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1	UNITED STATES OF AMERICA
2	NUCLEAR REGULATORY COMMISSION
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4	ADVISORY COMMITTEE ON REACTOR SAFEGUARDS
5	(ACRS)
6	PLANT OPERATIONS SUBCOMMITTEE
7	Monday,
8	July 9, 2001
9	Rockville, Maryland
10	The Subcommittee met at the Nuclear Regulatory
11	Commission, Two White Flint North, Room T2B3, 11545
12	Rockville Pile, at 9:30 a.m., John D. Sieber,
13	Chairman, presiding.
14	<u>COMMITTEE MEMBERS</u> :
15	JOHN D. SIEBER Subcommittee Chairman
16	GEORGE APOSTOLAKIS ACRS Chairman
17	MARIO V. BONACA
18	F. PETER FORD
19	THOMAS S. KRESS
20	GRAHAM M. LEITCH
21	STEPHEN ROSEN
22	WILLIAM J. SHACK
23	ROBERT E. UHRIG
24	GRAHAM B. WALLIS
25	
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1	P-R-O-C-E-E-D-I-N-G-S
2	9:31 a.m.
3	CHAIRMAN SIEBER: Good morning. The
4	meeting will now come to order.
5	This is a meeting of the ACRS Subcommittee
6	on Plant Operations. I'm John Sieber, Chairman of the
7	Subcommittee.
8	ACRS members in attendance are Dr. George
9	Apostolakis, Dr. Mario Bonaca, Dr. Peter Ford, Dr.
10	Thomas Kress, Mr. Graham Leitch, Mr. Stephen Rosen,
11	Dr. William Shack, Dr. Graham Wallis and Dr. Robert
12	Uhrig.
13	The purpose of this meeting is to discuss
14	the reactor oversight process, which today will
15	include the action matrix.
16	We had our last Subcommittee meeting with
17	the staff on the oversight process on May 9, 2001. At
18	that time we discussed the significance determination
19	process, performance indicators and some crosscutting
20	issues. The Committee will follow up with a summary
21	of the reactor oversight process at the September ACRS
22	meeting.
23	Ms. Maggalean W. Weston is the cognizant
24	ACRS staff engineer for this meeting.
25	The rules for participation in today's
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1	meeting have been announced as part of the notice of
2	this meeting published in the Federal Register on June
3	27, 2001.
4	A transcript of the meeting is being kept
5	and will be made available as stated in the Federal
6	Register notice.
7	It is requested that speakers use one of
8	the microphones, identify themselves and speak with
9	sufficient clarity and volume so that they may be
10	readily heard.
11	We have received no written comments from
12	members of the public regarding today's meeting.
13	So now we'll proceed with the meeting, and
14	I'd like to introduce Mike Johnson of NRR who'll
15	introduce the topic and the presenters.
16	Mike?
17	MR. JOHNSON: Good morning. My name is
18	Michael Johnson from the Inspection Program branch,
19	and I'm joined by Bob Pascarelli. Bob is the branch's
20	person who has lead responsibility for the assessment
21	process. And, in fact, the major part of that, as you
22	well know, is the action matrix, and so Bob is going
23	to be doing the majority of the presentation.
24	I'm joined at the table by Mark Satorius,
25	who is the chief of the the Performance Assessment
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1 section in the Special Program branch. 2 We're also joined by Chris Nolan from the Office of Enforcement. You may remember the last time 3 4 we were here talking there were topics that related to 5 the Office of Enforcement and the enforcement role in the assessment process, 6 and so we asked for representative to be along to assist us in case those 7 8 topics came up. 9 By way of introduction, let me just say 10 that as was pointed out, this really is a continuation 11 in a number of topics that we've had with the ACRS 12 spanning way back from the early days in development 13 up through a status update last year and continuing. 14 We today hope to provide just a brief overview of the 15 assessment process and then we really are going to 16 spend most of our time focusing on the action matrix. 17 And then finally, if you're interested, we'll talk a little bit about the lessons learned from the first 18 19 year of initial implementation.

I did look at the agenda, and I note that you've allotted time going through 11:30. I'll be honest with you, I'm hard pressed to figure out we're going to talk about the action matrix between now -to fill that full block of time. But if we finish early, I trust that'll be the right thing to do.

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1 Aqain. as we've pointed out, this is really the third in a series of these recent meetings 2 3 that we've had. We spent quite a bit of time last 4 meeting talking about, running through examples of the 5 significance determination process and the performance indicators. And we talked about crosscutting issues 6 7 and thresholds, and all those things. And I hope 8 we've been able to answer your questions on those 9 areas because, I'll tell you, I didn't bring those 10 folks along. You'll see a different cast of folks. I've got the assessment folks in the room today. So, 11 if there are more question, in depth discussion that 12 you want to do on that, we'll have to entertain it at 13 14 our next gathering.

We're getting ready for -- I understand that there is a full committee meeting that we'll be participating in just briefly in September in support of your letter writing on the ROP in response to see the SRM that you have from the Commission.

Let me just by way of status tell you that we've completed, as you're well aware, the first year of initial implementation. We've completed now the end of cycle meetings where the regions review the performance of all of the plants within their regions. We've completed the agency action review meeting where

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1 we discuss the performance of those plants that were in the multiple repetitive degraded cornerstone column 2 3 of the action matrix, and we'll show you in a minute. And we also talked about DC Cook. DC Cook 4 was in a special status this year. You may remember 5 6 that when we entered the ROP, we didn't do it with DC 7 Cook, because DC Cook was under the inspection manual 8 chapter 0350 process. That was, they were in an 9 extended shutdown and we held them out of the ROP to 10 allow them to be able to finish up those activities 11 under the LD50 process. They've now transitioned into 12 the reactor oversight process, and we discussed them at the Agency Action Review Meeting. 13 14 The Agency Action Review Meeting does a couple 15 of other things that we may, I guess, talk about a little bit -- or will we? 16 17 MR. PASCARELLI: We don't have it on the --MR. JOHNSON: We don't have it, so I'll 18 19 tell you now. The Agency Action Review Meeting also 20 21 talks about we've developed a trending program. We 22 look at the overall trends of the industry on an 23 annual basis and we provide those at the Agency Action 24 Review Meeting and talk about what actions we have planned or we've already implemented in response to 25 NEAL R. GROSS

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those trends.

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2 And also as an ongoing part of the Agency 3 Action Review Meeting, a continuing part of these 4 meetings is to go forward, we'll talk about the self-5 assessment activities that we've had and results of 6 that self-assessment. And we did that at this most 7 recent Agency Action Review Meeting. In fact, on the preparation for this meeting I hope we sent over a 8 copy of that Commission paper that documents for you 9 10 the lessons learned.

11 So, that's what I would say in way of 12 background, and I'll turn it over to Bob to provide an 13 overview and a discussion of the assessment process in 14 the action matrix.

15 Just before you start, a MR. LEITCH: 16 quick question about that trend report that you were 17 referring to. I noticed that some of that, some of those trends related information previously 18 to 19 collected by AEOD or since then, I guess, RES. And 20 I'm just wondering is that part of the trend report? 21 I know it's not exactly this part of the presentation, 22 but that trend report are those previous AEOD trends 23 going to disappear in lieu of the new performance indicators? 24

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MR. JOHNSON: That's a good question. We

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9 actually in terms of this trending process will use 1 2 those old, the ex-AEOD indicators. And they actually form that long term trend that we're looking for. 3 So we're transitioning. We're keeping those, we're 4 adding on the ROP PIs, we'll add them on as we get 5 more experienced with them. But, no, we're not going 6 7 to lose that information in terms of providing trends for the industry. 8 But there's some subtle 9 MR. LEITCH: 10 differences, though, between the two trends. I quess what you would see as perhaps a bump in the data 11 explained by the fact that the data is now within a 12 13 slightly different. Is that what you would expect to 14 see? 15 MR. JOHNSON: Yes, that's right. For example, there's a difference --16 17 MR. LEITCH: However, I think the scrams, for example, are pretty eager in one case. 18 19 MR. JOHNSON: Yes. 20 MR. LEITCH: And per 7000 atoms in another

21 || case.

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MR. JOHNSON: Yes. Tom, do you -- it just so happens I do have a trends person in the room. Tom, would you come to the microphone and

talk a little bit, a couple of minutes, about the

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1	transition from the old AEOD through the trends
2	program?
3	MR. BOYCE: Hi. This is Tom Boyce of the
4	Inspection Program branch.
5	To flush Mike's answer, we're going to use
6	the AEOD PIs as like a baseline for several years
7	until we can establish that enough data in the new ROP
8	PIs that we think we could then transition away from
9	the AEOD PIs.
10	There are subtle differences, at least as
11	far as the scrams PI.
12	One is per hour. The AEOD PIs are per
13	year. In other words, you had 3.5 scrams per plant
14	per year. The ROP PIs do it per 7000 hours, that's a
15	rate. In that case, in a couple of years once we have
16	established the overlap, we would probably go with the
17	per 7000 hours as a rate. The reason is is because
18	the plant specific PIs are done as a rate. So in
19	order for people to mentally make that jump from plant
20	specific to industry level, we wanted to have
21	commonality. So in that particular indicator, we'd
22	probably go with the rate.
23	The difference for those it isn't much
24	of a difference. Plants with their current
25	availability are running about 90 percent, meaning 90
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1	percent critical. And so you're only looking at a 10
2	percent difference between the AEOD PIs and the ROP
3	PIs.
4	So, I guess the short answer is we're
5	going to retain the AEOD PIs until we've got enough
6	confidence and enough data in the ROP PIs.
7	MR. LEITCH: So five years out into the
8	future you might see the old data,you know,
9	historically and then sort of a new curve where the
10	ROP PIS come in and maybe there'd be some overlap
11	between the two?
12	MR. BOYCE: As far as that specific
13	indicator, we would probably go back and adjust the
14	AEOD data to take out that 10 percent difference.
15	MR. LEITCH: Okay.
16	MR. BOYCE: Because the data is still
17	valid data, it's just the difference is critical hours
18	versus shutdown hours and the denominator. So in that
19	case we'd probably just pull the shutdown hours of the
20	denominator of the AEOD PIs and be able to retain the
21	long term view of how scrams have changed over the
22	last decade.
23	MR. LEITCH: Okay. Thank you.
24	MR. JOHNSON: Okay. Bob?
25	MR. PASCARELLI: Thanks, Mike. Again, as
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12 Mike mentioned, by name is Bob Pascarelli. 1 I work in 2 the Inspection Program branch, and I'm going to run 3 you through the rest of the presentation on the 4 assessment program. 5 The first bullet here is fairly obvious, 6 but part of the assessment -- the assessment process 7 is part of the ROP. And I have a couple of slides that I'll show in a moment, and that'll show you 8 9 integration of the assessment program with the other 10 programs within the ROP. 11 A big plus in this program is that you've 12 improved the consistency and predictability of the 13 agency actions based on overall licensee performance. 14 And we do that by way of the action matrix. 15 DR. APOSTOLAKIS: It's interesting that we 16 keep using the word "improve." Would you say it is 17 consistent improving now are just the or we 18 consistency? It's very cautious the way you stated. 19 MR. PASCARELLI: The objective truly was 20 to -- I'm not sure this was your question. But the 21 objective truly was to improve the consistency and

DR. APOSTOLAKIS: Without claiming that you are now completely predictable and consistent, right?

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predictability. We really did want to improve.

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1	MR. PASCARELLI: Oh, yes. Yes, our goal
2	was to make progress.
3	DR. APOSTOLAKIS: I think that's fine, but
4	it's very impressive of how cautious you are.
5	MR. PASCARELLI: Okay. Good.
6	DR. APOSTOLAKIS: I do agree, actually.
7	MR. PASCARELLI: Our guidance for the
8	assessment program is in Inspection Manual Chapter
9	0305. We do have some other guidance which is
10	Management Directive 8.14 which deals with the Agency
11	Action Review Meeting, which Mike just talked about,
12	which has replaced the old senior management meeting.
13	Deviations from the action matrix. As
14	we've said here, our actions are more predictable and
15	more objective, so therefore we expect very few
16	deviations from the action matrix. And in one of the
17	SRMs from the Commission of the staff they had said
18	that we should get preapproval for any deviations from
19	the EDO if we were going to do that.
20	DR. APOSTOLAKIS: Now what exactly does
21	the word "deviations" mean here?
22	MR. PASCARELLI: It means a deviation from
23	the action matrix.
24	DR. APOSTOLAKIS: Yes, but I mean in real
25	terms what would that be?
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MR. PASCARELLI: In real terms it would be something like if we wanted to either increase or decrease the level of supplemental inspection for a plant that was -- for a plant that was not consistent with the action matrix. For example, the plant was in degraded cornerstone column of the action matrix, that calls for a 95002 inspection. If we wanted to do more or less than that, use another procedure, then we would request a deviation.

10 If, for example, we wanted to take 11 additional regulatory actions that are listed in the 12 multiple/repetitive degraded cornerstone column of the 13 action matrix, and in any other column, say in the 14 degraded cornerstone column, then we'd have to get 15 Commission approval -- excuse me, EDO approval for 16 that.

17 DR. APOSTOLAKIS: I understand that once 18 you've entered the action matrix you may decide that 19 you want to do something, not what the matrix predicts 20 or dictates. But there is another possibility or may 21 be there's a possibility, it may be a possibility --22 is it possible that you will find you will have 23 findings such that it will not be obvious where you 24 enter the matrix, or is that a nonsensical question? 25 I mean, the matrix says, you know, if you have one

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1 white or two greens or yellows and so on, is it 2 possible or is it complete that way or is it possible-3 MR. PASCARELLI: 4 It is --5 DR. APOSTOLAKIS: It is complete? 6 MR. JOHNSON: You mean is there some input 7 that would not have been --Predicted or it's not 8 DR. APOSTOLAKIS: 9 obvious where you go to enter the matrix? Have you 10 found that situation? MR. JOHNSON: We've not. We've not found 11 And, I mean I don't know. I hadn't -- without 12 that. 13 having thought about it a lot, I'm not -- I wouldn't 14 rule it out totally, although I mean we really do 15 envision that if it's important to look at, we look at 16 If it's important to be able to judge its it. 17 significance, we can through either the SDP or through 18 the PIs, and those are the entering arguments. And 19 having said that there is one exception, and that exception is -- there are a couple of exceptions, 20 21 really. 22 One is things that we deal with in terms of traditional enforcement, and so we talk about how 23 24 you handle traditional enforcement items. And the way 25 that we handle those is you figure out where you are **NEAL R. GROSS** COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701 (202) 234-4433

in the action matrix and then you look at the range of actions and then that enforcement can help you make decisions about whether you go towards the high end of the range of actions in the column or to the low end.

5 And the other thing that we've been struggling with is these things that are called no 6 7 color findings. And we talked about no color findings 8 a little bit last time. And no color findings are 9 things that are more than minor, but you can't run 10 through an SDP and so how do you treat them. And right now we're documenting those actually as no color 11 12 findings and we're working to a resolution to be able 13 to treat all of those things in the process and in our 14 resolution that we're planning to move forward with 15 respect to those no color findings. Again, that 16 specific subset of things that are more than minor but 17 they don't have an SDP for.

Actually, I should also say and that don't get treatment under the traditional enforcement program. We're going to call those things, we believe -- we're going to make those things green and treat them as green issues.

DR. APOSTOLAKIS: But let's say, as I remember the threshold between green and white in the unplanned scrams was three. So let's say now that

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1	consistently, you know, for the last several years you
2	find that that indicator is two every year. So it
3	doesn't quite make it to white, but it's a 2; it's
4	just below the threshold. Would that lead to anything
5	or say no it's green?
6	MR. JOHNSON: It's green, it's in the
7	licensee response band.
8	It's interesting you would ask that. I
9	was just sharing with my guys this morning in email
10	that we had about a plant that actually has something
11	that is exactly three, three scrams for 7000 critical
12	hours. And the question is
13	DR. APOSTOLAKIS: Three is in green?
14	MR. JOHNSON: And three is green. It's
15	greater than three scrams for 7000 critical hours.
16	DR. APOSTOLAKIS: Oh, I see what you're
17	saying.
18	MR. JOHNSON: So that's plant in the
19	licensing response band. Now, you know, we'll see
20	what happens.
21	DR. APOSTOLAKIS: What if you have four,
22	five performance indicators all at the threshold?
23	It's still green?
24	MR. JOHNSON: Just under the threshold,
25	but right at the right threshold?
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1	DR. APOSTOLAKIS: Yes, I mean they're just
2	green. Barely make it.
3	MR. JOHNSON: They're in the licensee
4	response band.
5	DR. APOSTOLAKIS: Huh. That's very
6	interesting. That's what objectivity does to you,
7	right? Consistency.
8	DR. SHACK: Isn't there some thought to
9	look at this notion of concurrent deficient you
10	know, at least we heard something about that in the
11	risk informed matrix that people sort of realize that,
12	you know, pushing one is one thing but having a whole
13	slue of multiple not quite but not so good
14	MR. JOHNSON: Yes, there is. There is.
15	And I guess a couple of things come to mind. One is if
16	we have a plant that is just along the threshold for
17	multiple indicators and manages that way, I mean I
18	actually believe that that's an example of a plant
19	that's not going to be just along the thresholds.
20	That plant is eventually going to end up in another
21	columns of the action matrix.
22	In fact, the example I'm talking about is
23	an example of a plant that's not in the licensee
24	response band. They actually are in the licensing
25	response band with respect to that indicator, but
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1	they've got some other problems in some other areas
2	that would tell you that there are more pervasive
3	things going on that are reflecting other indicators
4	that are crossing thresholds.
5	So, the concept that you would have a
6	plant that was truly marginal in all of the areas is
7	one that you won't be truly marginal for very long.
8	We have had a number of discussions in the
9	area of the SDP with respect to what let's suppose
10	you have an issue that is a green let's suppose you
11	have an issue that by itself is a green or perhaps by
12	itself is a white and then you have a second issue
13	that is by itself a white. And if you look at those
14	issues in a point of time, the combination of those
15	issues would be a yellow or a red. So you should be
16	somewhere else in the action matrix.
17	And we've actually had some discussions
18	about how we ought to treat those concurrent issues
19	with respect to the reactor oversight process. And
20	we're actually revising the guidance to address that
21	particular concern. And where we're going is to say
22	that if there is some nexus, if there is some
23	underlying performance issue that results in those
24	particular that you can link those two issues
25	together, then we should treat the combined risk

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associated with those in the action matrix and the actions that we go over. If there isn't that nexus, then we ought to treat them as independent issues and allow the action matrix to roll up and decide what actions we take.

So that's sort of how we're dealing with it, but it's not to address the green issues in the green band. You know, from early on we decided that the licensee's performance in the green band, no matter what shade of green it is, but it's in the licensee response band, it truly is in the licensee response band.

13 What makes you think that DR. KRESS: 14 there has to be a nexus between them? For example, if 15 we viewed them as some increment in, say, SDP, just as 16 a way to view them, it doesn't matter whether they're 17 independent or not. If you have two of them, you've got twice as much change in SDP whether there's a 18 19 nexus or not. And so it seems like there ought to be 20 some consideration of multiple ones independent of whether there's a nexus. 21

22 MR. JOHNSON: Well, and that's what the 23 action matrix does is the action matrix says if you 24 have -- without regard to consideration of whether 25 there's some nexus; if you have two on a cornerstone,

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1	you know, it's more significant in one
2	DR. KRESS: Oh, you already do that?
3	MR. JOHNSON: Right, we do that in the
4	action matrix. Right.
5	DR. BONACA: I just was wondering, you
6	know, since you are looking for consistency and
7	predictability, are you are comparing, you know, when
8	you look at degraded performance what you get from
9	different regions just to get a sense in percent
10	whether or not your process is really as consistent
11	and predictable as you would like it to be? I mean,
12	we'd expect to have same performance in the 44
13	regions?
14	MR. JOHNSON: Yes, that's another good
15	question. With respect to the assessment process, it
16	really is easy to do that kind of look and there
17	really is a high degree of consistency. But if you
18	think about it, we've made it easy. We've taken out
19	under the old senior management meeting it was this
20	regional meeting where the judgment had to happen with
21	respect to the performance of the plants and so you
22	could get a situation where when you boil it all down
23	from one plant and one region and you boil it all down
24	for another plant in another region, even though the
25	plants may be similar, you would get a different

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assessment result.

