

**ASSESSMENT OF PROPOSED INFORMATION COLLECTION**

TO: INFORMATION MANAGEMENT COORDINATOR  
Tremaine U. Donnell, OCIO

TITLE OF INFORMATION COLLECTION REQUIREMENT  
Generic Clearance for Customer Satisfaction Surveys

THE FOLLOWING FACTORS WERE CONSIDERED IN EVALUATING THE PROPOSED INFORMATION COLLECTION REQUIREMENT. <i>(If the response is not so, check "NO" and explain)</i>	YES	NO
1. The requirement is needed. (It is the best means to achieve a necessary regulatory objective.)	✓	
2. The requirement has practical utility, i.e., the NRC has the capability to use the information in a timely and useful fashion.	✓	
3. The schedule for imposing the requirement is reasonable.	✓	
4. The requirement selected is the least burdensome method of achieving a necessary regulator objective.	✓	
5. The requirement does not duplicate or overlap requirements imposed by the NRC.	✓	
6. The requirement does not duplicate or overlap requirements imposed by other Government agencies.	✓	
7. The method used to estimate the burden is adequate.	✓	
8. The burden estimates are reasonable when compared with similar requirements previously submitted.	✓	
9. The methods proposed for collecting or keeping the information are consistent with sound record management practices.	✓	
10. The records retention period is sufficiently definitive and reasonable.	✓	
11. The requirement adequately identifies the records to be maintained and the information to be reported.	✓	
12. NRC administrative support requirements are sufficient to manage the information collection.	✓	
13. The information collection will not cause NRC to exceed its Information Collection Budget.	✓	

REMARKS

OCIO REVIEWER - (Assigned Analyst)  
Tremaine U. Donnell  
Records Management Branch/IMD/OCIO

SIGNATURE

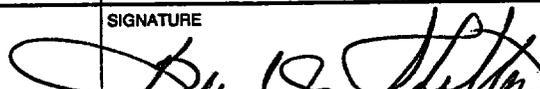


DATE

01/ 21 /2003

OCIO APPROVAL - (Branch Level)  
Brenda Jo. Shelton  
NRC Clearance Officer/OCIO

SIGNATURE



DATE

01/29/2003