



UNITED STATES
NUCLEAR REGULATORY COMMISSION

REGION II
ATLANTA FEDERAL CENTER
61 FORSYTH STREET, SW, SUITE 23T85
ATLANTA, GEORGIA 30303

FILE COPY

August 1, 1997

[REDACTED]

7C

SUBJECT: ALLEGATION REPORT RII-1997-A-0153

[REDACTED]

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This letter refers to concerns you expressed to the Nuclear Regulatory Commission (NRC) on [REDACTED] Your concerns dealt with [REDACTED] based on sex operator error and morale problems, and operator cross-qualification on radioactive waste operation at Carolina Power and Light (CP&L) Company's Shearon Harris facility.

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Enclosure 1 to this letter documents your concerns as we understand them. We have initiated actions to develop and examine the facts and circumstances of your concerns. Therefore, if we have misunderstood or mischaracterized your concerns as described in the enclosure, please contact me so that we can assure that they are adequately addressed prior to the completion of our review. Once we complete our review, we will inform you of the results.

Enclosure 2 contains an NRC brochure "Reporting Safety Concerns to the NRC." It includes information on the allegation process, identity protection, and handling of discrimination against workers. If you believe that you have been discriminated against for raising safety concerns to the NRC or to your employer, you may file a complaint with the U.S. Department of Labor (DOL) under Section 211 of the Energy Reorganization Act. The responsible DOL office for investigation of discrimination complaints is the Occupational Safety and Health Administration (OSHA). Written complaints should be forwarded to DOL-OSHA. They must describe the alleged discrimination and must be filed within 180 days of the occurrence. There is a DOL-OSHA office in the Raleigh area. You can contact:

Suzanne Street, Area Director
U. S. Department of Labor - OSHA
Century Station Federal Office Building
300 Fayetteville Street Mall, Room 438
Raleigh, NC 27601
Phone number: 919-856-4183
Facsimile number: 919-856-4183

Or any local office of DOL-OSHA. Check your telephone directory under U.S. Government listings.

Information in this record was deleted
in accordance with the Freedom of Information
Act, and options 7C
FOIA 2001-0130

Enclosures: (See page 2)

Certified Mail Number: P 154 568 180
RETURN RECEIPT REQUESTED

D/17

JC
[REDACTED]
RII-1997-A-0153

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Based on the information provided to the NRC inspector, [REDACTED]

[REDACTED] *JC*

If a request is filed under the Freedom of Information Act (FOIA) related to your areas of concern, the information provided will, to the extent consistent with that act, be purged of names and other potential identifiers. Further, you should be aware that you are not considered a confidential source unless confidentiality has been granted in writing.

Thank you for notifying us of your concerns. Should you have further questions regarding this matter, please contact me at (404) 562-4426. Collect calls will be accepted. You can also contact me by calling 1-800-577-8510 or respond in writing. Our mailing address is P.O. Box 845, Atlanta, GA 30301.

Sincerely,

Al Ignatonis

Al Ignatonis,
Senior Allegations Coordinator
Enforcement and Investigation
Coordination Staff

Enclosures: 1. Statement of Concerns
2. NRC brochure "Reporting Safety Concerns to the NRC"

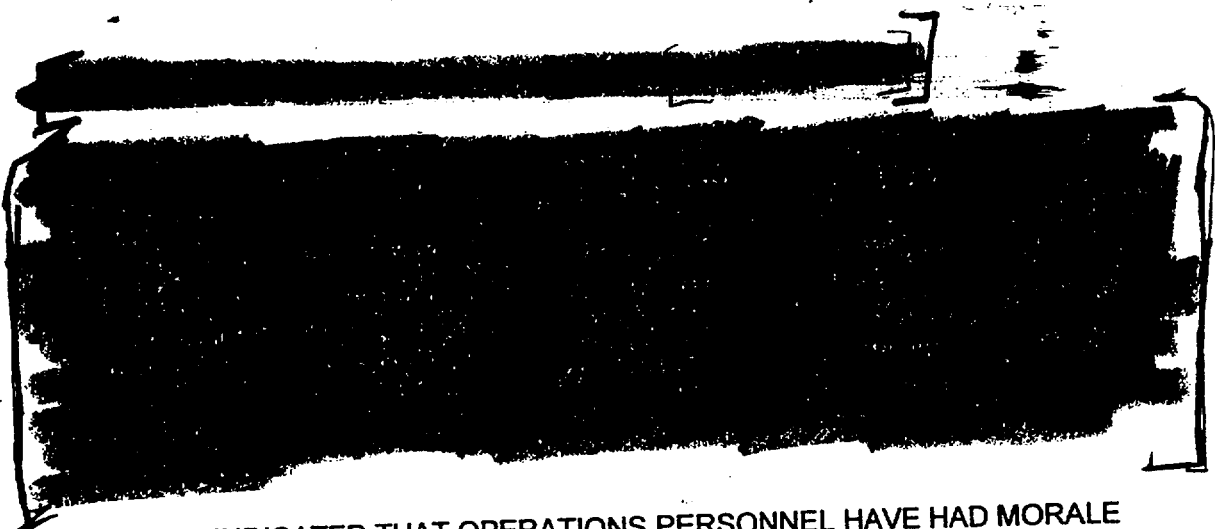
ENCLOSURE 1

CAROLINA POWER & LIGHT COMPANY (CP&L)

SHEARON HARRIS NUCLEAR PLANT

STATEMENT OF CONCERNS

1.



2.

ALLEGER INDICATED THAT OPERATIONS PERSONNEL HAVE HAD MORALE PROBLEMS BECAUSE OF MANAGEMENT PRACTICES AND THAT THE OPERATOR ERROR RATE HAS GONE UP AS A RESULT.

The allegor added that employee morale in the Operations Unit has dropped to a new low because of management practices (intimidation, favoritism). [redacted] blames the recent upsurge of operator errors on the morale issue. [redacted] mentioned an RWST dilution event (September 1996), and recent Reactor Coolant System boron dilution events, in addition to some o [redacted]

3.

OPERATORS ARE BEING "PUSHED" TO GET CROSS-QUALIFIED ON RADIOACTIVE WASTE SYSTEM OPERATION.

The allegor stated that, there was no intentional falsification of qualification cards related to the Radwaste systems. Operators were pushed by management to meet a certain deadline for being qualified. They were to perform the qualification requirements in addition to their normal duties and often were not given sufficient time to qualify correctly.

The allegor stated that, in the past (prior to downsizing efforts), one had to observe activities for weeks at a time, and perform such activities under the supervision of a qualified individual before getting sign-offs on a qual card. For the recent Radwaste qualifications, operators were rushed through, often only reading procedures and system descriptions, then performing a task once, before getting signatures. When a newly certified individual was asked to perform a task later, he or she would not have sufficient training or knowledge to perform the task without assistance.