

UNITED STATES NUCLEAR REGULATORY COMMISSION REGION IV

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January 11, 2001

Name of Licensee: Arizona Public Service Company

Energy Northwest

Entergy Operations, Inc.

Nebraska Public Power District
Omaha Public Power District
Pacific Gas and Electric Company
STP Nuclear Operating Company
Southern California Edison Company

TXU Electric

Union Electric Company

Wolf Creek Nuclear Operating Corporation

SUBJECT: MEETING SUMMARY OF THE NOVEMBER 15, 2000, PUBLIC WORKSHOP -

REGION IV

Dear Sirs:

This letter provides a meeting summary for the NRC sponsored Public Workshop conducted in Arlington, Texas, on November 15, 2000, at the Hilton Arlington Hotel. The workshop was open to public participation and involved discussions between Region IV utility representatives, the public, and the NRC staff.

Enclosed is the workshop summary, including a list of attendees. We found the workshop to be a valuable opportunity for the exchange of ideas and concerns between the NRC staff and Region IV licensee representatives concerning the initial implementation of the reactor oversight process.

In accordance with 10 CFR 2.790 of the NRC's "Rules of Practice," a copy of this letter and its enclosure will be available electronically for public inspection in the NRC Public Document Room or from the Publicly Available Records (PARS) component of NRC's document system (ADAMS). ADAMS is accessible from the NRC Web site at http://www.nrc.gov/NRC/ADAMS/index.html (the Public Electronic Reading Room).

Sincerely,

/RA/

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50-313; 50-368

50-483

50-445; 50-446

50-298

50-275; 50-323

50-285

50-416

50-528; 50-529; 50-530

50-458

50-361; 50-362

50-498; 50-499

50-382

50-397

50-482

Enclosures:

- 1. November 15, 2000, Public Workshop Summary
- 2. List of Public Meeting Attendees

cc w/enclosures:

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Senior Resident Inspectors: (RLB3, VGG, ATG, JAC, DLP, WCW, JLD, JHM2, TWP, JAS7, NFO, TRF, GDR, FLB2)

R:_All-Licensees\All Licensee 11-15-00 Workshop Summary.wpd

RIV:DRP/TSS	C:DRP/A	C:DRP/B	C:DRP/C	C:DRP/E
GFLarkin;df	JITapia	WDJohnson	CSMarschall	WBJones
/RA/	/RA/	/RA/	/RA/	/RA/
	Performance	Insp. Rpt. &	Assessment &	Risk Insights in
	Indicator Session	Insp. Program	Enforcement	Plant Operations
		Session	Session	Session
1/3/01	1/3/01	1/3/01	1/10/01	1/3/01

DD:DRP	D:DRP		
EECollins	KEBrockman		
/RA/	/RA/		
1/11/01	1/11/01		

ENCLOSURE 1

NRC Sponsored November 15, 2000, Public Workshop Results Summary

Description of the Summary: This summary is organized into four sections. Each section lists the successes and challenges that relate to the initial implementation of the reactor oversight process as discussed in the Public Workshop for each of the panel sessions: Performance Indicators, Significance Determination Process, Inspection Reports and Inspection Program, and Assessment and Enforcement.

1. Performance Indicator's Session Results

Panel Members:

Joseph Tapia, NRC, Region IV, DRP Branch Chief Charlie Ellsaesser, Corrective Action & Assessment Manager, Grand Gulf Donald Hickman, Operations Engineer, NRR Inspection Program Branch Steve Floyd, Senior Directory Regulatory Reform & Strategy, Nuclear Energy Institute

A Successes:

- (1) The FAQ process has been helpful.
- (2) Data has been easy to collect and there is consistency in what is being reported.
- (3) It has focused the industry on risk significance. Examples:
 - a. The security equipment index has reduced the number of compensatory measures and has caused equipment to be fixed more readily
 - b. EP drill participation has resulted in all teams participating in drills
 - c. EP sirens have received more attention
 - d. The downpower PI has had a positive effect on plant equipment performance
- (4) Public confidence has increased as a result of the availability of data to the public. The availability of a comprehensive summary of plant performance for all sites is a positive. Meetings and workshops with public participation to discuss the new program have had a positive effect on public confidence.
- (5) The inspection response to a white PI was viewed as fair and reasonable, confirming the program's predictability and thereby building trust.

