YM/RWDOE on 01/29/2002 04:15 PM -



Steven Swenning

01/07/2002 11:25 AM

To:

Bo Bodvarsson/YM/RWDOE@CRWMS

CC:

Don Pearman/YM/RWDOE@CRWMS, Michael Voegele/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

No response has been received from your organization...just a reminder that your response is requested by January 15, 2002.

-- Forwarded by Steven Swenning/YM/RWDOE on 01/07/2002 11:27 AM ---



Steven Swenning

11/08/2001 02:07 PM

ATTACHMENT 12 TO 85C-01-D-129 PI.F5



"Archuleta, Jose A" <jaarchu@sandia.gov> on 01/23/2002 01:32:50 PM

To:

"Steven_Swenning@ymp.gov" <Steven_Swenning@ymp.gov>

CC:

"Andrew_Orrell@ymp.gov" <Andrew_Orrell@ymp.gov>, "Michael_Voegele@ymp.gov"

<Michael_Voegele@ymp.gov>

Subject: Re: Response to BSC-01-D-129

(SNL)

Federal Record Status Not Determined

Steve

Sorry it's taken me so long to get this to you, but here is the SNL response to the training deficiencies identified in the subject DR. Please call me if you have any questions or if you need the signed "original".

<<D-01-129 Response.doc>>

<<D-01-129 Attach A.doc>>

<<DR 129 SNL.xls>>

Jose A. Archuleta YMP Compliance Lead 505-284-6561 505-284-4002 (fax)



- D-01-129 Response.doc



- D-01-129 Attach A.doc



- DR 129 SNL.xls

PRECUMENT 12 TO BSC-61-0-129 pZof5



Operated for the U.S. Department of Energy by Sandia Corporation

> P.O. Box 5800 Albuquerque, NM 87185-0778

QA: QA

January 22, 2002

Steven Swenning 1180 Town Center Dr., Summerlin Las Vegas, Nevada 88144

Subject:

Response to BSC-01-D-129 from SNL

Dear Steve:

This memo serves as SNL's response to BSC-01-D-129. I performed an Impact Assessment (Attachment A) of the list of SNL employees that were identified in the DR 129 SNL.xls (Attachment B) spreadsheet that was part of your electronic message dated 11/08/01. The result of the assessment is that there is no impact to quality due to deficient training identified in BSC-01-D-129.

The following steps were used to complete the Impact Assessment:

- 1. For each individual, determined what training was identified as "Not Taken"
- 2. Determined if training was required (I) or required prior to performing work (IP)
- 3. Determined if work had been performed to the associated procedure
- 4. Determined and documented the impact of performing work without required training
- 5. Reviewed the BSC Training Server to determine the individual's current training status

Also, notification of training requirements based on the CSO Matrix had been distributed to each SNL employee supporting the YMP, including those people listed in the DR 129 SNL.xls spreadsheet. We will continue to monitor training for each SNL employee to ensure that they complete their required training.

If you require additional information, please call me at (505) 284-6561.

Sincerely,

(Original signed by J. A. Archuleta)
Jose A. Archuleta
SNL EA Lead

Attachments A and B

Cc:

MS0443 Andrew Orrell MS0778 Jose Archuleta MS0778 Kathy Shears NWMP Records Center





Impact Assessment Attachment A
Response to BSC-01-D-129, Jose A. Archuleta, SNL EA Lead

January 21, 2002 Page 1 of 3

Name	Training	I/IP	Has training been completed or scheduled?	Impact of performing work without completion of required training.
Stockman, Harlan	LPTEC00-012	Ī	Completed on 11-15-01	No impact: Harlan has dispositioned all records as per AP-17.1Q
Stockman, Christine	LPTEC01-003	Ī	Completed training on AP-2.21Q Rev. 1 on 12-10-01	No Impact: Christine completed training on previous revision of AP-2.21Q on 9-18-00.
Altman, Susan	LPTEC00-012	I	Completed on 1-15-02	Susan has been assigned to the YMP, but has not performed 'Q' work or submitted QA records to the RPC.
Ballard, Sanford	LPTEC00-012	I	Not Applicable	No impact: Sanford has not supported YMP activities since 6/01.
	LPTEC00-013	I		Will be archived from YMP.
Gaither, Kathy	LPTEC00-012	I	Completed on 12-21-01	No impact: Kathy has dispositioned all records as per AP-17.1Q
MacKinnon, Robert	LPTEC00-002	I	Completed on 12-1-01.	No Impact: Bob has not dispositioned any DRs or CARs
	LPTEC01-003	I	Scheduled to complete on 1-29-02	No Impact: Bob planned FY02 EBS work activities as per the BSC FY2002-2004 Detailed Work Plan Systems Guidance (6/01)
Orrell, Andrew	LPTEC01-003	I	Will schedule to complete in LV	No Impact: Andrew planned FY02 SNL work activities as per the BSC FY2002-2004 Detailed Work Plan Systems Guidance (6/01)
Sobolik, Steven	LPTEC00-012	I	Completed on 1-15-02	No impact: Steve has dispositioned all records as per AP-17.1Q
Swift, Peter	LPTEC01-003	I	Scheduled to complete on 1-29-02	No Impact: Peter planned FY02 PA work activities as per the BSC FY2002-2004 Detailed Work Plan Systems Guidance (6/01)
Leigh, Christi	LPTEC00-012	I	Not Applicable	No impact: Christi has not supported YMP activities since 6/01. Will be archived from YMP.
Howard, Cliff	LPTEC01-003	I	Will schedule to complete in LV	No Impact: Cliff planned FY02 Testing activities as per the BSC FY2002-2004 Detailed Work Plan Systems Guidance (6/01)
Brown, Theresa	LPTEC00-013	I	Not Applicable	No impact: Theresa has not supported YMP activities since 10-1-00. Has been archived from YMP.
Sanchez, Alexander	LPTEC00-012	I	Completed on 12-06-01.	No impact: Alex has dispositioned all records as per AP-17.1Q
Jones, Robert	LPTEC01-003	i	Completed on 12-10-01	No Impact: Bob completed training on previous revision of AP-2.21Q on 9-13-00 and planned FY02 work activities as per the BSC FY2002-2004 Detailed Work Plan Systems Guidance (6/01)
Shin, Julie	LPTEC00-013	I	Completed on 11-27-01	No impact: Julie is a student and does not perform 'Q' work

