

ORIGINAL ACRST-3106

**OFFICIAL TRANSCRIPT OF PROCEEDINGS  
NUCLEAR REGULATORY COMMISSION  
ADVISORY COMMITTEE ON REACTOR SAFEGUARDS**

**Title: MEETING: PLANT OPERATIONS**

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**Docket No.:**

**Work Order No.: ASB-300-1100**

**LOCATION: Rockville, MD**

**DATE: Thursday, January 20, 2000**

**PAGES: 1 - 190**

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ADVISORY COMMITTEE ON REACTOR SAFEGUARDS

JANUARY 20, 2000

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This transcript had not been reviewed, corrected and edited and it may contain inaccuracies.

1 UNITED STATES OF AMERICA  
2 NUCLEAR REGULATORY COMMISSION  
3 ADVISORY COMMITTEE ON REACTOR SAFEGUARDS

4 \*\*\*

5 MEETING: PLANT OPERATIONS

6  
7 NUCLEAR REGULATORY COMMISSION  
8 2 White Flint  
9 11545 Rockville Pike, Room T-2B3  
10 Rockville, Maryland  
11 Thursday, January 20, 2000  
12

13 The committee met, pursuant to notice, at 8:30  
14 a.m.

15 MEMBERS PRESENT:

16 JOHN J. BARTON, Chairman, ACRS  
17 JOHN D. SIEBER, Vice Chairman, ACRS  
18 GEORGE APOSTOLAKIS, Member, ACRS  
19 MARIO BONACA, Member, ACRS  
20 THOMAS KRESS, Member, ACRS  
21 DANA POWERS, Member, ACRS  
22 ROBERT SEALE, Member, ACRS  
23 ROBERT UHRIG, Member, ACRS  
24  
25

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## P R O C E E D I N G S

[8:30 a.m.]

1  
2  
3 MR. BARTON: The meeting will now come to order.  
4 This is a meeting of the ACRS Subcommittee on Plant  
5 Operations. I am John Barton, chairman of the subcommittee,  
6 and Jack Sieber is the vice chairman.

7 ACRS members in attendance are George Apostolakis  
8 who is scheduled to attend, probably weatherbound at this  
9 time. He's at the hotel. George Apostolakis, late. The  
10 late George Apostolakis. Thomas Kress, Dana Powers, Mario  
11 Bonaca, Robert Seale, Robert Uhrig and Jack Sieber.

12 The purpose of this meeting is to discuss selected  
13 technical components of the revised reactor oversight  
14 process, including the updated significance determination  
15 process and plant performance indicators. The subcommittee  
16 will gather information, analyze relevant issues and facts  
17 and formulate proposed positions and actions as appropriate  
18 for deliberation by the full committee. Michael T. Markley  
19 is the cognizant ACRS staff engineer for this meeting.

20 The rules for participation in today's meeting  
21 have been announced as part of the notice of this meeting  
22 previously published in the Federal Register on December  
23 28th, 1999.

24 A transcript of the meeting is being kept and will  
25 be made available as stated in the Federal Register notice.

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1 It is requested that speakers first identify themselves and  
2 speak with sufficient clarity and volume so they can be  
3 readily heard.

4 We have received a request from Mr. Jim Riccio of  
5 Public Citizen for time to make oral statements concerning  
6 the revised reactor oversight process. We have received no  
7 written comments from members of the public.

8 On January 10th to the 13th of this year the NRC  
9 staff held a workshop to discuss lessons learned from the  
10 revised reactor oversight pilot program. For today's  
11 meeting, the staff is expected to discuss the pilot program  
12 results, major issues from the workshop and proposed actions  
13 resulting from lessons-learned and the resolution of the  
14 public comments.

15 We will now proceed with the meeting, and I call  
16 upon Messrs. Bill Dean and Michael Johnson of NRR to begin.

17 MR. JOHNSON: Good morning. My name is Michael  
18 Johnson from the inspector program branch, and the office of  
19 NRR. I have with me at the table Tim Frye, also from the  
20 inspection program branch. I'm going to say some brief  
21 words in terms of an introduction, and then Tim is going to  
22 go a little bit further in the introduction, and then later  
23 on as we go into the day after the NEI presentation we have  
24 Don Hickman who is in the crowd who will talk about  
25 performance indicators. Also we've brought along Doug Coe

1 who will talk about the significance determination process.  
2 And those are really the key two technical areas that we  
3 intend to focus in on today.

4 Just by way of introduction or background, as  
5 you're well-aware we've been working on developing the  
6 revised reactor oversight process. We've had several  
7 briefings for the subcommittee and the full committee on  
8 that process. We began a pilot program in June, in fact we  
9 briefed the ACRS last on the 2nd of June. And at that time  
10 we were just beginning the process.

11 We had established some evaluation criteria; we  
12 had put in place a series of processes to get feedback from  
13 internal and external stakeholders, including ongoing  
14 meetings with the staff, between us, the program office and  
15 the regional offices, for example, meetings between the NRC  
16 and NEI to get feedback and to continue to develop and work  
17 on issues as we went through the pilot program.

18 We have performed during the pilot program an  
19 internal survey of the staff to get internal stakeholder  
20 feedback. We have a Federal Register notice, put in place a  
21 Federal Register notice for formal comments from whoever  
22 would comment on the revised reactor oversight process.

23 We are conducting round-table focus group meetings  
24 in the vicinity of each of the plants, the pilot plants, to  
25 meet with key members of the public, external stakeholders,

1 to get their comments. We as was mentioned have just  
2 completed a series of lessons-learned workshops. We had an  
3 internal lessons-learned workshop that we conducted the  
4 first week of January, and then last week we had an external  
5 lessons-learned workshop. And all of those activities were  
6 aimed at getting stakeholder input on the pilot program to  
7 enable us to complete that phase, really the phase of trial,  
8 if you will, the revised reactor oversight process, so that  
9 we can learn lessons and move forward. And the results that  
10 we present today are really based on all of the feedback  
11 that we've gotten to date.

12 Let me just, before we move forward, let me just  
13 remind us of what the revised reactor oversight process  
14 looks like and what it's intended to do. And I really want  
15 to, I'm anxious to put the slide up and take it down before  
16 George gets here. Every time George sees this slide he has  
17 some interesting questions for us.

18 This is the framework, the revised reactor  
19 oversight framework. Again, it starts with the mission; it  
20 looks in the strategic performance area, areas, those areas  
21 being reactor safety, radiation safety and safeguards; and  
22 then focuses in on cornerstones.

23 The process is built around cornerstones.  
24 Cornerstones are that essential element of information, if  
25 you will, in particular areas that we find necessary to get

1 information about, such that we can have assurance that  
2 licensees are fulfilling the ultimate mission.

3 MR. POWERS: One of the questions that will  
4 probably come up sometime today is, how we address questions  
5 or inspection findings that affect both the reactor safety  
6 and radiation safety, for example. And in many of your flow  
7 charts you come down and you say, is it one or the other.  
8 Well, what do you do when it's both? And if you tell me  
9 well, it's a preponderance argument, tell me how I decide  
10 it's a preponderance of one or the other. I mean it's one  
11 of those things that I'll know it when I see it, or is it  
12 one of those things that I can make a decision that  
13 everybody will agree, or at least understand, how I made the  
14 decision.

15 MR. JOHNSON: Okay, Dana, I've got that question  
16 written down, and we'll I'm sure take that on before we --

17 MR. POWERS: Well, it comes up in connection with  
18 the slide in that for reasons I've never fully understood,  
19 there are a couple of lines drawn from reactor safety to  
20 barrier integrity and emergency preparedness, but not to  
21 mitigation systems, and radiation safety to public and  
22 occupational, but not to barrier integrity or -- I mean why  
23 those two particular lines and not other particular lines  
24 has never been very clear.

25 MR. JOHNSON: Okay, I understand. Well, let me

1 just say with regard to discussing, let me come back to the  
2 question. Let us come back during the day to the question  
3 about how we address issues that in fact follow multiple  
4 course lines.

5 MR. BARTON: You'll probably have to address it  
6 when you go through the flow charts.

7 MR. JOHNSON: Right, so we'll note those questions  
8 and move on. But this is the framework again, and the  
9 framework is very -- the process is very based on  
10 cornerstones, very much based on cornerstones. And in fact  
11 for each of those cornerstones what we do is we in fact  
12 perform inspection, risk-informed baseline inspection and  
13 other inspection. We look at performance indicators,  
14 performance indicator results. The insights from  
15 inspections are put through a process that evaluates the  
16 significance of the findings, that is the significance  
17 determination process that we're going to spend a lot of  
18 time focusing on today.

19 Again, we're going to spend time focusing in on  
20 the performance indicators, the combination of those for  
21 each of the cornerstones then apply it against thresholds,  
22 give us insights as to what the performance is, and it's an  
23 entering argument to an action matrix. That action matrix  
24 is how we decide in fact what actions we're going to take  
25 based on performance. And I'll show you an action matrix in

1 a second.

2 Those actions can include management meetings,  
3 licensee expected actions, other regulatory actions that  
4 we're going to take, follow-up inspection that we're going  
5 to take. The action matrix also talks about what kind of  
6 assessment, who would sign the assessment report and in fact  
7 we have an assessment meeting, and in fact it's specific as  
8 to what level of NRC management will be at that public  
9 assessment meeting.

10 Coming out of the action matrix we can in fact  
11 have more inspection, so that then completes the process.  
12 That's in a nutshell the revised reactor oversight process.

13 And I mentioned the action matrix. Let me just  
14 put up a somewhat dated version of the action matrix. We're  
15 continually refining the action matrix based on insights  
16 that we have, but the concept of the action matrix then is,  
17 once again, once we have insights based on performance  
18 indicators applied against a threshold, and once we have  
19 inspection findings that we run through the significance  
20 determination process, those then are entering arguments in  
21 this action matrix, and you can see as you move from left to  
22 right, if you have for example a single PI that is in the  
23 white area or a significance -- an inspection finding that  
24 in fact based on the significance determination process is  
25 white, that puts you in this column and you can see that we

1 in fact would do a baseline inspection, but in addition to  
2 that we'll do supplemental inspection focused on that  
3 specific area which resulted in a crossed threshold.

4 And so it's really this action matrix which helps  
5 us lay out both for our staff, for the licensee and for the  
6 external stakeholders, what the range of responses will be  
7 for the NRC based on the performance as measured through the  
8 PIs and through the inspection findings.

9 That's just a real quick overview of the process,  
10 a reminder, because we haven't gone through this, and it's  
11 been a while since we were talking about the process.

12 Now, if there are no questions, what we're going  
13 to do again throughout the day is to focus on our part on  
14 the two specific technical areas of concern and I think of  
15 interest to the ACRS, that being the PIs, performance  
16 indicators, and the second area being the significance  
17 determination process.

18 MR. APOSTOLAKIS: Mike, excuse me, I'm sorry I was  
19 late. The significance determination process is different  
20 from the action matrix?

21 MR. JOHNSON: Yes, it is. The significance  
22 determination process is the process that we use to gauge  
23 the significance of inspection findings. The output of that  
24 significance determination process is the entering argument,  
25 along with the PIs against thresholds for the action matrix.

1 Now, Tim is going to talk about, provide some  
2 words in introduction or background, if you will, to talk  
3 about the very high level pilot program, what it was we were  
4 intending to do overall in the pilot program and what some  
5 of the results were. And then after Tim is finished, and  
6 then after NEI has spoken and we get a chance to come back,  
7 we'll focus very specifically on the SDP and the performance  
8 indicators. Tim?

9 MR. FRYE: Thanks. Good morning. As Mike  
10 mentioned, my name is Tim Frye, and I work in the inspection  
11 program branch of NRR. For the last year or so I've been  
12 responsible for first developing and then coordinating the  
13 pilot program that is being conducted for the revised  
14 reactor oversight process.

15 As Mike mentioned, although the focus of this  
16 briefing is on the pilot program results and lessons-learned  
17 for performance indicators in the SDP, we'd first like to  
18 present a brief overview of the pilot program results in  
19 general.

20 What I'll do is, I'll discuss the overall pilot  
21 results and lessons-learned, issues remaining for initial  
22 implementation of the oversight process at all plants, some  
23 longer term issues, and a schedule to support initial  
24 implementation. And then we'll follow that up with more  
25 detailed discussions on PIs and the SDP.

1 First a quick overview of the pilot program. As  
2 I'm sure you're all aware, a pilot program was conducted at  
3 two sites per region. It was a six-month pilot program. It  
4 ran from May 30th to November 27th, 1999.

5 The purpose of the pilot program was to exercise  
6 the new processes, collect lessons-learned and revise the  
7 processes prior to initial implementation. And although the  
8 pilot program ended on November, '99, in November '99, the  
9 pilot plants have continued under the revised oversight  
10 process.

11 MR. POWERS: One of the comments this committee  
12 made on this plan when it was first brought before us, was  
13 that the pilot was too short. That it needed to go through  
14 a full cycle to see everything. And I noticed that in your  
15 comments of your review committees that you've frequently  
16 gotten a comment back, and an assessment of criteria, that  
17 insufficient information has been obtained in the pilots to  
18 determine whether criterion has been met or not.

19 With respect to the short term, do you think you  
20 need to run the pilots longer?

21 MR. JOHNSON: You're right. The feedback that  
22 we've gotten all along from ACRS, and we've gotten from  
23 others as we've gone into the pilot, was that six months was  
24 going to be tough, challenging to exercise. Many aspects or  
25 most of the aspects of the program we could test, but not

1 all of the aspects could we test in the short period of six  
2 months that we ran the pilot.

3 And in fact as you indicate, the results have come  
4 back to illustrate just that. For example, Tim is going to  
5 talk about the results generally, but one of the things that  
6 we want to measure are some of our agency outcome measures  
7 that are things like maintaining safety and improving public  
8 confidence.

9 And to be honest, even if we had gone with a year  
10 pilot or a year and a half pilot, some of those results are  
11 sort of the longer term things that are very difficult to  
12 measure anyway.

13 MR. BARTON: Mike, I think the problem that Dana  
14 brings up is that this was the committee's concern, and  
15 you've seen it in the feedback you've gotten from your  
16 workshop and the public comments. And you decided based on  
17 that feedback that you do have to make changes to this  
18 program prior to full implementation, and the concern is,  
19 full implementation is a couple of months away; there's a  
20 lot of things that you have decided need to be worked on,  
21 and those fixes that you're going to make won't have a  
22 chance to be tested because you're going to be in full  
23 implementation.

24 So you're not really going to know whether the  
25 fixes you made are the right ones, how effective they are,

1 and the last thing you need is a program that you're going  
2 to fully implement that doesn't have a heck of a lot of  
3 credibility from the public. And that's the concern that  
4 I've got reading all the stuff that's come out of the public  
5 comment and the workshop stuff.

6 MR. JOHNSON: Yeah, actually I should have  
7 answered the question more directly. I think our conclusion  
8 is that based on where we are now is that we have tested the  
9 majority of the program and have sufficient insights to know  
10 whether or not we can move forward, and we've concluded or  
11 are concluding that based on what it is we've learned and  
12 having incorporated the things that we know we need to shore  
13 up about the program, on the 2nd of April we think we'll be  
14 ready to move forward. We're comfortable with the revised  
15 reactor oversight process --

16 MR. POWERS: You thought that when you set it up,  
17 you went through the exercise, and you still think it -- did  
18 anything about this pilot program change your mind at all?  
19 I mean it seems to me that you --

20 MR. FRYE: Well, I think what Mike is saying, the  
21 objective of the pilot program was not to do a detailed  
22 program analysis, because we knew we wouldn't be able to do  
23 that based on the short time and limited number of plants.

24 But what we were trying to do was, at a pretty  
25 high level, see if the processes would work together and

1 look for fatal flaws that would prevent us from initially  
2 implementing the processes, and we didn't see those.

3 What we're working on now I think are refinements  
4 to the processes to make them work better.

5 MR. POWERS: Well, you're looking for fatal flaws,  
6 I mean just because you didn't find them in the short period  
7 doesn't mean they don't exist.