B. Challenges:

- (1) The number of FAQs is becoming unmanageable. Distinguishing between generic FAQs and plant specific FAQs is difficult.
- (2) Data gathering and record keeping is a challenge. The audit trail for power reductions is an example. The radiation protection PIs require a lot of time to obtain. The verification of the data stream or its audit ability is a challenge. There is a data collection inconsistency in the area of safety system functional failures that stems from 50.73 requirements that results in a majority of BWRs not reporting RCIC failures.
- (3) Unavailability needs a consistent definition. Although guidance exists for taking credit for operator actions, there are apparent inconsistencies in the allowances for operator actions between the PRA and PIs.
- (4) The definition of overhaul hours has led to inconsistencies in the raw data for unavailability.
- (5) The initial use of the WANO methodology has had a negative impact in that work on support systems counts negatively. Examples of this are RHR unavailability and unavailability for other manual and nonautomatic systems. An inconsistency between the Maintenance Rule and Pls in the methodology for accounting of support systems can also be described by saying that inoperability of a support system cascades for Pls and not for PRA nor the Maintenance Rule. Another unintended consequence of this cascading challenge is the "stacking" of work to minimize unavailable time. While the PRA would discourage this practice from a risk insight, the PI would encourage it. Although new Maintenance Rule Section a(4) will serve to counterbalance this dichotomy, it is still a challenge.
- (6) Another mismatch that has presented a challenge is the impact of extended allowed outage times on Pls.
- (7) The white PI thresholds may unnecessarily drive the rescheduling of work. The challenge that results is preventing the improper management of the PId from having negative impact on maintenance.
- (8) A challenge with public perception may arise when all PIs become green. Without a good public understanding of PIs, good performance across the industry may not be recognized as such.

Performance Indicators Summary: Overall, PIs are working as expected; however, there does exist a recognized problem in the mitigating systems area. We do have confidence that progress will be made to resolve the remaining issues.

2. Significance Determination Process Session Results

Panel Members:

William Jones, Region IV, DRP Branch Chief Rick Wachowiak, Supervisor of Risk Management, Cooper Peter Koltay, Operations Engineer, NRR Inspection Program Branch Tom Houghton, Senior Project Manager, Nuclear Energy Institute

A Successes:

- (1) Development of the SDP was an appropriate risk-informed step in the revised oversight process.
- (2) The SDP is effective at evaluating risk.
 - a. The SDP is able to identify safety significance.
 - b. The SDP helps to characterize LERs.
 - c. Many issues are assessed through the SDP without licensee involvement.
 - d. The SDP is shown to identify risk issues.
- (3) NRC and licensees are able to work through SDP.
- (4) Regulatory conference is effective.

B. Challenges:

- (1) Communications:
 - a. When and what are the appropriate discussions between the licensee and the NRC for Phase II and III evaluations?
 - b. How should information identified during the SDP implementation be made available?
 - c. Need to better define the Phase II and Phase III process as it involves licensee/NRC interface.
 - d. We need to clearly define the boundaries of the SDP for findings that should be assessed using this process.
 - e. We need to continue to inform the public that the SDP process is effective. Public meetings are beneficial to inform the public.