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2 Well, right now we have with this process, 3 we have objective thresholds for PIs. We've qot an 4 SDP or a structured process to develop and determine 5 the significance of individual issues. And all the 6 assessment process does is look at -- you know, in the 7 action matrix as you'll see simply just looks at 8 what's there and then assigns actions that need to be taken and a deviation from those actions are. 9

10 And Bob talked about a couple. But for 11 example if the action matrix says that the RA attends 12 the annual performance meeting, what we really mean is 13 the RA attends the annual performance meeting. Α 14 deviation would be the division director attending or 15 a branch chief conducting the annual performance 16 meeting rather than the regional administrator.

17 So, it's an easier task now to get 18 consistency, because we've build objectivity into 19 other parts of the program.

20 DR. BONACA: But you have still 21 inspections and so you have judgment coming in. Ι 22 mean, I would expect that if you found that all plants 23 in the regulatory response column were in region 2, I 24 mean you would have some -- you know, that would tell 25 you something, maybe. I don't know what it would tell

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1	you, but something we would want to know what it's
2	telling you. And so you would want to see on a region
3	basis if in fact the process is automatically, I mean
4	by itself coming up with indications of consistency
5	and probability, and you have an opportunity because
6	you have different regions so you can look at it that
7	way.
8	MR. JOHNSON: Yes. And the second part of
9	what I should have said in my answer was to talk about
10	the fact that now the inputs, particularly this input
11	with respect to the inspection program, is where you
12	find opportunity for variations between the regions.
13	And, yes, we are looking at that.
14	DR. SHACK: And that's one of the
15	criticisms you have here, you don't have adequate
16	basis for determining that significance.
17	MR. JOHNSON: Right.
18	DR. SHACK: And that seemed to be a fairly
19	strong feeling from internally and externally.
20	But there is a significance determination
21	process associated with the inspection, right? And
22	that process
23	MR. JOHNSON: Oh, yes, absolutely.
24	DR. SHACK: But that documentation by
25	itself isn't transparent in a sense?
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1 MR. JOHNSON: Yes. In fact, the criticism 2 that we get is -- the major criticism with respect to 3 the inspection issues and how the SDP, the significant determination process works isn't that people don't 4 5 think we end up at the right spot. There's general 6 agreement that we end up with the right spot at the 7 end of the date with respect to the significance call. 8 But the criticisms are that it takes us a long time to 9 get there; that the tools that we use to get there 10 are, in some inspectors' perspective, difficult to 11 use, not easy to use. In fact, we haven't done all 12 that many of them, so we're still dealing with the 13 people in putting through some of these issues. 14 And then there's the criticism that

15 external stakeholders, some external stakeholders have 16 raised -- and I'm thinking about the state of New 17 Jersey, for example, who said -- who have said to us 18 "You know, we do this SDP. We then meet with the 19 licensee to discuss to get any additional insights. 20 And then we end up changing our view based on the 21 input that we have from the licensee. At the same time there's not a lot on the docket or there's not 22 23 enough on the docket to explain the initial rational, 24 to explain the final decision. And so it's this 25 business that we're sort of doing things behind closed

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1	doors with respect to interactions of licensees on
2	determining the significance of issues." That is a
3	criticism that we've been working on.
4	DR. SHACK: You're doing this level three
5	exchange kind of thing
6	MR. JOHNSON: Right. Right.
7	Now, I ought to point out those meetings
8	are public, but having said that, I mean we have made
9	I think great strides in terms of trying to be open
10	with respect to providing the documentation. We've
11	strengthened the requirements for documentation. And
12	we've monitor and we monitor we sample reports
13	and audit, for example, whether we believe from a
14	headquarter's perspective the regions are doing a job
15	with respect to documenting the basis for the
16	significance determination and inspection reports. And
17	based on those audits we recognize we need to do a
18	better job. Okay?
19	DR. APOSTOLAKIS: So do you have any
20	doubts now that we'll the time until 11:30?
21	MR. JOHNSON: I'm losing them.
22	MR. PASCARELLI: Okay. The next slide is
23	the first of two slides that I want to show on the
24	assessment process.
25	Before I start on this slide right here,
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this slide reflects -- well, it reflects an assessment cycle of four quarters. And right now we're currently in the process of an assessment cycle with three quarters because we're in a transition cycle.

One of the things that we have with 5 respect to the ROP, is we really have three different 6 7 types of years. Of course, you have the calendar 8 year, you've got the fiscal year, you've got the ROP 9 year; all of which start on different time frames. So 10 what we've done -- and more importantly what we've 11 done, the reason we've done this is more to more 12 evenly distribute the workload amongst the regions. 13 And we're in the process of transitioning right now, 14 but when all is said and done, we'll have the ROP 15 assessment cycle will be lined up with the calendar 16 So that will begin on January 1st will be the year. 17 third ROP cycle will begin then.

18 And going on to this slide, as you can 19 see, we've got two inputs into the assessment process; 20 the first being the ongoing inspection results, which 21 have a final color and have gone through the SDP in 22 combination with the PIs, which submittal are 23 quarterly by licensees.

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And then --

DR. SHACK: Just a question.

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1	MR. PASCARELLI: Yes.
2	DR. SHACK: What is the time frame in
3	coming to that SDP resolution? What are we typically
4	looking at here?
5	MR. JOHNSON: Actually, Chris, you
6	probably have those numbers at your fingertips better
7	than I do.
8	MR. NOLAN: I'm Chris Nolan, Enforcement
9	Specialists with the Office of Enforcement.
10	Right now with our greater than green
11	findings we're trending, you know, the average time
12	limits of those. And if you use the exit date of the
13	inspection as the start date for our assessment
14	period, the average time is similar between 90 and 100
15	days for all cases. So, that's the short answer.
16	MR. PASCARELLI: Okay. And the inspection
17	results and the PIs, they are combined in the action
18	matrix independent of any nexus between the issues,
19	they're combined in the action matrix. And as a
20	result of that, we have certain review meetings and
21	certain correspondence that goes along with that.
22	During the first and third ROP quarters of
23	the annual assessment cycle we do quarterly meeting.
24	And if any assessment inputs or any thresholds are
25	tripped by PIs or inspection findings, we send out an
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assessment follow up letter. Again, a majority of plants have not been getting these quarterly letters.

Half way through the cycle we do the midcycle review. And we sent out a mid-cycle letter within 3 weeks of the end of the meetings. And that has an inspection plan which overlaps with the next assessment letter that every plant will get, such that the licensee will always have a current inspection plan.

10 And, again, every year we do an end cycle 11 review. And also in concert with the end of cycle review, we do an end of cycle summary meeting in which 12 13 senior agency management talks with senior regional 14 management. And they talk about the performance of 15 certain plants. And the criteria was basically it had 16 to be in the greater cornerstone column of the action 17 matrix or to the right or they had to have this substantive crosscutting issues, ongoing substantive 18 19 crosscutting issues concern by the regions and we discussed that if they met that criteria. 20

And, again, just like the mid-cycle review, we send out a letter with an inspection plan that will overlap with the mid-cycle review, the next mid-cycle review.

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And every year every plant gets a public

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meeting in the vicinity of the site with the licensee.
And we have varying levels of public participation in
this meeting, but each plant gets a public meeting.
And right now the regions have been conducting them,
and they are probably close to finishing all the
plants.

And then of course, as Mike had talked about, we have Agency Action Review Meeting and then we have a Commission brief on the Agency Action Review Meeting. And this year we have a brief not only in the Agency Action Review Meeting but on the ROP on the 12 19th and 20th of July.

DR. SHACK: And when do the website results get updated? That's right after the SDP is done?

MR. JOHNSON: The website gets updated -and I'm looking around for my IT guy whose going to yell at me if I get this wrong.

We update the website -- licensees report their PIs three weeks after the end of the quarter. And I'm told that by the second Thursday following that time, we update the website with the PI result. At that time we also update, do the regular update of any of the inspection findings that have occurred since the last time we did the update.

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1	Now, with respect to a SDP result that
2	happens between the quarter, do we do that at the same
3	time, Ron? We do that at the same time. We make the
4	update at the time that it occurs.
5	RON: Anytime a threshold is crossed, we
6	update the website.
7	MR. JOHNSON: Okay. Ron is not on a
8	microphone. So the answer is that we do the update
9	anytime a threshold any time we get that final
10	result, we won't wait for the end of quarter, we'll do
11	it real time.
12	MR. PASCARELLI: Right. What happens is
13	the regions notifies our branch, they go in and they
14	update the PIM, and then we rerun the web page such
15	that it'll show that color on the web page. And also
16	we update the action matrix summary to reflect any
17	changes in that plant's performance, whether it moves
18	a column or not, as necessary.
19	Moving on to the next slide, again as you
20	can see if you look down here, this is a little more
21	detailed than the previous slide. But, again as you
22	can see, we start with inspection findings and PIs
23	again. And combine them again in the action matrix to
24	determine overall licensee performance. And then we
25	have two thing that come out of that; agency response
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1	and communications.
2	And I want to throw this slide up here.
3	DR. APOSTOLAKIS: We have four inputs into
4	the SDP, right? The risk informed baseline
5	inspections are what is done routinely, correct?
6	MR. PASCARELLI: Right.
7	DR. APOSTOLAKIS: And these are done how
8	often again? Every quarter?
9	MR. PASCARELLI: How often are the
10	baseline inspection procedures done?
11	DR. APOSTOLAKIS: Yes, that is continuous?
12	MR. PASCARELLI: They're done
13	continuously.
14	DR. APOSTOLAKIS: Continuously. Then I
15	understand that you can have supplemental inspections
16	if you find something?
17	MR. PASCARELLI: Yes.
18	DR. APOSTOLAKIS: And then if something
19	big happens, you have a response. The generic safety
20	inspections, where did they come from?
21	MR. PASCARELLI: The generic safety
22	inspections are things that we inspect. They typically
23	have a temporary instruction number associated with
24	them. We don't do it all that often, it turns out,
25	but when we do them they are to give the agency some
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1	generic look at some performance issue or some
2	potential issue. It could be like a maintenance rule
3	inspection. We did that with a TI. It was the Y2K,
4	we had a TI for Y2K, for example.
5	DR. APOSTOLAKIS: Oh, I see.
6	MR. PASCARELLI: Those kinds of
7	inspections. It turns out we don't do a lot of them.
8	We haven't recently done a lot of those kind of
9	inspections. But where we did and they result in
10	performance issues, those would get fed into the
11	action matrix.
12	DR. APOSTOLAKIS: Now all these are input
13	to the assessment process and there is some output,
14	there are assessment reports and so on. Why isn't
15	there a feedback loop that says from the assessment
16	process, going all the way back down to these not
17	far, but maybe the risk informed baseline inspection
18	box and says because everything has been so rosy the
19	last X years, we are not going to do this and this and
20	that in the next cycle. Would that be a reasonable
21	thing to do?
22	Because one of the things that we got from
23	the stakeholders is that the amount of inspections in
24	some of the plants is higher. I mean, the number of
25	hours, higher than before because these were good
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1	performers and my understanding is that in the past
2	good performance would get less inspections, whereas
3	the new scheme doesn't allow that. And I wonder why
4	it does not.
5	MR. JOHNSON: Okay. Let me
6	DR. APOSTOLAKIS: Is it too soon? I mean,
7	you guys had too many things to deal with and you just
8	didn't think about it, or
9	MR. JOHNSON: Oh, no, we thought it.
10	DR. APOSTOLAKIS: Oh, you thought about
11	it?
12	MR. JOHNSON: Actually, there is another
13	process that is not on this viewgraph that is a major
14	part of what it is we do, and it's the self-assessment
15	process. And part of that self-assessment process has
16	metrics. And, for example, we look at how well the
17	inspection program is performing, how well various
18	aspects of the assessment program is performing, the
19	SDP. And it's through that kind of program, that
20	self-assessment activity, that we go back and make
21	adjustments to the inspection procedures.
22	For example, one of the areas that we got
23	feedback on based on internal stakeholders' input and
24	external stakeholders' input, based on our look at the
25	hours that were being charged, for example, and the
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1	results that were being found is the maintenance rule
2	inspection that we had a part of the baseline. And
3	we're making some significant changes to the
4	maintenance rule inspection procedure.
5	In turns out what we do now is actually
6	at least the programmatic pieces of that, are not risk
7	informed. We looked more at licensee implementation
8	on the maintenance than maintenance effectiveness.
9	And so we're revising that procedure to sharpen up its
10	focus and to, in fact, adjust the hours to what we
11	think are more appropriate.
12	And so there is, separate from this there
13	is this self-assessment of the ROP process that is
14	ongoing that informs the various areas.
15	DR. APOSTOLAKIS: Have you reduced the
16	number of inspections anywhere yet because they are
17	good performance? Because we haven't heard any like
18	that.
19	MR. JOHNSON: We are making adjustments to
20	the program, like the maintenance rule inspections,
21	based on the kinds of insights that I described. And
22	we're doing that in other areas, too.
23	The second part of your question deals
24	with the fact that we have a baseline for everybody.
25	DR. APOSTOLAKIS: Yes.
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1	MR. JOHNSON: And the good performers who
2	now get more than they used to get and are we trying
3	to do more with, I guess, returning to the old way
4	and
5	DR. APOSTOLAKIS: In other words, you do
6	have an extra box that says supplemental inspections
7	for people who are not doing very well in the baseline
8	inspections. Why isn't there another box that says
9	reduced inspections?
10	MR. JOHNSON: Supplemental reductions.
11	DR. APOSTOLAKIS: Or supplemental
12	reduction, yes.
13	MR. JOHNSON: The program as it's designed
14	is
15	DR. APOSTOLAKIS: And then it will be
16	really performance based, will it not?
17	MR. JOHNSON: Yes. The underlying concept
18	was with respect to licensing response band, we're
19	going to allow licensees to respond to management
20	within that response band. We're not going to do more
21	in that response band, but we're certainly going to do
22	what is necessary with respect to the baseline, with
23	respect to the PIs that we choose to get the
24	appropriate insights.
25	Now, we've had some talk about, you know,
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1	if you were going to look at crosscutting issues, for
2	example, well crosscutting issues may be a way to
3	where you have a plant that is in the green band that
4	has a super PI&R program to find some additional
5	reductions. We've not developed that idea. Right now
6	what we have a baseline and one size fits all, and
7	that's in the near term
8	DR. APOSTOLAKIS: Well, that's something
9	to think about, maybe perhaps for the future.
10	MS. WESTON: Mike, I assume that this
11	additional information you're talking about is in the
12	SECY paper that the members have?
13	MR. JOHNSON: Yes. Yes.
14	MS. WESTON: Okay. Just wanted them to
15	know.
16	MR. LEITCH: Is the baseline inspection
17	primarily the resident inspection? Inspection by the
18	residents?
19	MR. JOHNSON: There is inspection by the
20	residents that makes up a large percentage of the
21	baseline, but there is also a region based inspection.
22	MR. LEITCH: That are part of the baseline
23	program?
24	MR. JOHNSON: As a part of the baseline.
25	Some of in the operation procedures that the residents
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l	do, but also the specialist areas; the health physics
2	and emergency preparedness, you know, physical
3	protection, those are region based inspections
4	largely.
5	MR. LEITCH: Now, what about inspection of
6	the licensee's corrective action program, is that a
7	baseline inspection?
8	MR. JOHNSON: That is also a baseline
9	inspection. And the regions can choose how they staff
10	it. The current program, the program that we
11	implemented during the first year had an annual PI&R
12	team inspection. They were typically made up of
13	resident inspectors or region based inspectors. But we
14	tried to get away from folks who are at the site doing
15	that team inspection for that site.
16	And we're making some adjustments in that
17	procedure to make it more effective also. And
18	there'll be a slight reduction in the number hours.
19	But, yes, it really is sort of a mixture of inspectors
20	region based and resident inspectors.
21	DR. APOSTOLAKIS: Now, again, and maybe
22	I'm missing something, but something the box
23	enforcement be after the assessment process? You will
24	enforce something without assessing the significance
25	of the findings?
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1	MR. JOHNSON: We actually talked maybe a
2	year and a half ago about where to put that box. And
3	then we stopped showing this graph this chart, and
4	I'd sort of forgotten what we talked about, to be
5	honest. But Chris will help I'm sure.
6	You know, we certainly do the significance
7	and we don't take enforcement until we determine the
8	significance.
9	DR. APOSTOLAKIS: What is that?
10	MR. JOHNSON: I apologize. We don't do
11	enforcement until after we've decided the significance
12	of an issue.
13	DR. APOSTOLAKIS: Excuse me, what did you
14	say? You don't
15	MR. JOHNSON: We do not do enforcement
16	until we determine the significance of the issue. And
17	so, for example
18	DR. APOSTOLAKIS: But then you don't go to
19	the action matrix?
20	MR. JOHNSON: And those issues do go to
21	the action matrix, it's just that you may end up
22	taking enforcement even though you have an issue that,
23	for example suppose you have an issue that is
24	subject to traditional enforcement. Let's suppose you
25	have an issue where a willful violation, and that
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willful violation also results in something that has 1 some real impact on the plant that you can run through 2 3 the SDP and assign a color to. Well, that issue in 4 terms of the impact to the plant would go through the 5 assessment process and you'd treat that in terms of figuring out what actions you would take. 6 But also 7 you would end up also taking some actions, traditional enforcement action, with respect to that issue. 8 9 And so -- and that was sort of the 10 discussion, was do we put this enforcement in the

11 assessment process, do we make it as an agency 12 response? It certainly, however, doesn't happen until 13 you determine the significance of the issue.

14 Chris, do you have anything to add to 15 that? Did I set --

DR. APOSTOLAKIS: I must say it's not very clear to me why the --

18 DR. SHACK: Yes, it certainly seems like19 it ought to be in the agency response box.

DR. APOSTOLAKIS: Which is -- which is -what is it? Sure. Yes. Yes. It seems to me, yes, that's where it belongs.

23 MR. JOHNSON: Sure, it could be there. 24 And it certainly is an agency response.

DR. APOSTOLAKIS: But this way, you know--

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okay. Go ahead.

2 MR. NOLAN: Why don't I just elaborate on what Enforcement's view of the situation is, is when 3 we get an issue at a plant there's two things that we 4 need to determine. And the first thing is what is the 5 significance of the issue, and that's what the SDP 6 7 process does. That tells us how important that issue was to the performance of the plant and the protection 8 of the health and safety of -- the second thing is 9 whether or not a violation of regulatory requirements 10 occurred. 11 And so when we go through the process, 12

those are the two things that we determine. We give it a color; green, white, yellow or red and then we determine whether or not a regulation has been violated. And then we'll give an NCV if it's green or an NOV if it's greater than green.