8 MR. FRYE: Well, that's true. That's true. And  
9 you know, when we talked about going to -- when we talked  
10 about what would happen after the pilot program, earlier on  
11 we called this next phase full implementation. Some of the  
12 earlier language we used to describe what we were going to  
13 do talked about full implementation. And we sort of changed  
14 our view a little bit to call it the start of initial  
15 implementation at all sites, and that's really a recognition  
16 of the fact that in a number of areas we're going to need to  
17 do continued development, continued refinement, I should  
18 say, as we go beyond April.

19 None of us have the expectation that the process  
20 is going to be perfect. One thing that we learned through  
21 the internal lessons on workshop and the external lessons on  
22 workshop is that there are issues that we're going to have  
23 to work on, some of which clearly have to be fixed between  
24 now and April; others of which we have longer, we can work  
25 on during this first year of implementation.

1           And that's what I meant when I said we think based  
2 on what it is we know about the process and what it is that  
3 perhaps, Dana, we don't know, but we expect to learn in the  
4 first year of implementation, that we know enough based on  
5 our pilot experience to go forward.

6           MR. POWERS: I guess what I'm really asking you  
7 for is why is it you're so confident?

8           MR. JOHNSON: We're going to show you. We're  
9 going to tell you throughout the day of why we're so  
10 confident.

11           MR. FRYE: I think like Mike said, we're not  
12 confident that the processes are perfect at this point and  
13 there won't be a need for continued refinement throughout  
14 the first year of implementation, but we are confident that  
15 they are meeting the four agency performance goals and that  
16 there is nothing fundamentally wrong with the new processes  
17 that would prevent us from trying them at all the plants and  
18 gaining more insights.

19           MR. JOHNSON: And the other point, well, the  
20 second thing I'll say is, in agreeing with Tim, is that, you  
21 know, one of the things we have to keep in mind is not just  
22 where we're going, but where we've been. And the pilot  
23 experience has told us that while the revised reactor  
24 oversight process may not be perfect, it is certainly in  
25 many aspects of the things that we care about in terms of

1 agency goals, the outcome measures and the program goals in  
2 terms of objectivity, you know, scrutibility or how easy is  
3 it to understand the process, predictability.

4 Much of what the pilot program has told us about  
5 the revised reactor oversight process is that it meets -- it  
6 represents an improvement over our existing processes. And  
7 so again, we're not here to say, and in fact the results  
8 will illustrate to you that the pilot program revised  
9 reactor oversight process as exercised in the pilot program,  
10 it's not perfect. But we think it's an improvement and we  
11 think based on the things that we're going to fix between  
12 now and April, and the things that we've mapped out to fix  
13 as we go beyond April, that it's good enough to proceed.

14 MR. POWERS: You know, when I was on the other  
15 side of the fence you always wondered whether activities at  
16 the sites may have been influenced by scheduler pressure and  
17 how that may impact safety. But I've got to ask you, do you  
18 feel that you're under scheduler pressure to put a program  
19 in place that really isn't complete, and it in its  
20 incompleteness may miss some indicators which could lead to  
21 safety issues at plants, but you won't be able to know that  
22 because of the changes you need to make to the process to  
23 make it better. Is this is a schedule issue only?

24 MR. JOHNSON: No, I would say no. And in fact,  
25 even if we had -- let me go at it the other way. Even if we

1 were to double the number of plants that we were going to  
2 pilot this process at, and then double the length of time,  
3 let's say go another 12 months or another six months on the  
4 pilot program, there are, you know, we still would not have  
5 100 percent assurance that we had hit all the kinds of  
6 issues, all of the exceptions to the processes that we put  
7 in place, 100 percent confidence that we got the right set  
8 of PIs or the complete set of PIs, for example, you know.

9           And so again, what I'm saying is based on what it  
10 is we've been able to learn from the pilot and all of the  
11 internal and external stakeholder input that we've gotten on  
12 the process, we think we've gotten as much as we can get out  
13 of what it is we've tried to do with the pilot program, and  
14 we're at a point where we do need to take that next step to  
15 continue with the start of initial implementation, and then  
16 to move beyond.

17           MR. FRYE: Continuing on, some general pilot  
18 program results, pilot program feedback and lessons-learned  
19 indicate that the combination of performance indicators and  
20 baseline inspection program provide an adequate framework to  
21 assure that safe plant operation is maintained.

22           MR. APOSTOLAKIS: How does one reach that  
23 conclusion?   MR. FRYE: Again, it's stakeholder feedback.  
24 It's the results of collecting PIs and exercising the  
25 inspection program. And we had no indications that we were

1 missing risk-significant aspects of licensee performance,  
2 that there were things out there regarding licensee  
3 performance that concerned us, that we weren't able to take  
4 action on. That would be the basis for that conclusion.

5 MR. JOHNSON: We didn't find any issues at the  
6 pilot plants that we felt would fall outside of the  
7 framework. I mean the framework is broad and  
8 all-encompassing. The issues that we found in the pilot fit  
9 within the framework. The issues that we found at non-pilot  
10 plants, for example, George, while they weren't under the  
11 process we constantly asked ourselves how would the revised  
12 reactor oversight process have handled this.

13 And the overwhelming feedback that we got with  
14 respect to the framework and the completeness of the  
15 framework have indicated to us that we just haven't found  
16 holes, significant holes, or really any holes. I don't  
17 think we had any feedback on the adequacy of the framework.

18 Now, there are questions about this outcome  
19 measure, the agency outcome measure of maintaining safety.  
20 And we stopped short of saying that the process will  
21 maintain safety, because we recognize that we need a longer  
22 term look, you can't just look at a limited number of sites  
23 over a six-month period of time.

24 MR. APOSTOLAKIS: So I understand that. Is  
25 maintained is different from well-maintained?

1 MR. JOHNSON: Yeah, this bullet means that the  
2 framework that we have in place, the revised reactor  
3 oversight process, is adequate. The framework is adequate  
4 to ensure that safety is maintained. And we will continue  
5 to look, to set up indicators, to measure for example  
6 whether safety is being maintained. It's an area that we  
7 need to continue to work on and make sure that safety is  
8 maintained.

9 But the framework, we believe, is adequate.

10 MR. APOSTOLAKIS: So is this then guaranteeing  
11 that we will not have another incident like the Wolf Creek,  
12 because now we have a framework that will catch these things  
13 before they happen? What exactly does the sentence mean,  
14 you know?

15 MR. JOHNSON: The sentence doesn't mean that we  
16 won't have another Wolf Creek. The sentence means, because  
17 the process, the process doesn't guarantee that you won't  
18 have a Wolf Creek. What the process does guarantee is that  
19 where there are performance problems we'll catch them at a  
20 level that will enable us to engage, again through the  
21 action matrix, to a point where we'll take sufficient action  
22 up to and including shutdown to ensure that the public is  
23 protected, adequately protected. That's what the process  
24 guarantees, and that's what that first part does.

25 MR. POWERS: I would read -- the sentence is

1 saying that we won't have any more frequently than we have  
2 in the past, Wolf Creek type drain-down events. Or WMP type  
3 events.

4 MR. JOHNSON: Yeah, that's --

5 MR. APOSTOLAKIS: Well, yeah, that's where I was  
6 going. I mean are you confident that this process is at  
7 least equivalent to what we have now, which may or may not  
8 be perfect?

9 MR. JOHNSON: And the answer is, again, we believe  
10 the framework is adequate. Such that this process is  
11 equivalent -- but again, this is an area that we want to  
12 continue to monitor to make sure that in fact we are  
13 maintaining safety, because that's one of the agency's  
14 outcome measures.

15 We had a meeting this morning with the Office of  
16 Research where we talked about what are the kinds of things  
17 that we need to set up to make sure that we can gauge in  
18 fact whether safety is being maintained.

19 MR. APOSTOLAKIS: How can a framework be adequate  
20 when it eliminates the safety conscious work environment as  
21 a consideration? By fiat or not, it may or may not be a  
22 problem, or your doing. But how can it be adequate when the  
23 rest of the world is saying that safety culture is the most  
24 important thing and so on, and we drop it in three  
25 paragraphs, as I remember, and two lines.

1           And again, I'll come back to Wolf Creek. Do you  
2 think, I mean the argument there is that there will be an  
3 impact on the hardware. Do you think that there was an  
4 impact on the hardware? They just opened valves. So you're  
5 not going to see anything.

6           MR. FRYE: Yeah, I think that's underlying the  
7 concern that we've heard from stakeholders on this issue,  
8 and we have heard that concern and we're evaluating and  
9 dealing with it. Just as you said, the basis for that  
10 concern is how cross-cutting issues such as safety conscious  
11 work environment are being treated by the framework, and PIs  
12 and inspection finding. But we made an assumption that  
13 these kinds of cross-cutting issues would be reflected in  
14 significant inspection findings and performance indicators,  
15 and while we haven't been able to draw any conclusive  
16 answers to confirm that, we feel confident that we can  
17 continue with the process and we will be continuing to  
18 evaluate that if that fundamental tenet is still true and --

19           MR. BARTON: But you don't even have a basis, it's  
20 your gut telling you that you think it's going to be all  
21 right, and I think that's what bothers us.

22           MR. FRYE: I think it's more than a gut feeling,  
23 because we did as best we could exercise that concept during  
24 the pilot program, but obviously we're not sitting here  
25 saying the pilot was sufficient to confirm that, and we've

1 heard the comment from stakeholders that there is a concern  
2 out there, and that's the point of trying this at more  
3 plants.

4 MR. APOSTOLAKIS: I'm sorry, when you say  
5 stakeholders, which stakeholders raise those concerns, the  
6 licensees?

7 MR. FRYE: We've heard it a lot from NRC  
8 stakeholders.

9 MR. APOSTOLAKIS: NRC stakeholders, NRC  
10 stakeholder means NRC people?

11 MR. FRYE: Regions, regions have concerns.

12 MR. APOSTOLAKIS: Regions, oh, that's nice to  
13 know.

14 MR. BONACA: Let me just ask you a question  
15 specific to this. I'm looking at the performance indicators  
16 from the pilot through the end of November. And as I  
17 expected, given the threshold that's high in my judgment,  
18 there are two whites. The rest is all nice and green. And  
19 I can tell you that next year you'll get the same situation.  
20 I mean there are some areas where you'll never see anything  
21 but the green, that's my guess.

22 So I have a specific question regarding the  
23 performance indicators, which is, do you feel that these  
24 indicators are insightful enough, for example, and that goes  
25 to the pilot, right, I mean you should get sufficient

1 insight to decide whether or not your thresholds are placed  
2 in the right location.

3 I mean I could not possibly respond to a table  
4 such as this with any action, because it doesn't tell me  
5 anything.

6 MR. JOHNSON: Can I suggest that we're going to  
7 spend, you're going to spend time with NEI and I assume,  
8 Tom, you're going to talk about the PIs, and we certainly  
9 are going to talk about the performance indicators and the  
10 thresholds. Can I suggest that maybe we hold some of the  
11 discussion on the performance indicators and the thresholds  
12 for that?

13 MR. BARTON: That's fine, Mike, as long as we  
14 cover it.

15 MR. SEALE: Could I plant one seed, though --  
16 about six years ago or so, Zack Pate who was head of INPO at  
17 the time gave a paper at the executives meeting, the CEO  
18 conference for the utilities that I think drew a lot of  
19 attention across the board, both in the Commission and in  
20 the industry, having to do with reactivity management.

21 We've continued to have some reactivity management  
22 problems, in fact I think there was one recently. If one  
23 goes through and analyzes the significance of these  
24 reactivity management events, in nine out of ten or perhaps  
25 it's 99 out of 100, or it may be even rarer than that, you

1 will determine that the reactivity involved did not pose a  
2 significant risk to the plant. And yet the lack of control  
3 in reactivity management is clearly a symptom of a  
4 precursor, or is a precursor that could lead to a serious  
5 event.

6 I think we've had enough of those to recognize  
7 that that's something that we have to be sensitive to. When  
8 do we stop being risk-driven completely and go back to our  
9 basic understanding that there are certain, if you will,  
10 behaviors that constitute defense in depth, like reactivity  
11 control, that you're going to nail somebody with? I mean  
12 where is that in your assessment process?

13 MR. JOHNSON: That's a really valid point, and in  
14 fact that mirrors some of the feedback that we've gotten.  
15 When Tim talks about cross-cutting issues, human  
16 performance, and George's mention of safety conscious work  
17 environment, you know, we recognize, the staff, the NRC  
18 staff has told us that it is important. They believe it is  
19 important that we continue to be attuned to cross-cutting  
20 issues.

21 And in fact, George, to correct something that you  
22 said, it's not that the process doesn't consider those  
23 issues, the process, the framework considers those issues,  
24 but what the process says, what the underlying tenet is, is  
25 that if you have a plant that has problems with human

1 performance or with safety conscious work environment, or  
2 problem identification resolution, which is sort of related,  
3 that those problems will in fact be evidenced in issues that  
4 you can measure in terms of the significance determination  
5 process or in performance that you can measure in terms of  
6 the Pis, and will ultimately cross thresholds at a time that  
7 is early enough in the performance decline for us to engage.

8 Now, part of the discussion on cross-cutting  
9 issues has been that there is a lack of confidence on  
10 people's parts that threshold will happen, or that they'll  
11 cross that threshold early enough that there could be these  
12 things or activity control of human performance --

13 MR. SEALE: You can't be waiting until you have a  
14 failure.

15 MR. JOHNSON: And so what the process currently  
16 provides for is that where, for example, regions find a  
17 concern, a substantial concern with cross-cutting issues,  
18 even for a plant that is all green, we in fact will raise  
19 that issue, we'll talk about it in the mid-cycle assessment  
20 letter, the assessment letter that we send to the licensee  
21 and the public. We'll talk about it in the letter that we  
22 send out at the end in terms of putting the licensee and the  
23 public on notice that we found that issue and that we think  
24 they need to do something about it.

25 So you know, there is continuing dialogue on

1 cross-cutting issues, all of the cross-cutting issues and  
2 whether in fact we have properly put them in the framework,  
3 again, not whether we've put them in the framework, but do  
4 we have the right threshold, are we engaging at the right  
5 point. That dialogue will continue between now and April.  
6 We're going to set up a working group to continue the  
7 dialogue. Beyond April we'll work on the issue and continue  
8 to refine it, because we recognize that there are things  
9 that are cross-cutting in nature, and there is this level of  
10 discomfort with whether in fact those things will resolve  
11 the issues and get you across thresholds where we can get to  
12 the action matrix and take actions.

13 MR. APOSTOLAKIS: But this is a pretty significant  
14 assumption on your part that the issues related to these  
15 cross-cutting issues will manifest themselves in some  
16 indicator so you will see them. I mean if you can provide  
17 more convincing arguments or evidence that this is the case,  
18 that would be fine.

19 MR. FRYE: Well, there is a place for issues like  
20 this in the process, and an issue such as that would be  
21 evaluated by the SDP and Doug may be able to talk about this  
22 later in the day, but it would be evaluated by the SDP, and  
23 while it may not result in a white finding or greater, it  
24 would probably result in a green finding. So it's captured  
25 and highlighted in that respect.

1 We would expect licensees to take corrective  
2 actions for that, and that's the type of issue that would be  
3 the subject of follow-up inspection on our part in the  
4 baseline inspection program. There are provisions in the  
5 inspection program to review how the licensee took  
6 corrective actions for significant issues such as that. And  
7 we would be involved in that way.

8 So there is a place in the process for those kinds  
9 of issues.

10 MR. JOHNSON: But it's certainly true that you've  
11 hit on one of the -- if I were going to sort of characterize  
12 the major lessons learned, the major issues as we go  
13 forward, you've hit on one of them. That's certainly one of  
14 them that we need to --

15 MR. APOSTOLAKIS: Which one?

16 MR. JOHNSON: This issue of cross-cutting issues  
17 and how we treat cross-cutting issues. We'll talk about it  
18 in the Commission paper, we'll talk about it --

19 MR. BARTON: Can we have more discussion on it in  
20 our full committee meeting in February?

21 MR. JOHNSON: Absolutely.

22 MR. APOSTOLAKIS: Do we have to write the letter  
23 in February, John?

24 MR. JOHNSON: The 3rd of February.

25 MR. SEALE: In particular you mentioned inside the

1 NRC constituency, the stakeholders.

2 MR. FRYE: Right, internal stakeholders.

3 MR. SEALE: Yeah, I think we'd like to hear a  
4 little bit more about what their concerns were.

5 MR. JOHNSON: Certainly, we can do that.

6 MR. FRYE: Jumping ahead a little bit, I don't  
7 know if we were going to talk about it some more today, but  
8 we are preparing a Commission paper as I'm sure you're aware  
9 that will, in addition to documenting pilot program results  
10 and criteria results, will be documenting all those issues  
11 and what we're doing about it.

