August 26, 2002

Mr. Michael Mulligan P.O. Box 161 Hinsdale, NH 03451-0161

Dear Mr. Mulligan:

Your emails dated June 18, July 22, and August 7, 2002, which were addressed to Mr. Victor Dricks of the U.S. Nuclear Regulatory Commission's (NRC's) Office of Public Affairs, have bee referred to me for action. Your concerns focused on the manner in which the NRC issued the ultimate heat sink amendment for Cooper and the handling of your comments.

Thank you for bringing these matters to the attention of the NRC. We are taking your statements seriously and will take appropriate action within a reasonable amount of time. I have referred to the NRC Office of the Inspector General allegations that were contained in your emails. If we need any more information from you, we will contact you by phone.

I have assigned Mr. Stephen Dembek to be the manager for addressing your concerns. He will keep you informed of our progress.

Sincerely,

/RA/

William H. Ruland, Project Director Project Directorate IV Division of Licensing and Project Management Office of Nuclear Reactor Regulation Mr. Michael Mulligan P.O. Box 161 Hinsdale, NH 03451-0161

Dear Mr. Mulligan:

Your emails dated June 18, July 22, and August 7, 2002, which were addressed to Mr. Victor Dricks of the U.S. Nuclear Regulatory Commission's (NRC's) Office of Public Affairs, have bee referred to me for action. Your concerns focused on the manner in which the NRC issued the ultimate heat sink amendment for Cooper and the handling of your comments.

Thank you for bringing these matters to the attention of the NRC. We are taking your statements seriously and will take appropriate action within a reasonable amount of time. I have referred to the NRC Office of the Inspector General allegations that were contained in your emails. If we need any more information from you, we will contact you by phone.

I have assigned Mr. Stephen Dembek to be the manager for addressing your concerns. He will keep you informed of our progress.

Sincerely,

/RA/

William H. Ruland, Project Director Project Directorate IV Division of Licensing and Project Management Office of Nuclear Reactor Regulation

| OFFICE | PDIV-1/SC | PDIV-2/ASC | PDIV-2/PD |
|--------|-----------|------------|-----------|
| NAME | RGramm | JDonohew | WRuland |
| DATE | 8/20/02 | 8/20/02 | 8/21/02 |

DOCUMENT NAME: C:\ORPCheckout\FileNET\ML022380340.wpd

OFFICIAL RECORD COPY

DISTRIBUTION FOR YELLOW TICKET #020020211

Dated: August 26, 2002

DISTRIBUTION:

PUBLIC

PDIV-1 Reading File

RidsNrrOd (SCollins/JJohnson)

RidsNrrAdpt (BSheron/RAuluck)

RidsNrrAdip (WBorchardt)

RidsNrrDlpm (JZwolinski/TMarsh)

RidsNrrLpdiv (WRuland)

RidsNrrLpdiv1 (RGramm)

RidsNrrLpdiv2 (SDembek)

RidsNrrPMMThadani

RidsNrrLAMMcAllister

RidsNrrWpcMail (YT #020020211)

RidsRgn4MailCenter(KBrockman)

LCox

DBaxley