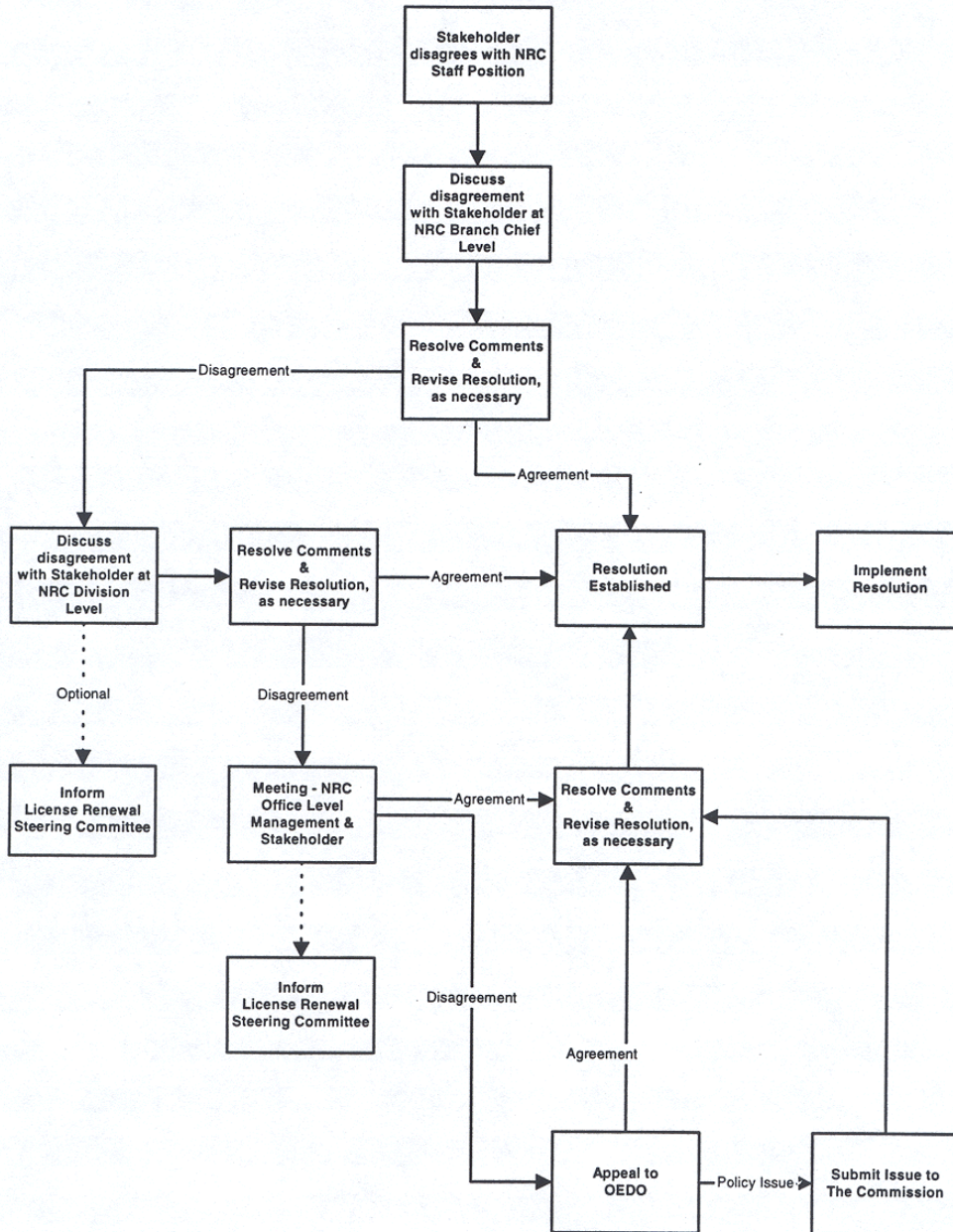


LICENSE RENEWAL APPEALS PROCESS



Enclosure