12 MR. APOSTOLAKIS: Does the basic inspection  
13 program, I don't remember now, look at how the plant  
14 prioritizes work? If you don't remember, that's fine.  
15 That's fine, we can check it out.

16 MR. JOHNSON: We'll let you know. Steve Stein,  
17 would you come to the table and sit at the mic? George has  
18 a question that I want to address right now, and we can come  
19 back to it. George?

20 MR. APOSTOLAKIS: The basic inspection program,  
21 does it check whether prioritization of work is done  
22 properly?

23 MR. STEIN: Yes. We had an inspectible area that  
24 we called prioritization of work, yes. We've modified some,  
25 we've combined some of the inspectible areas, but the

1 requirements go into that. We look at emerging work issues  
2 that come up at the plant to see that they are appropriately  
3 prioritized and worked on.

4 MR. BARTON: Does it also apply to the  
5 prioritization of corrective action items that result from  
6 inspection findings that you decide not to cite because it's  
7 in a corrective action program; does your program follow  
8 that, to assure that they get the right attention?

9 MR. STEIN: Mike is nodding his head yes. Not  
10 directly. The baseline program in corrective action space  
11 is set up for the inspectors to have the opportunity and  
12 requires the inspectors to go look at how well licensees are  
13 finding and fixing their problems. And the risk-informed  
14 bases for that tries to get them looking at the more  
15 significant issues.

16 So the lower level issues that we don't cite  
17 because they are not that significant and go into the  
18 corrective action program, we don't do a full follow-up on  
19 those, but we do sample the corrective action for issues  
20 that may result in a non-cited violation as a check to see  
21 that these lower level issues are still being appropriately  
22 addressed by the licensee.

23 MR. JOHNSON: And that's what my head nodding yes  
24 refers to, a periodic look that we do at licensees problem  
25 identification resolution, corrective action programs for

1 those issues that we flag to make sure that in fact they are  
2 in fact resolving issues and so on and so forth.

3 MR. SEALE: As I recall, when we heard about the  
4 decision to remove item five or level five violations from  
5 the citing process, there was still a commitment to do a  
6 sampling of the treatment of those items in the corrective  
7 action program, and I assume that's what you're talking  
8 about.

9 MR. JOHNSON: Right, correct. Yeah, what used to  
10 be level four violations are now non-cited, and yes, the  
11 baseline inspection program in corrective action space  
12 requires the inspectors to draw a sample throughout the  
13 year.

14 MR. SEALE: Has there been a, well, guidance, I  
15 guess is the best way to say it, for the inspectors to --  
16 for the implementation of that particular requirement, and  
17 then I guess it's obvious to say it clearly feeds into the  
18 satisfaction of these conditions for the inspection  
19 programs.

20 MR. JOHNSON: Yes, the guidance is in the  
21 inspection procedure, written for that.

22 MR. SEALE: When did that come out?

23 MR. JOHNSON: April -- well, before the initial  
24 pilot.

25 MR. FRYE: It was developed for the pilot program

1 and exercised at several pilot plants.

2 MR. BARTON: We have to move on. You're talking  
3 about a Commission paper would be available in time for the  
4 February full ACRS meeting?

5 MR. FRYE: No, our schedule is having it issued  
6 February 16th to support the March 1st mission brief. I'm  
7 still on this slide. Stakeholder feedback also confirmed  
8 that the NRC's assessment of licensee performance and  
9 actions taken in response to performance issues are more  
10 objective and predictable to the public, and industry.

11 Risk informing, the inspection program and the  
12 enforcement process has allowed the NRC and licensees to  
13 focus their resources on those issues with the most risk  
14 significance. And based on the results of the pilot program  
15 --

16 MR. POWERS: Those are really not true, is it,  
17 what has allowed you to focus your actions on are those  
18 things that you think are most risk-significant during  
19 operations. The fact is that you cannot assess whether  
20 based on the process or the pilots whether the most  
21 risk-significant apply during shutdown operations are due to  
22 fire, based on your pilots.

23 MR. FRYE: Again, I think we'll be discussing that  
24 in more detail when we talk about SDP in the afternoon.

25 MR. JOHNSON: Yeah, can we come back to that,

1 Dana? We'll talk about that as one of the specific areas  
2 that we know we need to do. You've now hit on a second one  
3 of the areas that we know we need to do something with.

4 MR. FRYE: But the process isn't focused just on  
5 the power operation.

6 MR. POWERS: Yes, I understand, but the fact is  
7 that you have no evidence right now --

8 MR. FRYE: Oh, right.

9 MR. POWERS: -- to support the contention that --

10 MR. FRYE: We weren't able to pilot that aspect of  
11 the new oversight process, that's absolutely true.

12 MR. BARTON: But you say it reduces unnecessary  
13 burden but the feedback you get from a lot of internal  
14 people is that this process has increased the burden on the  
15 staffs in the region and particularly inspectors, which  
16 takes away time from inspectors looking at new significant  
17 issues.

18 MR. FRYE: The comment we received is the pilot  
19 program did increase burden somewhat, but there was a  
20 recognition that a lot of that was due to startup costs  
21 associated with the pilot, and performing a lot of things  
22 for the first time. And I think the stakeholders then also  
23 acknowledged that they expect as the process is implemented  
24 and they become more familiar with it, that they expect  
25 there will be some resource efficiencies that they'll

1 recognize.

2 MR. JOHNSON: Yeah, the feedback, actually the  
3 feedback with respect to burden has not been a negative one  
4 from the internal stakeholders. There have been concerns,  
5 you know, folks have talked about the fact that hey, prep  
6 and doc are going up, preparation and documentation time for  
7 an inspection are going up as opposed to the direct  
8 inspection time.

9 You know, when you look at prep and doc, what has  
10 gone up we believe is preparation time. We think that once  
11 we get the full implementation, documentation goes down. We  
12 think that's the right way to go. We think you ought to  
13 spend more time preparing. When you compare again this  
14 current process with the existing process, and the previous  
15 process even, and the PPR, you know, where you spend a lot  
16 of time at the end of a long period of time trying to figure  
17 out what it all meant, you don't have to do that with this  
18 process because you know on an ongoing basis what it all  
19 meant, because you've exercised the SDP and we're capturing  
20 the time.

21 So in terms of the burden, I think that's one of  
22 the areas where we a clear success. That's not at all like  
23 some of these other areas where we talk about having to wait  
24 and see.

25 MR. POWERS: If we look at the SDP process it

1 entails preparing some sheets that explore significant  
2 accident scenarios. And I'm sure we'll discuss a lot more  
3 about that. But for the pilot programs, you develop that  
4 knowledge from the IPEs, I think.

5 Now, aside from the fact that those IPEs have  
6 never been approved for this kind of process, were never  
7 reviewed, have frequently been criticized for not being  
8 representative of plants and are probably terribly out of  
9 date right now, I presume that at some time in the future  
10 that in fact inspectors will try to use something that's  
11 more comprehensive and more up to date. And in fact it will  
12 be from all evidence, an evolving thing.

13 And so this confidence that having done it once  
14 you'll gain a lot may disappear, because every time they  
15 prepare an SDP sheet they're going to have to use something  
16 more updated. I mean it is not going to be a rote  
17 preparation in the significance determination process  
18 sheets.

19 MR. JOHNSON: Can we save that, can we save our  
20 response, Dana, to your question? I've written it down, and  
21 Doug is going to talk about SDP, and SDP as we move forward.  
22 Again, I think SDP has been one of the real successes of the  
23 revised reactor oversight process. But there are  
24 challenges, as you point out, with making sure that the  
25 sheets that we have, the work sheets that the inspectors

1 will use once you get beyond the initial screening, that  
2 those remain, that those are in fact reflective of the true  
3 risk, true initiating event frequencies, the true mitigation  
4 remaining at the plants. We'll talk about that a little bit  
5 as we go forward.

6 MR. APOSTOLAKIS: Let's talk about those at the  
7 appropriate time, about the use of the IPEs. It seems to me  
8 there is a selective use of IPEs. I mean we just got an  
9 example, but the August 9th, 1999 response to our letter  
10 does that very well too.

11 We can't use them because there is wide  
12 variability in the quality of these models. We can't use  
13 them to determine plant-specific performance indicators, yet  
14 we can use them in the SDP process on the same page, and  
15 that response we can use them to look at the  
16 vulnerabilities.

17 So what is it that makes one part of the IPE  
18 useful to the process, and another part not?, you know,

19 MR. JOHNSON: Okay.

20 MR. FRYE: Okay, I think I'm ready for the next  
21 slide, moving on.

22 MR. APOSTOLAKIS: You are behind, I think.

23 MR. FRYE: A little bit behind schedule, but  
24 that's all right.

25 MR. JOHNSON: He got help.

1 MR. FRYE: Next thing I wanted to cover were some  
2 issues that we need to resolve, and this isn't a complete  
3 list, but these are some of the more significant issues that  
4 we need to resolve for initial implementation.

5 For performance indicators and SDP we'll be  
6 talking about these in more detail in later presentations.  
7 But for performance indicators there are several performance  
8 indicators where we're going to be looking to revise and  
9 clarify guidance, thresholds, definitions based on a  
10 historical data submittal that we'll be getting from all  
11 plants on January of 2000, actually tomorrow I think is when  
12 all the data will be coming in. So we'll be looking to look  
13 at some of the definitions in the thresholds before initial  
14 implementation.

15 MR. APOSTOLAKIS: If you look at this, and maybe  
16 it's covered in the next slide under long-term issues, it  
17 appears there are only implementation issues, and I really  
18 would like to see maybe in February, or later today, but  
19 February for sure, a list similar to this with the major  
20 assumptions that have been made in the methodology that are  
21 not really supported very well yet.

22 Now, that's a hard thing to do for someone who is  
23 developing a methodology. But so maybe the alternative is  
24 to list all the major assumptions that you think are made in  
25 developing this process, and then maybe we can address

1 together, you know, I mean I'm sure you will think about it,  
2 how valid some of them are, and others -- and as I say,  
3 maybe under your long-term issues you already have several  
4 of them.

5 But I don't want us to give the impression that  
6 there are only implementation issues. They are more from  
7 the mental issues, that we have to think about. And this is  
8 not unreasonable. I mean you are really changing a lot of  
9 things. So I'm not blaming you for having those issues,  
10 this is part of the process of developing something new.

11 MR. JOHNSON: Yeah, we can certainly do that.  
12 We'll think about it, maybe we can come back to it today.  
13 We'll certainly hit it on the 3rd of February, and we've  
14 already begun touching some of the assumptions like the  
15 cross-cutting issues, that assumption, and we'll have it --

16 MR. APOSTOLAKIS: Sure, yes, thank you.

17 MR. FRYE: For the SDP, and again Doug will talk  
18 about this in more detail, but we still need to complete the  
19 initial development of several aspects of the SDP dealing  
20 with internal events, containment, shutdown for example.  
21 There are implementations for other processes that we need  
22 to resolve for initial implementation.

23 For example, for enforcement, actually for PI  
24 reporting, we need to develop the guidance that will  
25 describe how the tendency of FAR 50.9 in enforcement will be

1 applied to PI data reporting inaccuracies.

2 For assessment, we want to work on clarifying the  
3 process for deviating from the assessment action matrix when  
4 it's necessary to do so. And for information management  
5 systems, we still need to trial run the internal systems  
6 that we'll be using for collecting and processing both PI  
7 data and inspection data.

8 MR. APOSTOLAKIS: Excuse me, let me come back to  
9 my earlier point. Mike, I violated one of my own, not  
10 principles, arguments that I raised in the past. When you  
11 list the major assumptions, actually it would be extremely  
12 useful if your view graphs had two columns. One is, how is  
13 this handled now, and how is the new process handling it.  
14 Because you are not really striving to develop the perfect  
15 process right now, but I think that would go a long way  
16 towards convincing people, perhaps, that this is better.

17 In other words, okay, we're talking about safety  
18 culture. Well, how is it handled now, and what are you  
19 doing about it, the cross-cutting issues, the safety --

20 MR. JOHNSON: Sure, I understand. I understand  
21 exactly.

22 MR. APOSTOLAKIS: That may be a little bit more  
23 work, but --

24 MR. POWERS: George, telling him that will make  
25 him immune to some of the criticisms and questions that

1 we're laying on him now.

2 MR. APOSTOLAKIS: Well, but that's only fair.  
3 That's only fair. I mean --

4 MR. POWERS: No, there's no rule that says we have  
5 to be fair.

6 MR. APOSTOLAKIS: No, no, but it's out of the  
7 goodness of my heart.

8 MR. SEALE: Softening him up.

9 MR. BARTON: Beware of Greeks bearing gifts.

10 MR. FRYE: Some of the longer term issues that  
11 will be -- we know there are issues for resolution, but we  
12 don't need to resolve them for initial implementation for a  
13 number of reasons. Either we need more data to resolve the  
14 issue, or -- that's probably the main reason.

15 For many of the PI definitions, we recognize the  
16 need to make them more consistent across the industry. One  
17 of the -- numerous comments we've received have highlighted  
18 the fact that for regulatory burden's sake if for nothing  
19 else, our indicator definitions and guidance for the revised  
20 oversight process need to be as consistent as possible with  
21 the PIs, for example, in WANO, and the maintenance rule. So  
22 we'll be working on that.

23 During the first year of implementation we'll be  
24 continuing with the program's self-assessment. It will be  
25 focusing on things such as inspection procedure, scope and

1 frequency and resources required for the inspection program.  
2 Again, we just didn't collect enough guidance. We think  
3 we're close on a lot of these things but we just need more  
4 data to revise scope and frequency and resources.

5           There still will be a lot of work for SDP after  
6 initial implementation, completing the development of many  
7 of the aspects of it including shutdown and containment  
8 SDPs. And as we've already mentioned, one of the big things  
9 we'll be doing during the first year of initial  
10 implementation is continuing to evaluate the fundamental  
11 tenet, that cross-cutting issues are reflected in the  
12 indicators we're collecting, both performance indicators and  
13 inspection findings, and testing that assumption with  
14 additional data and comment and making revisions as we need  
15 to.

16           MR. POWERS: I've not looked ahead on your slides,  
17 and so maybe you have more long-term issues, but I'm  
18 surprised not first among these is the challenge that you  
19 face in trying to get the levels in your significance  
20 determination process approximately the same between power  
21 operations and those things that will never have a  
22 quantitative background, and for instance, your safeguards  
23 and securities sort of things will forever be a more  
24 judgmental process.

25           And it certainly is not evident to me that the

1 existing significance determination process for those kinds  
2 of findings bears a risk equivalency to the things that you  
3 find in the power operations.

4 MR. FRYE: That's definitely one of the issues we  
5 do have, and it's reflected in the Commission paper. It  
6 didn't make the slide, but it is an issue we're working on  
7 to ensure that a white finding is a white finding across the  
8 framework, which you have to have that to allow the action  
9 matrix to work.

10 MR. POWERS: That seems like a real challenge to  
11 make that somewhat equivalent when there's no possibility  
12 really of quantifying one member on the --

13 MR. FRYE: And I haven't looked ahead either,  
14 recently, but I believe that is covered in the SDP slides as  
15 one of the issues that we're --

16 MR. POWERS: But it's highlighted throughout the  
17 material, I'm just surprised it didn't make this.

18 MR. SEALE: Perhaps a better articulation, though,  
19 also the process when you go from the specific question of  
20 risk significance to the general point of concern, even  
21 though the risk for the particular event involved was  
22 relatively low, lacked the reactivity addition problem,  
23 would help bridge that as well because clearly you want to  
24 indicate, I think you want to indicate that even where you  
25 have risk measures there are other considerations that bring

1 issues into the forefront.