Attachment A Response to BSC-01-D-129, Jose A. Archuleta, SNL EA Lead

January 14, 2002 Page 2 of 3

Name	Training	I/IP	Work performed to procedure?	Impact of performing work without completion of required training:
Lee, Kathleen	LPTEC00-012	I	Completed on 1-15-02	No impact: Kathy is a SNL librarian and does not perform 'Q' work.
LPGET00-01		I	Completed on 11-27-01	work.
Williams, Cecelia	LPTEC00-012	İ	Not Applicable	No impact: Cecelia has not supported the YMP since 3/01. Has been archived from the YMP.
Boryta, Jenny	LPTEC00-012	I	Not Applicable	No impact: Jenny has not supported the YMP since 3/01. Will be archived from the YMP.
Cochran, John	LPTEC00-005	I	Needs to schedule.	No impact: John has not performed checker activities.
	LPTEC00-012	I	Completed on 11-20-01	No impact: John was recently assigned to the YMP, is performing 'Q' work, but has not generated any QA records
Carpenter, Will	LPGET00-001	I	Not Applicable	No impact: Will is SNL CSU support and does not perform 'Q' work.
	LPGET00-013	I		Name has been removed from Train Serve by Training Org.
	LPTEC00-012	I	·	Training Org.
Wells, Veronica	LPGET00-001	I	Not Applicable	No impact: Veronica is SNL CSU support and does not perform 'Q'
	LPGET00-013	I		work. Name has been removed from Train Serve by Training Org.
	LPTEC00-012	I		Training Org.
Jove-Colon, Carlos	LPTEC00-012	I :	Completed on 11-16-01	No impact: Carlos was recently assigned to the YMP, is performing 'Q' work, but has not generated any QA records.
Yarrington, Lane	LPGET00-001	I	Not Applicable	No impact: Lane has not supported YMP activities since 2/01. Will
	LPGET00-013	I		be archived from YMP.
	LPTEC00-012	I		
Rollstin, Judith	LPTEC00-012	I	Completed on 11-19-01	No impact: Judy was recently assigned to the YMP as Software support and has not submitted any QA records.
Tibbets, Tiffany	LPGET00-001	I	Will schedule to complete.	No impact: Tiffany is a student and does not perform 'Q' work
	LPGET00-013	I		work
	LPTEC00-012	I		
Jensen, Richard	LPTEC00-012	I	Completed on 11-27-01	No impact: Richard is newly assigned to the YMP and has not created or submitted any 'Q' records.
Johnston, Roy	LPTEC00-012	I	Completed on 1-9-02	No impact: Roy has dispositioned all records as per AP-17.1Q

Impact Assessment Attachment A
Response to BSC-01-D-129, Jose A. Archuleta, SNL EA Lead

January 21, 2002 Page 3 of 3

Name	Training	I/IP	Has training been completed or scheduled?	Impact of performing work without completion of required training.
Lum, Clinton	LPTEC00-002 LPTEC00-012 LPTEC01-003	I I I	Completed on 11-15-01 Completed on 11-14-01 Completed on 1-9-02	No impact: Clinton has not dispositioned DRs or CARs No impact: Clinton has dispositioned all records as per AP-17.1Q No impact: Clinton completed training on previous revision of AP- 2.21Q on 9-19-00 and planned FY02 work activities as per the BSC FY2002-2004 Detailed Work Plan Systems Guidance (6/01)
Tidwell, Vince	LPTEC00-012	I	Not Applicable	No impact: Vince has not supported YMP activities since 3/01. Has been archived from YMP.
Brosseau, Doug	LPTEC00-012	I	Completed on 10-25-01	No impact: Doug has been on YMP since 9/1/01, but has not performed 'Q' work or submitted QA records to the RPC.

ATTACHUENT 13

DR BSC-01-0-129

Cleoves Martinez 01/08/2002 07:13 AM

To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Paul Dixon/YM/RWDOE@CRWMS

Subject: Re: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

Attached is the LANL Assessment of Impact for BSC-01-D-129. I believe this is what you requested, please let me know if there is anything further you need.

Thanks, Cleoves



Forwarded by Cleoves Martinez/YM/RWDOE on 01/08/2002 08:16 AM



Paul Dixon 01/07/2002 12:33 PM

To: CC:

Steven Swenning/YM/RWDOE@CRWMS, Cleoves Martinez/YM/RWDOE@CRWMS Don Pearman/YM/RWDOE@CRWMS, Michael Voegele/YM/RWDOE@CRWMS

Subject: Re: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

Steve,

Cleaves Martinez is responding to this request.

Paul

Steven Swenning



Steven Swenning

01/07/2002 11:24 AM

To:

Paul Dixon/YM/RWDOE@CRWMS

CC:

Don Pearman/YM/RWDOE@CRWMS, Michael Voegele/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

No response has been received from your organization...just a reminder that your response is requested by January 15, 2002.

-- Forwarded by Steven Swenning/YM/RWDOE on 01/07/2002 11:26 AM ------



Steven Swenning

11/08/2001 02:03 PM

To:

Paul Dixon/YM/RWDOE@CRWMS

CC:

Don Pearman/YM/RWDOE@CRWMS, Michael Voegele/YM/RWDOE@CRWMS

Subject: BSC-01-D-129 Actions Requested

QA:N/A Exclusionary

The purpose of this email is to inform you again about DR 129 and to request your assistance in completing the corrective actions. Training Reports for your functional organization are attached. These reports contain ONLY the quality-affecting activities that are identified in the deficiency. This list represents the extent of condition for your organization. It does not track other training requirements. The response to the deficiency is attached below.

1. Determine if training was required (I) or required prior to performing work (IP)

- 2. Inform the employee that "I" training is required and that "IP" training is required prior to performing work.
- 2. Determine if work was performed to these procedures.
- 3. Determine the impact of performing the work without the required training.
- 4. Document your assessment of the impact.

We have committed to close this deficiency in the next 90 days. Please schedule your impact assessment accordingly, and request that your employees schedule training as soon as possible. Your response by January 15, 2002 is requested. If you have any questions, please see the response below, or call Steve Swenning at 702-295-5184.

1201

D129 initial amended submitted 11 DR 129 LANL.

memory, of the shoulded delementation that the beam completed for many of the date. Themeny to be become from much spring alloyeded projectorse, the application	MAN, BEAN T. PRECOVERS	Amera, Duna A PTECED-800	Piece	Manual Aller J. PTCCID-400	JPIECON-972	Pregram Chaine D	JPTCOD41	APPER AREA H	Apple Gent PTECO.013	Ana, Mary P	Руковач	PTCOs+11	P16 000-017	Prices	Pricos des	PARTICULAR	2 J. T. COD. 413	7100	Name of Supery A. PRICES 400	Control Annual W PRECESS 012
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ATTAGUMENT, TU
850-01-0-129 3.13



Pamela Stanworth <stanworth1@linl.gov> on 01/14/2002 09:44:16 AM

To:

Steven Swenning@notes.ymp.gov

CC:

kohler1@llnl.gov, mahler7@llnl.gov, warren23@llnl.gov

Subject: Response to BSC-01-D-129

Federal Record Status Not Determined

TO: Steven Swenning

cc: File

SUBJECT: Response to BSC-01-D-129 Actions Requested

Steve.

I have obtained the following information from Lawrence Livermore National Laboratory/Martha H. Kohler's organization as requested in your attached email. Here are the results of the actions taken using the training reports as a guide.

LLNL- One hundred six persons were not current with assigned QA related training programs. Thirty three persons no longer work in the organization. Three participants are retired, changing their training requirements matrixes. Seven individuals were unable to attend the course in the allotted time frame, but are scheduled this month. The other sixty three participants have completed their assigned training. No QA work related to the training not taken was performed nor will be performed by any of these individuals. Therefore, no impact occurred.

