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**To:** TWFN\_DO.twf2\_po(NRCREP)  
**Date:** Thu, Apr 6, 2000 2:03 PM  
**Subject:** Draft Report Comments: SR1614 V2 PART 1 - Draft

*65 FR 11613*  
*March 3, 2000*

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Below is the result of your feedback form. It was submitted by  
Janet Phelan Kotra, Ph.D. (jpk@NRC.gov) on Thursday, April 6, 2000 at 14:03:15

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Comments: Considerably more thought needs to be put into the measures used to increase public confidence. Under Nuclear Waste Safety, for example, only two appear in the draft plan, i.e., (1) no more than (TBD) significant issues for which outreach activities are not conducted; and (2) speedier response to 2.206 petitions. Surely we can do better than this. Who in their right mind thinks that simply rejecting petitions faster will do anything to improve public confidence? How can some yet-to-be-determined number of "public outreach activities," in and of themselves, without any mention of focus or quality or feedback, or follow through, do anything to enhance public confidence? This section needs to be redrafted to reflect a sincere committment to consider and act upon public concerns. Absent that, the Commission's outreach activities will soon be recognized as hollow gestures, and run the risk of eroding, rather than enhancing public confidence.

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