2 MR. FRYE: The last thing I wanted to cover before  
3 turning it over to Tom Houghton for NEI is the schedule that  
4 we're on for initial implementation. We are as I already  
5 mentioned, we are developing a Commission paper, and the  
6 purpose of that is to forward to the Commission the pilot  
7 program results, lessons-learned, stakeholder comment, what  
8 we're doing about it, and the staff's recommendation for  
9 initial implementation.

10 A Commission paper is scheduled to be issued  
11 February 16th to support the March 1st Commission brief, and  
12 the schedule right now is initial implementation for all  
13 plants effective April 2nd, that's the schedule we're  
14 working towards, and we haven't found a reason that we can't  
15 meet that so far. There's certainly a lot of work to do.  
16 All the procedures need to be revised and commented on and  
17 finalized as an example of some of the work that needs to be  
18 done, but we're still on that schedule. We feel we can meet  
19 it.

20 As I already mentioned, we will be doing -- the  
21 work doesn't stop. Following initial implementation we'll  
22 be continuing doing program self-assessments as we collect  
23 more data, more evaluation, and we'll be making changes as  
24 necessary throughout the first year of -- not just the first  
25 year of initial implementation, but following initial

1 implementation the processes aren't static. I just want to  
2 make sure there's a recognition of that.

3 With the goal of doing continuing evaluation,  
4 collecting additional lessons-learned and reporting to the  
5 Commission again by June 2001 the results of the first year  
6 of initial implementation.

7 And that's all I had.

8 MR. BARTON: All righty.

9 MR. HOUGHTON: Good morning. My name is Tom  
10 Houghton. I'm representing the Nuclear Energy Institute  
11 this morning. I've been working on this project for about a  
12 year and a half now. Prior to that I was up at the  
13 Millstone Plant with Dr. Bonaca working on the root cause of  
14 the breakdowns and the recovery of the oversight department  
15 up there for about two years.

16 I guess I would like to start my presentation  
17 fairly far into it, and then with some conclusions I think  
18 to show where industry feels we are right now in this new  
19 program, and to address probably first the question about --  
20 this is on the third from the last sheet that you have in my  
21 handout -- the PI results that came out.

22 I think what you've seen is the fourth quarter  
23 results from the staff, but during the process there were a  
24 fair number of white PIs that came out. And these were, a  
25 large number of these, were in the area of what I have SEC,

1 the security performance index, which is an index of a  
2 measure of the availability of the IDS and the E field type  
3 equipment for the protected area.

4 The safety, SSFF, is the safety system functional  
5 failures. There were a number of plants that exceeded the  
6 threshold for those. Quad Cities exceeded the scram  
7 threshold in its data that covered 1998. Let's see what  
8 else, Hope Creek had a quarterly surveillance failure of its  
9 RCIC, and that caused it to be in the white zone. Salem  
10 also exceeded RCS activity, and Quad Cities had a failure  
11 during a quarterly surveillance of its RCIC which led it to  
12 be into the white.

13 Power changes, FitzPatrick, this is the indicator  
14 that measures the number of unanticipated power changes  
15 greater than 20 percent, and FitzPatrick had exceeded that  
16 indicator. Some of the other ones that don't show up on  
17 here were in the more historical data, such things as the  
18 ERO participation which measures the participation of the  
19 emergency response organization such that they have to have  
20 performed in an evaluated drill, exercise or actual event  
21 over the previous eight quarters.

22 MR. BARTON: How come I don't see that against  
23 Hope Creek and Salem, when I thought they had, I thought I  
24 read someplace where they did have some problems with  
25 implementing EP, missing notifications, mis-classifying

1 events and I don't see any --

2 MR. HOUGHTON: Yes, that was handled under the  
3 SDP. What you do with the performance indicators, what  
4 you're looking at is an accumulation of errors over a set  
5 time period. The white at Hope Creek as I understand it was  
6 based on a repeat failure in actual events, and the  
7 significance determination process which complements this  
8 process picked that up.

9 MR. BARTON: So the other part of the significance  
10 determination process could pick up an issue like that, but  
11 it wouldn't be reflected in the performance indicators?

12 MR. HOUGHTON: It does count in the indicator.  
13 But you need to have dropped below a 90 percent success rate  
14 in the actual classification notification and PARS over a  
15 two-year period. What you measure is the total number of  
16 successful classifications, notifications and PARS over the  
17 total number of opportunities you had to do that, so --

18 MR. BARTON: Yet it really only takes one  
19 mis-classification in a real event and you're really in deep  
20 doo-doo.

21 MR. HOUGHTON: Absolutely right. And that's what  
22 the significance determination process goes after.

23 MR. BARTON: But yet that won't show that that's a  
24 weakness at that site, by the PI process.

25 MR. HOUGHTON: If there are enough of them it will

1 show it. If it's a singular event --

2 MR. BARTON: Well, there were more than one during  
3 drills. And all I'm saying is you know, in a real event you  
4 can't afford to have the one, but yet that weakness,  
5 repetitive weakness in drills and mis-classifying events  
6 still doesn't show up in this new process. Okay, I don't  
7 like it, but I hear what you're saying.

8 MR. HOUGHTON: Well, sir, it does show up in the  
9 process, which includes the significance determination.

10 MR. BARTON: All right.

11 MR. HOUGHTON: Any other questions about those  
12 historical --

13 MR. POWERS: Let's see, on the historical thing,  
14 did you run into any situations in the pilots where somebody  
15 was in the white, and the fact is he's always going to be in  
16 the white because of some peculiarity of design?

17 MR. HOUGHTON: We didn't run into that. The  
18 manual suggests that there may be instances like that.

19 MR. POWERS: Yes, it does.

20 MR. HOUGHTON: And the initial historical data is  
21 going to provide a good opportunity for us to see where the  
22 whole industry is in these indicators. There are some  
23 plant-unique designs which require a different threshold,  
24 such as the plants with isolation condensers. Some of the  
25 CE plants have different RHR configurations which will

1 require us to look at, and the NRC, to look at that data.  
2 Some of the PIs we're not sure about that were based on  
3 expert judgments, such as the security index, and you can  
4 see that there were a lot of white findings in that area,  
5 more than one would have expected.

6 MR. POWERS: It seems to me it's a bad idea to  
7 have a white indication for a plant always that it can just  
8 never get out of. I don't know whether you share that  
9 feeling or not. Is that going to be best treated by  
10 changing the definitions like in the NEI document, or should  
11 it be changing the PI or thresholds, or how do you think  
12 that should be handled?

13 MR. HOUGHTON: Well, I think we'll see when we  
14 have a significant period of data, and we're collecting two  
15 years of data or enough data to create at least one data  
16 point, which for the, for instance, the safety system  
17 unavailability is a three-year period.

18 There is a --

19 MR. BARTON: Tom, a question. Why are some of  
20 those three years and some two years and some annual and  
21 some 7,000 hours, and -- why can't there be, you know, a  
22 consistent basis so these things all kind of track?

23 MR. HOUGHTON: Well, a couple of reasons. A great  
24 number of them are on an annual basis, and that shows more  
25 recent performance. Some of those, though, that are annual

1 such as the scrams and the transients require normalization,  
2 because they only happen during critical hours. So those in  
3 fact are normalized in that one year period.

4 MR. BARTON: Thanks.

5 MR. HOUGHTON: Something like safety system  
6 functional failures is a one year period because that's more  
7 reasonable to expect, that that reflects the behavior in the  
8 plant. Some of the ones that are longer, such as the  
9 emergency planning performance and participation, is a  
10 two-year period so it will encompass the biannual required  
11 exercise and the company's exercise, and you don't do those  
12 that often, so that's why it's a two-year period.

13 MR. BARTON: I can understand that one.

14 MR. HOUGHTON: The security ones are one year;  
15 let's see, the ANS notification is one year. The  
16 risk-significant scrams, the scrams that are more  
17 significant, there are very few of them, and a one year  
18 period would probably be difficult to set a threshold that  
19 was meaningful, so that that's a three-year period such that  
20 we have a meaningful indicator.

21 The safety system unavailability is meant to cover  
22 a long enough period so that you have reasonable data. We  
23 followed from INPO, WANO, in that the use a 12 quarter  
24 rolling average for that, and that data that they had helped  
25 us determine the green/white thresholds, and it provided a

1 baseline of information.

2 I think that's -- is that --

3 MR. BARTON: I understand.

4 MR. HOUGHTON: So there were different reasons.

5 We were aiming mostly for a one year indicator to indicate  
6 more recent management and operations and maintenance  
7 behavior.

8 MR. SEALE: It's interesting. I look at this, and  
9 it strikes me that in this short period of time it's very --  
10 it's suggested that either the student is learning how to  
11 take the test, or the tester is learning how to ask the  
12 questions. Because if you delete security issues for five  
13 plants, which were in every quarter of the first four, the  
14 bottom numbers now become five, one, three, three, two. And  
15 doing the -- the first question then is, what happened with  
16 security at the end of the second quarter of '99, and the  
17 second one is, is it really true that people are learning  
18 how to do the -- they're learning the process?

19 MR. HOUGHTON: Yeah, it's an interesting -- it's  
20 human behavior, you know. If someone measures something,  
21 people are going to take action on it. It's a Hawthorne  
22 effect or if you'd like to think of it in that point of  
23 view, that there's reaction to being measured.

24 The security performance index measures -- it's an  
25 indirect measure, because it is just an indicator, because

1 it looks at compensatory hours. And under security plans, a  
2 guard going out to compensate for a field that is down is  
3 considered perfectly appropriate, okay.

4 So at some plants from an economic point of view  
5 in the past they would be more likely to over a weekend,  
6 say, or for some other reason, to post a guard out there  
7 rather than fixing the equipment more immediately.

8 Now that this is an indicator, okay, there's  
9 greater attention being paid to the performance of the  
10 equipment, and quite honestly some of the executives have  
11 said to me gee, I didn't realize that our equipment was down  
12 that long.

13 MR. SEALE: The problem has graduated to the front  
14 office.

15 MR. HOUGHTON: Yes, sir. That's also the case, I  
16 might add, in the ERO participation where plants had perhaps  
17 five teams for the emergency plan rotating through. And in  
18 the past quite often only the first team or two would be  
19 involved in the graded exercise. Under this system, some of  
20 the plants will be reporting white in the indicator for  
21 participation, because in fact they did have a large number  
22 of people on the roster and not everybody got to participate  
23 in things that were graded, where the pucker factor was  
24 higher.

25 And I think we'll see, in fact in historical data

1 which was before this, there were a number more which were  
2 white in that ERO participation.

3 The goal really is for everyone to be in the  
4 green. We're not hoping for a bell curve distribution,  
5 where there's always somebody singled out or considered to  
6 be not performing well. And we did take -- many of the  
7 indicators were derived from data for the green/white  
8 threshold, were derived from data from '95 to '97, and  
9 industry has continued to improve since then, so it should  
10 drive up into the green.

11 MR. POWERS: I guess it's really quite interesting  
12 and even exciting when you tell me that people in management  
13 positions have responded to the findings by saying gee, I  
14 didn't know our equipment was down so much of the time.  
15 That makes me feel like this may be a really worth-while  
16 process here.

17 MR. HOUGHTON: We think it is, and we also think  
18 that the significance determination process has improved the  
19 dialogue between licensees and management. The pilot  
20 program which included two plants from every region, the  
21 activities that went on, a lot of learning, of course, and  
22 it took more time than people thought.

23 But usually the issues focused around what's the  
24 risk significance of this violation or condition that I  
25 found such that they could get at what was really going on

1 and what was most risk-important.

2 The licensees liked that, that the talk was going  
3 on to the so-what of the violation, not that any --  
4 compliance still is required and they understand that.

5 MR. BARTON: But Dana, if you've got an effective  
6 corrective action system, you've got the items prioritized  
7 and you've got them categorized by area, by component, by  
8 discipline or something, management should not be surprised,  
9 because management should know from the corrective action  
10 system and the reports that they get, that security  
11 equipment is on its can. So this process doesn't need to  
12 tell management that.

13 MR. POWERS: In principle, but I also appreciate  
14 the fact that the managers probably get reports on a lot of  
15 things, and maybe this brings up to the surface that was  
16 easy to skim over.

17 MR. SIEBER: Maybe I could make a comment. I've  
18 worked at a lot of plants, and a couple that come to mind  
19 are plants that I consider very good, and every plant that  
20 I've ever worked at uses performance indicators of one type  
21 or another. But if I contrast what I've seen here, compared  
22 to performance indicators that very good plants use, they  
23 have a lot more of them. Secondly, they're not all in the  
24 green, even though they're number one plants. And they're  
25 more discriminating, and the whole idea is to allow

1 management to focus on the issues that need improvement.

2 If I see charts like Dr. Bonaca put forward, that  
3 is all green, or your chart, it doesn't tell me anything.  
4 And so I wonder, you know, is the standard too low or is the  
5 mesh too coarse for us to really pick up the trends in  
6 advance of some kind of more significant event?

7 MR. BONACA: I would like to, and I agree with  
8 that. In fact I'd like to point out that INPO uses some  
9 indicators similar to this. And different from plants that  
10 are all in the green on these indicators, INPO rates plants  
11 one through five. And I am trying to understand, you know,  
12 there is a decoupling there almost between these indicators  
13 which seem to be a very high level, and non-discriminating,  
14 and the ratings that the plants get. And I wonder, you  
15 know, what this means in terms of the NRC process now that  
16 it's becoming similar, because it's using the same  
17 indicators but also has qualitative assessments. Is it  
18 going to happen the same way, that the indicators are not  
19 discriminating enough, and therefore you go back to the old  
20 system of using qualitative judgments to almost rank plants,  
21 although you don't provide a ranking here.

22 I mean there is a very strong similarity with what  
23 the industry is doing here, isn't it? MR. HOUGHTON: I  
24 guess I would say the overall ranking of plants that INPO  
25 does is a subjective ranking, and it's a ranking system

1 which industry is willing to accept someone's subjective  
2 judgment. I think when we're judging nuclear power plants  
3 from the Nuclear Regulatory Commission that we should be  
4 judging on objective standards, try to minimize the  
5 subjectiveness of it, and that the combination of the  
6 performance indicators which are objective and the  
7 significance determination process, which while it does  
8 involve some judgment is much more -- it's a much better  
9 tool for looking at how significant is this deficiency.

10           Following along with what Jack said, I've seen a  
11 lot of plants with performance indicators also, and I would  
12 -- I guess I'd make two points. The first is that it's  
13 almost like in systems theory when you look at higher and  
14 higher levels of management.

15           At the lower level, the top person doesn't want to  
16 know the 85 indicators that someone's using. He wants to  
17 know the outputs of that system. And the outputs from that  
18 system from the NRC's point of view are safety; from the  
19 board of directors the outputs are production numbers and  
20 cost numbers.

21           As you go down in the organization the level of  
22 detail and the number of performance indicators gets much  
23 more specific. It also, the second point is, it gets much  
24 more honed to what are the problems in the organization.  
25 These performance indicator systems change over time as to

1 what the particular problem is. If you're finding that you  
2 are having more performance -- more procedural errors, you  
3 probably will design some more procedural error type  
4 performance indicators.

5 When that problem goes away, it's not worth  
6 spending your time on that, so that you'll shift over to  
7 something else.

8 MR. BARTON: I want to question something you  
9 said. I would wish that upper management was interested in  
10 more than production and cost. If they're not interested in  
11 safety it's going to cost them more than they can afford.

12 MR. HOUGHTON: That was an omission on my part. I  
13 definitely meant that.

14 MR. BONACA: Yes, but going back to the initial --  
15 if in fact these indicators are going to be generally green,  
16 as an example, and I know for a fact that INPO tracks are  
17 generally green at plants, and yet you have plants with  
18 ratings of one and two and three, it means the indicators  
19 are not discriminating enough. And that's the whole point  
20 I'm trying to make, is that are the thresholds too high, are  
21 they set in a way that they don't give you the information  
22 that you need.