This email should satisfy the request made by you in the following email. If you have any questions please call me.

Pamela Stanworth

>Steven Swenning >11/08/2001 02:10 PM

>To: Pete Maxfield/YM/RWDOE@CRWMS >cc: Don Pearman/YM/RWDOE@CRWMS

>Subject: BSC-01-D-129 Actions Requested

>The purpose of this email is to inform you again about DR 129 and to

QA:N/A Exclusionary

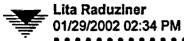
>request your assistance in completing the corrective actions. Training
>Reports for your functional organization are attached. These reports
>contain ONLY the quality-affecting activities that are identified in the
>deficiency. This list represents the extent of condition for your
>organization. It does not track other training requirements. The response
>to the deficiency is attached below.

- >1. Determine if training was required (I) or required prior to performing >work (IP)
- >2. Inform the employee that "I" training is required and that "IP" >training is required prior to performing work.
- >2. Determine if work was performed to these procedures.
- >3. Determine the impact of performing the work without the required >training.
- >4. Document your assessment of the impact.

>We have committed to close this deficiency in the next 90 days. Please >schedule your impact assessment accordingly, and request that your >employees schedule training as soon as possible. Your response by January >15, 2002 is requested. If you have any questions, please see the response >below, or call Steve Swenning at 702-295-5184.

Pamela Stanworth
LLNL YMP Training Coordinator
2-0771 L-631
stanworth1@llnl.gov

ATTACHMENT 15 TO BSC-01-D-129 plof2



To:

Steven Swenning/YM/RWDOE@CRWMS

CC:

Subject: A message from Ken Hess about training requirements

QA:N/A Exclusionary

Steve.

It did go out!

Lita

Forwarded by Lita Raduziner/YM/RWDOE on 01/29/2002 02:33 PM -



Mary Nichols 01/29/2002 02:26 PM

To:

Lita Raduziner/YM/RWDOE@CRWMS

CC:

Subject: A message from Ken Hess about training requirements

QA:N/A Exclusionary

Here you are.

Mary

Forwarded by Mary Nichols/YM/RWDOE on 01/29/2002 02:27 PM



BSC Today

01/21/2002 01:19 PM

Sent by: Susan Watson

To:

BSC East, BSC West

CC:

Subject: A message from Ken Hess about training requirements

QA:N/A Exclusionary

The purpose of this memorandum is to provide information on deficiencies related to training and to provide information to you about how you may obtain your training information.

BSC was identified as deficient in meeting our requirements for training related to quality affecting activities in BSC-01-D-129. Your functional manager was notified on November 8, 2001, and again on January 7, 2002, requesting that all quality-related training be completed and that an assessment of the impact of not completing training be accomplished. Please provide any information your manager may request as soon as possible.

Your functional manager should have provided you with a Training Requirements Matrix for your organization. Along with this matrix, your manager should inform you about your job function. This job function is different from your title or position description. It is a general category, such as manager or engineer, used to assign training. By using the Training Requirements Matrix you can determine what

ATTACKMENT 15 TO "FC-01-0-129 p2. FZ

training is required or suggested for your job function.

Each month your manager receives a report from the Training department that shows the training completed by staff in your functional area as well as training needs. If you are not receiving this information from your manager or administrative staff, please ask to see it.

You may also receive access to your training requirements and completed training through TrainingServer Online. To access TrainingServer Online, go to M&O Intranet Home Page, select Tools for a Supervisor, and on this page select Training Server Online. If you do not have an account with a password to TrainingServer Online, please e-mail Cherry Taylor in the Training Department to receive a password.

Completion of required training is an important component of our work at the Yucca Mountain Project to ensure that we are aware of project requirements and to ensure that we are working to the highest standards. You are responsible, as part of your work functions to assure that your training is current. Your manager or the Training department will be glad to assist you if you need additional information.

Submittal Page ____ of ___

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

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PAGE OF
QA: QA

CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Verification of Committed Corrective Actions to Deficiency Report BSC-01-D-129

Block 14a, Immediate Action:

Verified memorandum to distribution HRT.09/01.015 from Training Department outlining and describing improvement to the Training Matrix (see Attachment 1).

Block 14, Remedial Actions:

Verified e-mail dated 9/27/01 to individuals identified in block 6 of this Deficiency Report (see Attachment 2) to schedule and complete required training.

Reviewed the Training Requirements Matrix on the online Training Server, Rev. 3.0, and training completion records for the individuals identified in block 6.

<u>Individual</u>	<u>Procedure</u>	Date Trained
L. Deloach	AP-3.15Q, AP-SIII.1Q	9/10/01
P. Dixon	AP-16.1Q, AP-2.21Q	8/9/01, 8/23/01
A. Eddebbarh	AP-16.1Q, AP-2.21Q	9/27/01, 12/10/01
W. French	AP-SI.1Q	IP
Hong-Naim Jow	AP-16.1Q, AP-2.21Q	8/21/01, 8/21/01
K. Lee	AP-SIII.1Q	11/15/01
A. Meijer	AP-3.11Q	8/23/01
A. Orrell	AP-16.1Q, AP-2.12Q	9/27/01, 2/26/02
C. Sharrocks	TWP Process	determined not to be required via matrix review
L. Southworth	AP-16.1Q	11/28/01
G. Valentine	AP-16.1Q, AP-2.21Q	12/6/01, 10/11/01
E. Segura	AP-16.1Q	determined not to be required via matrix review

Block 15, Extent of Condition:

See initial and amended response. In addition, verified objective evidence of impact assessments and training requirements for selected staff identified by their employee code #, for the following functional areas: (Note: Attachments referenced in this section are included in the final records package for this DR.)

General Manager

See complete response for Impact Statement/Assessment.

Verified via review of the BSC online Training Server, Revision 3.0, Training Requirements - Status Report, the training requirements for the following personnel:

15356

15384

Business Management

Verified Impact Statement/Assessment (see Attachment 3).

Verified via review of the BSC online Training Server, Rev. 3, Training Requirements - Status Report, the training requirements for the following personnel:

Submittal Page 2_ of 4

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

DR/CAR/QO SWO

NO. BSC-01-D-129

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QA: QA

CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Block 15, Extent of Condition: (Cont)

Chief Financial Office -

741

11510

3194

14756

Note: A review of the Training Status Report reveals that training to AP-5.1Q, indicated as I (within 90 days of initial hire or new assignment) and assigned 11/14/01 to #15888, had not been taken.

Human Resources/Training -

13602

15359

2905

1466

7072

Administrative and Technical Support Services -

14850

7041 7169 706

168

Strategic Planning and Program Integration

Personnel files and self-assessment were satisfactorily verified during OOA Audit BSC-ARC-02-05 (see Attachment 4 for impact statement).

Quality Assurance

Verified impact statement/assessment (see Attachment 5).

Satisfactorily verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

2032 2308 15385

12010

11198

4108

11199

6937

7297

Chief Information Office

Verified Impact Statement/Assessment (see Attachment 6).

