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Tel. 301/504-2240

FOR IMMEDIATE RELEASE
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MEMBERS OF THE PUBLIC CAN TELEPHONE SAFETY CONCERNS
TO NUCLEAR REGULATORY COMMISSION COLLECT

Members of the public who want to bring safety concerns about Nuclear Regulatory Commission-licensed facilities or activities to the attention of the agency by telephone can do so by calling collect.

The Commission's four regional offices and one field office accept collect telephone calls concerning safety concerns during normal working hours. These offices are located in King of Prussia, Pennsylvania (610/337-5000); Atlanta, Georgia (404/331-4503); Lisle, Illinois (708/829-9500); Arlington, Texas (817/860-8100); and Walnut Creek, California (510/975-0200).

The NRC's Emergency Operations Center in Maryland (301/951-0550; 301/816-5100 after May 30) receives notification about unusual events and emergencies at nuclear facilities. The Center accepts collect calls 24 hours a day.

The Office of the Inspector General maintains a toll-free number (1-800-233-3497) that is answered during normal working hours on matters related to the conduct of NRC employees or contractors.

Similar toll-free service is provided at selected regional offices regarding operation of nuclear facilities.

Toll-free service is also being provided for several Commission-sponsored electronic bulletin boards and meeting notification systems.

A Commission review is underway looking into whether the 800-system has been used as planned or abused and if there should be any changes. The review will include the costs involved and the manner in which calls can be handled. Commission consideration is expected to be completed in June 1994.

While the Commission is reviewing its policy on toll-free telephone access, members of the public are encouraged to place collect calls to report any emergency conditions or safety concerns that should be brought to the agency's attention.

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