23 MR. POWERS: I think maybe we're wrestling with  
24 the issue of whether these indicators are useful for  
25 managing a plant, and I think we would be much more

1 distressed if they were to set up indicators that looked  
2 like they were trying to manage the plant. These are like  
3 graduate school grades, and maybe not graduate thesis  
4 advisor comments, that they're reflecting if a safety  
5 assessment on how safe is safe enough rather than how can  
6 you get better and how should you manage this to cut cost.

7 MR. BONACA: Yeah, you see the point, and I agree  
8 with that, but when you have all indicators from INPO green  
9 that you get a three at your plant, that spurs a lot of  
10 activities to improve performance.

11 MR. APOSTOLAKIS: Mario, may I say this, in the  
12 staff's August 9th memo, the data used represented a  
13 distribution of the highest volume for that indicator for  
14 each plant, for the period of data collection, which was  
15 five years. So you remember those bars?

16 MR. BONACA: Yes.

17 MR. APOSTOLAKIS: That was the highest observed  
18 over five years, and then we take the 95th percentile of  
19 that distribution. Is it any wonder everything is green?  
20 And why they should be plant specific?

21 MR. JOHNSON: Michael Johnson speaking, if I could  
22 just cut in for a second, I'm dying to say something.  
23 Someone mentioned the fact that are the PIs or the  
24 performance indicator thresholds good enough for -- and I  
25 would add to that, that you need to keep in mind, good

1 enough for what.

2 If we were, if the NRC were trying to manage the  
3 plant I would suggest that they are not good enough, and you  
4 would want something that allows you to get down to a lower  
5 level, for example, to see what's actually going on at your  
6 plant. And in fact a number of the plants, several of the  
7 pilot plants have in fact established thresholds that are  
8 more aggressive than the NRC thresholds.

9 For example, there is a Cooper set of thresholds  
10 where there will be a Cooper white or a Cooper yellow based  
11 on some objective indicator that happens well-before you get  
12 to the NRC white threshold, because licensees want to make  
13 sure, management wants to make sure that they don't run,  
14 they don't cross these thresholds.

15 Remember, what we're after in terms of the revised  
16 reactor oversight process, is to allow that band of  
17 performance where the licensee manages their performance.  
18 And so these thresholds are set such that we pick up  
19 licensee management in situations where they are not  
20 managing within that acceptable band of performance.

21 And so that's what we had in mind when we set  
22 thresholds for the PI, particularly --

23 MR. BONACA: I don't agree totally with this. I  
24 understand where you're going, but if I look for example at  
25 emergency preparedness, you have cases where if you have a

1 procedure which is not properly implemented you would rate a  
2 white or a yellow. There are cases where you are managing  
3 in fact the activity as you did before.

4 So what you're saying, I understand where you're  
5 going, but it's inconsistent, and the point that Dr. Powers  
6 picked up before, again, depending on the indicator you're  
7 using there is inconsistency here. In some cases, just  
8 didn't manage the process. You're expecting that certain  
9 implementations take place, and then never find that. In  
10 other cases, when it comes down to initiators and systems  
11 performance, you're doing something very different, and  
12 that's what I don't like, there's a discrepancy there in the  
13 way it's being implemented.

14 MR. SEALE: One thing they list on the previous  
15 page there, there were plants where it's suggested to me  
16 that I want to go back and look at the corrective action  
17 program.

18 MR. APOSTOLAKIS: Are we going to be discussing  
19 the performance indicators later?

20 MR. HOUGHTON: Yes. And now, also.

21 MR. BARTON: Are you talking about them now? Are  
22 you talking about the staff's presentation of them?

23 MR. APOSTOLAKIS: Yeah, I think the questions are  
24 more appropriately addressed to the staff.

25 MR. BARTON: Moving right along, Tom.

1 MR. HOUGHTON: Let me just -- well, I think as  
2 usual you're hitting on all the key issues, so it's  
3 certainly good. Conclusions that the industry would reach  
4 --

5 MR. APOSTOLAKIS: You must be a very experienced  
6 presenter. You jump to the conclusion. This is beautiful.  
7 I congratulate you, sir.

8 MR. HOUGHTON: Well, someone gave me the horse --

9 MR. APOSTOLAKIS: I really congratulate you.

10 MR. HOUGHTON: We feel the oversight process is a  
11 significant improvement for all stakeholders. The  
12 information is available quarterly on the NRC's website,  
13 rather than once every 18 to 24 months. It's much more  
14 detailed information than a one, two or three subjectively  
15 developed score. The individual can click down and see the  
16 charts that were involved, and the raw data and the  
17 comments. They can click onto the inspection findings and  
18 see that, and they can I believe still click down into the  
19 inspection reports themselves, so that rather than having to  
20 go through the local library or the document room and search  
21 through records, they've got it and it burrows down right to  
22 it.

23 The industry stakeholders feel like they're  
24 getting more immediate feedback and they're getting more  
25 feedback which is related to the safety significance of

1 what's going on.

2 The performance indicators in SDP are not perfect,  
3 I don't have to tell you that. But we feel they're good  
4 enough to proceed. And you'll hear a lot of potential  
5 future PIs and changes to PIs and looking at these  
6 thresholds to see if they are good thresholds.

7 MR. BARTON: Good enough to proceed based on what?  
8 Why do you feel that way?

9 MR. HOUGHTON: I feel it's good enough to proceed  
10 because we have a better program than we have right now.  
11 The inspections have all been rewritten to look at risk;  
12 there are tools for the inspectors to look at what systems  
13 are most risk-significant for them; there are better  
14 attributes that look at the cornerstones of safety, so they  
15 know what the objective is, rather than there was a  
16 signature missing on page 15 of the surveillance test.

17 The performance indicators are there, they're  
18 providing more information. I think it's an improvement  
19 over what we have now, and --

20 MR. BARTON: But is it good enough to give you a  
21 warning on adverse trends? That's the bottom line. Or do  
22 you have to do more work on them before you have that level  
23 of comfort? MR. HOUGHTON: I think one should always look  
24 to see what improvements you can make to it. But I think  
25 this program is better, and by proceeding you're not

1 excluding the ability to make changes to it.

2 MR. SEALE: One of the concerns, though, is that  
3 around here it seems while you may have all kinds of  
4 intentions to keep working to perfect the product and so on,  
5 once it gets the imperial stamp on it, after the end of the  
6 rule-making and so on, it's sacrosanct for at least ten  
7 years. And that's the thing that concerns us.

8 MR. HOUGHTON: I think that based on historical  
9 data, that's probably good concern. We have gone quite far  
10 in looking ahead, though, in terms of performance indicators  
11 in that we know that there are ones that are missing that we  
12 want to add, and we know that there are areas that there can  
13 be improvements in, and we're going to formalize a process  
14 that's similar to what we've been doing over the last year  
15 and a half, such that we would have a process involving all  
16 stakeholders in looking at additional performance indicators  
17 and revisions to performance indicators.

18 And the sorts of things that obviously need to be  
19 done, is you need to identify a candidate performance  
20 indicator. Certainly that could come from anywhere.  
21 Validating the PI addresses the attributes of importance is  
22 important, that you make sure that this is information that  
23 will add to your understanding of the safety in that  
24 cornerstone, or whether it's just interesting information.

25 The third item, obtain concurrence on the proposed

1 PI and develop definitions and clarifying notes so that we  
2 know what we're talking about when we go out to collect  
3 historical data, if there is available, that can be  
4 collected. We had some problems early on in developing the  
5 performance indicators where we didn't have clear  
6 definitions, and so we were -- we wound up collecting  
7 different sorts of things and had to trace back and go  
8 through and get the right data.

9 MR. BARTON: Tom, historical data apparently is  
10 voluntary, and have all plants volunteered to provide  
11 historical data or are there still a bunch of holdouts and  
12 why, if there are?

13 MR. HOUGHTON: During the process we had a safety  
14 assessment task force which had about 15 members on it. And  
15 those members agreed to provide data. We also used a lot of  
16 the data that was publicly available or that was available  
17 through INPO. The AEOD indicators were used for transients,  
18 although the definition was a little bit different. The  
19 safety system functional failure data was there. Scram data  
20 was there. We used the INPO safety system performance  
21 indicators for that, so that we -- that information was made  
22 available, and the task force made available additional  
23 information through NEI.

24 For going ahead with this full program, it is a  
25 voluntary program. The chief nuclear officers have agreed

1 in their meetings at NEI that they will all agree to  
2 participate and provide data in the system. In terms of  
3 additional data, research has some already. Our task force  
4 is still willing and is anxious to go ahead with providing  
5 data for analysis.

6 MR. BARTON: Thank you.

7 MR. SEALE: This is a good point to ask you one  
8 question now. Earlier I mentioned Zack Pate's reactivity  
9 control paper to the operating officers.

10 MR. BARTON: CEOs.

11 MR. SEALE: CEOs, yeah. And also made the point  
12 that I have problems finding out where you go from the PIs  
13 with their risk signature to the general concern for  
14 reactivity management and accepting the facts that a  
15 non-risk significant error is still a valid concern as an  
16 indicator of potential problems in the future.

17 Now, my impression is that the industry bought  
18 into the concern for risk management with as much real, I  
19 won't call it enthusiasm, but real concern, as the NRC had.  
20 And it strikes me that it would be very worthwhile for the  
21 industry to look very carefully at this process and see  
22 where there are cases where you should be sure you have the  
23 capability to bridge from PI problems to these real  
24 fundamental, what I called earlier, defense in depth  
25 concerns for your plant performance.

1           If you can integrate that into this discussion,  
2 that would be a significant contribution, I think.

3           MR. HOUGHTON: A couple of thoughts. First off,  
4 you've very right that the industry did take aboard those  
5 comments, and I have worked on recovery in addition to  
6 Millstone at Salem and at Indian Point Three during their  
7 recovery from being on the watch list. And in all three of  
8 those cases, there was significant special training for  
9 operators in reactivity management and respect for the core.  
10 In fact I think that's what Virginia Power calls their  
11 program, is respect for the core, and they have video tapes  
12 that are used.

13           MR. BARTON: Well, the industry was required to,  
14 if it was an SOER came out, the industry had to implement  
15 programs on reactivity management. I don't know what  
16 happened at Nine Mile, but industry supposedly did implement  
17 the program. And yet events still occur on basic reactivity  
18 program breakdowns, and I don't know whether that shows up  
19 in -- that's a low risk item, but yet it's bothersome.

20           MR. HOUGHTON: Did you want to say something?

21           MR. SIEBER: No, go ahead.

22           MR. HOUGHTON: These indicators are not going to  
23 get directly at concern for reactivity management. That is  
24 an area of management --

25           MR. BARTON: Where will that get picked up? Where

1 does the process pick up the fact that people are still  
2 having reactivity management issues, even though they're low  
3 risk?

4 MR. HOUGHTON: They are --

5 MR. SEALE: They're precursors to something --

6 MR. HOUGHTON: They are precursors. They are  
7 entered into the corrective action programs. The  
8 sensitivity to reactivity management is very high. Those  
9 issues get high priority in corrective action programs. The  
10 indicators that do give us a clue that there may not be good  
11 practices going on, are things such as these transients.  
12 The transient indicator is not a risk-informed indicator,  
13 but it does show whether the operations and maintenance is  
14 being performed and whether people are paying attention to  
15 plant conditions.

16 MR. SEALE: What generates the SOER for the next  
17 kind of problem like this, if your inspection program does  
18 not include those concerns?

19 UNIDENTIFIED STAFF MEMBER: Well, let me defend  
20 Tom here, it's not his inspection program, it's ours, so I'd  
21 like to -- if Mike can -- let me kind of give you -- it's in  
22 the program. In fact we still have the process, and this is  
23 one of the positives that build on what we have. It's still  
24 identified, and I think Mike or one of the guys later will  
25 address, one of the big issues we have is the level of

1 documentation of what kind of things need to be in  
2 inspection reports. A reactivity problem that would exist  
3 would likely hit that level, it would be on the web page, it  
4 would be listed as green. Green doesn't mean we're  
5 interested, green means it still has to be fixed. And it  
6 may not hit a risk threshold in the SDP because it's still  
7 there, but it is clearly not ignored.

8 Now, the value of the new system is, it will be  
9 recorded, it will be there, which means quite honestly in  
10 the checks and balances, one of the pluses from the program  
11 is with visibility comes accountability, which means if  
12 groups and public interest groups want to challenge the fact  
13 we said that's green, we welcome the challenge, and I don't  
14 mean that in a defensive way, but welcome the opportunity to  
15 reexamine how we've called it. But it would be listed,  
16 it would be there, it would be highly visible, and at that  
17 level that would be hard for anybody to ignore, so it's not  
18 simply saying it's going into this 10,000 item corrective  
19 action program, and gee, it might or might not get done.  
20 It's going to have a higher level of visibility, and when  
21 you do that, there's no plant in this country that even  
22 wants us listing a green item underneath that indicator.  
23 They'd like to see it blank. Green still needs to be fixed.

24 That one we'll pick up, and it's a precursor to --  
25 I'm going to ask Mike to make sure they cover how much is

1 enough in an inspection report. That because a very, very  
2 important question for us, at what level do you not document  
3 and what level do you document. So we do have that record.

4 MR. SIEBER: I guess one of the areas that at  
5 least I'm struggling with, and maybe some others, is the  
6 fact that we all recognize that there can be  
7 risk-insignificant events occur that has as a root cause or  
8 series of root causes things like inattention to detail, bad  
9 procedures, poor marking of equipment and there's a ton of  
10 stuff that's out there.

11 MR. SEALE: Just bad habits.

12 MR. SIEBER: Yeah, bad habits, and a lot of that  
13 we call safety culture, and nobody has really figured out  
14 how to define quantitatively what safety culture is. On the  
15 other hand, a big event that is risk-significant is going to  
16 be caused by these precursors, and the precursors aren't  
17 here. That's what the problem is.

18 MR. SEALE: Yeah. The reason I addressed the  
19 question, Tom, is that as John pointed out, a lot of the  
20 historical data is in the utilities, and they're the people  
21 that are best familiar with that to polish the facets on  
22 these exotic things, if you will. And so, you know, we're  
23 all in on this together, let's face it. This is a problem  
24 that faces everybody in the nuclear industry, whether  
25 they're a regulator or an operator.

1 MR. HOUGHTON: Issues of these precursors and  
2 looking for extent of condition, common cause, are  
3 incorporated in utilities' corrective action programs. And  
4 INPO has recently published a principles for self-assessment  
5 and corrective action programs. They've also asked  
6 utilities to respond to them, I believe by the end of March,  
7 on how they're doing relative to those principles.

8 So it is understood in this new process, the  
9 continuing importance of compliance and the continuing  
10 importance of a very rigorous self-assessment and corrective  
11 action program.

12 At the risk of stepping into the argument about  
13 performance indicators in the corrective action programs or  
14 safety conscious work environment, I think that one should  
15 have them. However, trying to set up an objective indicator  
16 with thresholds begs the question of the individual culture  
17 at each plant. Each plant has its own management style, it  
18 has its own workforce. There are different stages of  
19 maturity in safety culture.

20 A plant such as D.C. Cook now needs a program that  
21 lists every deficiency that could potentially occur so that  
22 there's learning going on. Plants that are in a more mature  
23 stage of performance, a lot of that is wasted effort, and  
24 you're drowning in very minor deficiencies.

25 So that I think that to try to derive common

1 indicators for performance, which is what we're trying to do  
2 here, wouldn't be able to succeed, and that's my opinion.

3 MR. APOSTOLAKIS: This should be plant specific.  
4 We are not trying to develop common indicators. Some of us  
5 are not --

6 MR. HOUGHTON: But to try to --

7 MR. APOSTOLAKIS: I understand what you're saying.

8 MR. HOUGHTON: You came from a different  
9 direction.

10 MR. APOSTOLAKIS: I know, but I think --

11 MR. HOUGHTON: But in fact they do have those  
12 indicators at plants. They have backlog requirements, they  
13 have aging for corrective action items. Those are in place,  
14 and they're going to get more attention because utilities  
15 realize that they're not going to succeed, they're not going  
16 to be able to be green, first of all, if they don't look to  
17 their knitting, if they don't look to those details.  
18 They're not going to be able to produce power.