Satisfactorily verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

2831

15413

Chief Science Office

See complete response for Impact Statement/Assessment.

Verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

11698

6012

Note: A review of the Training Status Report reveals that training to AP-2.20Q, AP-2.21Q, and AP-SI.1Q indicated as I (within 90 days of the initial hire or new assignment) and assigned 10/22/01 to #7199 has not been taken.

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OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

DR/CAR/QO **SWO**

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CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Block 15, Extent of Condition: (Cont)

Engineering

Verified Impact Statement/Assessment (see Attachment 7).

Verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

14113	5071	5779	14137
14141	5338	8268	8184
2018	11217	4685	6875
2532	5537	4773	7312
3004	5767	14999	
3167	11010		

Environmental Safety and Health

Verified Impact Statement/Assessment (see Attachment 8).

Verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

2497	6634	2899		
11218	6747	5755		

Note: A review of the Training Status Report reveals that training to AP-5.1Q, indicated as I (within 90 days of the initial hire or new assignment) and assigned 07/02/01 to #2736 has not been taken.

Procurement

Verified Impact Statement/Assessment (see Attachment 9).

Verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

14424	14207	15395
15073	11583	11909

Manager of Projects

Verified Impact Statement/Assessment (see Attachment 10).

Verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

13	13510	12037
1336	6691	7381
14035		

Lawrence Berkeley National Laboratory

Personnel training verified during Audit LBNL-ARC-02-06

Verified Impact Statement/Assessment (see Attachment 11)

Submittal Page

OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON. D.C.

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	DR/CAR/QO SWO

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QA: QA

CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Block 15, Extent of Condition: (Cont)

Sandia National Laboratories

Verified during Audit SNL-ARC-02-04.

Verified Impact Statement/Assessment (see Attachment 12).

Los Alamos National Laboratory

Verified Impact Statement Assessment (see Attachment 13).

Verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

9255 4876 3976 3624 12424 3642 7941 5877 12495

Note: A review of Training Status Report reveals that training to Checker Training, I indicated as I (within 90 days of the initial hire or new assignment) and assigned 10/22/01 to #9255 has not been taken.

Lawrence Livermore National Laboratory

Verified Impact Statement/Assessment (see Attachment 14).

Verified via review of the BSC online Training Server, Rev. 3.0, Training Requirements - Matrix Report, the training requirements for the following personnel:

1279 13650 13394 15643 2295 12309 13558 14374

Note: A review of the Training Status Report reveals that training to Checker Training, indicated as I, (within 90 days of the initial hire or new assignment) and assigned 10/22/01 to #12309 has not been taken.

K 870 5/14/02 Block 17, Cause:

See original response,

17 500 5/14/12

Block 18, Action to Prevent Recurrence:

Verified BSC Today on the BSC Intranet dated 01/12/02, a message from Ken Hess about training requirements, also see hardcopy, e-mail (Attachment 15 to his DR).

The Remedial Actions and Actions to Prevent Recurrence have been satisfactorily verified as called out in the responses to this DR. However, a review of selected personnel described in the functional areas as described in Block 16 was 5/1/02 performed, and reveals that not all have yet to meet the requirements of AP-2.1Q. As thus, corrective actions have been determined to be unsatisfactory, an amended response is requested to address the unacceptable conditions as noted in Block to be unsatis

Date: 64/03/62.

Date: 4/5/02

OFFICE OF CIVILIAN F DIOACTIVE WASTE MANAGEME U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

DIR No. 102-11

: 1 of _ _ _ QA: QA

DEFICIENCY IDENTIFICATION AND REFERRAL

Date: 5/14/02

Open DR/CAR: BSC-01-D-129

Description of Deficiency:

The QAR verification of corrective actions for Deficiency Report BSC-01-D-129 was determined to be unsatisfactory. Examination of similar requirements during Audit Number BSC-ARC-02-09 also identified areas of incomplete training compliance as defined in the Science (CSO) Training Requirements Matrix, Revision 3.

The DR verification process and the referenced audit duplicated unsatisfactory training compliance found for staff training number 7199. In addition staff training numbers 8106 (Checker Training), 2211 (AP2.20Q and AP-SI.1Q training), 12557 (Checker Training), and 7667 (AP-SI.1Q and Checker Training) were found to have unsatisfactory training compliance in the areas noted.

These additional items support the unacceptable condition noted during the follow-up verification.

How	Iden	tified:

The above discussed deficient conditions were identified during Audit Number BSC-ARC-02-09.

Open DR/CAR QAR's Concurrence:

John R. Doyle

Brinted Name
Prepared by:

James V. Voigt

CAM Printed Name
Template AP 161-5, 03/25/2002

Date

Date

Signature

Signature

Date

Date

•		
12. Check if Amended 14	OF CIVILIAN	1. DR/CAR NO. BSC-01-D-129 PAGE OF
Check if also Initial Response RADIOACTIVE WA	ISTE MANAGEMENT	QA: QA
	ENT OF ENERGY	
No Ves (If yes, submit Extended Processing request)	GTON, D.C.	
DEFICIENCY REPORT/CORRECTIVE A		
4. Extent of Condition: (Amended response will be required if all Enterein) This DR was rejected during verification because 5 out of 106 emdays of assignment. In the previous complete response, BSC indicational Labs). This has not changed. An additional evaluation of 200 people had "I" training indicated that had not been completed indicating non-compliance to procedural requirements.	aployees checked had not comple cated that the extent of condition of TrainServe conducted May 21,	ted their assigned training within 9 was the entire BSC (including the 2002 revealed that approximately
5. Impact: (Provide an impact statement relative to waste isolation A review of the incomplete training identified in the verification s none of the employees identified performed any quality affecting impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation of approximately 498 employees who did not contain the containing impact evaluation in the contain	tatement has resulted in the conclusions work associated with the incomplete.	usion that there is no impact since ete training subjects. The original
For each employee identified as not completing required training, appropriate training or employees will complete assigned training.	entici the applicable training mat	nx will be revised to reflect
7. Root Cause (For a significant CAQ, attach results of formal Apparent Cause	root cause determination prepare	ed in accordance with AP-16.4Q)
Management inattention when assigning training, management inat assigned, and employee inattention to training assignment.	ttention to assure that employees	have completed training as
8. Action to Preclude Recurrence: (Address those actions necessarianing Matrices will be revised to indicate "IP"; that is training The training department prepared correspondence for distribution Mellor to distribution, subject: "Ken Hess request to review IP vs.	will only be required prior to per- to highlight this issue. Reference	forming work. email dated 5/30/2002 Barry
9. Due Date for Completion of Corrective Action:	10 Beenengible Hencen	. AD
o. Date lot Completion of Confective Action:	10. Responsible Manager:	
July 15, 2002	Steven Swenning Printed Name Sign	06/05/2002 pature Date
11. QAR Evaluation: Accept Partially Accept Reject AST SIGNERICANT. SHIP R. Dojle Sharp 66/16/02. Printed Name Signature Date	12. QAM Concurrence: Printed Name Sign	Since C/14/00 Date

