

**From:** <OIRA\_DOCKET@omb.eop.gov>  
**To:** TWFN\_DO.twf3\_po(BJS1)  
**Date:** Wed, Jul 5, 2000 9:50 AM  
**Subject:** 3150-0197 OMB NOTICE OF ACTION

NOTICE OF OFFICE OF MANAGEMENT AND BUDGET ACTION

Brenda Jo Shelton 06/29/2000  
(T6 F33)  
NRC Clearance Officer  
U.S. Nuclear Regulatory Commission  
Washington, DC 20555

In accordance with the Paperwork Reduction Act, OMB has taken the following action on your request for approval of a new information collection received on 05/15/2000.

**TITLE:** Generic Customer Satisfaction Surveys

**AGENCY FORM NUMBER(S):** 671

**ACTION :** APPROVED  
**OMB NO.:** 3150-0197  
**EXPIRATION DATE:** 06/30/2003

BURDEN	RESPONSES	BURDEN HOURS	BURDEN COSTS
Previous	0	0	0
New	1,250	313	0
Difference	1,250	313	0
Program Change		313	0
Adjustment	0	0	

**TERMS OF CLEARANCE:**

This information collection is approved for the specific purpose of collecting information intended to determine customer satisfaction with existing NRC programs. OMB reserves the ability to disapprove individual surveys that fail to meet the minimum requirements for clearance under 5 CFR Part 1320. In addition, OMB will not approve any surveys under this collection that are intended for program evaluation purposes.

**NOTE:** The agency is required to display the OMB control number and inform respondents of its legal significance (see 5 CFR 1320.5(b)).

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OMB Authorizing Official Title

Donald R. Arbuckle Deputy Administrator, Office of  
Information and Regulatory Affairs

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**CC:** GATED.nrcsmtp("EGodwin@omb.eop.gov")