19 MR. BARTON: Tom, do you have anything else?

20 MR. HOUGHTON: I would like to -- I'll step back  
21 to the beginning and go through fairly quickly, I hope, the  
22 impetus for the change as we see it, was there were  
23 long-standing concerns with the SOP and the watch-list  
24 process, and I think the staff and we agree that those  
25 processes were using a lot of resources --

1 MR. BARTON: I think we know, this is kind of  
2 history unless you want to make a specific point.

3 MR. HOUGHTON: No, I'll go on. The rationale had  
4 to do with continuing improvement by the industry.

5 Recognition that nuclear power's industrial process which  
6 will have some error, and that --

7 MR. POWERS: Your industry interest in continuing  
8 improvement is fine, I applaud the industry for that, and  
9 think there's evidence that they support their commitment to  
10 this. What more has bothered me, because I've seen what  
11 happens when you have the safety program that emphasizes --  
12 a regulatory program that emphasizes continuous improvement.  
13 And I wonder, when you take averages across the industry and  
14 use them in any sense for establishing thresholds if you  
15 don't -- if you aren't producing a ratcheting, what we might  
16 call ratcheting, but another context would call continuous  
17 improvement type programs.

18 MR. HOUGHTON: I guess on the one hand industry  
19 wants continual improvement. They'd like to direct the  
20 continual improvement themselves. They'd like to know where  
21 the bar is for acceptable performance that meets NRC's  
22 understanding of what is needed to be safe so that they  
23 would rather not have the NRC raise the bar, but they'd  
24 rather raise the bar themselves, because they have to trade  
25 off -- safety comes first, but beyond a certain level you

1 have so many resources and you have so much time, I mean and  
2 time is almost more of a driver than resources, because you  
3 can't get enough people around things to fix them, so the  
4 people is less a problem than the time.

5 MR. POWERS: I guess all I'm doing is raising a  
6 caution about advertising too much of continuous  
7 improvement. It's fine, the industry should do that, and  
8 I'm glad that they do that. But when we talk about this  
9 plant assessment, those words, and continuous improvement,  
10 should be very, very distinct there.

11 MR. HOUGHTON: Yes, sir, I agree with you. MR.  
12 POWERS: For exactly the reasons you say, when people are  
13 working on something, they're not working on something else.

14 MR. BARTON: Tom, is this a time we can take a  
15 break?

16 MR. HOUGHTON: Yes, sir, that would be great.

17 MR. BARTON: Recess till 25 of 11:00.

18 [Recess.]

19 MR. HOUGHTON: Mr. Chairman, did you want to --

20 MR. BARTON: No, we decided we are definitely  
21 interested in going through the specific PIs, individual  
22 PIs.

23 MR. HOUGHTON: Yes, sir. Well, I'll skip ahead.  
24 I did want to talk briefly about defining principles,  
25 because it gets at the issue of does the PI totally cover

1 the area or not, and are there things -- what things are  
2 missing from the performance indicators.

3 As I just said, the PIs don't cover all the areas.  
4 There is a combination of PIs and inspection. And that was  
5 a major effort following a workshop in September of '98 and  
6 throughout, till this time, looking to see where there were  
7 areas that weren't covered by things that you could measure,  
8 and what should be covered by inspection.

9 They are indicators of performance, I want to  
10 emphasize that, not measures, and they do measure -- some of  
11 the don't measure things at all exactly, such as the  
12 security index, which measures compensatory hours, not  
13 equipment availability.

14 MR. POWERS: I have never seen a quantitative  
15 analysis for those PIs that are associated with risks types  
16 of things. It says ah, yes, we've done this sensitive  
17 analysis for 16 different plants, and indeed this measure  
18 has this information content in it. Has that been done? I  
19 mean the NRC describes it in terms of a sensitivity study.

20 MR. HOUGHTON: The setting of the green light  
21 threshold was -- industry did some of that and suggested to  
22 the staff what we thought the thresholds ought to be. The  
23 staff took that same data and did their own verification.  
24 On the setting of the other two thresholds which are  
25 risk-informed, the staff did that analysis. We did not do

1 that analysis. So I don't have that data.

2 The baseline inspection programs define minimum  
3 necessary oversight. It is approximately the same number of  
4 hours as the current program, and from the pilot plants  
5 experience as I said, it has been looking at risk issues.  
6 And the effort is to make the PIs and the inspection  
7 findings have the same meaning, such that crossing a PI  
8 threshold or having a significant inspection finding would  
9 have the same approximate risk meaning.

10 And the enforcement process and other improvement  
11 we believe to this process is that enforcement is not the  
12 driver, enforcement looks at the risk significance for  
13 making its determinations.

14 And we believe that the action matrix will provide  
15 guidance to the staff so that it can use these indicators  
16 and inspection findings to determine what level of  
17 intervention is necessary. That's probably a good point to  
18 make, is that the purpose of these PIs and the inspection  
19 findings is, one of the important aspects of it, is to help  
20 the staff decide where to put its resources, where there are  
21 areas where they need to send in additional people beyond  
22 their baseline inspection program.

23 They have said, we have suggested, that  
24 self-assessment, if you did a good self-assessment that the  
25 NRC could just review that self-assessment, and if they were

1 satisfied with a trigger, reduce the baseline inspection.  
2 They said no, there is a certain level of assessment that  
3 they want to do themselves.

4 MR. KRESS: If the performance indicator  
5 thresholds are based on industry-wide averages, and the  
6 plant-specific inspection significance thresholds are based  
7 on plant-specific PRAs, how can we make a determination that  
8 they have approximately the same meaning, green for one  
9 being green for the other, and white for one being white for  
10 the other?

11 MR. HOUGHTON: That's a good question. The  
12 setting of the thresholds between the white and the yellow  
13 bands, and between the yellow and the red bands, were set on  
14 a common delta for damage frequency due to, if you increase  
15 the number of scrams you'd look, and using generic PRAs as I  
16 understand, and the staff will correct me and probably talk  
17 more about it, but the concept was how many more scrams  
18 would it take to increase the core damage frequency, say by  
19 ten to the minus fifth. And that would lead you to his  
20 white/yellow threshold.

21 Similarly, the SDP for reactors is set up such  
22 that to get to the yellow you would need a core damage  
23 frequency change of about ten to the minus fifth, so I think  
24 we're trying to apply a common yardstick across, even though  
25 there are plant-specific differences.

1           The PI development process started with a white  
2 paper, from our point of view started with a white paper  
3 that we wrote. We did a workshop in September of '98 at  
4 which the cornerstones were developed, and from that people  
5 were able to go out and look at what PIs and what  
6 supplemental or complimentary inspection was needed to cover  
7 the attributes of those cornerstone areas.

8           I won't read through all of these, but we've had  
9 numerous workshops, meetings, training, discussions, et  
10 cetera with lessons-learned workshops. Ours was primarily  
11 oriented towards how to do you do it, and what are the  
12 pitfalls for management and what's important.

13           We emphasized that compliance doesn't go away, and  
14 we also emphasized that you need a stronger self-assessment  
15 in a corrective action program if you want to succeed. And  
16 the NRC's workshop was just, I guess, last week and brought  
17 up remaining issues to be resolved.

18           The development of the PIs from the thresholds, we  
19 initially only proposed initiating events mitigating systems  
20 and barriers. And the arrows that you see going sideways on  
21 that chart, that's our fault, because initially we had  
22 started with saying that you had to have an initiating event  
23 which led to whether the mitigating system worked, which led  
24 to whether the barriers were there. And those arrows  
25 remained embedded in the diagram. That's why they're there.

1 Whether they should be there or not is another question, but  
2 that's why they're there.

3 As I say, NRC expanded to cover all the  
4 cornerstones. Where available we used industry data, and  
5 AEOD data. Where possible the green/white threshold was set  
6 under the concept that industry performance is very good now  
7 in the areas that we're measuring with the PIs, and  
8 therefore we would take the '95 to '97 data, look at that  
9 and look for outliers, people that were beyond the 95th  
10 percentile.

11 And when one looks at the data, one finds that  
12 those outliers usually are quite a bit outliers. You have a  
13 pretty flat distribution and then you have some peaks in  
14 there, so that they are outliers.

15 The barrier thresholds were related to the  
16 technical specifications, and the green/yellow-yellow/red  
17 were based on NRC risk analysis on more generic models. I  
18 think they did some sensitivities on different types and  
19 they can tell you that. Some of the thresholds for areas  
20 where we didn't have data before, such as in the emergency  
21 planning and security area, were based on expert panels, and  
22 when all the data comes in we'll find out whether they were  
23 good or not.

24 Some of the indicators do not have yellow or red  
25 bands, because you can't determine risk. For instance, the

1 transients, okay, all we know is that we know from looking  
2 at troubled plants that plants with high numbers or  
3 transients correlate with plants that have been in trouble,  
4 but you can't do the risk on it.

5 Similarly, the safety system functional failures,  
6 you can determine if someone has a lot of those or not, but  
7 you can't put a risk number on it, so there aren't yellow or  
8 reds. And similarly in the EP and security areas, we don't  
9 have red indicators because we can't put risk on that.

10 MR. BARTON: Even though you bring a loaded gun  
11 on-site which doesn't have -- you won't give me a red, huh?

12 MR. HOUGHTON: If you bring a loaded gun on-site  
13 and you're caught, that's the program working properly. The  
14 security -- the program is set up so that if you had two --  
15 if you had more than two breakdowns in your program, however  
16 minor, you would get a white finding. If you had more than  
17 five breakdowns in a year, you'd have a yellow, not finding,  
18 a white PI, more than five you'd have a yellow PI.

19 If the person came in with a gun and was not  
20 detected, that would first of all be a hit against that  
21 performance indicator. Secondly, that event would be  
22 reviewed in a security significance determination process  
23 which looks progressively at how far the person gets and if  
24 the person can get to some equipment which is in a target  
25 set, okay, then you feed into the reactor SDP and look at

1 what the risk significance would be, whether that person  
2 actually damaged the equipment or whether the person could  
3 have.

4 So it does feed into risk for a gun, for instance.  
5 Let's see -- steps necessary to implement the PIs, I've  
6 covered this before, I won't go over that. Let me skip  
7 ahead into the -- we'll go into the PIs themselves, and I'll  
8 put up the purpose for each on the screen and invite your  
9 questions that you have about the performance indicators and  
10 answer them the best I can.

11 Any questions about the unplanned scram  
12 performance indicator? It's measured over a four-quarter  
13 period, and it's normalized to 7,000 critical hours similar  
14 to what INPO did. That represents about an 80 percent  
15 capacity factor in a year.

16 MR. BARTON: The only question I've got on scrams  
17 is why is the threshold so high? You rarely have 25 scrams  
18 in a year. That's unrealistic. How did we get the 25?

19 MR. HOUGHTON: Okay, the staff will give you a  
20 more detailed answer. My answer is, is the --

21 MR. BARTON: I thought these were your indicators.  
22 These are industry's indicators, aren't they?

23 MR. HOUGHTON: These are NRC performance  
24 indicators. NRC has approved all of these indicators.

25 MR. BARTON: The NRC developed them? MR.

1 HOUGHTON: They were developed in public meetings.

2 MR. MARKLEY: Tom, are you meaning to say that the  
3 NRC proposes to endorse these as the new process, that they  
4 are not yet the approved PIs? Is that --

5 MR. JOHNSON: This is Michael Johnson, let me --  
6 these are the performance indicators that we plan to go  
7 forward with. They were developed as Tom has indicated  
8 through meetings between NRC and the industry and other  
9 stakeholders, and in fact what we plan to do is to issue a  
10 regulatory issue summary that says, just as we did for the  
11 pilot plants, as we go forward with full implementation,  
12 use, refer to the NEI document, which lays out the  
13 guidelines that Tom is describing in reporting PIs to the  
14 NRC.

15 So Tom, either Tom can address questions regarding  
16 the specifics of the PIs, or we can do it -- we can do it  
17 now or we can wait, however you'd like. We ought to be  
18 giving you the same answer to the questions that you're  
19 raising.

20 MR. POWERS: Well, the one question that I have  
21 that may address John's question as well is, is there  
22 something I should have read that says okay, we looked at  
23 some pretty good risk analyses and we found that this  
24 performance indicator has the following information worth.  
25 And that at the following levels, it starts correlating with

1 risk. If you've got an answer --

2 UNIDENTIFIED STAFF MEMBER: What you should look  
3 at I think is appendix H of double-O seven. And a short  
4 answer is that what we did is we took a group of PRAs that  
5 we could -- some of them were licensee PRAs, some of them  
6 SPA models, and we played around with those parameters to  
7 see at what level we would get a delta code damage frequency  
8 of ten to minus five, ten to minus four.

9 The reason the number of scrams is so high for the  
10 red threshold, is that these really represent uncomplicated  
11 reactor trips. And basically they don't have a great  
12 contribution to risk. It's the initiating events like small  
13 LOCAs, tube ruptures, losses of off-site power that tend to  
14 drive the risk. This is just a reflection of the fact that  
15 an uncomplicated reactor trip is not a big risk driver, and  
16 that's why the threshold is so high.

17 So to that extent maybe it explains that this  
18 particular indicator is not that discriminating, certainly  
19 at the -- you don't expect to get to the red level.

20 MR. SEALE: If you had 25 scrams, how long would  
21 it take you to accumulate 7,000 hours of critical --

22 [Laughter.]

23 MR. BARTON: About five years.

24 MR. HOUGHTON: It's in a four-quarter period, so  
25 you're normalizing, and so that would hurt you. Actually it

1 would drive the -- since this is a rate, it would drive you  
2 up.

3 MR. SEALE: So you'd actually only get about ten.

4 MR. HOUGHTON: We could do a couple of  
5 calculations, but the management team would be gone before  
6 you got to more than five.

7 MR. SEALE: The moving van business would be  
8 pretty good in that region.

9 MR. HOUGHTON: That's right. The second indicator  
10 is the scrams with loss of normal heat removal. This is an  
11 indicator which the NRC proposed internally, and put forward  
12 because they wanted to measure scrams which are more  
13 significant. Now, this was not proposed by industry.

14 And this indicator measures the number of those  
15 scrams in which you lose your normal capability to remove  
16 heat to the main condenser --

17 MR. POWERS: This is also a indicator that seems  
18 to have provoked an enormous number of what you've titled in  
19 your document, Frequently Asked Questions; it looked like  
20 only one guy asked it. Did he ask it over and over?

21 MR. HOUGHTON: Right, frequently asked questions  
22 are really infrequent, because everybody has their own  
23 question. But we do collect those. They're answered in  
24 public meetings, they're posted on the NEI internal website  
25 for our members, and the NRC is posting them to their

1 website.

2 MR. POWERS: Well, this one seemed to have  
3 provoked an enormous number of them.

4 MR. HOUGHTON: It does, because in the beginning  
5 we weren't -- I'll speak for industry -- we weren't really  
6 sure exactly what sort of scram we were trying to measure,  
7 and people have lots of ways to cool down, fortunately, so  
8 that --

9 MR. POWERS: Purposefully.

10 MR. HOUGHTON: And purposefully and by design, so  
11 that there were lots of situations that have occurred at  
12 sites where they've been able, either by design or  
13 operations, they're supposed to trip their feed pumps or  
14 shut their MSIVs, those would not count because those are  
15 expected activities. And we're getting --

16 MR. POWERS: By the way, I'll say that I think  
17 that's one of the big values of the NEI document is to make  
18 very clear in your responses that purposeful things don't  
19 count against you. That does not come across in the NRC  
20 document, but you did a very good job of that in your  
21 responses to the frequently asked questions.

22 MR. HOUGHTON: Thank you, but I'll let the staff  
23 take some credit too, because they approve what gets  
24 proposed and they've added a lot to that.