18 The role of the NOV is ensuring that the 19 licensees take corrective action and restore 20 compliance.

21 The role of the colors communicating what 22 the significance is.

Assessment occurs after those two things have been completed. Because what assessment does is it's what is the agency's reaction to that finding

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1	after it's been fully characterized. And so you may
2	be confusing significance with assessment. We
3	characterize the significance before we take an
4	enforcement action. Assessment is what follow up
5	inspections and what follow out interactions between
6	the NRC and the licensee occur as a result.
7	DR. APOSTOLAKIS: And I thought the whole
8	point of the action matrix was to inject rationality
9	into the agency response, which includes enforcement?
10	MR. JOHNSON: Yes, it does. And Chris
11	reminds me of a point that I maybe have forgotten; and
12	that is, you know, the assessment process is looking
13	at the overall performance of the plant over that four
14	quarter rolling period.
15	The enforcement process is focused on each
16	individual issues.
17	So you may have an issue that we determine
18	the significance of, it's an entering argument to the
19	assessment process. We'll take enforcement on it by
20	some rules that we've established, some traditional
21	enforcement or either enforcement, you know, because
22	we've been able to assign a color and so it's an NCV
23	or it's a violation. But in terms of taking what
24	the assessment process does is it looks at that issue,
25	but it also looks at all of the other issues that are
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1	ongoing at the same time.
2	And so that's the difference.
3	George, to be honest, I could see this box
4	being as a part of the agency response and I could do
5	it that way also.
6	DR. APOSTOLAKIS: I would be much happier
7	if you did that because it would show that, yes,
8	everything is done in a rational way.
9	MR. JOHNSON: Yes.
10	DR. APOSTOLAKIS: And also, of course, if
11	you actually did it that way, too, not just moving the
12	box.
13	CHAIRMAN SIEBER: I guess I see it a
14	little bit differently though, because all the inputs
15	to significance determination process and the
16	performance indicators relate to the plant and its
17	risk to the public. You could have enforceable things
18	like whistleblower issues that would never show up
19	through significance determinations in terms of CDF
20	and LERF or performance indicators. So you need to
21	have an additional place where you can do enforcement
22	outside of the action matrix as I see it.
23	DR. APOSTOLAKIS: But then what you're
24	saying, Jack, is that I don't even need to go through
25	the SDP for those things, right?
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1	CHAIRMAN SIEBER: Well, if you
2	DR. APOSTOLAKIS: That's what you're
3	saying?
4	CHAIRMAN SIEBER: If you go through the
5	SDP for a whistleblower thing, how do you evaluate
6	that?
7	DR. BONACA: We have a number of expect
8	violations which have no significance.
9	DR. APOSTOLAKIS: No, the whole point of
10	the matrix is to make the agency's response
11	commensurate with the significance.
12	DR. BONACA: I agree.
13	DR. APOSTOLAKIS: And the other thing is,
14	you see, I guess you don't take any enforcement
15	actions if the performance indicators are funny. You
16	see, the arrow doesn't include those.
17	MR. JOHNSON: That's right. That's right.
18	There's no enforcement you would take if you had
19	scrams, 3.1 scrams.
20	DR. BONACA: But I think that I was trying
21	to say is that there is a need still for compliance.
22	For example, you could have a number of cases in each
23	violated aspect and it is not significant. Well, and
24	what I'm saying if you saw a trend, for example, and
25	you have four events like that, then that would if
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1	you do not have enforcement
2	DR. APOSTOLAKIS: Well, no, I didn't say
3	don't have it.
4	DR. BONACA: No, I'm saying
5	DR. APOSTOLAKIS: I said put it somewhere
6	else.
7	DR. BONACA: Yes.
8	DR. APOSTOLAKIS: There's a difference.
9	DR. BONACA: There's still a need to
10	adherence to whatever the requirements may be, even if
11	some of them turn out to be
12	DR. APOSTOLAKIS: And that can be a proper
13	response under the box agency response. Because
14	you're still evaluate the safety significance of these
15	violations. I mean, you're not going to shut them
16	down, for example, if it's not very significant.
17	MR. JOHNSON: Right. We have a process.
18	We actually have this laid out I think fairly well in
19	a couple of places. One is NO 610 STAR, which is the
20	documentation direction guidance for our inspectors.
21	But also the enforcement policy, they're written to be
22	in conjunction to work in conjunction with each
23	other.
24	But the process is if an inspector has a
25	finding and that finding can be can may or may
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not be a violation of some regulatory requirement, you 1 know, you enter those 062 STAR which has -- one set of 2 questions called the group -- and we refer to them as 3 And that helps us answer 4 the group 1 guestions. whether the issue is more than minor. 5 If you the issue is more than minor, then you advance. If it's 6 7 not, then we don't even document it even if it's a violation of regulatory requirement. 8

If it's more than minor, then we ask 9 ourselves -- we've got some questions that basically 10 are intended to help us get to the fact that whether 11 there's an SDP to address it. If there's an SDP, you 12 ought to run it through that SDP and figure out its 13 significance and colorize it. And then we've got 14 rules with how you deal with it if it's actually also 15 a violation of some regulatory requirement so it fits. 16

17 If it's not, it's greater than minor and if you can't run it through an SDP, then we look --18 19 there are a third group of questions which are some exceptions. And that's where, you know, I started off 20 21 early on in the talk I talked about these no color And we find out that you get some issues 22 findings. like that where perhaps you had someone who didn't 23 follow a procedure, so it's greater than minor, but 24 actually didn't have any impact. The equipment still 25

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worked. The tests, you know, the post-maintenance test was conducted and the equipment worked fine or something. So you got this group three question that's out there that's a violation of regulatory requirement and what do you do with it? And so that's the no color findings.

7 But actually I quess the point I'm trying to make is that we treat all of these issues, 8 9 regardless of whether they are a violation of some regulatory requirements or not, through this process 10 and they bounce out at various points. And where they 11 12 end up really depends on whether you've been able to colorize them and take them into the assessment 13 14 process or whether in fact they were subject to some 15 traditional enforcement, perhaps, but they didn't have an impact that would have gotten you to a point where 16 17 you would have had some result that would have been greater than green, for example. You'd still end up 18 taking enforcement on those 19 items. That's the 20 placement.

We simply use this as a presentation tool. And we use it a management directive -- a draft management directive that we have written at the high level to try to explain the process. We really do, though, we treat this as an action, a response like we

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treat those other --

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MR. ROSEN: George, what's come up here is 2 3 interesting to me, because we're talking about things 4 that effect safety at the plant but don't show up in 5 CDF or LERF, and that's because it's not in the PRA. 6 And to me, you know, some of the things that were mentioned here like whistleblower issues or tech spec 7 violations, and things like that go into the safety 8 culture at the plant, and they certainly effect the 9 10 safety. But that's not in the PRA, so it's not CDF or LERF, so it doesn't show up in the significance 11 12 determination process. So you need to have a vehicle to reflect 13 14 that, because that's really important to the safety of 15 the plant because it builds into the safety culture. DR. APOSTOLAKIS: And I agree. 16 17 DR. KRESS: But I think George's point was why does the arrow for that come out of the 18 19 significant determination box. 20 DR. APOSTOLAKIS: Yes. What you just said argues for the arrow being removed. 21 22 DR. KRESS: Yes. And going somewhere 23 DR. APOSTOLAKIS: 24 else.

MR. LEITCH: Well, isn't it true that this

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1	chart is accurate but perhaps not complete? Aren't
2	there other ways to get to the box that says
3	enforcement that are not depicted on this chart?
4	MR. JOHNSON: Yes.
5	DR. APOSTOLAKIS: Yes. It seems to me that
6	all the I mean, the box that says agency response
7	should have all the responses from the agency. And
8	what leads to that may be different things. Like
9	cultural issues, SDP results, PI results. But right
10	now it's not clear to me why this arrow from the SDP
11	to the enforcement box is meaningful. I mean, from
12	the discussion I would move enforcement under agency
13	response, and then I would make sure that maybe some
14	of the arrows from the four boxes at the bottom go
15	directly to the agency response. I don't know. They
16	don't go through the assessment process. I don't know.
17	MR. JOHNSON: No. Well, actually
18	DR. APOSTOLAKIS: Although actually
19	theoretically all of them should go through the
20	assessment process.
21	MR. JOHNSON: Yes. Yes.
22	DR. APOSTOLAKIS: Because that's the whole
23	point of the revised oversight process.
24	MR. JOHNSON: Right. That's right.
25	DR. APOSTOLAKIS: To
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1	MR. JOHNSON: So what you don't want is
2	our inputs, you know, other things that we're
3	considering in this agency response that are outside
4	of the assessment process that have, in fact
5	DR. APOSTOLAKIS: That's right.
6	MR. JOHNSON: having gone through some
7	look at the threshold for significance as an input to
8	the assessment process.
9	DR. APOSTOLAKIS: So maybe some of them
10	don't go through the SDP?
11	MR. JOHNSON: Well
12	DR. APOSTOLAKIS: I mean, cultural issues.
13	MR. JOHNSON: Well, let me talk about
14	cultural issues. I was actually hoping we would get
15	further along in the presentation before we had to
16	talk about safety culture or safety conscious work
17	environment.
18	But you'll remember, because we've talked
19	about this in previous discussions with ACRS, that the
20	way we treat the crosscutting issues is that the
21	evidence that a plant has problems with respect to
22	their crosscutting issues is that they will reflect
23	themselves in issues, individual issues that end up,
24	you know, crossing thresholds or in significance that
25	is greater than green as an input to the assessment
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1	process.
2	DR. APOSTOLAKIS: And this is what the
3	ACRS has done many times in untested hypotheses.
4	MR. JOHNSON: Right. So oh, yes.
5	DR. APOSTOLAKIS: You remember those
6	words?
7	MR. JOHNSON: But it's that and so it's
8	the collection of issues that end up in the assessment
9	process, we believe, that points to a problem with
10	respect to these things that are crosscutting issues.
11	And so that's why you don't see an arrow that says
12	crosscutting issues here. The crosscutting issues are
13	reflected here, not up here.
14	DR. APOSTOLAKIS: I understand.
15	MR. JOHNSON: Okay.
16	DR. APOSTOLAKIS: Time to move on,
17	perhaps?
18	MR. JOHNSON: Okay. Good.
19	MR. PASCARELLI: Moving on out of the
20	assessment process into the agency response block, we
21	have management conference, which consists of a few
22	different things, that being regulatory performance
23	meetings. And the regulatory performance meetings are
24	talked about in the action matrix, which we'll get to
25	in a few minutes, but basically it consists of a
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discussion with the licensee after the supplemental 1 inspection procedure has been completed and ensure 2 calmagency has а licensee and the 3 that the understanding of the causes of that performance 4 And that may or may not be a public 5 deficiency. meeting based upon overall licensee performance. And 6 we talk about that in special chapter 0305. 7

Also again we talked about before as we 8 annual public meeting at every plant, 9 have an regardless of licensee performance. We just changed 10 the level of regional manager that conducts that 11 meeting or chairs that meeting based again, upon 12 overall licensee performance. And I'll show that in 13 14 the action matrix when we get to that.

inspections, you see there's 15 NRC а feedback loop again to supplemental inspections. And 16 additional regulatory actions, which as you'll see in 17 the action matrix, consists of things that are for 18 plants that are in the multiple/repetitive degraded 19 20 cornerstone.

21 On the other side coming out of the action 22 matrix, as you can see, we've got a communications 23 block. And we have press releases. And, you know, 24 press releases announce regulatory conferences. For 25 example, if we have an issue that's going to be --

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that would preliminarily be determined to be greater 1 than green, we will ask the licensee if they want to 2 3 hold a regulatory conference. And we'll do that by a 4 choice letter, what we call a choice letter. And we'll 5 have a press release announcing that regulatory 6 conference if the licensee chooses to have that. 7 And the rest of the communications are 8 only to show -- you threw out the web page, and I know 9 you've all seen this before, but I want to show you 10 where the different links are that show how you can 11 get this other information. 12 Throw this up here. Don't want to go too 13 high here. You can see it at the top. That's our 14 link from the action matrix summary, it links right on 15 to here. And what'll it say is the most current 16 performance plan, this is the column that they're in. 17 Thanks for the finger, Mike. Right at the 18 top. That will show that, and we'll update that 19 20 at least every quarter. And, you know, as we have 21 inspection findings that come in and finalize if they 22 change the column, we'll update the action matrix summary and this will automatically update. 23 Is any other industry 24 DR. APOSTOLAKIS: 25 doing this? **NEAL R. GROSS** COURT REPORTERS AND TRANSCRIBERS

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1	MR. JOHNSON: In terms of performance on
2	the external web, for example?
3	DR. APOSTOLAKIS: I mean, if I go to the
4	FAA website, am I going to find out what the 757s
5	of United Airlines are doing so I would know what
6	flights to take? Are we unique in this way publishing
7	everything? Does anybody know whether any other
8	industry is doing this? It's incredible. Anyway,
9	let's go on.
10	MR. JOHNSON: I don't know.
11	MR. PASCARELLI: As you can see, you know,
12	we've got performance indicators and if you click on
13	the performance indicators, you know, you click on it,
14	you can see the graph that shows where they are for
15	the last year, and any comments that the licensee had
16	in reporting those performance indicators.
17	Again, underneath most significant
18	inspection findings, and that's the key word is "most
19	significant," because underneath some of these they
20	may have green findings underneath there or here, but
21	it's that most significant inspection finding for that
22	quarter and that cornerstone.
23	DR. APOSTOLAKIS: See this is another
24	thing now. I mean, this is a well thought out process
25	and so on. And then we have things like green means
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1	one thing for performance indicators and another for
2	the inspection. Why? Why don't we use another color,
3	like you do here? And say no findings is grey and
4	green means something else, right?
5	Because it does mean different things,
6	doesn't it?
7	MR. JOHNSON: Well, it's basically
8	DR. APOSTOLAKIS: For performance
9	indicator it means that you are fine. But for the
10	other, for the inspections
11	DR. BONACA: It's not as good.
12	DR. APOSTOLAKIS: It's not as good,
13	exactly. It's not as good. Yes. If you find nothing,
14	then they say no finding. They don't say green.
15	Green means that they find something, but it was not
16	bad. Green was not important. Not important. And
17	why should one color mean two different things in the
18	same process? Change it. Make any difference?
19	MR. JOHNSON: Well, we have actually we
20	have we have periodic meetings, counterpart
21	meetings with the regional division directors that are
22	from the division of reactor safety and the division
23	of reactor projects. And interestingly enough one of
24	the topics that we had for our last meeting with them
25	was exactly this issue, George. It was to talk about
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1	how we define each of the colors. Because there is
2	something going different going on with respect to
3	a green PI then perhaps with respect to a green
4	inspection finding in that green is as good as you get
5	with respect to performance indicators.
6	In other words, if you have zero scrams
7	per 7000 critical hours, you have you're not going
8	to get any better than a green. Now if you have a
9	green inspection finding, that's the evidence of an
10	issue, even though it may be a very low risk
11	significance that we expect the licensee to put in a
12	corrective action program and to do something with.
13	And so it's trying to explain that
14	difference in sort of a common way that is the
15	challenge. And we continue to work on it.
16	DR. APOSTOLAKIS: But it does take you to
17	the same entry of the action matrix.
18	MR. JOHNSON: It takes you to the same
19	entry in the action matrix.
20	DR. APOSTOLAKIS: And that shouldn't be
21	right.
22	MR. JOHNSON: Basically they all end up
23	but they're all in the licensing response band, and
24	that's what we're trying to figure out. Whether a
25	licensee has zero scrams for 7000 critical hours or
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1	three scrams for 7000 critical hours, whether we have
2	one green or ten greens, or 15 greens, they're still
3	in the licensing response band. That's what the
4	action matrix is built on.
5	DR. APOSTOLAKIS: So you don't think that
6	we should try to find a different color?
7	MR. JOHNSON: Right.
8	DR. APOSTOLAKIS: You do have a different
9	color, Mike. Look at this slide.
10	MR. JOHNSON: We actually have four
11	colors. One is grey.
12	DR. APOSTOLAKIS: Then why don't you don't
13	use grey then?
14	MR. JOHNSON: And the grey color simply
15	reflects that we went out and did inspection and we
16	didn't have any findings.
17	DR. APOSTOLAKIS: I understand about it.
18	The action matrix doesn't allow for grays.
19	MR. JOHNSON: Well, grey is licensee
20	response band. That means we looked
21	DR. APOSTOLAKIS: It doesn't show up on
22	the website.
23	MR. JOHNSON: We did a risk informed look
24	and we didn't find anything.
25	MR. PASCARELLI: And I would categorize
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1	anything that we do as grey. That just happens to be
2	the color that we chose because we had to choose a
3	color to show on the web page here.
4	DR. APOSTOLAKIS: But you didn't use
5	green, see, that's the thing. It's what you didn't do
6	that's important.
7	MR. JOHNSON: You're saying that we could
8	make those green
9	DR. APOSTOLAKIS: Or you could use grey
10	and call it grey.
11	MR. JOHNSON: Okay. I understand. We are
12	thinking about this.
13	DR. APOSTOLAKIS: What really makes I
14	mean, what the wrinkle is is to see whether the action
15	matrix is really different would have different
16	inputs.
17	MR. JOHNSON: The action matrix I think
18	would be the same, you know. Regardless of whether
19	you're talking about an inspection, the situation
20	where you did a risk informed inspection and didn't
21	find anything
22	DR. APOSTOLAKIS: Ah, but if your action
23	matrix included an item there that said reduce the
24	number of inspection next time, then the grey would
25	make a difference.
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1	MR. JOHNSON: Ah, okay. I understand.
2	DR. APOSTOLAKIS: The grey would make a
3	difference.
4	MR. JOHNSON: I understand.
5	DR. APOSTOLAKIS: But right now the action
6	matrix can only make things worse, so grey doesn't
7	matter.
8	CHAIRMAN SIEBER: Well, I guess this is
9	why in the objective they said improved consistency as
10	opposed to achieved consistency.
11	MR. ROSEN: You could have a category of
12	gold for reduced inspections.
13	DR. APOSTOLAKIS: Yes, instead of grey it
14	would be gold.
15	I don't see why it shouldn't be. I mean,
16	I really think you ought to have something like that
17	as part of the action. I mean, that's truly
18	performance based then, right?
19	CHAIRMAN SIEBER: Well, if it gets too
20	complex, then it becomes harder for the public to
21	understand what's going on.
22	DR. APOSTOLAKIS: Well, the public's
23	already complaining anyway. I saw some people
24	complain that the communications is not
25	understandable.
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1	MR. PASCARELLI: We did quite a bit of
2	complaints about no color findings, and that's one of
3	the reasons that we took some actions in addressing no
4	color findings is the public just didn't know what it
5	meant.
6	DR. APOSTOLAKIS: So what color are you
7	going to use for no color findings?
8	MR. PASCARELLI: Invisible.
9	MR. JOHNSON: Green. George, green.
10	We're looking at that was my earlier discussion to
11	say that we actually if you think about what a
12	green is with respect to a finding, a green is simply
13	a finding that the licensee ought to do something
14	with. It's in the licensee response band. So if it's
15	more than minor but it's not a white finding and we're
16	going to document it, that's something that meets the
17	definition of being in the licensee response band. So
18	we think we ought to call those green.
19	Now, we've gotten a fairly wide consensus
20	view from inside the agency that that's the right
21	thing to do. We in our next NRC industry working
22	group meeting we're going to talk about that with the
23	industry and get their perspective it. We talked
24	about it a little bit at the external workshop.
25	The reason why this issue might be an
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1	issue of interest to the industry is, as you know,
2	plants don't just care about licensees don't just
3	care about the number of whites, they also care about
4	the number of greens. And there is a perspective that
5	says that even though we're not doing anything with
6	the action matrix with respect to greens, the more
7	greens you have the worse it is. And so there really
8	is an effort on the part of some licensees to even
9	have not just zero whites, but to have zero greens.
10	DR. APOSTOLAKIS: This licensee here is
11	not doing very well when it comes to mitigating
12	systems, right? It's all green. Four boxes of green.
13	See, that's the thing. It's not doing
14	well.
15	MR. JOHNSON: That plant's doing fine.
16	That plant is in the licensee response band with
17	respect to mitigating systems.
18	DR. APOSTOLAKIS: I know.
19	MR. JOHNSON: Which is as good as you get
20	with respect to
21	DR. APOSTOLAKIS: But if I look at the
22	picture now, you know, I'm wondering why they have
23	four greens and they're mitigating and everywhere else
24	they have grays. See, that's the problem with this.
25	MR. PASCARELLI: Part of the reason is the
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1	majority of our inspection is in the mitigating
2	systems area, so there's more of an opportunity to
3	look.
4	So if you look at plants, unaware of any
5	plant, the majority of their inspection findings would
6	be in mitigating systems in most cases.
7	MR. JOHNSON: Okay.
8	MR. PASCARELLI: Okay. And we also wanted
9	to show here I can't see it that well with the
10	glare here. But assessment reports with inspection
11	plans, as you'll see right here, starting being the
12	ROP, the first quarter of the ROP was second quarter
13	2000. And for plants that had thresholds that were
14	tripped, you'd see an assessment fall off underneath
15	here.
16	Third quarter 2000 is where we did the
17	mid-cycle review and every plant would have an
18	assessment letter there.
19	Fourth quarter is like just second
20	quarter, again. You'd have a fall off letter if
21	thresholds were crossed. And for every plant in first
22	quarter 2001, which is our most current assessment of
23	licensee performance for all plants, you'd have the
24	annual assessment letter.
25	And there's another way here to get to the
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inspectional report. You can click on inspectional reports, you'll have the inspection report numbers just listed in numerical order. That's one way to get there.