2.	Submittal	Page	2	of	_2_
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OFFICE OF CIVILIAN

PAGE OF	1.DR/CARNO	BSC-01-	D-129
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	RADIOACTIVE W			QA: QA
	U.S. DEPARTI	MENT OF ENERG	i Y	
	WASHIN	NGTON, D.C.		
		<u> </u>	<u></u>	
	REQUEST FOR EX	TENDED PROCE	SSING	·
B. Extended Actions: (Identify thos	se corrective actions planned	or completion beyond 1	00 days from issu	uance of the DR/CAR)
Revision ot training matrices or co	ompletion of required training.	•		
	· · · · · · · · · · · · · · · · · · ·		• *	
			•	
Expected Completion Date:	07/15/2002			
4. Justification: (Provide an explain	nation as to why the required a	actions cannot be compl	eted within 100 d	avs)
The deficiency report has already	been open more than 100 day	s prior to the submittal o		
planned for revision of training m	atrices and/or completion of re	equired training.		
•				
5. Impact: (Provide an impact stat	ement to indicate what affect t	not completing within 10	0 davs will have r	elative to waste isolation
and safety, and impact to other w	ork, if any)			
No impact. The extent of condition	on and subsequent review has	not revealed any instance	es where waste is	olation and safety are
impacted through this non-compli	ance.			•
			·	
Approvals				
6. Responsible Manager		7. Senior Manager:	$\overline{}$	-7
9-18-			1/1/20	
Steve Swenning Steve	06/05/2002	Don Pearman	N iww	06/05/2002
Printed Name Signatu	ure Date	Printed Name	Signature	Date
B. DOE Project Management:	20	9. DOQA:		
NEW DOWN AS	MAL 2/3/02	RAM B. MUM	ine los	form 1/2/0 -
Printed Name Signatu	Date	Printed Name	Signature	Date
10. Director, OCRWM: (required for	· · · · · · · · · · · · · · · · · · ·		-	
, ,		, - 		
	N/A	NIF	}	
Printed Name	Signat	ture		Date

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OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

☑ DR/C/ ☐ SWO	AR/QO
NO. BSC	UI 712 -92-D-129
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	QA: QA

CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Verification of Corrective Actions to DR BSC-01-D-129

Block 4. Extent of Condition:

None Required

Block 5. Impact:

See Amended Response

Block 6. Remedial Actions:

Verified Training Server 3.0 @Online 7/10/02 that the committed remedial actions were performed for the following personnel:

Employee #	Procedure	Status	Date Completed
15888	AP-5.1Q	Finished	5/14/02
7199	AP-2.20Q	IP	• 1
	AP-2.21Q	IP	
	AP-SI.1Q	IP	
2736	AP-5.1Q	Finished	5/14/02
12309	Checker Training	IP	
9255	Checker Training	IP .	

Block 7. Root Cause:

None Required

Block 8. Action to Preclude Recurrence:

Verified e-mail correspondence B. Mellor to Distribution dtd. 05/30/02 (See Attachment 16)

In addition, reviewed the Training Server 3.0 @Online on 7/18/02 for the every tenth person selected from the OCRWM Contract Directory of 7/18/02 (employee number designation). The following is the employee number with designations:

1001, 1046, 15418, 1127, 14291, 16894*, 11825, 1279, 8236, 11750, 14321, 11523, 13602, 11641, 15379, 12248, 2052*, 14564, 15446, 15583, 1776, 14141, 17102, 16397*, 9201, 752, 2004, 12101, 15369, 2154, 2182, 8239, 2250, 11668, 12378, 2379, 11964, 2460, 14126*, 11281, 17107, 8597, 3194, 8350, 2688, 7963, 13980, 2787, 17069, 360, 15856, 17106, 2292, 3021, 3049, 13409, 14665**, 14264, 3208, 16999*, 12398, 16797*, 16671*, 3382, 16748*, 13894, 3514, 3549, 11792, 11328, 13650, 16455, 15168, 16899, 8194, 3847, 3380, 3911***, 14627, 13603, 519, 4018, 128, 16083, 13536, 15547, 9276, 16669, 11395, 4314, 9256, 11882, 13959, 13431, 15620, 16958, 16947, 7778, 4603, 12424, 12426, 4693, 4730, 16966, 15426, 14823, 14809*, 14708, 14041, 2623, 7745, 15364, 15546, 5042, 5076, 16893*, 14503, 15570, 5252*, 13460, 15359, 5342, 5470, 15384, 8462*, 7941, 16944, 16834, 5728, 5767, 5794, 13458, 15877, 15936, 9321, 9257, 16258, 11568, 15625, 15307, 12253, 6223, 8519, 6350, 16930, 15917, 11010, 15113, 11521, 15875, 15451, 16985, 15290, 16876, 15725, 6721, 629, 6800, 13592, 11419, 8376, 14952, 13023, 11130, 16889, 15371, 17051, 7105, 7169, 8652, 7251, 14814, 11781, 17086, 15440, 17053, 876, 7509, 14512, 7585, 13846, 15874, 7697, 7700

(See Continuation Page 2)

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OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON. D.C.

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NO. BSC	-92-D-129
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CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Block 8. (Continued)

The following are notations for required training called out by "I" which personnel identified above have not taken:

- * LPTEC00-012 "Creation, Maintenance, Use and Disposition of OCRWM Records (CBT)" (12 personnel)
- ** LPTEC00-006 "AP-SI.1Q- Software- Middle Management Module 2" (1 person)
- *** LPTEC00-002 "AP-16.1Q Management of Conditions Adverse to Quality" (1 person)

Further investigation via the TrainingServer@Online Training Needs Report Option reveals the following additional information:

LPTEC00-006 "AP-SI.1O- Software- Middle Management Module 2" :Employee # 15037

LPTEC00-002 "AP-16.1Q Management of Conditions Adverse to Quality": Employee #'s 13474, 4079, 4508, 6206, 1316, 12229, 14629, 5211, 5865, and 8341

LPTEC00-006 "AP-5.1Q Plans, & Procedures Process Control Training": Employee #'s 17118, 2124, 14932, 5279 and 14639 (although designated IP, individual is author of LP-CM-003, signed off 2/22/02).

The Above Committed Remedial Actions are considered satisfactorily and complete, however Actions to Prevent Recurence have been perfromed, the implementation of is considered ineffective and incomplete.