- f. We need to establish processes to verify/validate that the SDP is not identifying false negatives and positives
- (2) Better define the scope of the SDP and SERT Panel:
 - a. What resources are needed to implement certain Phase III SDPs? How far do you go to analyze an issue and establish a color?
 - b. We need to continue to use the SDPs to identify areas for improvement.
 - c. How should issues be captured that overlap (i.e., what is the time frame for considering equipment inoperabilities)?
 - d. What is the need for early involvement of the licensee in the SERT panel?
 - e. The NRC needs to be more timely in bringing findings to the SERT and in making its decisions. This includes team inspections findings.
- (3) Appropriate SDPs for Shutdown, Security, and Radiological Protection need to be established.
 - a. There are inconsistencies between the ALARA SDP and the regulations.
 - b. Better definitions need to be used in the SDPs.
 - c. Consider the containment SDP and its actions (minimum yellow).
- (4) Frequently asked questions/responses need to be established for the SDP factoring in how issues are consistently identified and evaluated for the SDP. We need to consider means of evaluating against previous findings.
- (5) Issues which result in no color are not well understood. There are differences between findings that proceed through the SDP and those that do not. The use of no color findings should be eliminated.

3. Inspection Reports and Inspection Program Session Results

Panel Members:

William Johnson, NRC, Region IV, DRP Branch Chief Tim Hope, Regulatory Compliance Manager, Comanche Peak Tom Foley, Operations Engineer, NRR Inspection Program Branch Steve Floyd, Senior Director Regulatory Reform and Strategy, Nuclear Energy Institute

A Successes:

- (1) Inspection Reports:
 - a. The clarity of the guidance in Manual Chapter 0610*, "Inspection Reports," has been improved in the areas of thresholds for documentation and handling of minor issues.
 - b. Inspection reports are shorter but better focused.
 - Inspection exit meetings still provide good feedback and inspector insights concerning items which did not meet the documentation threshold.

(2) Inspection Program:

- a. The program is now more predictable.
- b. An overall improvement in communications has been achieved.
- c. Supplemental inspections in response to White performance indicators were properly scoped and well performed.

B. Challenges:

- (1) Inspection Procedure Content:
 - a. The requirements of some inspection procedures exceed the requirements of certain licensees' licensing bases in the fire protection and security areas.
 - b. Some of the requirements of the security inspection procedures are unclear.
 - c. Review and revise the inspection procedures to remove excessive subjectivity or objectivity (security).
- (2) Reduce Unnecessary Regulatory Burden:
 - a. Schedule inspections so as to minimize the impact on a particular licensee department by grouping like area inspections.
 - b. Allow sufficient lead time for licensees to fulfill information requests prior to team inspections.
 - c. Evaluate the volume of information requested of licensees prior to team inspections to ensure that it is really needed.

d. The lack of flexibility in scheduling of inspections sometimes created difficulties for licensees.

(3) Inspection Resources:

- a. There is a lack of flexibility in applying inspection resources. All
 plants in the licensee response band get the same level of
 baseline inspection even if there are differences in performance
 levels.
- b. There might be too much inspection effort applied to the annual Problem Identification and Resolution team inspection.
- c. The inspection procedure for Access to Radiologically Significant Areas duplicates information provided by the performance indicator, but any findings from this inspection would be less significant than the items counted by the performance indicator.
- d. Consider factoring licensee self-assessments into the program.

(4) Guidance Clarification Needed:

- a. There are conflicts between Manual Chapters 0609 and 0610*.
- b. Better guidance is needed on the proper treatment of random equipment failures and issues not related to licensee performance deficiencies.
- c. Better guidance is needed on the proper treatment of cross-cutting trends and patterns.
- d. Better guidance is needed on the criteria for no color findings.
- e. Better guidance is needed on the criteria for identifying licensee identified findings and for the proper inspector handling of licensee identified findings.
- f. Continue frequent inspector debriefs with licensee management if the shift to quarterly inspection reports is made.
- g. Management Directive 8.3 is referenced but not issued.