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5 If, for example, another way to get there if you're interested in what was this finding, say 6 7 this white finding right here, you click on this and 8 it would show up. And basically what would be there 9 would be the PIM entry, somewhat mildly modified PIM 10 And we discuss he issue at the bottom that entry. would have the inspection report associated with that 11 12 finding, and you'd click right on there. So if you 13 wanted to get right to this issue, the inspection 14 report, it was captured and you could do that this 15 way.

Again, PI summary, that's just a summary. It's a matrix of forms indicators in plants, the most current color that they have on those performance indicators.

20 Inspection finding summary is the same 21 thing, except it's inspection findings.

The action matrix summary is a listing of the column that plants are in, whatever action matrix column they're in referenced to each plant.

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And plant assessment results, I'm not sure

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what that goes to. The top page, the front page, the opening page which lists -- so you can go back from here and click back and you'd be where you could look to another plant, for example.

5 Okay. Moving on the action matrix, which 6 we've talked about several times, but here it is. As 7 you can see, you start over here. We have a name for 8 each one of these calls. As you can see, we got the 9 licensee response call, which means that they have no 10 greater than green anywhere performance indicators or 11 inspection results.

Regulatory response calls, which is that they have one or two assessment inputs. When I assessment inputs, I mean PIs for inspection findings. And if they have two, they can't be in the same cornerstone.

17 The middle column here is security cornerstone column, and that is if they have two 18 19 whites or a yellow in any cornerstone or if they have 20 three whites in a strategic performance area. And the only way that three whites in a strategic performance 21 22 area would come into play would be in a reactor safety 23 area because they have greater than two cornerstones. The other strategic performance areas you'd degrade a 24 25 cornerstone with two whites. Usually with three

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whites	you	would	certainly	degrade	а	cornerstone.
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2 And then here have over MO 3 multiple/repetitive degraded cornerstone column, and 4 that's again multiple yellows, a red or greater than 5 1 degraded cornerstone at the same time, or what we 6 call a repetitive degraded cornerstone, which is where 7 a licensee has a cornerstone that is currently has 8 been degraded for 5 or more quarters and represents 9 more than one singular issue. For example, they have 10 mitigating system, they keep having problems, they're 11 in this column, they have new issues that come in and 12 they overlap, and just carries on and on. If that is 13 for 5 quarters, then they end up in this column, if 14 they're not already there.

15 The unacceptable performance column is a column we don't have any criteria to get into, but --16 17 so the licensees can't get into that unacceptable That is a decision performance column by themself. 18 19 making process made by agency management when the 20 plant gets over here to multiple/repetitive degraded cornerstone column in the action matrix, the decision 21 22 stage.

23 DR. APOSTOLAKIS: But even in the 24 multiple/repetitive --

MR. PASCARELLI: Yes.

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1 DR. APOSTOLAKIS: -- they must be doing 2 something wrong or the agency's doing something wrong 3 under degraded cornerstone column, right? Because you 4 have to do -- you have to go to that to get to the 5 multiple degraded cornerstone, don't you? How can you 6 directly multiple/repetitive qo to degraded 7 cornerstone column without going through the degraded 8 cornerstone column? 9 You could if you had a MR. PASCARELLI: 10 red finding, like in the example of IP 2, they had 11 other issues, but you go with one single red issue 12 right to from licensee response --13 DR. APOSTOLAKIS: Just with one red you do 14 it? 15 MR. PASCARELLI: One red. DR. APOSTOLAKIS: But with the whites and 16 17 the yellows, you probably have to go through the other one first, right? 18 19 MR. PASCARELLI: Most -- most likely. 20 Yes. 21 MR. JOHNSON: Generally if you're talking 22 about whites or yellows, there's sort of a progression 23 that you would expect to see. 24 DR. APOSTOLAKIS: Yes. 25 MR. JOHNSON: Although Bob is right, you **NEAL R. GROSS** COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701 (202) 234-4433

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1	could
2	MR. PASCARELLI: If the reds and yellows
3	come in the same quarter and they're over here.
4	DR. APOSTOLAKIS: Now, let's look at the
5	hypothetical situation. Suppose you had a safety
6	monitor that was without any uncertainty state of
7	knowledge or epistemic uncertainly. When it says core
8	damage frequency is three ten to the minus five,
9	everybody believes it. Okay?
10	If I had that, I wouldn't need this
11	matrix, would I? Because then the moment you find
12	something, you go to the monitor, you run it through
13	and you see what happens to CDF and LERF, or the
14	cornerstone. If you like the cornerstones, you do
15	that, too. It does that, too.
16	So my actions would depend then on some
17	delta CDF, delta LERF, delta initiating events, I
18	would have a different matrix, would I not?
19	MR. JOHNSON: Just from a hypothetical
20	standpoint, I mean I think you're right.
21	You know, the other thing the action
22	matrix does, though, is remember when we had those
23	other cornerstones. We've got physical protection
24	and
25	DR. APOSTOLAKIS: Well, reactor safety.
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1	MR. JOHNSON: Yes. So you're talking
2	about reactor safety.
3	DR. APOSTOLAKIS: Reactor safety.
4	DR. KRESS: And some of it based upon
5	inspections.
6	DR. APOSTOLAKIS: No, but the point is now
7	that if that is the case, then given the fact that my
8	PRA is not as perfect as I just described it, I'm
9	beginning to back off from using the results of the
10	safety monitor to take action and I'm going back to
11	something like this. But shouldn't I still want to
12	see, though, some connection between the ultimate risk
13	matrix and the action matrix. In other words, why
14	why are two white inputs or one yellow equivalent to
15	one yellow input?
16	DR. KRESS: This is the whole issue ahead,
17	George, of shouldn't the plant specific values enter
18	into this somewhere. And that's a way you could enter
19	them into it, because you're looking at the actual
20	plant.
21	DR. APOSTOLAKIS: At the actual plant.
22	But those who look at the degraded cornerstone column,
23	it says in parenthesis "two white inputs or one
24	yellow." So somebody decided that the risk
25	perspective, those two are equivalent.
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1	DR. KRESS: Yes, right. Which is a
2	judgment call, I think.
3	DR. APOSTOLAKIS: At this point it's
4	completely judgment.
5	DR. KRESS: Yes.
6	DR. SHACK: Well, no. The white and
7	yellow thresholds were set on risk.
8	DR. KRESS: They were intended to be
9	DR. APOSTOLAKIS: No, but two two
10	whites are equivalent to one yellow?
11	MR. ROSEN: In every plant?
12	DR. KRESS: That's the point, and you
13	know
14	DR. APOSTOLAKIS: Yes.
15	DR. KRESS: It ought to be plant specific,
16	yes. That's a course measure.
17	DR. APOSTOLAKIS: Again, I don't want to
18	criticize this. I mean, you know, I know this has
19	been a major effort to do thing, you know, in a short
20	period of time. But is that something that we want to
21	think about as part of the continual improvement of
22	the process. You know, maybe it's time to visit
23	I'm sure this matrix has been debated among more
24	knowledgeable people and they said "Well, this is a
25	reasonable thing to do." But it seems to me that we
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are gaining our experience, a lot of the main blocks 1 are in place, we should start thinking about these things. You know, why are these things equivalent and for all plants.

5 MR. ROSEN: In a plant with a safety 6 monitor where the safety monitor was showing values 7 that were unacceptable to management, they were going down, it would be because many of the mitigating 8 9 systems were out of service for longer than they were 10 anticipated to be in the PRA or there were more 11 reliability problems with the safety equipment then 12 were in the PRA. And the management of that plant 13 that had a safety monitor would be taking action, and 14 would have been taking action for some time to correct 15 those indicators and they would be showing up in the 16 PIs dramatically and, hence, showing up in this 17 process quite clearly. So, there is a link.

18 DR. APOSTOLAKIS: Sure there's a link, 19 yes.

20 MR. JOHNSON: Yes. And, I mean, George, 21 you remember because I know we talked about how we set 22 thresholds and why we decided that one white and two 23 whites and a cornerstone was about -- or two whites 24 and a cornerstone was about equivalent to a yellow. 25 You know, we looked at white as 1E to the minus 6 and

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yellow's 1E to minus 5. And, you know, if you have a couple of whites and you assume some value as sort of 5E to the minus 6. We sort of did some rough stuff and tried to figure where those -- how we would group those issues together. And to be honest, I mean I think -- I think actually from using those kinds of high level judgments in a simplistic way, I think we came out at the right spot.

9 There are some issues that I do worry 10 about, and we've talked about issues like these 11 concurrent performance issues that have some higher 12 You know, it turns out if you have a white result. 13 and the initiating event cornerstone and you have a 14 white in the mitigating system cornerstone, those 15 aren't the same in the action matrix as if you had those whites in the mitigating 16 both of system 17 cornerstone where you might get the same -- you could 18 combine those theoretically from a risk perspective 19 and get the same bottom line number.

And so there's some things like that going on with the action matrix that I do think we ought to look at as we go forward to continue to make sure that we're coming out in the right spot. But I think this really was a good first steps, and there are linkages. DR. APOSTOLAKIS: Yes, I never doubted

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1	that.
2	Now, coming to the earlier comment. When
3	you have in the first column licensee response column
4	all assessment inputs
5	MR. JOHNSON: Green.
6	DR. APOSTOLAKIS: The indicator's
7	cornerstone objectives fully met. Objectives fully
8	met. So there should be there instead of saying
9	regulatory performance meaning regulatory actions
10	none, you know, possibly reduction at baseline
11	inspections could be instead of saying none. Because,
12	again, it appears that the whole exercise can only
13	make things worse when, in fact, you should reward
14	good performance. And it's not unusual. I mean, we
15	used to do that.
16	MR. JOHNSON: Yes. And I do understand
17	your point. You know, the only difficultly that we
18	have is well, I mean, there are a couple of
19	difficulties with respect to consistency and being
20	able to look at doing less than a baseline for plants
21	in the licensee response column. And, you know,
22	they're sort of intuitive.
23	In fact, one of the reasons why we went
24	away from giving positive findings in the spectrum
25	reports was because it was so difficult to try to
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1	factor those in in a consistent way.
2	It's really difficult for us to come up
3	with ways to talk about doing less for a plant that is
4	in the licensee response column, and that's why we've
5	started out where we are with this notion that we'll
6	do the baseline, we'll do the look at the baseline,
7	we'll look at the performance indicators and we'll
8	make that baseline have the right sides, if you will,
9	so that we don't an excessive sample at someone who is
10	really good. But in general, we want something that
11	can be implemented from a licensing agency.
12	MR. SATORIUS: Mike, if I could add to
13	that? Mark Satorius, Inspection Program branch.
14	The idea that we reduced inspections
15	previously for good performers, we never reduced it
16	beyond what was at that time called the core or the
17	core inspection. And the idea of putting together the
18	baseline was similar nature to the old core. In other
19	words, there's a certain amount of basic inspection
20	that has to be performed at every facility
21	irrespective of performance, and that was where we
22	came up with the baseline. Essentially, it was a
23	drawing forward of the core.
24	We never took away from core, even from
25	good performers in the past.
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1	DR. APOSTOLAKIS: And I think that makes
2	sense, but I guess the input we are getting from some
3	of the licensees and the feedback we're getting is
4	that it's a little more than just the former core. So
5	that's all you need to do
6	MR. SATORIUS: And we're looking at that.
7	That's squarely in front of us to take for action.
8	DR. APOSTOLAKIS: Sure. Sure.
9	DR. BONACA: Just a question I had was
10	about unacceptable performance. I mean, you said
11	there are no criteria for that or
12	MR. JOHNSON: Yes. Actually I was going
13	to
14	DR. BONACA: Is it consistent with
15	predictability and consistency or
16	MR. JOHNSON: I was going to embellish on
17	Bob's comment a little bit to say that it's not that
18	there are no criteria. What Bob really was saying was
19	there's no automatic way to turn the crank to get you
20	there. In other words, there's a recipe for getting
21	to degraded cornerstone column, and that is two whites
22	and a cornerstone. Well, there's no set number of
23	whites or yellows or reds that will automatically plot
24	you into the unacceptable performance column. The
25	assessment
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results 2 the that you will have for quess, multiple/repetitive degraded cornerstone 3 by some 4 degree? 5 MR. JOHNSON: Yes. And I can understand that. DR. BONACA: 6 7 And then --MR. JOHNSON: And, in fact, we worked long 8 and hard with the industry to try to come up with some 9 criteria that would automatically put you in that 10 column. And we agreed. We had hide agreement between 11 us and the stakeholders that it shouldn't happen 12 automatically. 13 14 We do have some criteria, some things that we'll rely on in terms of enabling us to make a 15 16 judgment with respect to whether а plant is 17 unsatisfactory. Bob, do you have your --18 If you want 19 MR. PASCARELLI: Yes, I do. to me read, we've got three criteria here. And this 20 21 was some criteria that we used --22 MS. WESTON: What's the page, Bob? MR. PASCARELLI: What's that? 23 MS. WESTON: You have the implementation 24 The package on your desk, yes, you have it. 25 plan? **NEAL R. GROSS** COURT REPORTERS AND TRANSCRIBERS

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1	DR. BONACA: Oh, this big thing?
2	MS. WESTON: Yes.
3	DR. BONACA: SECY 01
4	MS. WESTON: Yes.
5	MR. JOHNSON: This is actually not in the
6	SECY. Bob's actually reading from inspection manual
7	chapter 0305, and it's on page 14 of 0305.
8	MR. PASCARELLI: And these are examples
9	that we these are examples of unacceptable
10	performance that the agency would look at. And we do
11	this on at least a quarterly basis or as new
12	information becomes available when a plane is in the
13	multiple/repetitive degraded cornerstone column of the
14	action matrix, we say the couple we should be looking
15	at is:
16	Does the licensee deserve to be
17	deserve. Should the licensee be put in the
18	unacceptable performance column because their
19	performance is deemed to be unacceptable. And I'll
20	read that criteria here in a second.
21	And the second thing is should the
22	licensee be put in the inspection manual chapter 0350
23	process and shut down. And we've got some examples
24	and how that should be done in an 0305 here.
25	But the criteria for example of examples
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1	of unacceptable performance are as follows:
2	Multiple significant violations of the
3	facility's license, technical specifications,
4	regulations or orders. Loss of confidence in the
5	licensee's ability to maintain and operate the
6	facility in accordance with the design basis or a
7	patent or failure of licensee management controls to
8	effective address previous significant concerns to
9	prevent their reoccurrence.
10	And, again, those are somewhat subjective,
11	but that's the starting point for licensee management
12	to start seeing whether this licensee should be put in
13	that column of the action matrix.
14	MR. JOHNSON: Now the way we got that is
15	we went back and read the Peach Bottom order, for
16	example. If you go back and read some of the orders
17	the agency's issued with respect to plants that have
18	gotten to the have pushed us with respect to making
19	a decision about their whether they were
20	unacceptable and whether they ought to be shut down,
21	for example; those are the kinds of words that you see
22	in those kinds of orders.
23	And so we recognize, and the industry I
24	think, and other external stakeholders recognize that
25	if you've got a plant in this column of the action
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1	matrix, we ought to be looking to make sure that
2	they're not in this column of the action matrix and
3	the kind of things that we'll think about are the
4	kinds of things that Bob read to you.
5	DR. BONACA: I guess what I was going is
6	that you would want to see some progression or some
7	so you wouldn't go from the first column, the licensee
8	response column to unacceptable performance. I mean,
9	you would have some exceeding you know, those
10	criteria that you hold to some degree under
11	multiple/repetitive degraded cornerstone column. And
12	I think it would be appropriate to have some
13	definition that says you have to be beyond that point
14	in a measurable way, otherwise the words you just read
15	there are, again, vague and they allow a lot of
16	latitude to make a decision, you know, that is not
17	objective. And we're talking about objectivity here.
18	DR. APOSTOLAKIS: I have one comment here.
19	You know, one of the most it's just a comment, not
20	criticism.
21	When one applies traditional decision in
22	all this, it's one of the most difficult parts is if
23	you have multiple attribute decision problem, like you
24	know one attribute is dollars, the other is life lost
25	or injuries. One of the most difficult parts is to do
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the sanity check. In other words, when you say a 1 utility point .7 in deaths and .7 in dollars, then 2 3 you're indifferent within the two. And then you may find out, you know, that your value of life is \$3 4 5 million or something like that. And then you stop and 6 think is that something I want to say. 7 This is a very difficult problem in decision analysis, because you're making these 8 9 equivalence statements. Here you have done all this but it's very down there somewhere because you're 10 saying that a violation in physical security of this 11 type is equivalent to finding unavailability of 12 13 mitigating system of this volume. And I wonder whether anyone has really 14 15 gone deeper than that and say "Well, gee, does this 16 really make sense?" That would be a good thesis, 17 actually, for somebody. But these are the kinds of things. Ι 18 19 mean, you have really --20 DR. KRESS: You'd have to have a pretty good PRA, because that's the only common --21 DR. APOSTOLAKIS: But for physical 22 23 security you don't have PRA. DR. KRESS: I know, that's the problem. 24 25 So you can't reduce it to the common measurement. NEAL R. GROSS COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701 (202) 234-4433

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1	DR. APOSTOLAKIS: No. Exactly. So how
2	would you do that? But that would be really
3	fascinating to see why they consider when because
4	I'm sure these guys come from experience and say well
5	gee, we think
6	MR. JOHNSON: Yes, that's exactly how we
7	get them, it's based on experience. This feels like
8	the action that we would have taken, should take at
9	this level and this is appropriate.
10	MR. ROSEN: One of the key difficulties in
11	the process you describe, which is so very difficult,
12	is that it reveals differences in values.
13	DR. APOSTOLAKIS: Exactly.
14	MR. ROSEN: Between the regulated
15	community and the regulator.
16	DR. APOSTOLAKIS: That's exactly right.
17	But even within the regulated community or within the
18	regulator, after you point out that you are really
19	treating this and that as being equivalent, they might
20	say we'll maybe I don't want to do that. And that's
21	a value of an explicit analysis. But I'm not saying
22	you should do it, but it's really at the heart of
23	decision on multiple
24	DR. KRESS: If you really wanted to get
25	consistency, you'd have to do something
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1	DR. APOSTOLAKIS: Exactly. Exactly.
2	DR. KRESS: It would be a good objective
3	for somebody to be working towards
4	DR. APOSTOLAKIS: Yes. Yes.
5	MR. JOHNSON: And we've actually committed
6	to in our thinking about making sure that at the back
7	end that the actions that we take are do appear to
8	be equivalent, for example, based on the level of
9	degradation of performance in these various
10	cornerstones. But it's one that we've done that will
11	take on if we look at it in an ongoing basis, you
12	know, sort of without the more rigorous PRA tool, you
13	know, it really is more based on our experience, based
14	on the insights that we're able to gain based as we
15	do these supplemental inspections, for example, to
16	enable us to know whether we've engaged at the right
17	point.
18	The other point I wanted to make is and
19	it goes to the point regarding the predictability of
20	the action matrix. You know, we really did want one
21	of the major thrusts of revising the assessment
22	process to be that we improve the predictability of
23	the process. And, you know, we were really sensitive
24	to external stakeholders' licensees who said, you
25	know, I could go from on one hand being a pretty good

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performer to on the other hand being a watchlist plant and having to unbury myself from intense public scrutiny and this onerous burden of the regulator, and it's not clear how I got there.

