ADAMS ISSUES UPDATE			
Type of Change or Issue	**Description**	**Suggested Action or Interim Solution**	**Status**
Initial Setup	**Cannot Access ADAMS** A LAN firewall issue where the user receives error messages indicating an inability to connect to Citrix.	Contact the PDR (1-800-397-4209 or pdr@nrc.gov) for instructions on accessing Citrix servers on the Internet. Or go to the Citrix recommended Client Chart at: http://download.citrix.com/#client_ale A work-around solution is to provide stand-alone Internet access to ADAMS	The NRC is planning to prototype a web-based alternative in the near future.
Initial Setup	**Cannot Access ADAMS** A LAN firewall issue where the user receives error messages indicating an inability to connect to Citrix. The user already has Citrix software installed for other applications.	Contact the PDR (1-800-397-4209 or pdr@nrc.gov) for instructions on accessing Citrix servers on the Internet. Or see instructions at: http://www.nrc.gov/NRC/ADAMS/GETTINGSTARTED/launchica.html A work-around solution is to provide stand-alone Internet access to ADAMS.	The NRC is planning to prototype a web-based alternative in the near future.
Software	**Default to Accession Number** In Advanced Search the property improperly defaults to Accession Number.	Select the **Property** to be searched (the default will highlight **Accession Number**) and then reselect the same Property. After the initial search, you may select other Properties without defaulting to the Accession Number.	Approved for implementation in the next public release of ADAMS.

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Software	**Search Issue** In **Advanced Search**, when the search criteria is cleared (using the AND/OR operators with multiple words or phrases) and then recalled (either as a Saved Search or using the Previous button), the search criteria multiplies and cannot be deleted.	Rather than recall the search by using the **Previous button** or opening a **Saved Search**, clear the search statement and retype the words or phrases. If you are planning to use a **Saved Search**, save all the search criteria except the words or phrases and type them in after recalling the **Saved Search**.	This is the way the commercial document management system used by ADAMS works. This issue has been brought to the vendor's attention and may be fixed in a future release.
Software	**Printing Problem -** In attempting to print a document using a supported printer, you find that your printer is printing blank pages or not printing a complete document.	Save the document to a local directory (**A or C**) and print from there. Contact the PDR (1-800-397-4209 or pdr@nrc.gov) with the Accession Number of the problem document.	The addition of a new viewer has diminished the frequency of this issue arising. Isolated occurrences may be reported to the PDR.
Software	**Printing PDF Files** Simplify the choices for printing PDF files.	There are too many options for printing PDF documents, some of which do not work. Select the printer icon on the bottom of the tool bar when the PDF file is open.	Fixed in 3.3 Version . Scheduled for deployment on 8/8/01.
Software	**Files Take Too Long to Download**	Recommend using the PDR document reproduction contractor to copy large documents to paper or CD-ROM.	NRC is reducing the file size by limiting the number of pages in any given record to 300 pages.
Software	**System Performance Issues** System is slow (response time).	PDR staff is currently developing test scripts to do performance testing against the Public Library and will employ software diagnostic tools to assess the performance of ADAMS in the public environment. PDR staff will use an outside modem line to measure PARS performance four times a day. Results of the performance testing will further guide efforts to improve PARS reliability and performance.	In Process

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Enhancement	**Printing TIFF Images** Increase print speed and allow users to select page ranges for printing scanned documents (TIFF Images).	Save documents that are stored in the TIFF image format to a local directory **(A or C)** and print from there using an image viewer on your local workstation (Version supplied with Windows 95/NT works well).	Fixed in 3.3 Version. Scheduled for deployment on 8/8/01.
Enhancement	**Search and Display Issue** Allow packages to be highlighted with non-package documents in creating a report.	A package is a concept used at the NRC to describe a group of related documents (example: a cover letter and its attachments). In creating a report (a hitlist) in the Publicly Available Records System Library (PARS), be aware that packages cannot be selected in a block of marked documents. A report cannot be created if a package is marked. You must use the **Advanced Search**. Enter the search properties, then add one more property: **DocType NOT EQUAL Package**. This will eliminate all packages from your search.	Fixed in 3.3 Version. Scheduled for deployment on 8/8/01.
Enhancement	**Search and Display Issue** Create more report formats in addition to the skim report and custom report formats.	There is no work-around solution available at this time.	Fixed in 3.3 Version. Scheduled for deployment on 8/8/01.
Enhancement	**Date Searching** Add "**Date=to**" as one of the options for date searching in the Advanced Search.	In the Advance Search mode you must select Date Greater Than and Date Less Than to find a specific date.	This is the way the commercial document management system used by ADAMS works.

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Enhancement	**Search Issue** The document title moves to the bottom of the list after viewing and closing a document. Difficult to find where you were in the list.	Scroll back up the list until you come to a title surrounded by double broken lines (------). This should mark the place where the last document was viewed.	This is the way the commercial document management system used by ADAMS works.
Enhancement	**Screen Overlay** When multiple screens are opened in ADAMS, make it easier to determine which scroll bars belong to which windows.	Expand the windows by dragging the sides of the dialogue box until the up/down arrows appear. Also pull the upper menu bar down from under the ADAMS Citrix ICA Client title bar. Also, launching in a separate window alleviates some of the problem. Contact the PDR (1-800-397-4209 or pdr@nrc.gov) for assistance.	This is the way the Citrix software works. The solution is to move away from Citrix toward a web-based interface for ADAMS.
Enhancement	**Search Issue** Change the default view in Results Option to contain more fields and/or allow a Result Option to be selected by the user to be saved and recalled prior to searching.	In **Advanced Search**, certain properties can be added to the display before a search is initiated. A list of properties can be found under the **Results Option**. However, the selected properties cannot be saved and reinstated after an ADAMS session has been closed and then reopened.	This is the way the commercial document management system used by ADAMS works. The default view for folders and simple search has been changed and more fields have been added.
Enhancement	**Public Interface Prototype**	Eventually replace Citrix with a web-based user interface. Currently we are evaluating a web-based interface product.	We are currently reviewing software to satisfy public need.
Data Integrity	**Corrupted PDF Files in ADAMS** Unable to print, save, and sometimes view PDF files.	There may be older files which have not been discovered. Contact the PDR (1-800-397-4209 or pdr@nrc.gov) to report corrupted files.	Partly fixed by upgrading to Adobe Acrobat version 4.0.

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Data Integrity	**Indexing Problems** Any problems with incorrect docket numbers, document types, etc.	Contact the PDR (1-800-397-4209 or pdr@nrc.gov). Problems will be resolved as they are reported.	Quality Assurance Program being upgraded, software tools for data quality assurance are under development. We have transferred the processing of staff generated documents to the Document Processing Center (DPC). The DPC now performs 100% independent quality control of all document profiles and document scanning as part of processing newly received NRC-generated and external documents.