4. Assessment and Enforcement Session Results

Panel Members:

Charles Marschall, NRC, Region IV, DRP Branch Chief Gregory Gibson, Manager of Projects and Programs, San Onofre William Dean, Chief, NRR Inspection Program Branch Thomas Houghton, Senior Project Engineer, Nuclear Energy Institute

A Successes:

- (1) The new process:
 - a. Focuses on risk instead of compliance
 - b. Is less subjective
 - c. Enables licensees to focus on fixing problems in a timely manner verses engaging in "endless dialogue" with the regulator
 - d. Streamlines communications with licensees and stakeholders
 - e. Eliminates responses to Severity Level IV violations that had little or no value added
 - f. Reduced impact on licensees, especially responding to Severity Level IV violations
 - g. Provides a more scrutable assessment process

B. Challenges:

- (1) The new process does not deal well with cross-cutting issues.
- (2) The Group 1 questions for determining whether issues are minor are not clear.
- (3) The new process can result in double counting of equipment failures.
- (4) Misinterpretation of PI definitions can result in 50.9 issues (the threshold is too low).
- (5) Greater than Green inspection findings and performance indicators should persist for the same period in the assessment process (findings "persist" but Pls do not).
- (6) It is not clear how programmatic issues fit in the process.

- (7) Generally the public in the vicinity of the plants has not shown much interest in attending public meetings.
- (8) Significance thresholds (for color transitions) are important. The nonreactor thresholds don't have the same apparent significance as the reactor thresholds.
- (9) Some participants question the use of delta CDF versus delta CDP for assessing significance.
- (10) The program doesn't clearly address response to plant conditions beyond licensing basis.
- (11) Plant-specific risk models were not developed to a consistent standard.

Enclosure 2
Attendees at November 15, 2000, Public Workshop

Name	Title	Organization
Don Allen	Project Engineer	Nuclear Regulatory Commission
Peter Alter	Resident Inspector at Grand Gulf	Nuclear Regulatory Commission
Robert Biggs	Coordinator Licensing Manager	Entergy, River Bend Station
Mike Boyce	-	Cooper Nuclear Station
Ken Brockman	Director, Division of Reactor Projects	Nuclear Regulatory Commission
Frank Brush	Senior Resident Inspector at Wolf Creek	Nuclear Regulatory Commission
Russ Bywater	Senior Resident Inspector at Arkansas Nuclear One	Nuclear Regulatory Commission
Jim Chase	Division Manager of Nuclear Assessment	Fort Calhoun Station
Jeffery Clark	Senior Resident Inspector at Cooper	Nuclear Regulatory Commission
Elmo Collins	Deputy Director, Division of Reactor Projects	Nuclear Regulatory Commission
Linda Cooley	Special Assistant, Division of Resource Management and Resources	Nuclear Regulatory Commission
Mike Cooper	Licensing Specialist	ANO
Kevin Darwich	-	Cooper Nuclear Station
William Dean	Branch Chief, NRR Inspection Program Branch	NRR Inspection Program Office
Pete Donahue	-	Cooper Nuclear Station
Kevin Dorwick	Manager of Performance Analysis	Nebraska Public Power District
Charlie Ellsaesser	Corrective Action & Assessment Manager	Grand Gulf

Name	Title	Organization
Tom Farnholtz	Senior Resident Inspector at Waterford	Nuclear Regulatory Commission
Mary Ferdig	Concerned Citizen	Benedictine University, IL
Steve Floyd	Senior Director Regulatory Reform and Strategy	Nuclear Energy Institute
Tom Foley	Operations Engineer	NRR Inspection Program Office
Mark Frans	Licensing Manager	Ft Calhoun
Denise Freeman	Secretary, Division of Reactor Projects	Nuclear Regulatory Commission
Vincent Gaddy	Senior Resident Inspector at Callaway	Nuclear Regulatory Commission
Greg Gibson	Manager of Projects and Programs	San Onofre
Tony Gody, Jr.	Senior Resident Inspector at Comanche Peak	Nuclear Regulatory Commission
Glenn Griffin	Sr. Staff Nuclear Safety & Licensing Specialist	Entergy Operations
Gilbert Guerra	Resident Inspector at South Texas	Nuclear Regulatory Commission
Charles Hackney	Region IV State Liaison Officer	Nuclear Regulatory Commission
Ken Hall	Supervisor Licensing	Wolf Creek Nuclear Generating Station
John Hanna	Resident Inspector at Callaway	Nuclear Regulatory Commission
Michael Hay	Resident Inspector at Cooper	Nuclear Regulatory Commission
Don Hickman	Operations Engineer	NRR Inspection Program Office
Tim Hope	Regulatory Compliance Manager	Comanche Peak
Tom Houghton	Senior Project Engineer	Nuclear Energy Institute