5 Well, by the time a plant gets to the unacceptable performance column the engagement that 6 7 has had to have occurred -- in fact, if you think 8 about it before we would issue an order, we're talking 9 about the RA -- first of all, we're -- in almost all cases we're talking about a single red issue, we're 10 11 about plant that is in the talking а 12 multiple/repetitive degraded cornerstone or, you know, we're talking about plants that are in that area of 13 14 the action matrix. But we're also talking about us 15 being able to make the case in accordance with the way in which we issue orders and satisfying OGC and so on 16 17 and so forth, having the involvement of the EDO, having the involvement of the regional administrator, 18 19 having the buy-in of the Commission with respect to 20 the fact that that plant is unsatisfactory.

Because unlike the old process where we would issue a watchlist -- put a plant on the watchlist, if a plant ends up on the unacceptable performance column we're saying that we're not going to allow that plant to operate. And we've decided

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82 that that plant's performance is so eqregious that 1 2 we're going to orders them down and we're going to make sure that they stay down until they've adjusted 3 those problems. 4 So, I really do think we've gone a ways, 5 a long ways towards making sure that the process is 6 7 more predictable now. 8 You're right, you could actually have 9 theoretic -- I mean, I haven't thought this through, but theoretically you could end up with the kind of 10 situation like we found at Peach Bottom where you 11 thought the plant was in the licensee response column, 12 maybe they were to the far left of the action matrix, 13 14 but they end up through something that just is so 15 egregious to us as a regulator that we really think that they need to be shut down to address it --16

17 theoretically I suppose you could have that. Although 18 I think in most cases, for a vast majority of cases, 19 you'll have plants progress through the action matrix 20 to get there.

21 DR. BONACA: Yes, that's the point I is that there has 22 wanted to make to be some progression there or some compatibility, otherwise the 23 24 whole assumption of predictability in each one of 25 these categories is just, you know, just disappears.

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MR. LEITCH: Could you help me through this a little bit, thinking about the Oconee CRDM cracking issue. And I guess what I'm trying to understand in my own mind is this reactor oversight process looking at safety or looking at regulatory performance?

For example, on the Oconee situation, there'd be nothing in the performance indicators that would have given any indication of the cracking issue. I don't know that they violated any regulations. How would that be dealt with the action -- yet, it seems to me that there is safety significance to that issue.

MR. JOHNSON: Let me just say, I don't have a lot of detailed information about the CRDM cracking issue.

MR. LEITCH: Yes.

17 MR. JOHNSON: But philosophically what the 18 action matrix does and the way the assessment process 19 works is it works -- it really drives towards 20 performance problems. That is, if it is true, if the 21 CRDM cracking issue was something that happened at 22 Oconee that, and there isn't some tie to some performance issues, something that the licensee did or 23 24 should have known about --

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MR. LEITCH: And for this discussion let's

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just assume that was the case. I'm not sure whether that is or not.

3 MR. JOHNSON: If that is the case and 4 we're talking about an issue that doesn't -- that is 5 not going to play out in terms of an action that we would end up engaging at some increased level based on 6 7 the assessment process, because the assessment process really is focused on performance issues that the 8 9 licensee has some responsibility -- some ability to 10 impact.

11 You know, the Diablo Canyon, you know lightening struck Diablo Canyon. 12 If you have some 13 external event that occurs and could end up in a risk result that is significant, you know, on the orders of 14 15 an issue that would it be a performance issue, would it be a red if there is no performance issue 16 17 associated with that; we have an event follow up that we'll do based on the CCDP result. We'll go out and 18 19 we'll look at the issue, we'll make sure that the plant's doing the right thing with respect to dealing 20 21 with that issue. But in terms of the performance, the 22 assessment result which really look at performance, performance deficiencies, they'll not show up to that 23 24 extent in the action matrix.

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MR. ROSEN: Graham, I'm glad you said it

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1	was a hypothetically risk significant situation at
2	Oconee. I don't think we've concluded that.
3	MR. LEITCH: No. I'm just using that as an
4	example to try to understand how that would fit into
5	this process. And I guess what I'm hearing is that
6	would not, really. That's something that's handled
7	outside of this process.
8	DR. BONACA: Going into the significant
9	determination process you do have events. And you
10	could call an event the results of an inspection. I
11	think that certain things happen. So that would be
12	so an inspection is done as it should, they're
13	effective in identifying the leakage, so these are all
14	good positive actions. But there is a certain
15	significance to the finding of circumfrential crack
16	and assume that the significance was high, I guess in
17	the assessment process that's another question. I
18	mean, safety versus the regulatory focus. The event
19	would go through the assessment process or would it go
20	I
21	MR. JOHNSON: Well, yes, let me just talk
22	about that, and then I went to come back to this CRDM
23	cracking issue because there's at least one other
24	thing I needed to tell you about that.
25	If we have an event at a plant, we've got
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an inspection procedure 71153 that basically the 1 resident does some immediate follow up and gathers 2 3 insights with respect to that particular event to enable us to enter management directive 8.3, which is 4 5 the incident investigation management directive. And 6 basically what that management directive does is it 7 has us at look at where we can to try to determine the 8 CCDP result, and based on some CCDP result we've got actually a scale that says if you're here, you do a 9 1.0 special inspection; if you're here, you'll consider an If you're here, you do an ITT. 11 AIT. 12 So the agency will respond to events based 13 in a risk informed way, and there are also some deterministic criteria, but in a risk informed way 14 15 we'll respond to events. 16 Now, when we qo out and do that 17 investigation, if we find performance issues then it's the performance issue that ends up in the assessment 18 process in the action matrix that we'll take action 19 Because we want to make sure that 20 to. those 21 performance issues get addressed in the appropriate 22 way. And we may do some supplemental inspection based on thresholds that are crossed. 23 There is not a hold with respect to our 24 Now, if -- again, admitting up 25 treatment of CRDM. NEAL R. GROSS COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W.

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1	front, and I don't know the specifics of the Oconee
2	issue
3	MR. LEITCH: Yes, I understand. Right.
4	MR. JOHNSON: Let's suppose the CRDM issue
5	is one that is significant, but there's not a
6	performance issue associated with it. Cracking, you
7	know some other mechanism other than performance. The
8	licensee could not have known about it, would not have
9	known about it.
10	MR. LEITCH: Yes.
11	MR. JOHNSON: It won't be treated in the
12	ROP, wouldn't be treated in the assessment process,
13	but is treated in the generic issues process where we
14	look at is there something about this issue that ought
15	to be treated generically from a regulatory
16	perspective?
17	And so it's just again, it's in the
18	process, it's in a process, it's just not in the
19	assessment process because there weren't performance
20	results, performance related aspects.
21	MR. LEITCH: Now again, assuming and
22	we're assuming this just for purposes of example, that
23	there's no performance issues related to this Oconee.
24	So I would look at the web page, for example, and see
25	all green on the performance indicators and see all no
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1	color on the inspection findings.
2	MR. JOHNSON: You'll look at an inspection
3	report, you'll see a lengthy discussion again, in
4	this hypothetical issue. You'll see what we did with
5	respect to trying to determine the significance and
6	you'll see a description that says even though the
7	CCDP result, hypothetical, was here, there were no
8	performance issues associated with that. And with
9	respect to the assessment process here's how we're
10	treating that issue.
11	And so, yes, you'd be able to figure out
12	how we were handling that issue.
13	CHAIRMAN SIEBER: And there would be
14	nothing to prevent writing a confirmatory action
15	letter or something like that that would keep you
16	shutdown until you corrected the nonconforming
17	condition
18	MR. JOHNSON: There would be nothing wrong
19	with us taking again, from a generic issue
20	perspective there could be actions that look very much
21	like these actions that we're talking about from the
22	assessment process to deal with these kinds of issues.
23	CHAIRMAN SIEBER: Right.
24	MR. JOHNSON: Generic perspectives.
25	DR. BONACA: Now these are more different,
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1	for example, if you have a plant that does
2	inspections, which are required, finds nothing and
3	then shortly after has to go back in and check and
4	finds other stuff which questions the quality of the
5	previous inspection. Or in that case you would look
6	like, you know, is it an accident or is it an event.
7	Then truly but, again, because the focus really is
8	on the regulatory requirement, which is the one of
9	performing inspections which are effective. And
10	rather than purely on the safety issue of the event,
11	which okay.
12	MR. JOHNSON: Good.
13	MR. LEITCH: I'd like to basically share
14	with you an impression I have and get your reaction to
15	it.
16	It seems to me that these categories that
17	are not included in the PRA have this process is
18	super sensitive to those; that is that it tends to put
19	more emphasis on those cornerstones than reactor
20	safety cornerstone, emergency preparedness,
21	occupational radiation, public radiation, physical
22	protection. And just as you look at the tabulation
23	here, there are 11 issues in those categories and 7
24	reactor safety.
25	And I guess I don't know what all those
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issues are, but I do happen to know that those occupational radiation safety issues, those 5 issues that are listed there, three of those are at one plant where no doses were exceeded. As I understand it, even the licensee's administrative limits were not exceeded, but what was exceeded was his ALARA goal for a job.

I'm not dismissing that. Don't 8 Now, 9 misunderstand me there. Important issues. But I'm saying in the whole year three of those 18 things in 10 the whole country, three of those 18 are due to 11 exceeding an ALARA goal, or maybe more precisely it's 12 13 the management of the ALARA program. I'm not trying to minimize that, don't misunderstand me. I'm just trying 14 to say in my mind it seems as though those categories 15 are -- that is this process is super sensitive to 16 17 those --

DR. BONACA: That's a very good point 18 you're making. Because, I mean, if you look at the 19 20 significance, you know, safety significance what 21 you're saying is that you're taxing -- I mean, even that you're looking at -- like, you know, three scrams 22 as being in the green and the reason is that the 23 impact on CDF, it's nil. But also not exceeding your 24 ALARA goals it would be in the same band, it seems to 25

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1	me. If I had to give it a certain significance.
2	So it may be I would guess for the old
3	fashioned criteria that you're using in the
4	evaluation, like emergency preparedness and
5	occupational radiation safety there is still a very
6	high there is very little flexibility while in the
7	other perimeters in reactor safety you do have more
8	flexibility based on CDF insights.
9	MR. JOHNSON: These are great questions.
10	To be honest, I don't have a good answer that's going
11	to satisfy you.
12	You know, in part I can claim that you
13	know, from a program officer perspective I don't have
14	the details hold on just a second, Bob. Let me do
15	this.
16	I can claim that I don't have the details
17	that would enable me to understand what's going on
18	with respect to the occupational radiation safety and
19	the three or 11 findings that you talked about.
20	Although I do remember in some in depth conversations
21	with, for example, the region and the region actually
22	felt like those findings were reflective of a broad
23	problem with respect to the performance. And so they
24	thought they were very comfortable with it.
25	MR. LEITCH: And I agree. I'm not to
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1	minimize those. I'm just saying
2	MR. JOHNSON: The numbers, when you look
3	at the numbers
4	MR. LEITCH: when you get a picture of
5	the whole country for a whole year, isn't that
6	disproportionate? For emergency preparedness test,
7	some of the people didn't show up at a drill in five
8	minutes or whatever
9	DR. APOSTOLAKIS: Well, this is related to
10	my earlier comment of equivalence.
11	MR. LEITCH: Sure. Yes. Right.
12	DR. APOSTOLAKIS: That's what it is.
13	CHAIRMAN SIEBER: And, in fact, the
14	situation that you're discussing, Graham, has another
15	implication to it because the violation there, as I
16	understood it, was basically a pretty broad based one
17	which for which they wrote three white findings. And
18	that moves you over to degraded cornerstone.
19	MR. LEITCH: Yes. Yes.
20	CHAIRMAN SIEBER: Maybe you could do that
21	anyplace you want. and let's say, you know, you have
22	some function in your plant that's pretty run down,
23	let's enough findings until I move you over in the
24	matrix where I want you.
25	MR. LEITCH: I just want to emphasize I'm
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not trying to downplay the importance of that. 1 But 2 what I'm saying is aren't there other important things 3 in the area of reactor safety that perhaps we have 4 missed? Isn't there just an unbalanced situation 5 there? Because in these other categories we don't have a PRA to look at, but if we did, would those 6 7 things really take on the same significance that 8 apparently they do in this process? 9 DR. BONACA: I think the problem is that 10 the areas where you have the ability to quantify 11 through CDR or LERF there was a relaxation of the 12 criteria. And we were surprised by that. I mean, we 13 were surprised about, you know, you mean 8 scrams is 14 not a disaster? 15 DR. APOSTOLAKIS: If you have 8, you're in trouble. 16 17 DR. BONACA: I'm only saying that however we all were surprised by the range --18 19 DR. APOSTOLAKIS: Eight is not good. 20 DR. BONACA: No, it's not good. But it's 21 I mean, it's not -green. 22 DR. APOSTOLAKIS: Green? 23 DR. BONACA: I would have thought that --I mean, it would be --24 no, green. 25 It's yellow. DR. APOSTOLAKIS: **NEAL R. GROSS** COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701 (202) 234-4433

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1	DR. BONACA: yellow. No whatever
2	they were. Whatever.
3	DR. APOSTOLAKIS: Whatever.
4	DR. APOSTOLAKIS: But I'm saying there was
5	a significant relaxation, at least from the impression
6	that we had of what it should have been.
7	DR. APOSTOLAKIS: Yes.
8	DR. BONACA: But whatever PRA did not
9	help, we stayed with very stiff criteria, particularly
10	in EP and occupational radiation safety. That's my
11	judgment.
12	MR. JOHNSON: Yes. I mean, I've got to
13	tell you with respect to EP, we're looking at we
14	have planning standards and we're looking at real
15	significant planning standards and then those adjust
16	the planning standards as a way to try to separate
17	to dilute the significance of findings.
18	You should know that we're revising the
19	ALARA SDP I think as a result of the external on
20	workshop in a very good way that has us not looking at
21	collective dose, but us look at instances where an
22	ALARA program has resulted in unintended doses and
23	looking at how much of that unintended dose it is
24	was received as a way of gauging the significance of
25	findings. So I think we're moving in the right
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direction with the ALARA SDP.

2 I got to tell you that with respect to the 3 emergency preparedness area, you know, when we set the 4 emergency preparedness PIs and we looked at drill 5 participation and drill performance, two different PIs that are linked, we really didn't anticipate that 6 7 there would be problems or a number of problems with those performance indicators. But we found problems 8 9 with respect to those performance indicators and they're problems that licensees recognized that exist 10 and licensees have improved their performance in the 11 12 EP area based on those performance indicators.

And so, we didn't along the PI table, and I'd be interested in -- in fact, I've got a note for myself to take a look at that also when I get back to see how those stack up. But we found some stuff in the EP area that we didn't anticipate.

We have an ANS reliability performance 18 19 indicator. And to be honest, we didn't anticipate. I think if we would have asked people around the table 20 21 if they would have anticipated that you'd have a plant 22 with a yellow on that indicator, everyone would have shook their heads no. But we found that to be the 23 24 case.

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And so I mean I hear what you're saying

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and I think we do need to make sure that at the end of the day we step back and look at what's there to make sure that there is this equivalency with respect to how we treat issues, but I think specifically with EP, we really have -- area of performance.

DR. APOSTOLAKIS: That brings to my mind 6 7 something that Professor Wallis keeps bringing up all 8 the time. We don't seem to bring the community at I mean, some professor 9 large into these things. 10 somewhere in America should be able to have a graduate 11 student look at this thing and work on this. Why 12 doesn't this happen? I mean, these guys should be doing these little details and yet it doesn't happen. 13 14 In other fields it does.

15 In the regulatory arena it's almost like 16 a closed society. Because these are a lot of little 17 details. I mean, you're talking about the technical community, Graham, all the time, and it seems to this 18 19 is where a technical community would be helpful by doing certain things to these things. 20 You know, 21 somebody whose expertise is decision analysis, to look 22 at it from that perspective and do that.

But I don't have an answer myself, but I mean it is true that we are really working on an island.

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1 DR. FORD: I have a question. As 2 Graham's point is a very telling one, I think. I can 3 understand how the ROP is improving the effectiveness 4 and the perception of how you do your regulatory 5 process. But there's no way, as I understand it, that 6 you can predict what will happen in the next fuel 7 cycle or the next year, or whatever it might be, due environmental degradation, 8 to time dependent 9 environmental degradation. And that's going to be the 10 big bug-a-boo, I think, in the whole process. 11 Where in the NRC is this particular aspect 12 being addressed? I guess that it's bringing in a time 13 into the PRA system, dependence which again I 14 understand is not possible. 15 DR. APOSTOLAKIS: Well, it is possible. 16 Yes, it is possible. It's not being done, but it's 17 possible. 18 DR. FORD: Well, yes, shouldn't it be in 19 feedback? I mean, you're talking the CRD and hiding 20 things. You're talking about radiation cracking cause 21 for -- and these things will occur. 22 DR. APOSTOLAKIS: Yes. 23 DR. FORD: And so as I understand it the 24 way this system works, the first time it occurs then 25 it will be registered in the system. But what happens **NEAL R. GROSS** COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701

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1	if you have ten CRD inhousings occur in your next fuel
2	cycle, or a 100. If you take each cracking as one
3	event, doesn't that completely put your PRA system
4	into complete chaos?
5	DR. APOSTOLAKIS: Well, they have the

baseline inspection. I mean, not everything depends on the PRA.