QAR: Jank Jayl

Date: 7/24/02

QAM: James Blaylor for

Date: 8/1/02

4.Extent of Condition: (Amended responsible of Conditions) This DR was rejected during very was the entire BSC (including to the Conditions)	CIVILIAN RADIOACT U.S. DEPART WASHI PORT/CORRECTIVE A pase will be required if all Extent of Cerification. In the previous co the National Labs). This has i	MENT OF ENERG NGTON, D.C. CTION REPORT Condition Investigations are implete response, BSC not changed.	COMPLETE not complete and di indicated that	ocumented herein)
5. Impact: (Provide an Impact statemer A review of the incomplete train impact	π relative to waste isolation and safe ning identified in the verification	ny, and impact to other wor on statement has resu	א, if eny) Ilted in the concl	usion that there is no
6. Remedial Actions: (Document all act Complete and verified by the Q				
7. ☐ Root Cause (For a significant Cause Apparent Cause See response dated 06/05/02 for a significant Cause	or apparent cause. No chang	je.		h AP-16.4Q)
8. Action to Preclude Recurrence: (Add Training Matrices will be revised distribution to highlight this issu- request to review IP vs. I trainin	d to indicate "IP", as appropria e. Reference email dated 5/3	ate. The training depa 0/2002 Barry Mellor to	rtment prepared	correspondence for bject: "Ken Hess
In addition, Mr. Hess sent an ad implementation holding them, a and disciplinary actions when tr 2002 date for training completio	gain, directly accountable for aining requirements have not	training within their or been met. This additi	ganizations, and onal message p	instituting corrective laces a September 9,
9. Due Date for Completion of Corrective September 15, 2002 11. OAR Systemion: VI. Accord. T. R.		10. Responsible Manage Steven Swenning Printed Name	Signatur	8/15/02 . Date
11. QAR Evaluation: Accept Part Re-evaluated for significance	Artially Accept Reject	12. QAM Concurrence: Ran Muznay	on Blanks	26 8/21/02
Printed Name Sign Template AP161-8	ature Date	Printed Name	Signatur	e Date Rev 3/25/02

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Extended Actions: (Iden	tify those correcti	tive actions planned for	or completion beyond 10	O dave from issuance	of the DR/CAR)
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Expected Completion Da		5/2002		<u> </u>	
. Justification: (Provide an he deficiency report has a	i explanation as to already been oper	to why the required are	ctions cannot be complet	ted within 100 days)	
	money occur open	I More man 100 cays	Prior to the submittal of	this response.	
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. Impact: (Provide an impa	act statement to in	ndicate what affect n	ot completing within 100	dave will have relativ	o to waste isolation
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teve Swenning	5/				
	Signature	08/15/2002 Date	Don Pearman	N/10 676	98/15/2002
DOE Project Management		Date	Printed Name	Signature	Date
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36. Horonde	SSIII	Z 9/10/2	RAMMUNTAM	Diron	-A- aliclos
	ignatur	Date	Printed Name	Signature	Date
. Director, OCRWM: (requ	ired for schedule	d completion dates c	ne year or more from init	tial issue)	:
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<u>~//}</u> **Printed Name** Signature

AP-16.1Q.9

Rev. 03/25/2002

Date

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OFFICE OF CIVILIAN RADIOACTIVE WASTE MANAGEMENT U.S. DEPARTMENT OF ENERGY WASHINGTON, D.C.

DR/CAR/QO

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CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Rejection of Verification of Committed Corrective Actions to Deficiency BSC-01-D-129

Block 4, Extent of Condition: (not applicable)

Block 4, Impact: (not applicable)

Block 6, Remedial Actions: (not applicable)

Block 7, Root Cause: (not applicable)

Block 8, Action to Preclude Recurrence:

Verified via TrainingServer Database version 4.8 that Training Matrices have been revised as per memo dated 05/30/02 (see Attachment 16). Also verified web based message from K. Hess to staff dated 08/09/02 (See Attachment 17) which places a September 9, 2002 deadline date for training completion or enrolled in the next available training session.

History:

Completion of corrective actions identified for this DR was scheduled 09/15/02 and tracked through verification by management generated Overdue Reports. Prior to the notification that corrective actions were complete, a decision to verify internally that corrective actions were complete and effective was made. BSC QA surveillance BQA-SI-03-004 was performed 10/28 through 11/18/02 to verify such and resulted that actions were not complete with personnel lacking/not taken their required training. In the meantime, three Quality Observations BSC(B)-03-O-023, BSC(B)-03-024 and BSC(B)-03-0-025 were issued 11/19/02 and 11/20/02 documenting that procurement, scientific notebook user and checker personnel had performed quality affecting activities prior to training to their implementing prodecures.

The QAR has again evaluated actions to prevent recurrence by a sample of BSC personnel. The following methodology was utilized: Recent BSC QA objective evidence (documentation) was reviewed to determine the responsible personnel who had generated such documentation via signature review of same. Affected personnel were cross checked to the current Training Server Database version 4.8 to verify that assigned training was complete.

The following is a list of objective evidence, training required prior to doing work, and the personnel identified:

Objective Evidence	Training Required	Employee Number
Process Model Report ANL-EBS-MD-000030 Rev 02	LPTEC02-028	6295*, 6944, 11698, 11162, 12371
	LPCOM00-02	12371
Abstraction Model Report MDL-DSU-MD-000001 Rev 00	LPTEC02-028	14262, 11204, 14340, 12034, 147
	LPCOM00-02	
Process Model Report MDL-EBS-NU-000001 Rev 00	LPTEC02-028	11429, 16252, 11954, 14565
	LPCOM00-02	11429, 16252, 11954, 14565
Process Model Report MDL-EBS-NU-000003 Rev 00	LPCOM00-02	11788, 1232, 4709
1100000 110001 110000 1100	LPTEC02-028	11788, 1232, 4709
Design Calculations 800-KOC-TEG0-00200-000-00A and	LPTEC02-013	12132, 12087, 1590, 2018, 6875, 783

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CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Rejection of Verification of Corrective Actions to DR BSC-01-D-129 (Continued)

· ·		,
Objective Evidence	Training Required	Employee Number
110-00C-CS10-00100-000-00A	LPTEC00-008	12132, 12087, 15900, 6875, 783, 2018
Self Assessments: SA-IAM2002-014 SA-SOP-2003-001, SA-PAP-2003-007 SA-SOP-2003-003, SA-PAP-2003-010	LPTEC00-014	4198, 5302, 5071, 11166, 3352 1316, 4639, 15377
Procedures: AP-6.1Q Rev. 7, AP-S.I.3Q Rev 0 AP-SIII.1Q Rev. 2, LP-PMM-004Q Rev 0 LP-OM-035Q Rev. 0 ICN 1	LPTEC00-006 LPTEC00-018	16671**, 16844, 14639, 15466, 13233, 6012, 7667, 1309, 1493, 15395,15396, 16844, 5534, 11350,
Deficiency/Observation Reports: BSC(B)-03-D-030 BSC(B)-03-D-023, BSC(B)-02-D-022, BSC-02-D-086 BSC(O)-03-D-004, LBNL(B)-03-D-036, BSC(B)-03-D-002 BSC(B)-03-023**, BSC(B)-03-O-040, BSC(B)-03-D-001 BSC(O)-03-D-046, BSC(B)-02-132, BSC(B)-02-D-160, BSC(B)-02-C-129	LPTEC00-002	3352, 16748, 13233, 17150 15385, 14571, 15566, 687 8278, 3382, 13539, 7342, 17149 4009, 15445, 2032, 14045, 2899
Scientific Notebooks: SN-LLNL-SCI-463 V1 LBNL-GJM-YS-1,YMP-LBNL-HHL-GZ-1 SN-LANL-SCI-288 V1, SN-LANL-SCI-291 V1, SN-LLNL-SCI-476 V1, SN-LLNL-SCI-475 V1, SN-LANL-SCI-295 V, SN-LLNL-SCI-4499 V6	LPTEC00-013	13597,13847, 13537,4205,16436 YMP- 14368, 3642, 7245
Software User Requests: Rock Modulus Slot Test ver 4.0, CLReg V1.0, GENHSUMODELDATA V 1.0, SPLICE ver. 1.0 GetEQData V1.0.1, SAPHIRE V 7.18, toptemp_v 0f1.0 bot_sum.fV10, EXTRACT 1.1	LPTEC03-001& 003	11789, 3642, 3264, 8077***, 14215, 4514, 16258, 11222, 17470 16220, 16452, 14565, 8278, 13541, 16337, 12545***, 14210, 12200, 14383, 17092, 13942

^{* 6295} IP Training to AP-SIII.9Q and 10Q not performed as per AP-2.1Q requirements.

