

General Information or Other (PAR)

Event # 36807

<b>Rep Org:</b> THE FOXBORO COMPANY	<b>Notification Date / Time:</b> 03/17/2000 09:46 (EST)
<b>Supplier:</b> THE FOXBORO COMPANY	<b>Event Date / Time:</b> 03/17/2000 (EST)
	<b>Last Modification:</b> 03/17/2000
<b>Region:</b> 1	<b>Docket #:</b>
<b>City:</b> FOXBORO	<b>Agreement State:</b> Yes
<b>County:</b>	<b>License #:</b>
<b>State:</b> MA	
<b>NRC Notified by:</b> GEORGE JOHNSON	<b>Notifications:</b> LAURIE PELUSO R1
<b>HQ Ops Officer:</b> DICK JOLLIFFE	JOHN JACOBSON R3
<b>Emergency Class:</b> NON EMERGENCY	VERN HODGE (by fax) NRR
<b>10 CFR Section:</b>	
21.21	UNSPECIFIED PARAGRAPH

**PART 21 REPORT - LOSS OF GASKET SEAL INTEGRITY ON FOXBORO TRANSMITTER DISPLAY COVERS**

The Foxboro Company has identified a potential defect with certain Foxboro transmitter display covers manufactured between August 1997 and June 1999. These display covers may not be in compliance with the requirements of leech 1P65 nor NEMA Type 4 Environmental Protection, CENELEC (flameproof), CSA and FM (explosion proof) electrical classification requirements are also affected.

A Foxboro investigation was initiated upon the return of a commercial grade display cover which was reported to have lost seal integrity. This investigation found that an unauthorized manufacturing process change occurred between August 4, 1997 (date code 9732) and March 12, 1999 (date code 9911) which allowed an interrupted seal on some portion of the covers manufactured, compromising the environmental and electrical protection requirements.

Foxboro is taking immediate action to notify all customers who purchased this product from The Foxboro Company during the time period affected and to provide replacement covers.

Indian Point Unit 3 and Cook Units 1 and 2 may be affected by this problem.

Foxboro plans to submit a written report to the NRC on this 10CFR Part 21 Report.

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IE19

**FOXBORO** The Foxboro Company

Foxboro, MA U.S.A. 02035-2099

Telephone: 508-543-8750

Telex: MCI-6817560

Fax: (508) 549-4458

Date .....17 March, 2000..... From ..George Robert Johnson.....

To ..Mr. Dick Jolliffe..... Signed *George R. Johnson*.....

Fax No. .301-816-5151 This telefax consists of ....4..... pages--including this page

**MESSAGE**

Mr. Jolliffe,

Per our telephone conversation this morning, following is a draft of the notification regarding the Display Covers and a list of the two nuclear customer affected, based on our information to date.

**The Foxboro Company**Foxboro, MA 02035-2099  
United States of AmericaTelephone +1 508 543 8750  
Facsimile +1 508 549 6750  
Internet <http://www.foxboro.com>

March 17, 2000

Mr. Dick Jolliffe  
United States Nuclear Regulatory Commission  
Event Assessment  
1155 Rockville Heights  
Rockville, MD 02852

SUBJECT: Our notification to you at 9:46 AM March 17, 2000 (Event # 36807)

Dear Mr. Stransky,

In accordance with 10CFR21 this letter is to inform you that Foxboro Co. has identified a potential defect with certain product display covers manufactured between August 1997 and June 1999. These display covers may not be in compliance with the requirements of IEC IP65 nor NEMA Type 4 Environmental Protection. CENELEC (flameproof), CSA and FM (explosion proof) electrical classification requirements are also affected.

The investigation was initiated upon the return of a commercial grade display cover which was reported to have lost seal integrity. This investigation found that an unauthorized manufacturing process change occurred between August 4, 1997 (date code 9732) and March 12, 1999 (date code 9911) which allowed an interrupted seal on some portion of the covers manufactured, compromising the environmental and electrical protection requirements.

Foxboro is taking immediate action to notify all customers who purchased this product from The Foxboro Company during the time period affected and to provide replacement covers.

Sincerely,  
The Foxboro Company

A handwritten signature in black ink, appearing to read "George Robert Johnson". The signature is fluid and cursive, written over the printed name.

George Robert Johnson  
Director, Corporate Quality Assurance and Product Safety

A Siebe Group Company

**DRAFT**

March 17, 2000

«Title» «FirstName» «LastName»  
«JobTitle»  
«Company»  
«Address1»  
«Address2»  
«City», «State» «PostalCode»

Reference: Your Purchase Order Number: «PurchaseOrderNo»  
Foxboro Sales Order Number: «SalesOrderNo»  
Quantity: «Quantity»  
Model:

Dear Customer,

In compliance with 10CFR Part 21 this letter is to inform you of a potential defect associated with certain Transmitter Display Covers manufactured by The Foxboro Company as referenced above.

A Foxboro investigation indicates that between August 1997 and March 1999, Display Covers utilized by the products you have purchased (identified above), may not be in compliance with the requirements of IEC IP65 nor NEMA Type 4 environmental protection. CENELEC (flameproof), CSA and FM (explosionproof) electrical classification requirements are also affected. The investigation was initiated upon the return of a commercial grade display which was reported to have lost seal integrity. The investigation found that unauthorized manufacturing process change occurred between August 4, 1997 (manufacturing date code 9732) and March 12, 1999 (manufacturing date code 9911) which allowed an interrupted seal on some portion of the covers manufactured, compromising the environmental and electrical protection requirements.

The Foxboro Company is recommending that each customer replace display covers manufactured between August 1997 and March 1999 with display covers from current production.

Replacement covers may be obtained by contacting the Foxboro Response Center at 1-888-FOXBORO (1-888-369-2676). You may also feel free to contact the Foxboro Response Center if you have any questions regarding this notification.

The U.S. Nuclear Regulatory Commission has been informed of this potential defect. The Foxboro Company sincerely regrets any inconvenience this potential defect may cause you and trusts that our actions will completely resolve this matter to your satisfaction.

Best regards,  
The Foxboro Company

George Robert Johnson  
Director, Corporate Quality Assurance and Product Safety

MARK-17-2000 10:35 FROM CQA N01 30 TO 83018165151 P.04

MODEL CODE

N-823DP-H3S1SH2-F CS-NSRC CERT-E  
N-823DP-H3S1SL1-FHJ CS-NSRC

USER CUSTOMER NAME

ADDRESS

USER CUSTOMER NAME	ADDRESS	
10970804 NEW YORK POWER AUTHORITY INDIA	BROADWAY & BLEAKLEY AVES	BUCHANAN NY 10511
10970926 INDIANA MICHIGAN POWER COMPANY	1 COOK PLACE	BRIDGMAN MI 49106

PRELIMINARY