I mean I think it's 8 MR. JOHNSON: Yes. 9 not that it's not occurring, it's just that I'm 10 telling you about it in the reactor oversight process 11 because the reactor oversight process you know, looks 12 at safety inspections, inspections that check the regulatory licensee's conformance with 13 our 14 requirements and then evaluates the significance. And 15 so what you're suggesting is, again, it almost sounds 16 like one of those generic concerns that we ought to be 17 worried about, that we ought to get out in front of to 18 make sure that either through -- that we readjusted 19 our requirements or we've built the baseline to focus in on those areas on the front end so that on the back 20 21 end --

DR. FORD: I guess my question arises, I mean people like Bill and myself have been working in this environmental degradation area for decades. As a part of the industry, we recognize it's needed, but

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1	nothing seems to be being done. And I guess that's my
2	frustration.
3	DR. APOSTOLAKIS: Well, did you go through
4	the SDP?
5	CHAIRMAN SIEBER: Well, actually this is
6	not handling issues like that is not part of the
7	oversight process.
8	MR. JOHNSON: That's what I was trying to
9	say.
10	DR. FORD: Jack, should it not be the
11	logical next thing to be covered?
12	CHAIRMAN SIEBER: I think it's covered a
13	different way already, which is the generic issues.
14	DR. APOSTOLAKIS: But they have a box
15	generic inspection.
16	MR. JOHNSON: But that's the back end.
17	DR. APOSTOLAKIS: That's a different
18	thing.
19	MR. JOHNSON: That's what happens when you
20	have the generic issue process say we need a temporary
21	instruction to go out and make sure that the licensee
22	is doing it this way for this system, this component.
23	DR. APOSTOLAKIS: Right.
24	DR. SHACK: That's part of the license
25	renewal process to look at aging management programs?
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1	MR. JOHNSON: Yes. When we say
2	inspections, I mean there's the NDE inspection that
3	provides those to find the crack. The baseline
4	inspection we're talking about here is not that kind
5	of inspection.
6	DR. APOSTOLAKIS: That's right. Yes.
7	MR. JOHNSON: It's looking at the
8	utilities program to do the NDE inspections. It's a
9	different sort of beast.
10	DR. FORD: Yes, but if I understand you,
11	the way you're talking about is the license renewal
12	aging management programs are in the license renewal
13	process are completely separate from this ROP, and it
14	shouldn't be completely separate as a kind of
15	administrative process. They should all be jelled
16	together.
17	DR. APOSTOLAKIS: They're two different
18	things, aren't they?
19	DR. FORD: I know, and I'm questioning
20	whether they should be different things.
21	DR. APOSTOLAKIS: I think this process
22	assumes that the plant is licensable and then
23	DR. FORD: Yes.
24	DR. APOSTOLAKIS: monitors performance.
25	DR. FORD: It does.
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1	DR. APOSTOLAKIS: The other one, revisits
2	the issue of license. So they are different things.
3	CHAIRMAN SIEBER: Or design basis
4	DR. APOSTOLAKIS: Yes, the whole thing.
5	CHAIRMAN SIEBER: or the ability of the
6	plant physically to meet the design basis.
7	DR. APOSTOLAKIS: Right. Right.
8	CHAIRMAN SIEBER: That's different than
9	licensee performance.
10	DR. FORD: I'm still getting use to all
11	the different aspects of what I'm addressing your
12	particular situation. Here an inspector comes along
13	and he gets a green, or a white, or whatever these
14	colors are, yet there's a certain category where it's
15	associated with degradation, time dependent
16	degradation, shouldn't that suddenly come out as a
17	great big red, a temporary red, say hey we'd better
18	resolve this problem or analyze this problem. And if
19	it is a really of one-off situation, okay, you're
20	dealing with it. But if it's beginning of the leader
21	of fleet aspect, that stays a red, a great big
22	blinking red.
23	DR. BONACA: Well, the example that I was
24	discussing before about, you know, having inspections
25	which are required and the effectiveness of those,
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1	there may be in the judgment that this process will
2	exercise.
3	DR. APOSTOLAKIS: But that's not part of
4	event response and generic safety inspection.
5	DR. BONACA: What it will happen, I mean,
6	because what I mean is that because if you find that
7	those inspections were faulty or not that appropriate
8	as done as before, it would come to a review
9	corrective action you would simply find that you
10	have that problem there. And then would be resulting
11	into an impact on the on the grades, wouldn't it?
12	DR. APOSTOLAKIS: This is not intended to
13	look at generic issues.
14	MR. JOHNSON: It's not.
15	DR. APOSTOLAKIS: This is plant specific.
16	MR. JOHNSON: Yes.
17	DR. APOSTOLAKIS: Generic issues are
18	handled elsewhere. This is saying why.
19	DR. KRESS: This might reveal generic
20	issue.
21	DR. APOSTOLAKIS: That's right, it might
22	lead you to it.
23	DR. KRESS: In fact, it might lead you to-
24	_
25	DR. APOSTOLAKIS: Exactly. That's it
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1	exactly. And vice versa
2	MR. JOHNSON: It's also licensee
3	performance. I mean, it's not looking at design basis.
4	DR. APOSTOLAKIS: Exactly. It's just
5	performance.
6	MR. JOHNSON: Exactly.
7	DR. BONACA: It's looking at performance.
8	DR. APOSTOLAKIS: And I have two issues
9	that I want to raise before we run out of time. This
10	is a good time, Mr. Chairman?
11	CHAIRMAN SIEBER: Yes.
12	DR. APOSTOLAKIS: Okay.
13	CHAIRMAN SIEBER: In fact, maybe you could
14	give me a little bit of estimate of how much more time
15	it will take to finish.
16	MR. JOHNSON: I don't know. Bob was going
17	to I'm assuming that you don't have any additional
18	questions on the action matrix because we have talked
19	about it to quite an extent.
20	CHAIRMAN SIEBER: Right.
21	MR. JOHNSON: We were I was going to
22	talk about lessons learned with respect to the
23	assessment process, but you can read the slides and
24	we've talked about some of those issues 11:35.
25	MS. WESTON: So close to 12:30.
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1	CHAIRMAN SIEBER: Well, actually, we have-
2	_
3	DR. APOSTOLAKIS: It doesn't say it goes
4	to 12:30.
5	CHAIRMAN SIEBER: We have this. What does
6	it say?
7	MS. WESTON: It goes to 12:30.
8	CHAIRMAN SIEBER: 12:30. That includes
9	our own discussion.
10	DR. BONACA: I would like to hear about
11	lessons learned.
12	CHAIRMAN SIEBER: Well, let me suggest
13	this. George, why don't you ask your questions.
14	DR. APOSTOLAKIS: Okay.
15	CHAIRMAN SIEBER: And then we'll take a
16	break, because I think I need to pretty soon.
17	DR. APOSTOLAKIS: Why don't we take the
18	break now.
19	CHAIRMAN SIEBER: All right. Let's come
20	back at 20 to 12:00.
21	(Whereupon, at 11:25 a.m. off the record
22	until 11:42 p.m.)
23	CHAIRMAN SIEBER: I think we'll resume our
24	discussion here. Unfortunately, Dr. Apostolakis
25	hasn't arrived, but I expect him to.
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1	MS. WESTON: He'll be on his way.
2	CHAIRMAN SIEBER: What I suggest at this
3	point is go on with lessons learned.
4	MS. WESTON: Yes. Where is Dr. Bonaca,
5	because he's the one who admitted this. And,
6	actually, me because
7	CHAIRMAN SIEBER: I guess if you wanted to
8	read more detail about this, we could look at the SECY
9	paper that was handed out.
10	MS. WESTON: Yes. I was going to say, you
11	have the SECY paper, the implementation results which
12	is what you're going to be using to address the issues
13	that the SRM requires. I gave you also a copy of the
14	SRM that tells you the kinds of things that the
15	Commission wants you to address, and a letter to the
16	Commission in September.
17	So, between the SRM and that SECY paper,
18	those are the two pieces you'll be using to write your
19	letter. Okay?
20	He's here and then Bill got lost looking
21	for you.
22	CHAIRMAN SIEBER: We still have a quorum,
23	so why don't we go on.
24	MR. PASCARELLI: Okay. All right. I'll
25	actually start improvement area, because I know that's
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The first issue that we -- in these issues here, at least the first two, we took the external lessons learned workshop, discussed it with the public. And we've committed to taking some sort of actions, and I'll talk about that as we go through it.

7 But the first issue is historical findings. And historical findings are those findings 8 where we went through the SDP and you come out with a 9 10 certain color. It goes through the action matrix and we treat it right now as any other finding. However, 11 there's a possibility that some of these findings that 12 are historical where the risk still exists and that 13 14 the licensee may be taking the appropriate corrective They may have already even found this issue 15 action. themselves. 16

And where we've struggled a little bit with this is that this actually may represent very good licensee performance where they're going after it, they're addressing it, they're collecting it and then we come and inspect it and find it, and it's a white/yellow, etcetera finding.

And one thing we don't want to do with this process is discourage licensees from going out and aggressively finding these types of problems. So

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one of the things we're going to be looking at with these historical issues is is there a certain class or category or findings that maybe we could do something different with, that we could somehow account for that. And that's something that we'll be looking forward to doing here in the near future. As a matter of fact, that's a subject of one of our meetings with NEI, it's a public meeting this Thursday.

9 No color findings. This is something 10 Mike's touched on a little bit, but some of the problems with no color findings was that the public 11 12 and some of our other stakeholders have found that 13 these no color findings are difficult to understand. 14 They don't fit into the action matrix anywhere by 15 And they're difficult to understand. themselves.

We have betrayed them on the web initially 16 17 as blue, and people wanted to know does blue mean. 18 And so there's been a lot of questions revolving 19 around no color findings. And the problem is that the 20 existence of these no color findings may actually 21 the process undermine because of the lack of 22 understanding of these issues.

23 So, we have looked at a couple of 24 different possibilities of what we're going to do with 25 these no color findings, whether we want to modify the

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way we handle these issues to make those issues green, artificially green, or whether we want to minimize these number of issues by auditing the findings that we have. And that's something we're still working on.

5 Dwell time for inspection findings. Right now we have inspection findings stay on the books irregardless of their color; white, yellow, red, they all stay on the books for four quarters from the time in which the finding was found by the inspector, documented inspection report. Run through the SDP process and go back to the time that it was put in the inspection report and we count it four quarters from that.

14 And early on, the basis for that, why we 15 picked four quarters, was we thought that that would 16 be somewhat consistent with the manner in which PIs 17 stay on the books for licensees, for the majority of performance indicators. 18

19 We talked about this at the internal to whether 20 lessons workshop as this was still 21 something that we should look at changing; should we 22 keep it at four quarters, should there be some graded 23 reset for inspection findings. And what we came up 24 was basically the consensus of the participants at the 25 internal workshop was that it's too early to tell. We

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1	don't have enough findings for that, so we might as
2	well keep it as is for now. But that's certainly
3	something that we should look at for the future.
4	DR. APOSTOLAKIS: Now, in SECY-010114 you
5	have more as areas that require improvement, and why
6	is that not on these things here?
7	MR. JOHNSON: We just have
8	DR. APOSTOLAKIS: Because some of these
9	are not insignificant. Inspectors concerned of the
10	threshold was too high for documenting findings that
11	could be precursors to more significant issues. They
12	were concerned with how crosscutting issues are
13	addressed in the ROP framework. And a significant
14	percentage of internal stakeholders continue to
15	express concern regarding their ROP's ability to
16	provide the proper identification of declining safety
17	performance in a timely manner. These are pretty
18	significant concerns, aren't they?
19	MR. JOHNSON: Yes. We could talk about,
20	actually, all of those if you'd like. We were simply
21	the ones that Bob is talking about are higher level
22	specific to assessment alone. And do you want to talk
23	about those?
24	DR. APOSTOLAKIS: Did you read the letter
25	on the risk-based performance indicators?
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1	MR. JOHNSON: I just read it this morning.
2	DR. APOSTOLAKIS: Because in that report
3	they do have some findings that are relevant to the
4	thresholds. So, if you read it this morning, that's
5	fine.
6	MR. JOHNSON: Right. I did.
7	DR. APOSTOLAKIS: We don't have to discuss
8	it today. But that report, it seems to me, has a lot
9	of material that would be useful to you.
10	And speaking of that report, when we come
11	to the summary of results and actions of SECY on page
12	7 and 8 under performance indicators you are saying
13	that you have immediate actions, long actions and so
14	on. I was struck by the absence of mention of the
15	risk-based performance indicator program. Why is
16	that?
17	MR. JOHNSON: Again, the way we built this
18	paper was, if you look at each of the attachments we
19	do we do sort of an exhaustive treatment of all of the
20	feedback and the results of our self-assessments. And
21	we put those in the attachments.
22	And then what we did for the Commission
23	paper was just sort of try to build an executive
24	summary that picks off the ones that either got the
25	most feedback or raised to the highest level based on
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1	the self-assessment process. And so that's what you
2	see in the Commission paper.
3	And, again, we're not talking about the
4	exhaustive list of these issues. But, I mean, we can
5	talk some more. If you want to do it now or if you
6	want to do it
7	DR. APOSTOLAKIS: I mean, I'm trying to
8	understand because I was a little confused when we had
9	the subcommittee meeting on the risk-based performance
10	indicators as to what the attitude of your group of
11	the guys who are actually running the revised
12	oversight process, what that attitude is towards the
13	risk-based performance indicators. And at that time I
14	thought that you would be happier if the whole project
15	went away.
16	MR. JOHNSON: No, I
17	DR. APOSTOLAKIS: Now was that a wrong
18	impression? And why then isn't it mentioned here?
19	MR. JOHNSON: Yes, it was we tried to
20	I remember that discussion that we had with the ACRS
21	on risk-based performance indicators. I guess I was
22	sitting at the side table or maybe in the back.
23	But we tried to explain that our
24	perspective with respect to risk-based performance
25	indicators and plant specific thresholds really is
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1	that we think that we can improve with respect to both
2	of those. We're looking to and we talked a lot
3	about the process, we're adding new PIs.
4	DR. APOSTOLAKIS: Yes.
5	MR. JOHNSON: And I remember a discussion
6	about, you know, sort of a play off between PIs and
7	baseline inspections, and those kinds of things.
8	But, no, that is an issue that we're
9	continuing to work on.
10	DR. APOSTOLAKIS: They have some very
11	interesting and challenging ideas there, especially
12	regarding the issue of multiple PIs being just green,
13	what do you do? You know, do you define them at the
14	train level or the system level to have more
15	meaningful PIs. All these are very challenging and
16	interesting questions that I think should be very
17	relevant to the ROP.
18	MR. JOHNSON: Right.
19	DR. APOSTOLAKIS: But some of the results
20	they have already there show very clearly that the use
21	of generic information to come up with the thresholds
22	for green/white is just not a wise thing to do. And
23	you do get complaints from other people who don't
24	understand the mathematics that the thresholds are a
25	bit too high. And yet I don't hear anybody say we're
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going to do something about it.

I mean, all your thresholds are delta CDF based except the green/white. And those now have been shown analytically to be on the high side. And form the practical point of view, your own inspectors are saying "Well, gee, these are high."

MR. JOHNSON: With respect to the inspectors, you know, the message -- you've got to take the message that you hear from inspectors and what we wrote in the paper in context a little bit.

You know, and what we really were talking 11 about in the way referring to what the inspectors told 12 13 us with respect to PIs and thresholds and the ability of the PIs to verify declining trends, you know, we 14 did a survey in 1999 where we asked inspectors do you 15 believe that PIs and the program will be able to 16 17 identify declining trends. And I don't remember the exact numbers, but I think around 24 percent of the 18 inspectors thought that the PIs and the program would 19 20 be able to identify declining trends. About 24 21 percent.

We did survey, this most recent inspector survey, late last year and early this year. In fact, the results are documented in this Commission paper. And that percentage has doubled. Now more than half

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1	of the inspectors believe that the PIs will be able to
2	identify declining trends of performance based on the
3	fact that they've seen PIs cross thresholds, they've
4	gone out and done supplemental inspections and found
5	underlying performance issues.
6	DR. APOSTOLAKIS: Is the same as saying
7	that they believe that they are leading indicators?
8	MR. JOHNSON: Yes.
9	DR. APOSTOLAKIS: Okay.
10	MR. JOHNSON: So what I'm telling you is
11	that you're right, there's still and that's one of
12	the areas that we're continuing to focus on with
13	respect to the staff's acceptance, if you will, or a
14	belief in this whole concept of thresholds being able
15	to do something based on those thresholds.
16	It's a good news/bad news story. The good
17	news is hey, we've gone up significantly. The bad
18	news is there if you call it bad news is that
19	we've got a ways to go.
20	DR. APOSTOLAKIS: Well, to what extent is
21	your group aware of what research is doing on risk-
22	based performance indicators?
23	MR. JOHNSON: Very much. We're very much
24	aware. In fact, the guy who I asked to come up to
25	talk, Tom Boyce, is my point of contact with research.
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1	He, in fact, is preparing to put the research the
2	staff's response to the ACRS on the letter, on your
3	letter, on risk-based performance indicators.
4	We will be getting a handout on risk-based
5	performance indicators that represents research's
6	recommendations. So we're very tied in.
7	DR. APOSTOLAKIS: I mean, the original
8	thresholds, I understand you were doing everything
9	under tremendous pressure. This was one of many
10	things that you had to do something about. The action
11	matrix and this so, you know, you did what was
12	reasonable at the time.
13	MR. JOHNSON: Right.
14	DR. APOSTOLAKIS: But we have pointed out
15	in the past that there may be a problem there. Then
16	this report from research comes out with numbers that
17	shows that, you know, you really have to be very, very
18	careful when you use generic information. Then your
19	own inspectors say well gee the thresholds must be too
20	high. And yet when you talk about actions, you
21	completely ignore all that. And that's what perplexes
22	me.
23	MR. JOHNSON: Okay.
24	DR. APOSTOLAKIS: Now, what you're saying
25	is different from what the report says. I am happy to
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1	hear you. But at some point, it seems to me, we have
2	to revisit that. And I don't see why it's such a big
3	deal. In my mind it's not. I mean, we have
4	information and we can do it. Yes, it has to be plant
5	specific.
6	MR. JOHNSON: Yes.
7	DR. APOSTOLAKIS: Like everything else is
8	plant specific.
9	MR. JOHNSON: Yes. I was just going to
10	say, the report really is focused on the results and
11	the implementation and lessons learned from you're
12	talking about the external stakeholders and the
13	internal stakeholders and our self-assessment matrix.
14	And so based on that, these are the actions.
15	And you're right, I was just looking
16	through the attachment and it turns out we don't call
17	out this risk-based performance indicator development,
18	although it's a clearly a development activity that
19	was a major activity for us.
20	DR. APOSTOLAKIS: Yes, it's a major
21	activity.
22	MR. JOHNSON: And we'll have to factor it
23	into the change process.
24	DR. APOSTOLAKIS: Now, one last question,
25	if I may. There is a mention of an NRC staff concern
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1	regarding potential unintended consequences associated
2	with the unplanned power change of PI and there is
3	also a mention of an industry concern with potential
4	unintended consequences with the scram PIs. Would it
5	be worth spending two or three minutes explaining
6	these?
7	MR. JOHNSON: Sure, I can talk to them.
8	The industry concern with respect to the
9	scram PIs is one that I think we've talked about in
10	the past.
11	DR. APOSTOLAKIS: We have discussed in the
12	past. It's this business of manual
13	MR. JOHNSON: That's right. That's
14	exactly right. And it's sort of a longstanding
15	industry concern and it was one that came to the
16	forefront when we got ready to begin initial
17	implementation. And we actually worked with the
18	industry to develop a pilot replacement, a couple of
19	pilot replacements for those performance indicators.
20	We had a pilot program where we ran those performance
21	indicators. That pilot program ended in April.
22	We issued a regulatory issue summary,
23	which is how we communicated that pilot program to the
24	industry. And in that we had five criteria that we
25	were going to look at to evaluate whether we would go
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1 forward with the replacement performance indicators. We've completed that look. And, in fact, in our last 2 3 meeting with the industry NRC working group we talked 4 about the results of that. And what we found was the 5 from the replacement data that you qot scram indicators was about the same data that you can 6 7 collect from the ones that use the word scram. That's essentially what was different, is the replacements 8 9 didn't use the word scram. So they talked about going from criticality to subcritical in less than 15 10 11 minutes, and some other things. But it collected 12 essentially the same data.

If you look at sort of the initial event data that we had that enabled us to set thresholds initially, it's about the same as was in that initiating events new reg.

17 If you look at unintended consequences, 18 you know, we've said are these new replacement PIs 19 going to be less subjective subject to unintended 20 consequences as the ones that we have now? We said, 21 you know, the group we thought probably it was a wash. 22 In fact, maybe the replacement PIs are more subject to 23 unintended consequences because -- I mean, I can 24 almost envision a plant being able to say "Well, you 25 know we've gone through 10 minutes and if I go another

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5 minutes, then I don't have to take this hit on this performance indicator."