25 MR. BARTON: Regular scrams are over an annual --

1 MR. HOUGHTON: They are over the past four  
2 quarters.

3 MR. BARTON: This is 12 quarters?

4 MR. HOUGHTON: And this is 12 quarters, yes, sir.

5 MR. BARTON: Why the difference?

6 MR. HOUGHTON: The difference, and I'll let the  
7 staff speak, is that there are very few of those that occur  
8 over a single year, and to try and set thresholds was pretty  
9 difficult. Is that --

10 UNIDENTIFIED STAFF MEMBER: That's right. The  
11 scrams with loss of normal heat removal are in that  
12 intermediate frequency range, and you really don't expect to  
13 get very many. So we're just trying to extend the interval  
14 to see that we can capture some.

15 MR. HOUGHTON: The third indicator in the  
16 initiating events cornerstone is unplanned power changes per  
17 7,000 critical hours. This was data that was part of  
18 monthly reports and AEOD data. It was measured slightly  
19 differently. It was anything, any power change over a  
20 24-hour period, average power change over a 24-hour period  
21 that exceeded 20 percent.

22 MR. BARTON: What's the basis for 20 percent?

23 MR. HOUGHTON: The basis for 20 percent really was  
24 a judgment that a power change of that amount was  
25 significant. We couldn't -- we discussed 15 or 20 --

1 MR. BARTON: It used to be 15, wasn't it, at one  
2 time?

3 MR. HICKMAN: This is Don Hickman. The original  
4 requirement for this is from the monthly operating report.  
5 The report changes an average daily power level that exceeds  
6 20 percent. And one of our desires was to be as consistent  
7 as possible with previous reporting, so that kind of drive  
8 us towards the 20 percent rather than the 15.

9 MR. HOUGHTON: This indicator is one of the best  
10 predictors, as you can probably expect, of poorer  
11 performance at a plant. Because if you're having transients  
12 of this magnitude which are not planned, you're seeing  
13 poorer operation, you're seeing maintenance mistakes, that  
14 sort of thing. But it doesn't have risk-informed higher  
15 thresholds, because those couldn't be calculated.

16 The next indicator is in the mitigating systems,  
17 and these are safety system unavailabilities. These  
18 indicators, and there are four for each basic reactor type,  
19 P and BWERs, these are very similar to the indicators that  
20 INPO/WANO were collecting as their SSPIs. We modeled the  
21 words as closely as we could to the words that were in the  
22 WANO/INPO guidance to utilities. There are some  
23 differences, and there continue to be some issues that we're  
24 working on.

25 As a future item both the staff and industry want

1 to try and work towards more common definitions, but right  
2 now there's a maintenance rule with the way things are  
3 defined there; there's the WANO indicators; there is this  
4 program, and there are PRA models, all of which use somewhat  
5 different definitions. So we want to drive to a common set  
6 of definitions, and there is an effort through EPIX with NRC  
7 representation which is trying to do that.

8           There are different purposes, though, for these  
9 different indicators. So that starts to drive the  
10 differences. The indicator is a 12-quarter rolling average.  
11 It is sensitive to a -- it includes planned, unplanned and  
12 fault exposure hours. Fault exposure hours are those hours  
13 from the time of a failure on demand in which you have to  
14 determine if you can when that demand or when that failure  
15 occurred. If you can't, then you go back to the last time  
16 that you successfully tested that piece of equipment and  
17 take half the period of time.

18           That's what WANO/INPO used. I think everyone is  
19 not completely happy with that. We'd like to go to a  
20 reliability indicator, but we didn't have data or  
21 methodology to do that. So that's on the plate as a  
22 potential future area. If that occurred we would probably  
23 drop out the fault exposure term.

24           The fault exposure term can lead you from being a  
25 middle of the green band, good performance with a quarterly

1 failure of a surveillance test to being in the white band.  
2 It would also be looked at through the SDP, so it would  
3 really be getting two looks.

4 We have created a method once the -- however, the  
5 downside of that is that it's going to stay lit for a long  
6 time, and just like you don't want lit indicators in the  
7 control room when the condition has cleared, there is a  
8 provision in the manual such that once the condition is  
9 corrected and the NRC has agreed that the correction has  
10 taken place, and a year has gone by, that you can reset that  
11 indicator, so to speak. In other words, a year has gone by,  
12 did not get put in this rev D of the manual, and that was a  
13 known oversight and that is going into the rev zero which  
14 will probably be published about -- in early March.

15 MR. BARTON: In your documents, in removing,  
16 resetting fault exposure hours, it says fault exposures  
17 hours associated with the item are greater than 336 hours --

18 MR. HOUGHTON: That had to do with -- Don, can you  
19 help me out with it?

20 MR. HICKMAN: That's a 14-day interval for monthly  
21 surveillance tests.

22 MR. HOUGHTON: It would be a fault exposure from a  
23 monthly PM. We didn't want to have people take out fault  
24 exposure hours that were so small that they were  
25 meaningless, and we felt that was a --

1 MR. BARTON: Okay.

2 MR. HOUGHTON: Other questions about the  
3 unavailability indicator?

4 The next indicator is the safety system functional  
5 failure, and this was another AEOD indicator which did show  
6 some good correlation with poor performing plants. We had  
7 some difficulty in the beginning defining the indicator, and  
8 after a period of time and working through, we came up with  
9 the definition you see here, and it relates to 5073 part  
10 A25, which is part of the LER reporting requirements, so  
11 that if you have a condition or event that alone prevented  
12 or could have prevented the fulfillment of these four  
13 functions, that would count as a safety system functional  
14 failure. And again, there's no yellow or red thresholds for  
15 this indicator.

16 The next indicators are the barrier indicators --

17 MR. BARTON: Before you get to that, NRC used to  
18 have an indicator on safety system actuations. Whatever  
19 happened to that?

20 MR. HOUGHTON: We did start looking at that. Don,  
21 do you recall the --

22 MR. BARTON: It used to be pretty meaningful, if  
23 you had a lot of those it told you you had some problems.

24 MR. HOUGHTON: Well, we do, and --

25 MR. HICKMAN: That's correct. That was an AEOD

1 indicator, and it captured actuations of safety systems  
2 other than scrams. That indicator pretty much tracked with  
3 scrams. When the industry did their scram improvement  
4 project and reduced the number of scrams, then the number of  
5 safety system actuations came right down with it. So it was  
6 in a large sense redundant.

7 MR. RICCIO: May I address that?

8 MR. BARTON: Sure. Get to the microphone and give  
9 your name, please.

10 MR. RICCIO: My name is James Riccio. I'm with  
11 Public Citizen. I would tend to disagree with Don's  
12 analysis of the SSAs. I found them to be a very important  
13 indicator. I also found that over periods of time the  
14 industry tried to game it. They reworked the definition to  
15 only include the SSAs that were actually required, and then  
16 they wiped it out altogether in the new program.

17 There's been several rewrites of what the SSAs  
18 were in the previous AUD program, and I think it's an  
19 important indicator, and think it's more important that some  
20 of the ones that are being used right now.

21 But, you know, the basis of the SSA was rewritten  
22 several times to try to basically downtrend it over the  
23 years.

24 MR. HICKMAN: I think the problem primarily with  
25 the SSAs was that there was disagreement with the industry

1 over whether we should count spurious SSAs, and the  
2 reporting rule says that you report all actuations, manual  
3 or automatic. And that was always our position. We weren't  
4 certain that we were getting that from licensees. In fact  
5 we know in some cases we were not getting that. That was  
6 another reason for it, I guess.

7 MR. BARTON: So is that the reason to eliminate  
8 the indicator? I understand your comment about actuation  
9 going down, but --

10 MR. HICKMAN: When you look at our --

11 MR. BARTON: It's not direct.

12 MR. HICKMAN: With the cornerstone concept that we  
13 have a safety system actuation is not itself an initiating  
14 event. A lot of times it's kind of a response to that, but  
15 the scrams are directly the initiating events, and a safety  
16 system actuation may be concurrent with that, but in our  
17 cornerstone model what we really wanted to pick up was the  
18 scrams. It's kind of difficult to see how safety system  
19 actuations fit into either the initiating event cornerstone  
20 or the mitigating system cornerstone. Didn't seem to have a  
21 place.

22 MR. HOUGHTON: The barrier performance indicators,  
23 first of all the RCS activity, and the indicator is a  
24 measure of the tech spec required sampling at steady state  
25 power. And the thresholds are 50 percent of the tech spec

1 limit and the tech spec limit.

2 The second barrier, RCS leakage, the indicator is  
3 the identified leakage, or if a plant does not have tech  
4 specs requirements for identified leakage they can use total  
5 leakage. And again the thresholds are set at 50 percent and  
6 100 percent of the tech spec limit.

7 MR. BARTON: Whatever happened to unidentified  
8 leakage which is also in the tech spec? That just dropped  
9 out of this whole program.

10 MR. HOUGHTON: Some people have -- there are  
11 different combinations of tech specs which have different  
12 requirements for identified and unidentified and total  
13 leakage. And the concept was this indicator is looking at  
14 the performance of the plant in controlling leakage, and the  
15 tech spec limit for unidentified is quite a bit smaller than  
16 the limit.

17 MR. BARTON: Sure is.

18 MR. HOUGHTON: And we felt that the identified or  
19 the total leakage got at what was the purpose of this  
20 indicator, which was to determine whether more licensee and  
21 NRC attention was necessary in looking at programs which  
22 limit leakage.

23 MR. SEALE: That sort of sounds like an  
24 affirmation of the idea of what you don't know won't hurt  
25 you.

1 MR. HOUGHTON: Well, the unidentified leakage  
2 continues to be in tech specs, and it continues to be  
3 tracked and used. So it is --

4 MR. SEALE: It's not a performance indicator.

5 MR. HOUGHTON: And it's not a performance  
6 indicator.

7 MR. SIEBER: From a safety standpoint, though, the  
8 unidentified leakage I presume would be more important than  
9 identified leakage. I mean that's what I used to watch  
10 every day.

11 MR. HICKMAN: This is one of the issues that I'll  
12 show in my presentation, is a longer term issue that we  
13 intend to address, the meaningfulness of the definition of  
14 several indicators including this one.

15 MR. HOUGHTON: And a third barrier indicator is  
16 the containment leakage as measured by type B and C valve  
17 testing with the threshold set at point-six.

18 MR. KRESS: Are there any indicators that are  
19 aimed at looking at bypass events with containment, such as  
20 the things left open that shouldn't have been?

21 MR. HOUGHTON: In terms of air locks and things  
22 like that?

23 MR. KRESS: Yes.

24 MR. HOUGHTON: That would be covered under the  
25 inspection program and under the --

1 MR. KRESS: You would look for that?

2 MR. HOUGHTON: Oh, absolutely, that's right. And  
3 there is effort to look at an SDP for containment, and we  
4 haven't seen that, so we don't know where that is, but it's  
5 certainly covered under the inspection program right now,  
6 which because we don't have that indicator, we looked at  
7 doing that and I don't think that -- there were so few  
8 events, I mean they're very important, but there are so few  
9 events that you have a performance indicator that has  
10 nothing on it.

11 MR. KRESS: Never trip it.

12 MR. HOUGHTON: Right. The next cornerstone is  
13 emergency preparedness. The first indicator to talk about  
14 is the drill exercise performance, and this indicator looks  
15 at a ratio of the number of successful opportunities to  
16 classify, notify or do PARs over the total, the successes  
17 over the total number of opportunities over a two-year  
18 period.

19 So what the indicator is measuring is how people  
20 do in graded exercises or in actual occurrences where they  
21 need to classify, notify or execute PARs.

22 The second indicator is strongly correlated --  
23 strongly interacts with it. It's the ERO drill  
24 participation. And this indicator says for your key members  
25 of your emergency response organization, what percentage

1 have participated in a graded exercise drill or actual event  
2 over the past two years.

3 So the combination of these say that you have to  
4 have a 90 percent success rate by at least 80 percent of the  
5 staff that are currently on the roster.

6 MR. BARTON: How would I come out if I'm doing,  
7 now, I have to do biannual drills --

8 MR. HOUGHTON: There are biannual state --

9 MR. BARTON: Biannual, right?

10 MR. HOUGHTON: Right, and biannual --

11 MR. BARTON: The drills that are graded by NRC are  
12 now every two years?

13 MR. HOUGHTON: That's correct.

14 MR. BARTON: What happens to this indicator if  
15 during the graded drill I blow a PAR?

16 MR. HOUGHTON: During a graded drill?

17 MR. BARTON: Yeah, will I still be green?

18 MR. HOUGHTON: Well, you have to go through the  
19 flow chart to see what the situation is in terms of what  
20 level it was. The higher levels of classification, I  
21 believe, I don't have it in front of me, I believe you could  
22 have a white or yellow. It would also go through the  
23 significance determination -- let me -- I'm sorry.

24 For the performance indicator it's based on the  
25 percentage that you've been successful in. That failure

1 would also go through the EP significance determination  
2 process, which for the more significant failure to classify  
3 or notify could lead you to a white or a yellow indicator.  
4 The first one.

5 So the program compliments itself. Numerous of  
6 these PIs do that. For instance, any scram, NRC is going to  
7 look to see whether there were complications to that scram,  
8 and they have a separate event SDP which looks at how  
9 significant that event was, and whether they need to send in  
10 a supplemental team or even an IIT or AIT.

11 So even though you would not cross a threshold,  
12 the event itself is looked at.

13 MR. BARTON: What's the public going to see on  
14 this process, just the PIs?

15 MR. HOUGHTON: No, sir.

16 MR. BARTON: Is the public going to know what the  
17 SDP is all about?

18 MR. HOUGHTON: Well, this is a representation of  
19 what the NRC's website looks like. It's not -- if you've  
20 seen it -- if you haven't seen it, I recommend that you look  
21 at it, because it's very interesting, but the website will  
22 show your performance in performance indicators, and it will  
23 show the most recent quarter's results, okay, so that if  
24 you're interested and you see a indicator which is not  
25 green, you can click with your mouse on that window and you

1 can see the chart with the trend over the last five  
2 quarters; you can see the raw data, and you can see any  
3 commentary that's been made on it. You're required to  
4 comment if you've crossed a threshold, for example.

5 At the bottom of the chart you'll have the most  
6 significant inspection finding in that quarter in that  
7 cornerstone for each of the cornerstones. So for instance,  
8 in this case if we had a failure to classify properly of  
9 significance that it got a white or a yellow, that would  
10 appear in the window. You click on the window, you get a  
11 synopsis of the finding. You click on that and you get the  
12 inspection report right up.

13 So it's three clicks away from the raw information  
14 for the public.

15 The third indicator for the emergency planning  
16 cornerstone is the alert and notification system  
17 reliability, and this indicator is looking over the past  
18 year at the percentage of successful siren tests. So it's  
19 the number of successful siren tests over the total number  
20 of siren tests. It measures reliability, not availability.  
21 Availability is placed in corrective action programs and  
22 reported as necessary, and is reviewed through the SDP  
23 process if necessary, but it is a reliability indicator, not  
24 an availability indicator.

25 It is very similar to what FEMA requires, which

1 was another effort that we were doing to be consistent  
2 between agencies. The differences are so slight now that  
3 NEI is going to go to FEMA and request that we have a  
4 national consistent indicator for this. It differs now from  
5 region to region of FEMA, and it differs from plant to  
6 plant, so we'd like to have a common indicator for this.

7 So those are the EP cornerstones --

8 MR. BARTON: Before you go off the EP, the  
9 emergency response organization drill participation. If you  
10 look at that one, in your clarifying notes you talk about  
11 what participation includes. It looks like it's too focused  
12 on attendance at drills and I don't see where you measure  
13 capability to perform the function through key ERO people.

14 MR. HOUGHTON: Well, the participation and the  
15 performance indicators are interlinked. You can't get  
16 credit for participation unless you're in an exercise or  
17 actual event which is being graded. And so that you're in a  
18 situation where the team is being officially evaluated to  
19 get credit for participation.

20 MR. BARTON: But you don't get evaluated as a  
21 mentor or a coach. You get evaluated in a drill as to your  
22 performance in your position.

23 MR. HOUGHTON: Right.

24 MR. BARTON: And you may get evaluated if you're a  
25 controller, as to whether you did an adequate job in

1 controlling the scenario. But I'm not aware that people get  
2 evaluated as mentors or coaches, but yet you're taking  
3 credit that if I'm a mentor or coach during a drill, it  
4 counts as participation.