As a result of the above verifications, there are still personnel performing QA affecting work without their training assignments being completed. Corrective memos from management, the lack of disciplinary actions by management, and the identification of like conditions by three Quality Observations while this deficiency was open with overdue reports indicate that Actions to Prevent Recurrence are still ineffective.

QAR: Date: 01/22/03

^{** 16671} IP training to AP-5.1Q and AP-6.1Q not performed as per AP-2.1Q requirements.

^{*** 8077} and 12545 IP training to AP-SI.1Q Requirements as requires by training matrix, not taken



James Blaylock 02/18/2003 12:34 PM

To:

James Blaylock/YD/RWDOE

CC:

Subject: D-129

User Filed as: Not Categorized in ERMS

Progress to complete corrective actions for closure of this DR had been unacceptable. Consequently, a rejection of corrective actions was drafted with transmittal to follow a meeting with BSC senior management. on February 4, 2003. The training issues received the needed attention prior to this meeting, hence, with the resolution of one last issue, OQA is closing the DR. In accordance with program requirements, this DR had been carried on the overdue list since September 23, 2002, however the weekly reporting did not provide meaningful information as to the incremental progress being achieved in accordance with the procedural requirements. Hence, the drafted rejection of corrective actions will be retained and submitted with the records package for this DR.

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DR/CAR/QO SWO

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QA: QA

CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Verification of Committed Corrective Actions to Deficiency BSC-01-D-129

Block 4, Extent of Condition: (not applicable)

Block 4, Impact: (not applicable)

Block 6, Remedial Actions: (not applicable)

Block 7, Root Cause: (not applicable)

Block 8, Action to Preclude Recurrence:

Verified via TrainingServer Database version 4.8 that Training Matrices have been revised as per memo dated 05/30/02 (see Attachment 16). Also verified web based message from K. Hess to staff dated 08/09/02 (See Attachment 17) which places a September 9, 2002 deadline date for training completion or enrolled in the next available training session.

The QAR has again evaluated actions to prevent recurrence by a sample of BSC personnel. The following methodology was utilized: Recent BSC QA objective evidence (documentation) was reviewed to determine the responsible personnel who had generated such documentation via signature review of same. Affected personnel were cross checked to the current Training Server Database version 4.8 to verify that assigned training was complete.

The following is a list of objective evidence, training required prior to doing work, and the personnel identified:

Objective Evidence	Training Required	Employee Number
Process Model Report ANL-EBS-MD-000030 Rev. 02	LPTEC02-028 LPCOM00-02	6295, 6944, 11698, 11162, 12371 12371
Process Model Report MDL-NBS-GS-000005, Rev. 00	LPTEC02-028 LPCOM00-02	3352, 12510, 3697, 1447, 4514, 9255
Self Assessments: SA-SOP-2003-002 SA-PAP-2003-011, SA-SOP-SA-2003-003 and SA-RDP-2003-002		16849, 15037, 14665, 3505, 9255, 5071, 7251, 9243, 15371, 11798, 176
Procedures: AP-6.1Q Rev. 7, AP-S.I.3Q Rev. 0 AP-SIII.1Q Rev. 2, LP-PMM-004Q Rev. 0 LP-OM-035Q Rev. 0 ICN 1, AP-5.2Q, Rev. 1	LPTEC00-006 LPTEC00-018	16671, 16844, 14639, 15466, 13233, 6012, 7667, 1309, 1493, 15395,15396, 16844, 5534, 11350, 8070, 7342
Deficiency/Observation Reports: BSC(B)-03-D-030 BSC(B)-03-D-023, BSC(B)-02-D-022, BSC-02-D-086 BSC(O)-03-D-004, LBNL(B)-03-D-036, BSC(B)-03-D-002 BSC(B)-03-023, BSC(B)-03-O-040, BSC(B)-03-D-001 BSC(O)-03-D-046, BSC(B)-02-132, BSC(B)-02-D-160, BSC(B)-02-C-129	LPTEC00-002	3352, 16748, 13233, 17150 15385, 14571, 15566, 687 8278, 3382, 13539, 7342, 17149 4009, 15445, 2032, 14045, 2899

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QA: QA

CONDITION ADVERSE TO QUALITY CONTINUATION PAGE

Verification of Corrective Actions to DR BSC-01-D-129 (Continued)

Employee Number Training Required Objective Evidence 13597,13847, 13537,4205,16436, LPTEC00-013 Scientific Notebooks: SN-LLNL-SCI-463 V1 14368, 3642, 7245 YMP LBNL-GJM-YS-1, YMP-LBNL-HHL-GZ-1 SN-LANL-SCI-288 V1, SN-LANL-SCI-291 V1, SN-LLNL-SCI-476 V1, SN-LLNL-SCI-475 V1, SN-LANL-SCI-295 V, SN-LLNL-SCI-4499 V6 LPTEC03-001& 003 11789, 3642, 3264, 14215, 4514, 8077 Software User Requests: 16258, 11222, 17470, 16220, 16452, Rock Modulus Slot Test ver 4.0, CLReg V1.0,

GENHSUMODELDATA V 1.0, SPLICE ver. 1.0 GetEQData V1.0.1, SAPHIRE V 7.18, toptemp_v 0f1.0 bot_sum.fV10, EXTRACT 1.1

14565, 8278, 13541, 16377, 12545. 14210, 12200, 14383, 17092, 13942

The above committed corrective actions are considered complete.

ATTACHMENT 16 TO B5C-01-D-129 plof2



Barry Mellor

07/23/2002 10:14 AM

To:

John Doyle/YD/RWDOE@CRWMS

CC:

Subject: Ken Hess request to review IP vs. I training requirements on your matrices

User Filed as: Excl/AdminMgmt-14-4/QA:N/A

Here you go.