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And so it clearly wasn't better with 3 4 respect to provided less unintended consequences. But where the real difference was is if you look at the 5 6 complexity of the definition and what we anticipate in 7 terms of the request for clarification with respect to 8 that particular definition, think that the we 9 replacement performance indicators are worse than the 10 initial performance indicators. And so based on that leaving the NRC initial working group meeting we 11 12 agreed as a group that when you consider the technical merits of going forward with replacements compared to 13 14 the previous PIs, it makes sense to stay with the 15 current scram PIs, the current PIs that use the word scram as opposed to going forward. 16 17 DR. APOSTOLAKIS: So you will include 18 manual scrams?

MR. JOHNSON: And today we include manualand automatic scrams in that.

21DR. APOSTOLAKIS: Right.22MR. JOHNSON: So we talk about --23DR. APOSTOLAKIS: It's interesting, you24know, I don't know -- we feel that the industry has25these concerned, but I don't know what the industry

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1	is. Because there is a course every summer at MIT and
2	there was a panel discussion with distinguished
3	members and representatives of the industry and it was
4	unanimous that there is no problem there.
5	MR. JOHNSON: Yes.
6	DR. APOSTOLAKIS: That the operators will
7	not be effected by the fact that, you know, they will
8	do the same in other words.
9	MR. JOHNSON: Yes, I agree as far as
10	DR. APOSTOLAKIS: And I don't understand
11	what concerns the industry's concern.
12	MR. JOHNSON: scrams are concerned, I
13	don't see
14	MR. LEITCH: It happens so quickly that
15	the operator, I think, is going to do what he
16	perceives to be the right thing.
17	DR. APOSTOLAKIS: That was the unanimous
18	opinion of these people.
19	MR. LEITCH: And in fact for a long time
20	certain plants have utilities have rewarded people
21	in terms of scram interjunction and so forth.
22	Compensation programs. And even with those, we saw no
23	difference in operator reaction to a situation.
24	DR. APOSTOLAKIS: Right.
25	MR. LEITCH: And that's hitting his
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pocketbook directly. But he just, you know, instinctively does the right thing because you're talking about a very short time. And I think it may be a little difference, though, when you're talking about planned power reductions when you can, you know, there's a lot of things you can do there as far as the 72 hours, can you -- you know, can you wait until a weekend and do something.

DR. APOSTOLAKIS: Yes.

MR. LEITCH: There's a lot more chance to think about it. But I don't know that scrams would have any impact at all.

13 MR. JOHNSON: In fact, it's the unplanned -- the actual concern with the unplanned power changes 14 15 PI, I know Don Hickman's been before you in previous presentations and has talked about the concerns. 16 And 17 the concerns really were just what you've said. You 18 know, it's you define this period as 72 hours from the 19 onset of the condition. You talk about the power 20 change being 20 percent. And, in fact, we've found 21 instances where licensees have changed their 22 procedures to not go down 22 percent, to go down 19 23 percent, for example, or go down 10 percent where they've previously gone down 20 percent to avoid 24 25 taking a hit. And situations where folks have delayed

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1 that power change for more than 72 to avoid taking a 2 hit. So we know that performance is changing to 3 4 avoid taking a hit with respect to that PI, and that's 5 some of our concerns with respect to that PI. And. again, we're working with the industry, this NRC 6 7 industry working group, public meetings to try to develop a replacement. And when we do, we'll have a 8 9 pilot. We'll have pilot it. We'll have criteria and 10 we'll evaluate it against the criteria and decide 11 where we go. 12 MR. ROSEN: There is no question that 13 indicators will change behavior. I don't think 14 anybody disputes that. Now your question is whether 15 the behavior you get is appropriate. 16 That's right. MR. JOHNSON: 17 MR. ROSEN: And so you can look at the 18 changes in behavior you get and if they seem okay, 19 then there is no issue. 20 MR. JOHNSON: That's right. Exactly 21 right. 22 DR. **APOSTOLAKIS:** Well, even the 23 statement, though, that indicators will change 24 behavior, I mean I thought that was the whole point. 25 You know, that part of the industry felt that the NEAL R. GROSS COURT REPORTERS AND TRANSCRIBERS 1323 RHODE ISLAND AVE., N.W. (202) 234-4433 WASHINGTON, D.C. 20005-3701 (202) 234-4433

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1	operator's performance will not be effected by the
2	fact that manual scrams are part of the indicator.
3	And if that's the case, then now when you talk
4	about replacement PI I'm sorry, you want to
5	MR. ROSEN: I should soften that. I
6	should say indicators may change. They don't always
7	change.
8	DR. APOSTOLAKIS: Then I agree. The
9	replacement indicators now, these are indicators that
10	you and the industry are working together to develop?
11	And that would include, possibly, a risk-based
12	performance indicators or is that a separate issue?
13	MR. JOHNSON: Well, that is actually a
14	separate. We actually piloted two performance
15	indicators to replace the two scrams. You know, we
16	have a scrams per 7000 critical hours and then a
17	scrams with loss of normal heat removal. And we
18	piloted two replacements to replace each of those.
19	And what I've said that we don't think that those
20	replacements
21	DR. APOSTOLAKIS: So it's a more focused
22	MR. JOHNSON: That's right. And the
23	unplanned transients one we're looking at a pilot of
24	maybe one or maybe even two as a possible replacement.
25	So we're going to talk about it some more in the
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1	meeting that we have this Thursday with this working
2	group. But, again, we'll decide whether we go for it.
3	Risk-based PIs are
4	DR. APOSTOLAKIS: Now, my last issue is
5	this crosscutting issue business. I mean, I still
6	don't think we're handling it well. But if you ask me
7	for what's the best way, I don't know myself. But it
8	would nice to see that you guys are a little more
9	sensitive to the issue rather than saying, you know,
10	true safety culture will be reflected on hardware so
11	we don't have to do anything.
12	I mean, first of all, what if there is
13	full safety culture that you will see in the recovery
14	actions during an accident? You're not going to see
15	anything in the hardware that way. It will effect
16	people's decision making processes during an accident.
17	I don't know that you will have an opportunity to see
18	any of that in normal inspections or performance
19	indicators. And to say we're not going to touch this
20	issue because, you know, somehow it's going to
21	manifest itself in hardware is a little disturbing.
22	And I repeat, it's not just safety
23	culture is such a broad term, it includes everything;
24	you know, the corrective action program and so on.
25	And we are probably the only country, nuclear country
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1	in the world that doesn't seem to worry about it.
2	Everybody else, I guess, doesn't understand it and
3	they do worry about it. And we understand it and we
4	say it's not a problem.
5	MR. JOHNSON: It's not that we don't worry
6	about it.
7	DR. APOSTOLAKIS: We just don't want to do
8	anything about it.
9	MR. JOHNSON: In fact, we have you
10	know, if you look at the PI&R inspection procedure and
11	the hours that we devote to PI&R, and I was trying to
12	remember if I could come up with a number that would
13	give you a feel for how much inspection we do in that
14	area, and I can't. But I would tell you that the
15	single most inspection that the PI&R inspection,
16	the hours associated with that are larger than the
17	hours that we put on any other aspect of the program.
18	We do today we set aside 10 percent of our hours in
19	any baseline inspection procedure to look at the PI&R,
20	problem indication and resolution aspect of that
21	sample that is being sampled.
22	We have a team inspection, 210 hours now
23	going to 240 hours that we do every hour, going to
24	every 2 years. I'm looking at PI&R and one of the
25	things we sample in PI&R is safety conscious work
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1	environment to try to get a feel for what that is.
2	DR. APOSTOLAKIS: How do you do that? I
3	mean
4	MR. JOHNSON: And it's very difficult.
5	DR. APOSTOLAKIS: I know it's difficult.
6	MR. JOHNSON: But let me just say that we
7	do it, and make that point and then maybe I can come
8	back to address the other issue or the question that
9	you're raising.
10	We're adding for the first time 60 hours
11	per hour to allow the regions to do a focus sample to
12	look at specific issues, to dwell down and see why or
13	when the licensee found it and why they didn't find it
14	sooner and, you know, what are recurring issues that
15	indicate that there are some problem.
16	We spend in the baseline a significant
17	amount of resources and a focused effort looking at
18	PI&Rs a crosscutting issue. But what we do is, and we
19	do this at the direction that we got from the
20	Commission. The Commission told us two things with
21	respect to crosscutting issues, and specifically PI&R.
22	One of the things they said was, and I remember
23	Commissioner Diaz saying this because I briefed him
24	and he's sitting across the table from me. He said
25	that we need to make sure that the industry is clear,

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the external stakeholders are clear with respect to the importance that we place on these crosscutting issues and PI&R, specifically. The corrective action programs, talking about corrective action programs are a central part of what -- of a licensee's activities in maintaining safety performance. And almost those exact words.

8 But the Commission also told us that 9 having said that, before we take action, before we 10 take significant regulatory action that we ought to make sure that those actions are based on in response 11 to -- in response to issues that have cross thresholds 12 13 in terms of performance indicators, in terms of 14 inspection findings. So the Commission sort of mapped 15 out for us where we stand with respect to our 16 treatment of crosscutting issues. It's don't jump to 17 programmatic unless you can point to issues, but programmatic, problem identification the 18 and 19 resolution is important.

And so what we do today is we talk about in these letters about -- talking about the in-cycle and the mid-cycle letter and the annual performance letter -- we talk about substantial crosscutting issues. I mean, we've raised the issue, we document it, we engage with licensees, if you will. But, again,

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1	it goes back to the if you look at the action
2	matrix you don't see a color or a
3	DR. APOSTOLAKIS: I understand. So my
4	suspicion all along that the inspection program does
5	worry about things like that has always worried about
6	things like that?
7	MR. JOHNSON: Yes.
8	DR. APOSTOLAKIS: But at the same time the
9	official position of the agency is that that's the
10	licensee's responsibility and we really don't want to
11	get involved.
12	MR. JOHNSON: Well
13	DR. APOSTOLAKIS: I mean, I find that a
14	little bit, you know, inconsistent. And I would like
15	to see a better I mean, we try. We had a senior
16	fellow look at safety culture. I mean, it's a subject
17	that is not really very well understood. I think that
18	was one of the few conclusions that everybody agreed
19	to.
20	And so whatever you do now or have been
21	doing for a while, I'm sure is based not on am
22	empirical knowledge rather than a more systematic way.
23	MR. JOHNSON: And I would add, we haven't
24	declared victory on this issue. I don't want to leave
25	you with that impression.
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We have a focus group, an internal focus group that is this crosscutting issues focus group. And one of the things they have on their plate is to try to work internally but also with external stakeholders to develop an objective way to evaluate licensee's PI&R processes; the thinking being if we could find some subjective way, if we can -- for example, and if we can work with industry to do this.

If, for example, the industry -- and we 9 10 try to do some early exchanges with INPO to have them develop a criteria, if you will, for what is the 11 12 corrective -- what are the attributes of an adequate corrective action program. You know, if there were 13 14 some way to, first of all, have that on the front end 15 but also have an objective way either in terms of 16 looking at what's in the population, you know, in a 17 risk informed way and some objective way to measure 18 the program, then we'd have a way to be able to build 19 that into the process, in a structured way build that 20 into the action matrix so that it plays along with PIs 21 and inspection findings to give us direct insights.

And so, I mean, we're continuing to work that.

MR. LEITCH: And the licensees probably all have ways, maybe not a uniform way, but they all

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have their own ways of accessing the effect of the 1 corrective action programs. And there is some very 2 3 significant performance indicators like backlog and age and ratio of self-revealing items to near miss 4 5 kind of things. And there's some very telling things that can happen --6 7 DR. BONACA: Absolutely. -- in a correction program. 8 MR. LEITCH: 9 In addition to that we have DR. BONACA: 10 commented to them about the significance of the examination process that, for example, does not focus 11 12 at all on repeat events or repeat failures. And so 13 there has been a reluctance, I believe, in considering 14 some elements of crosscutting issues. Again, it still 15 bothers me the idea that every time you have something 16 you perform significant happen and then а 17 determination, in total you neglect the possibility that it has been repeated twice or three times --18 19 that's a typical thing that you look at in a plant because it tells you about the culture of the plant. 20 21 And yet here you have an opportunity that was missed, in my judgment, because I mean you do perform a 22 significant determination evaluation and then why not 23 24 proceed under that also repeats as significant. 25 DR. APOSTOLAKIS: I think it's, you know,

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1	this perception that normally the agency's just
2	talking about in investigating something, regulations
3	are bound to come six months later. And there's a lot
4	of coolness towards investigating these things. But
5	it seems to me there's a lot of room for improvement
6	there.
7	MR. ROSEN: George, a couple of points, if
8	I may.
9	First of all, I'm a little bit concerned
10	about what I perceive as your equation of safely
11	culture with PI&R programs. In my view, while PI&R
12	programs are crucial and important parts of the safety
13	culture, it's not the whole story.
14	MR. JOHNSON: Yes, I didn't mean to lump
15	them together.
16	With respect to the framework, in terms of
17	the crosscutting issues we talk about performance. We
18	talk about safety conscious work environment. And
19	there's a piece of that that sounds a lot like safety
20	culture. And then we talk about problem
21	identification resolution. So there are three, and
22	they are separate, they have some interplay, but I
23	didn't mean to imply that I was lumping PI&R under
24	safety culture.
25	MR. ROSEN: Well, PI&R that is the
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corrective action program at a plant is an important part of the safety culture. I agree with that. I wanted to make sure that I understood that you were not saying it was all -- the whole piece of the safety culture and many other things effect the plant's safety culture beyond PI&R. And a plant that has a good safety culture, in my view, can go to people in the plant and they understand what's important about what controls risk at the plant, and what they do in their jobs that effects risk. And that's another big piece of the safety culture. You know, that you don't measure now and I think needs to be thought about.

And one other point -- I'm a little bit 13 14 tangent here -- that is you talked about corrective 15 action programs and thinking about coming up with appropriate quidance for them. Well, I think that 16 17 exists. I think the INPO performance objectives and 18 criteria, and other INPO documents, give pretty good 19 quidance to corrective action programs in the 20 industry.

21 MR. JOHNSON: And they do, they give 22 guidance or really principles, but they're not at a 23 level that we would use them -- be attempting to use 24 them in terms of -- I'm thinking criteria in terms of 25 inspection criteria, sort of low level, you know. And

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the things in the INPO guidance now are really principles of high level fancy.

3 You know, let me just make the point to 4 remind us of where we used to be in terms of helping 5 us understand why we haven't gone perhaps as far as you think we ought to go yet. And that is, remember --6 7 remember the criticism that got us onto the reactor 8 oversight process, and it was -- the Commission was 9 talking about the fact that subjectivity, for example, 10 shouldn't be a central part of any process. And the 11 old process which did talk a lot about safety culture, 12 right, remember. We talked about the watchlist and why plants were there, and you could read all kinds of 13 14 stuff about the safety culture and the licensee's 15 willingness to take on problems, and all of that 16 stuff. It was in that other process that was based on 17 good insights, based on our judgment. But they really 18 were insights based on judgments and you couldn't tie 19 them back in an objective way and so you ended up with plant A and plant B maybe coming at it in a different 20 21 spot.

In this process what we've tried to do is more objective, and so that's the influence that you're seeing. And what you're telling us is, and in fact the inspectors still feel this way. You know,

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1 some external stakeholders still tell us this; that 2 there's not 100 percent degree comfort with respect to 3 where we are and that we do need to continue to work. 4 But it's in that backdrop where we used to be where I 5 think, you know, I've said in previous ACRS briefing, 6 one of the things that happened was -- I mean, when 7 you look at plants that ended up on the watchlist, the 8 worst performers, there was no arguing that they had 9 problems with safety performance and their safety 10 culture, and you could make broad programmatic 11 statements about problems that they had. The problem was with it from our process perspective was we 12 predicated, and we predicated about 15 out of the last 13 14 4 of them, you know, we over predict. Every time we 15 saw one of these things, we extrapolated it into 16 therefore this plant should be -- you know, have 17 massive agency oversight. And, again, only a subset of those ended up playing out. 18

19 So the bias of the process is to say 20 there's a presumption that if a plant hasn't cross 21 thresholds, we have to make a compelling case to be 22 able to do more based programmatic on some 23 perspective. Because we really do believe that if a 24 plant has significant programmatic problems, it will 25 be reflected in issues that are cross -- if they don't

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1	have an understanding of risk; they'll have difficulty
2	implementing maintenance work, they don't if they
3	don't have a culture that finds problems, we'll
4	they're have self-revealing things that end up being
5	significant things.
6	So, that's sort of the philosophy that is
7	different from where we were. It maybe isn't as far as
8	we need to go, but we continue to work on it.
9	I think Bob was finished.
10	CHAIRMAN SIEBER: He has another slide, if
11	you want to deal with.
12	MR. JOHNSON: Sure. It's the actions, I
13	think.
14	MR. PASCARELLI: Yes, and this is the
15	actions from the improvement area, which we've already
16	discussed.
17	CHAIRMAN SIEBER: You're going to deal
18	with the things that you thought you needed to do.
19	MR. PASCARELLI: Right. And these are the
20	actions that were taken to address those three issues.
21	CHAIRMAN SIEBER: Okay. So this is it.
22	We have about 15 13 minutes left. What
23	I'd like to do is, perhaps, go around the room and ask
24	folks for any response or opinion with regard to
25	issues that may still remain in the process.
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1	Dr. Ford?
2	DR. FORD: I have no comments, except
3	praise for this current, the RSP process, I think it's
4	a good process.
5	CHAIRMAN SIEBER: Okay. Graham?
6	MR. LEITCH: Well, I have two that, I
7	guess, have been widely discussed, but one is the
8	confusion that exists between green performance
9	indicators and green inspection findings. I mean, I
10	think that, you know, is a source of some confusion,
11	and I think that's the only problem with it. I don't
12	think it's really a significant issue, but it does I
13	think cause some folks confusion.
14	I guess the other more significant issue
15	in my mind is this issue that I discussed earlier,
16	that is a balance between reactor safety and the other
17	issues which are not driven by risk assessment. And
18	it seems to me that we have skewed to some extent the
19	importance of those other issues up and the importance
20	of reactor safety issues down. And I guess, you know,
21	by example I would say that the Calloway ALARA thing
22	it seems to take a high significance. And I'm not
23	saying it's not an important issue, but it seems to
24	take on a high significance.
25	Other reactor safety issues, and I would

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think it would be accounting back summer -- back maybe 1 even the San Onofre fire, which I recognize was 2 3 largely balance of plant, but nonetheless, there was 4 a lot of interesting things going on; operator 5 distraction, I'm sure, and he hears the turbine 6 grinding to a halt with no oil in the bearings, I 7 don't know what things were like in the control room at the time, but I'm sure there were some nuclear 8 9 safety implications of that. I think they lost some 10 annunciators for a period of time there as well. So 11 it means it seems -- and that winds up with one green 12 finding in Calloway winds up with three white ones. 13 Just worried about equating those things. 14 CHAIRMAN SIEBER: Okay. Dr. Kress? 15 DR. KRESS: Well, I quess I would second 16 Graham's issue, and that is the equivalence of the 17 significance of the various findings needs to be 18 looked at a little more. 19 I like George's comment that the common metric is risk changes. And I wouldn't want to see 20 21 this reduced to a system where we just look at a PI 22 and the delta risk, percentage change in risk because 23 I think what the system does for you, it qives 24 guidance to the inspector on where to go look for 25 So what I would like to do is see a better things.