Name	Title	Organization
Dave Jaffe	Project Manager	NRR
Dale James	Manager of Licensing	ANO
Jodine Jansen	Risk & Reliability Engineer	Comanche Peak
William Johnson	Branch Chief, Reactor Projects	Nuclear Regulatory Commission
Bill Jones	Branch Chief, Reactor Projects	Nuclear Regulatory Commission
Stan Ketelsen	Regulatory Services Supervisor	Diablo Canyon
Robert Kidwell	Emergency Planning	Comanche Peak
Peter Koltay	Operations Engineer	NRR Inspection Program Office
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Angela K. Krainik	Director, Regulatory Affairs	Arizona Public Service Company
Grant Larkin	Reactor Engineer	Nuclear Regulatory Commission
Joe Leavines	Manager Licensing	Entergy, River Bend Station
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Alexander Marion	Director, Programs Nuclear Generation	Nuclear Energy Institute
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Name	Title	Organization
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Frank J. Miraglia	Deputy Executive Director for Reactor Programs	Nuclear Regulatory Commission
Robert Moody	Project Manager	NRR
Bill Mookhoek	Licensing	STP Nuclear Operating Company
Dennis Moseley	-	Wolf Creek
Neil O'Keefe	Senior Resident Inspector at South Texas	Nuclear Regulatory Commission
Clyde Osterholtz	Resident Inspector at Fort Calhoun	Nuclear Regulatory Commission
Lucy Owen	Secretary, Division of Reactor Projects	Nuclear Regulatory Commission
John Pellet	Branch Chief	Nuclear Regulatory Commission
Everett P. Perkins, Jr.	Director, Nuclear Safety Assurance	Waterford 3, Entergy Nuclear
Dale Powers	Senior Technical Assistant	Nuclear Regulatory Commission
David Proulx	Senior Resident Inspector at Diablo Canyon	Nuclear Regulatory Commission
Troy Pruett	Senior Resident Inspector at River Bend	Nuclear Regulatory Commission
Gary Randolph	Senior Vice President and CNO	Ameren Union Electric
Bob Reible	Long Range Planning Coordinator (NRC-RROP) Planning Coordinator	Comanche Peak Steam Electric Station
Mark Reidmeyer	Regional Regulatory Affairs Supervisor	Ameren Union Electric
George Replogle	Senior Resident Inspector at WNP2	Nuclear Regulatory Commission
Jerry Roberts	Director, Nuclear Safety Assurance	Grand Gulf

Name	Title	Organization
Dave Robinson	Quality Assessment Manager	Cooper
Nancy Salgado	Resident Inspector at Palo Verde	Nuclear Regulatory Commission
A. Edward Scherer	Manager of Nuclear Oversight and Regulatory Affairs	Southern California Edison
Scott Schwind	Resident Inspector at Comanche Peak	Nuclear Regulatory Commission
Robert Sherman	Principal Engineer	Energy N.W.
Wayne Sifre	Project Engineer	Nuclear Regulatory Commission
Linda Smith	Branch Chief, Reactor Projects	Nuclear Regulatory Commission
Marion E. Smith	Nuclear Quality & Licensing Department Manager	STP Nuclear Operating Company
Douglas W. Snow	Regulatory Compliance Senior Specialist	Comanche Peak
Tom Stetka	Reactor Engineer	Nuclear Regulatory Commission
Ronald D. Stoddard, PE	Consultant	Lincoln Electric System
David Summers	Palo Verde Project Manager	Public Service Company of New Mexico
Joseph Tapia	Branch Chief, Reactor Projects	Nuclear Regulatory Commission
Lance Terry	-	TXU
Randal K. Thorson	Work Control Manager	Nebraska Public Power District
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Name	Title	Organization
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Jennifer Yunk	Program Administrator	Wolf Creek Nuclear Generating Station