Thanks, Barry

Forwarded by Barry Mellor/YM/RW/DOE on 07/23/2002 10:14 AM -



Barry Mellor

05/30/2002 11:10 AM

To:

Collin Moller/MV/RWDOE@CRWMS, Dennis Sorensen/YM/RWDOE@CRWMS, Don Krisha/YM/RWDOE@CRWMS, Nancy Williams/YM/RWDOE@CRWMS, Michael Voegele/YM/RWDOE@CRWMS, James Whitcraft/YM/RWDOE@CRWMS, Scott Hajner/YM/RWDOE@CRWMS, Darell vonderLinden/YM/RWDOE@CRWMS, Pete Maxfield/YM/RWDOE@CRWMS, Eric Koppitsch/YM/RWDOE@CRWMS, Melinda D'Ouville/YM/RWDOE@CRWMS, Wiley Wells/YM/RWDOE@CRWMS, Beatrice Reilly/YM/RWDOE@CRWMS, Jeff Halliday/YM/RWDOE@CRWMS, David Tommela/YM/RWDOE@CRWMS, Rick Saval/YM/RWDOE@CRWMS, Leon Fossum/YM/RWDOE@CRWMS, John Frey/YM/RWDOE@CRWMS, Jayne Davis/YM/RWDOE@CRWMS, Steven Swenning/YM/RWDOE@CRWMS, Dean Kunihiro/YM/RWDOE@CRWMS, Charles Sharrocks/YM/RWDOE@CRWMS, Maxine Carver/YM/RWDOE@CRWMS, Lewis Neddo/YM/RWDOE@CRWMS, Don Horton/YD/RWDOE@CRWMS, Nelson O'Connor/YM/RWDOE@CRWMS, Mary O'Donnell/YM/RWDOE@CRWMS

ATTACKMENT 16 TO BSC- 01-0-129 p2.82

CC:

Cheryl Schneider/YM/RWDOE@CRWMS, Lisa Pascoe/YM/RWDOE@CRWMS, Connie Kittrell/YM/RWDOE@CRWMS, Maryann Villavert/YM/RWDOE@CRWMS, Lorraine DeGarmo/YM/RWDOE@CRWMS, Debbie Zesiger/YM/RWDOE@CRWMS, Jocelyn Knapp/YM/RWDOE@CRWMS, Jocelyn Knapp/YM/RWDOE@CRWMS, Crystal French/YM/RWDOE@CRWMS, Cheryl Cummings/YM/RWDOE@CRWMS, Darlene Freitas/YM/RWDOE@CRWMS, Carol Way/YM/RWDOE@CRWMS, Linda Sykes/YM/RWDOE@CRWMS, Carla Hays/YM/RWDOE@CRWMS, Lita Raduziner/YM/RWDOE@CRWMS, Barbara Tancayo/YM/RWDOE@CRWMS, Karen Queheillalt/YM/RWDOE@CRWMS, Carolyne Gogue/YM/RWDOE@CRWMS, Janet Bosse/YM/RWDOE@CRWMS, Lynne Norman/YM/RWDOE@CRWMS, Renee Johnson/MV/RWDOE@CRWMS, Trudy Rupp/YM/RWDOE@CRWMS, Trish Pytel/YM/RWDOE@CRWMS, Debbie Zesiger/YM/RWDOE@CRWMS, Kathryn Cambern/YM/RWDOE@CRWMS, Jennifer Bennett/YM/RWDOE@CRWMS, Barbara Tancayo/YM/RWDOE@CRWMS, Patricia Freeman/YM/RWDOE@CRWMS, Janice Hall/YM/RWDOE@CRWMS, Renee Johnson/MV/RWDOE@CRWMS, Jerri McCann/YM/RWDOE@CRWMS, Trudy Rupp/YM/RWDOE@CRWMS, Carmella Gonzalez/YM/RWDOE@CRWMS, Lynne Norman/YM/RWDOE@CRWMS, Terry Rathgeb/YM/RWDOE@CRWMS, Janet Christ/YM/RWDOE@CRWMS, Janice Roberson/YM/RWDOE@CRWMS, Mary Moorleghen/YM/RWDOE@CRWMS, Shirl Derby/YM/RWDOE@CRWMS, Ken Beall/YM/RWDOE@CRWMS, Denise Karl/MV/RWDOE@CRWMS, Thomas Swift/MV/RWDOE@CRWMS, Larry Croft/YM/RWDOE@CRWMS, Joanne Foster/YM/RWDOE@CRWMS, Pam West-Thompson/YM/RWDOE@CRWMS, Paul Turner@CRWMS, Christine Drummond@CRWMS, Don Pearman/YM/RWDOE@CRWMS, Ken Hess/YM/RWDOE@CRWMS

Subject: Ken Hess request to review IP vs. I training requirements on your matrices

QA:N/A Exclusionary

Ken Hess has asked all managers to review their Training Matrices to ensure only required training is listed and that consideration be given to making those requirements "IP" (Initial, prior to performing work) consistent with the QARD, AP-2.1Q, Indoctrination and Training of Personnel, and AP-ESH-004, Occupational Safety and Health Program.

The "I" (Initial) requirement makes training due within 90 days. However, for QA and ES&H requirements, the QARD and AP-ESH-004 require training be completed "prior to performing the work" (IP). The "I" requirement category was initially created for new hire training, such as Diversity, Sexual Harassment, and Cyber Security. By applying it to QA and ES&H courses, DRs have been issued for QA requirements not completed within 90 days, even though the individual was not working to the procedure. Additionally, applying an "I" to QA related training gives personnel the idea that they have 90 days to complete the training, which is not true, the QARD and AP-2.1Q both say to ensure training is completed prior to performing work.

If, after reviewing your Training Matrices, you make any changes, please sign and date the revised matrix and forward it to the HR & Training Department (Barry Mellor or Christine Drummond).

If you have any questions or need more information on establishing training requirements or on the development of a training matrix, please do not hesitate to call (5-5378) or e-mail me.

Thank you,

Barry Mellor Training Supervisor, Project Execution & Technical Support Training Programs

AMACHMENT 17 TO DR BSC-01-D-129

Sept. 9 deadline for completing required training

As a Yucca Mountain Project employee, it is your responsibility to review your individual training status report and to ensure that your training is updated and maintained. Ken Hess, BSC president and general manager, has set Sept. 9 as the deadline for employees to update all of their required training.

Employee Training Status Reports were sent to functional managers on Monday. Your supervisor is responsible to review your training status report with you and to assist you in acquiring training.

Employees who are not up to date with all of their required training by the Sept. 9 deadline are subject to disciplinary action, including having their badges deactivated and being placed on time off without pay.

If, by Sept. 9, you are not either (1) current on your required training, or (2) enrolled in the next available training session, you and your supervisor will be required to meet with Ken Hess to explain why your training is not current. If the reasons given for expired training are not acceptable, you should expect disciplinary actions to be taken.

This policy is in effect from this point forward. After Sept. 9, 2002, employees will be expected to maintain their training as current at all times; employees and their manager who allow their training to lapse after Sept. 9, 2002, will continue to be required to meet with Hess and will be subject to disciplinary actions.

New hires will continue to have 90 days to complete their training.

Ensuring that our workforce is complete and current in its training is a key to the success of the OCRWM Program and the pursuit of an NRC license.