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1	tie between the two; where you work towards getting a
2	PRA I like the risk informed performance indicators
3	that we heard about where the PRA guides the
4	significance of these things. So I'd like to see more
5	done along that line to keep the matrix, because it is
6	the way you guide the inspection.
7	I think eventually the matrix is just
8	going to have to be plant specific, you know, in terms
9	of significance of the findings.
10	CHAIRMAN SIEBER: Well, and significance
11	determination has to be plant specific.
12	DR. KRESS: Yes, but I think even the
13	matrix is still
14	CHAIRMAN SIEBER: That may make the
15	callers plant specific.
16	DR. KRESS: That's exactly what I had in
17	mind.
18	And I did like the thought that was
19	expressed that they need to look at not discouraging
20	system you often cease from being aggressive in
21	finding your own programs. And I like that thought,
22	so I would encourage you to keep working along those
23	directions.
24	And I agree with George, I think it's
25	we don't really do well with the safety culture issue.
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1	I think that needs to be more up front, dealt with
2	more explicitly than we do.
3	Let's see if I had any more. I guess
4	that's the major ones I get.
5	CHAIRMAN SIEBER: Thank you. Steve?
6	MR. ROSEN: Without repeating some of the
7	good comments that you've already heard, let me just
8	make one about something I heard you say that was a
9	little troubling. The CAP principles that are in the
10	INPO documents are, in fact, intended to provide INPO
11	members with flexibility to implement corrective
12	action programs. They're what must be achieved rather
13	than how to achieve it. And I think that's the right
14	level for it.
15	So, I worry if you write an inspection
16	manual chapter that starts getting into the hows would
17	have a negative effect on the licensee's performance
18	in their overall CAP. And I think you might want to
19	be careful about that.
20	MR. JOHNSON: Yes. Let me just no, I
21	didn't mean to imply that we would. I was trying to
22	explain that the way that started was we had the idea
23	that if we were going to be able to be look at the
24	corrective action programs in the way that we look at
25	all the other things that we do in the baseline, it
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would be nice to have some of the criteria to enable us to do that. And what INPO did, in fact, was to develop these high level principles that are very good, but they're different from what we would have used. And there's no effort to try to link those up.

What the current effort is is to try to say is there some way that we could either through working with the industry to develop those lower level criteria, for example, or is there some way to look at objective results, objective indicators that licensees may be using that could be applied across plants and be able to get closer to enabling us to decide the significance of what is refined.

I mean, I don't want to come across as 14 being negative on the principles. They do what they 15 do very well, it's just that from a baseline -- the 16 issue that we were trying to scratch was what are the 17 criteria that we would use as inspectors to go out and 18 be able to look in a consist way at these programs. 19 And we've clearly recognized that that wasn't it. 20 DR. KRESS: I did have one other, and that 21 was I really liked George's comment that it would be 2.2

nice to have somebody very knowledgeable in formal decision making processes to look at the matrix, 24 particularly from the view of how we set thresholds 25

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1	and what the decision process is going into that. So
2	I think that's a good thought that we should follow up
3	on.
4	CHAIRMAN SIEBER: Okay. Thank you.
5	Dr. Apostolakis?
6	DR. APOSTOLAKIS: I think I've expressed
7	my views already and my colleagues I agree with their
8	comments. I only want to say one thing, though.
9	That Mike got an award this year from the
10	agency. His performance today confirms that he
11	deserved it.
12	MR. JOHNSON: Thank you very much.
13	DR. APOSTOLAKIS: Just for being here and
14	listening to us. He handled all the questions very
15	well. Thank you.
16	MR. JOHNSON: Thank you.
17	CHAIRMAN SIEBER: Dr. Bonaca?
18	DR. BONACA: Yes, I pretty much ascribe to
19	the comments provided already.
20	Safety culture clearly is an issue, we've
21	talked many times about. And however we get to that,
22	I think it's important that there's more objectivity
23	also in their evaluation. Again, otherwise it remains
24	a obscure process that the NRC retains as its own
25	choice on how to evaluate. I understand you're
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looking at it as crosscutting, but I think some more
 objective review ought to be developed and that should
 be developed.

And the other point I'd like to make, 4 objectivity and persistency seems to be a 5 aqain, thrust of the new program. You have to look at 6 7 regional, that will tell performance on a you something about it. When I look at the data you have 8 right now, I see the same flaw as I saw in the past. 9 10 All the bad performers are in one region or the problem is applied in a different way. 11 And so you have to look at it, because it keeps --12 at the insights. It's interesting. 13

MR. JOHNSON: Okay.

DR. BONACA: The region's action.

CHAIRMAN SIEBER: Dr. Uhrig?

DR. UHRIG: Just a couple of comments.

The old SALP process had many faults, but 18 there was a tendency within that process to encourage 19 improvement in the operation of the plants. 20 And 21 somehow I feel that the feature that's been lost and if there were any way that this could be brought back 22 in without getting into the problems that led to the 23 24 demise of the SALP process, which is mainly as I 25 understand it the utilities objected violently to the

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1	Public Service Commissions trying to use these scores
2	as a basis for their earnings.
3	And I also wondered whether there had been
4	any attempts that you know of to put numerical values
5	on colors like green, yellow, red, etcetera?
6	MR. JOHNSON: We've not found
7	DR. UHRIG: I haven't heard of any, and
8	just wondered. I suspect there's somebody looking at
9	that, but I hope not, because that was fatal to the
10	SALP process.
11	CHAIRMAN SIEBER: Well, green and red have
12	an accounting connotation also.
13	MR. JOHNSON: Yes.
14	CHAIRMAN SIEBER: So maybe there's an
15	application.
16	Dr. Shack?
17	DR. SHACK: Very impressed. Again, I
18	would be the most reluctant here about the plant
19	specific nature of some of these things. You know, I
20	like the notion of one action matrix. I'm not sure I
21	like the notion of a 100 action matrixes on a plant
22	specific basis.
23	I'm also a little concerned that there's
24	this confounding of the performance versus the safety
25	status of the plant, which the safety status sort of
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1	is part of the design basis and the performance.				
2	That, you know, some plants are inherently safer than				
3	others. You got three trains, you got two trains.				
4	When you go to the risk-based things, I				
5	see this notion that you're bringing in more than				
6	performance. You're really reflecting in many ways on				
7	the design of the plant as well.				
8	CHAIRMAN SIEBER: That's right.				
9	DR. SHACK: And there's something to be				
10	said for a process that focuses on performance. How				
11	you keep that distinction and, you know, I don't				
12	think it should it be a hard and fast thing, but I				
13	think as you keep pumping for the risk-based PIs and				
14	the plant specific nature of this thing, I think that				
15	there is this problem that you will be confounding				
16	design features of the plant with the performance.				
17	And this process is really trying to look at the				
18	performance, so I think you may have a potential				
19	problem there that you have to at least think about.				
20	I'm not sure what the answer is. So I'm not quite				
21	charging down the road as fast as Dr. Apostolakis is				
22	for the plant specific nature and the risk-based				
23	performance indicators.				
24	MR. JOHNSON: Okay.				
25	CHAIRMAN SIEBER: Thank you.				
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1	Dr. Wallis?			
2	DR. WALLIS: I agree with my colleagues.			
3	And the time being 12:30, I won't repeat what they've			
4	already said.			
5	CHAIRMAN SIEBER: Thank you.			
6	MR. LEITCH: Jack, I just had one other			
7	comment.			
8	CHAIRMAN SIEBER: Sure.			
9	MR. LEITCH: It's really Dr. Apostolakis'			
10	comment, and I thought that perhaps you were going to			
11	bring it up.			
12	Some way in the process to reward good			
13	performers, I think would be an important aspect. And			
14	I think Dr. Uhrig made the same kind of point, that			
15	what are we doing to encourage better performance.			
16	DR. BONACA: Well, I think that that's			
17	more in my judgment the role of INPO, of the industry.			
18	I mean, to some degree or the industry in general.			
19	I mean, some degree I think regulation has to set what			
20	is adequate and has to state that. I mean, in my			
21	judgment the implications for judgmental statements			
22	being made without a solid basis for perspective of			
23	the local communities, the press, and so on and so			
24	forth, you know, the implication of that is			
25	significant. And so unless there is a true thorough			
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1	process to make a distinction and categorization, and			
2	I don't know how much that resources that would			
3	take, I think I would rather see simply a statement of			
4	adequacy and the requirements have been met.			
5	MR. LEITCH: Yes.			
6	DR. APOSTOLAKIS: All these greens and			
7	grays and so on for each plant, I mean I really would			
8	like to know how Boeing and United Airlines are doing			
9	with their respect. I think we are unique.			
10	DR. UHRIG: Maybe you wouldn't.			
11	DR. APOSTOLAKIS: We are unique in			
12	publishing all these details. I mean, for heaven's			
13	sakes, what other industry does this? You know, they			
14	go down into the detail that this and that, and			
15	significance determination and everything is out			
16	there.			
17	DR. KRESS: And the other option is not to			
18	publish it?			
19	DR. APOSTOLAKIS: Well, I don't know.			
20	But			
21	DR. KRESS: It doesn't sound like a good			
22	option to me.			
23	DR. APOSTOLAKIS: No, no, no. I didn't			
24	say that. What I'm saying is that we are doing			
25	something that is really very unique.			
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1	DR. KRESS: Yes, that's true.				
2	DR. APOSTOLAKIS: Nobody else is doing it.				
3	DR. KRESS: Well, we're sort of a unique				
4	agency, I think.				
5	DR. APOSTOLAKIS: Yes.				
6	DR. SHACK: On the cutting edge even if we				
7	are over-aged.				
8	DR. KRESS: That's right.				
9	CHAIRMAN SIEBER: Well, I'd like to thank				
10	you, Mike, and all the staff for their views and their				
11	help today, and also our members for providing me				
12	enough information to start writing a letter.				
13	I'm going to start with version 5 on this				
14	one so I can achieve a new goal.				
15	With that, the subcommittee meeting is				
16	adjourned.				
17	MS. WESTON: Before you go, let me ask you				
18	it appears that the copy that we have here is out of				
19	order or something. If I can ask you, drop your copy				
20	on the chair at my door and I will give you a copy				
21	that is copy corrected.				
22	(Whereupon, the subcommittee meeting was				
23	adjourned at 12:35 p.m.)				
24					
25					
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CERTIFICATE

This is to certify that the attached proceedings before the United States Nuclear Regulatory Commission in the matter of:

Name of Proceeding: ACRS PLANT OPERATIONS

SUBCOMMITTEE MEETING

Docket Number: (NOT APPLICABLE)

Location: ROCKVILLE, MARYLAND

were held as herein appears, and that this is the original transcript thereof for the file of the United States Nuclear Regulatory Commission taken by me and, thereafter reduced to typewriting by me or under the direction of the court reporting company, and that the transcript is a true and accurate record of the foregoing proceedings.

John Mongoven Official Reporter Neal R. Gross & Co., Inc.

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ADVISORY COMMITTEE ON REACTOR SAFEGUARDS PLANT OPERATIONS SUBCOMMITTEE REACTOR OVERSIGHT PROCESS ROOM T-2B3, 11545 ROCKVILLE PIKE ROCKVILLE, MARYLAND July 9, 2001

-PROPOSED AGENDA-

SUBJECT

PRESENTER

<u>TIME</u>

I.Introductory Remarks
Subcommittee ChairJ. Sieber9:30-9:35 a.m.II.NRC Staff Presentation
ROP Action Matrix-Mike Johnson, NRR
-Mark Satorius
-Robert Pascarelli9:35-11:30 a.m.III.General Discussion and Adjournment11:30-12:30 p.m.

<u>Note</u>: Presentation time should not exceed 50% of the total time allocated for a specific item. Number of copies of presentation materials to be provided to the ACRS - 35.

ACRS CONTACT: Ms Maggalean W. Weston, mww@nrc.gov or (301) 415-3151.

Action Matrix

Inspection Program Branch July 9, 2001



TOPICS FOR DISCUSSION

- Background
- Overview
- Action Matrix
- Lessons Learned

Background

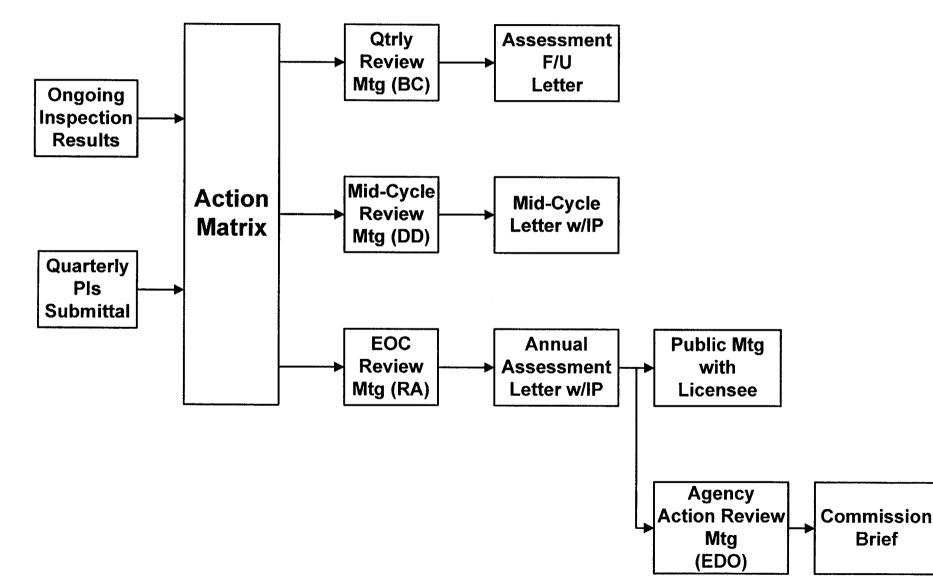
- Continuing series of briefings on ROP 12/00 - ROP status
 5/01 - SDP & PIs 9/01 - Full-committee brief & Ltr
- ROP Status Completed first year Completed first AARM Completed SECY

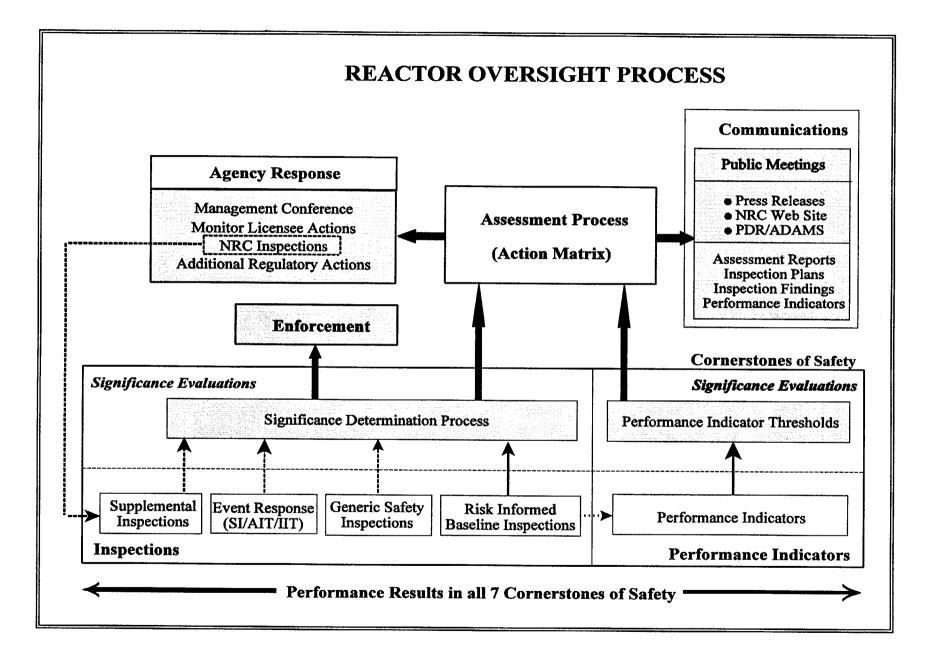
Overview

- Part of assessment process in ROP
- Objective: improve consistency and predictability of decisions, more objective
- Guidance: IMC 0305
- Deviations from the Action Matrix: rare, requires EDO approval

Action Matrix

Assessment Process





ACTION MATRIX

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		Licensee Response Column	Regulatory Response Column	Degraded Cornerstone Column	Multiple/ Repetitive Degraded Cornerstone Column	Unacceptable Performance Column
RESULTS		All Assessment Inputs (Performance Indicators (PIs) and Inspection Findings) Green; Comerstone Objectives Fully Met	One or Two White Inputs (in different cornerstones) in a Strategic Performance Area; Cornerstone Objectives Fully Met	One Degraded Cornerstone (2 White Inputs or 1 Yellow Input) or any 3 White Inputs in a Strategic Performance Area; Cornerstone Objectives Met with Minimal Reduction in Safety Margin	Repetitive Degraded Cornerstone, Multiple Degraded Cornerstones, Multiple Yellow Inputs, or 1 Red Input; Cornerstone Objectives Met with Longstanding Issues or Significant Reduction in Safety Margin	Overall Unacceptable Performance; Plants Not Permitted to Operate Within this Band, Unacceptable Margin to Safety
	Regulatory Performance Meeting	None	Branch Chief (BC) or Division Director (DD) Meet with Licensee	DD or Regional Administrator (RA) Meet with Licensee	RA (or EDO) Meet with Senior Licensee Management	Commission meeting with Senior Licensee Management
SPONSE	Licensee Action	Licensee Corrective Action	l icensee root cause evaluation and corrective action with NRC Oversight	Licensee Self Assessment with NRC Oversight	Licensee Performance Improvement Plan with NRC Oversight	
RESP	NRC Inspection	Risk-Informed Baseline Inspection Program	Baseline and supplemental inspection procedure 95001	Baseline and supplemental inspection procedure 95002	Baseline and supplemental inspection procedure 95003	
	Regulatory Actions ¹	None	Supplemental inspection only	Supplemental inspection only	-10 CFR 2.204 DFI -10 CFR 50.54(f) Letter - CAL/Order	Order to Modify, Suspend, or Revoke Licensed Activities
ATION	Assessment Letters	BC or DD review/sign assessment report (w/ inspection plan)	DD review/sign assessment report (w/ inspection plan)	RA review/sign assessment report (w/ inspection plan)	RA review/sign assessment report (w/ inspection plan)	
COMMUNICATION					Commission Informed	
	Annual Public Meeting	SRI or BC Meet with Licensee	BC or DD Meet with Licensee	RA (or designee) Discuss Performance with Licensee	EDO (or Commission) Discuss Performance with Senior Licensee Management	Commission Meeting with Senior Licensee Management
INCREASING SAFETY SIGNIFICANCE						

Note 1: The regulatory actions for plants in the Multiple/Repetitive Degraded Cornerstone column are not mandatory agency actions. However, the regional office should consider each of these regulatory actions when significant new information regarding licensee performance becomes available.

Overall Results Plant Performance Summary April 2000 to March 2001

Action Matrix Column	Number of units
Licensee Response	67
Regulatory Response	28
Degraded Cornerstone	5
Multiple/Repetitive Degraded Cornerstones	1
Unacceptable Performance	None

Lessons Learned

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Lessons Learned:

17.

Successes:

- NRC actions more predictable
- Improved objectivity
- Assessment meetings improve efficiency

• Improvement Areas:

- Historical findings
- No color findings
- Dwell time for inspection findings

Lessons Learned:

Actions:

- Improve guidance regarding treatment of historical issues
- Evaluate graded reset for inspection findings
- Develop program modifications to address no color findings

Inspection Results April 2000 to May 2001

	White	Yellow	Red
Reactor Safety	7	-	1
Emergency Preparedness	4	1	-
Occupational Radiation Safety	5	-	-
Public Radiation Safety	1	-	-
Physical Protection	1	-	-
Other Baseline Procedures	-	-	-
Total Findings of Significance	18	1	1

Performance Indicators January 2000 to March 2001

Cornerstone	White Threshold <u>Crossed</u>	Yellow Threshold <u>Crossed</u>
Initiating Events	7	-
Mitigating Systems	21	1
Emergency Preparedness	6	1
Barrier Integrity	2	1
Occupational Radiation Safety	y 1	-
Public Radiation Safety	. –	-
Physical Protection	4	1