5 MR. HOUGHTON: You're absolutely right.

6 MR. BARTON: But I haven't proved that I can  
7 actually be an emergency director, emergency support  
8 director.

9 MR. HOUGHTON: Randy Sullivan could probably  
10 address this question for you, not to throw it off. My  
11 answer would be is that you are participating during a  
12 graded exercise so that you have a realistic learning  
13 experience going on, even though you weren't --

14 MR. BARTON: I mean an exercise, the NRC is there,  
15 I'd better not be coaching somebody. Okay, if you don't  
16 have an answer I'll dig into it, but I think that's a  
17 problem.

18 MR. SEALE: If you only have one of these  
19 exercises every two years, how do you get 80 percent of your  
20 people graded?

21 MR. BARTON: They've got to do it through  
22 quarterly drills.

23 MR. HOUGHTON: It requires you to run more drills  
24 than are currently required, so in fact you're increasing --

25 MR. BARTON: And you do an internal grading and

1 you do critiques and corrective actions and all that in your  
2 quarterly drills.

3 MR. HOUGHTON: So you're in fact having --

4 MR. BARTON: You're only going to get graded by  
5 NRC one team every two years or something like that.

6 MR. HOUGHTON: The occupational radiation exposure  
7 control effectiveness performance indicator measures --  
8 indicates instances in which barriers are broken down to  
9 areas in which the field is greater than one rem per hours  
10 at 30 centimeters. And it also counts situations in which  
11 an individual receives an unplanned exposure of more than  
12 100 millirem more than was expected for the job.

13 So this indicator measures both actual exposures  
14 more than expected and breakdowns in barriers to areas with  
15 high fields. For example, if a door was left unlocked or  
16 the keys were out of the control of the procedural -- of the  
17 procedures, which is either the radcom manager or the shift  
18 supervisor.

19 MR. BARTON: I've got a question for you.

20 MR. HOUGHTON: Yes, sir.

21 MR. BARTON: In your clarifying -- well, it's not  
22 a clarifying note, it's under the definition of the terms on  
23 this indicator, it says, those criteria for unintended  
24 exposure element of this performance indicator applies to  
25 individual occurrences of access or entry into an area.

1 Those criteria do not apply to accumulated dose received as  
2 a result of multiple occurrences of access or entry during  
3 the course of a job.

4 I'm not sure why that is.

5 MR. HOUGHTON: I'm sorry --

6 MR. BARTON: It's lines 14 to 17 on page 90 of  
7 your document.

8 MR. HICKMAN: The indicator is counting  
9 significant unintended doses, but what it's not doing -- I'm  
10 not sure if that comment refers to the number of people. If  
11 you have four people, that would be violating the high ratio  
12 there, that's a different issue. What they're talking about  
13 is if you have a small unintended overdose several times,  
14 they're not going to accumulate those to see if you've  
15 exceeded the 100 millirem. It's talking about a single  
16 occurrence of greater than 100 millirem, which is considered  
17 to be significant.

18 MR. HOUGHTON: The public radiation safety  
19 indicator assesses the performance of the radiological  
20 effluent monitoring program, and it consists of effluent  
21 occurrences or those that exceed any one of five identified  
22 limits. Limits are whole body and organ dose limits for  
23 liquid effluents and gamma, beta, and organ dose limits for  
24 gaseous effluents.

25 MR. MARKLEY: Tom, I've got a question for you on

1 the radiation protection one. If you had a work crew that  
2 went in and one of the individuals received 100 millirem,  
3 then they came out for lunch and went back, even if he  
4 didn't pick up any more, I mean so that's two entries. It  
5 wouldn't count then? MR. HICKMAN: It's for a job.

6 MR. MARKLEY: For a job, same job --

7 MR. HICKMAN: It's the same job, and there's an  
8 intended dose for the job. If he exceeds the intended dose  
9 for that job by 100 millirem or greater, it would count  
10 regardless if he came in and went out for lunch and came  
11 back in.

12 MR. MARKLEY: Regardless of the number of entries  
13 to do the job.

14 MR. HICKMAN: Right.

15 MR. BARTON: But it doesn't say that.

16 MR. HICKMAN: I think what they're referring to  
17 there also is if you had a job with an intended dose, and  
18 you had four workers exceed that intended dose by greater  
19 than 100 millirem, that's not four events, it's one event.  
20 Because it's one lack of control. So those are the two  
21 issues regarding what do you count.

22 MR. HOUGHTON: Dr. Barton, thank you for the  
23 frequently asked question, and we'll get that, that's a good  
24 question, and we'll get it addressed.

25 Moving into the physical protection area, the

1 first indicator is a security equipment performance index.  
2 This index provides an indication of the unavailability of  
3 intrusion detection systems and alarm assessment systems,  
4 and it uses rather than available hours, it uses the  
5 surrogate of compensatory hours. A major reason for doing  
6 this was that that information is readily available, it's a  
7 requirement that those hours be logged by security  
8 departments.

9 This indicator is the one that industry is having  
10 the hardest problems with, because different plants  
11 compensate different ways at different times. They all log  
12 the hours, but they do them different ways. For instance,  
13 you might be able to have a camera cover a zone rather than  
14 a compensatory person. You might be able to have one person  
15 count for two zones or something like that.

16 Also the thresholds were picked by a panel who  
17 felt that five and 15 percent number of -- percentage of the  
18 time were good indicators. We're not sure about that right  
19 now. We're also not sure about the -- this is another  
20 indicator which has a normalization factor in it. If you  
21 think about a large site versus a small site, a large site  
22 is going to have more zones, more cameras, more E fields  
23 than small site. And if we're just using the total number  
24 of comp hours over the total number in a year, thinking of  
25 this as one system, in fact then you penalize the plant with

1 many more zones.

2           There was an attempt to normalize that, and there  
3 is a factor in there. However, it's not completely  
4 successful in normalizing such that if you were to look at  
5 individual zones you'd wind up with having to have an  
6 availability of .9999, if you had about 30 zones.

7           So there are some concerns about the indicator and  
8 what they drive you toward.

9           MR. POWERS: The thresholds for the changes in  
10 these judgmental performance indicators just seem different  
11 from those that there's a more quantitative base to it. I  
12 mean they seem much more restrictive.

13           MR. HOUGHTON: And in looking at the regulations  
14 and looking at other things, there wasn't any data in this  
15 area. And there aren't requirements for availability for  
16 the system. There are requirements for reliability and for  
17 being able to detect certain size things at certain heights  
18 and certain shapes and so forth, but those were not deemed  
19 readily available with a common standard.

20           The security group at NEI is working with the  
21 staff to look at what could be better performance indicators  
22 in the future. One possibility that they might look at is  
23 doing something like what the EP drill, performance  
24 indicator does, where you look at successes and failures  
25 under certain situations. But that's a future development

1 which would not --

2 MR. POWERS: I hope they also look at the  
3 thresholds in there, because it would be nice to have some  
4 commonality. Again, a white is a white, whether you're  
5 talking about CG systems or security systems. I don't know  
6 how to do it myself, but -- and it may not be possible, but  
7 it's just not -- this is not transparent to me that they're  
8 equivalent.

9 MR. HOUGHTON: Your perception is very correct,  
10 it's not transparent. The closest thing it does, though, is  
11 it does try to say for this indicator is the unit outside  
12 the normal bounds, and so that green/white threshold could  
13 have some meaning, but we don't have enough data yet to do  
14 that, so that when the indicator data does come in, since we  
15 didn't have data before, the staff intends on looking at  
16 that data and determining where that green/white threshold  
17 belongs.

18 MR. BARTON: We've got another one on security.  
19 On page 98 on your clarifying notes --

20 MR. HOUGHTON: Yes, sir.

21 MR. BARTON: When you're talking about scheduled  
22 equipment upgrade, you've got a problem with the equipment  
23 so you need to do something, normal maintenance won't  
24 correct the problem with the security equipment, and you  
25 have to do an evaluation and you determine you need a

1 modification or an upgrade. You say compensatory hours stop  
2 being counted for the PI after such an evaluation has been  
3 made, that you need a modification, and the station has  
4 formally initiated the modification. That means tools on  
5 the job or it's in the engineering, technical do list. When  
6 do stop counting?

7 MR. HOUGHTON: It's on the mod list.

8 MR. BARTON: It's where?

9 MR. HOUGHTON: It's on the modification list in --

10 MR. BARTON: It's on the list. I may do it in two  
11 years, you're going to stop counting the time.

12 MR. HOUGHTON: The indicator is supposed to  
13 measure whether they're controlling, what they're doing, and  
14 comping is under physical security plans perfectly  
15 appropriate, so that we feel that by not counting those  
16 hours after the problem has been recognized and it has been  
17 put into the modification program, with good faith, I mean,  
18 you know, if there's not -- in all of these indicators the  
19 staff is doing its inspection, and the staff is free to look  
20 under their inspection modules at the activity that's going  
21 on.

22 During the pilot program there were one or two  
23 instances where the staff was not satisfied with the  
24 judgment of the utility, and they were challenged on that  
25 and those issues were brought forward. Some of the issues

1 were fairly technical or fairly involved with wording  
2 differences, but the staff challenged the utility.

3 MR. BARTON: Where does that show up? That shows  
4 up in an inspection report as a discussion item. Does it go  
5 any further than that?

6 MR. JOHNSON: Generically speaking, challenges to  
7 PIs, for example, we do the PI verification inspection. To  
8 the extent we would find problems with that PI as reported,  
9 it would be documented in the inspection report. And as Don  
10 is going to talk about in a little bit, we will have a  
11 process that says, you know, given the kinds of things that  
12 we're finding at plant A with respect to PI B, we've lost  
13 confidence in the ability of that to report that PI, and  
14 then we'll have in the inspection program additional  
15 inspection that we do because we can't rely on that PI.

16 So we have a process, we'll have a process that  
17 enables us to go further, where we don't believe that the  
18 licensee is reporting accurately on a PI.

19 MR. BARTON: Thank you, Mike.

20 MR. HOUGHTON: The last two performance  
21 indicators, the first one deals with personnel screening  
22 program performance and it looks at the number of instances  
23 of program breakdown in the personnel screening program. So  
24 for instance this would not be catching the man bringing  
25 alcohol in or bringing a gun in, and actually catching them

1 or a breathalyzer test, doing as the program was intended,  
2 it's breakdowns of the program. And of course as I said  
3 before, this also would be looked at if necessary through  
4 the security SDP.

5 The last indicator looks at the fitness for duty  
6 and the personnel reliability program and does the same  
7 thing. It looks for breakdowns in the program, and sets  
8 limits for thresholds for that.

9 Those are the performance indicators. The  
10 document you're looking at, the NEI 99-02, has general  
11 reporting guidance in the background section and has  
12 specific guidance on historical submittal which will be,  
13 tomorrow I believe is the report date; it has the table with  
14 the thresholds listed in it; in the back it has frequently  
15 asked questions; frequently asked questions are brought  
16 either by the NRC staff to NRR, or they're brought by  
17 licensees to NEI and we hold biweekly meetings, public  
18 meetings at which these questions are addressed. NRC has  
19 the final say in those meetings.

20 The PIWEB is the mechanism by which the  
21 performance indicators are being -- it's part of the process  
22 by which indicators are being reported. These are being  
23 reported electronically. The information goes to a common  
24 server at NEI where the utility can look at its data. When  
25 it's satisfied that it's correct, the data comes back to it

1 in a data stream format. They then send the data to NRC,  
2 because it's the licensee's responsibility to send the data.  
3 The NRC sends an e-mail back which shows what was sent, so  
4 that we avoid problems in data errors.

5 That's basically the process of how that  
6 information goes back and forth. Any questions about those  
7 administrative aspects of the --

8 MR. BARTON: I've just got one general one on the  
9 PIs. What's the new oversight processes based on, items  
10 that were considered violations are now non-sited and the  
11 issue is placed in the licensee's corrective action system;  
12 how are we measuring the effectiveness of the licensee's  
13 corrective action system? There's no PI in the corrective  
14 action system. Is this being done strictly through  
15 inspection or some other methods?

16 MR. HOUGHTON: Yes, sir. As opposed to the old  
17 program, the new program has ten percent of the resources in  
18 every inspection devoted to looking at the corrective action  
19 program, and there's a separate module of 200 hours that  
20 looks specific on an annual basis, that looks at the  
21 corrective action program.

22 MR. JOHNSON: As a matter of fact, John, that much  
23 of the program has not changed very much at all. We for a  
24 long time looked at those kinds of issues as a part of the  
25 routine and the periodic problem identification resolution

1 inspections.

2 MR. BARTON: Thank you.

3 MR. HOUGHTON: To wrap up --

4 MR. BARTON: You already gave us your conclusion  
5 slide two hours ago. Go ahead.

6 MR. HOUGHTON: Yes, sir, okay, conclusions on PIs,  
7 we feel they're indicators, not measures, and they're not  
8 perfect. They don't address all aspects of performance, and  
9 that's what the complimentary and supplementary inspection  
10 does. We will have improvement in the future as we go  
11 through these, and we have mechanisms set up already to  
12 develop new PIs or to change PIs, and I wanted to put this  
13 slide up just for a second, because I think it looks at a  
14 lot of the concern that a number of people have about the  
15 program, and that's cultural issue.

16 We believe that on the NRC part there is genuine  
17 concern about the program by some of the staff, and that  
18 it's an issue of realizing these are industrial processes  
19 and there will be some minor errors that occur.

20 It will get more of a focus on risk-significant  
21 issues and less on process issues, which has been the bulk  
22 of the violations in the past, and they're all of a very  
23 minor nature. And we're looking for consistency across the  
24 regions, and I think the staff has set up a program to do  
25 that in terms of assessing the significance determination

1 process.

2           The industry has a very strong need to keep in  
3 mind that compliance does not go away. And this is a key  
4 point that gets stressed at the pilot plants. They also  
5 need to realize that there's less reliance on the resident  
6 coming in and telling them the answer, and it's their  
7 responsibility, they hold the license. So their  
8 self-assessment and corrective action programs need to be  
9 good.

10           And they also need to determine how these  
11 performance indicators and SDP findings integrate with their  
12 management assessments. As someone said, I think it was  
13 Jack, you have layers of performance indicators below these  
14 top level indicators that tell you what's going on and the  
15 details of the processes. And these indicators are the  
16 safety output from that.

17           So utilities won't manage solely by these  
18 indicators, and my conclusion slide that I showed you  
19 before, industry full supports the program. We feel that  
20 there are some things that need to be resolved before we  
21 start, one of which is the reporting period, which in the  
22 pilot was 14 days for a monthly performance indicator  
23 report. We feel a more appropriate time to get accurate  
24 data is on the order of 21 to 30 days.

25           I've talked about some of the other issues --

1 MR. POWERS: Is there significant resistance to  
2 that? I mean the problem does come up, and there's always a  
3 problem, and two weeks did seem like a little --

4 MR. HOUGHTON: Two weeks is very tight. And  
5 although the enforcement guidance memorandum, which I think  
6 just came out about historical data submittal talks about  
7 enforcement discretion, you don't even want enforcement  
8 discretion. You want to be accurate the first time. And 14  
9 days, it's calendar days, it's not even work days, pushes  
10 that. But for the pilot where we're having monthly reports,  
11 if we were much later than 14 days it would have overflowed  
12 onto the other, so we're coming to an accommodation on that,  
13 but 14 is too short.

14 The future development will strengthen the  
15 program. We feel this process meets the objectives the NRC  
16 has stated, and as I say, we're ready to go ahead. We think  
17 the issues that need to be resolved can be resolved, and we  
18 think that we're going to learn by doing, you know, you  
19 reach a point where unless there's something that's really a  
20 show stopper or really degrades safety, and we think this  
21 program even as it is increases safety, you need to go learn  
22 it.

23 Thank you very much.

24 MR. BARTON: Thank you.

25 MR. HICKMAN: Good morning. I'm Don Hickman, and

1 I'm the task lead for the performance indicators. I'm going  
2 to present to you the lessons-learned, results of the  
3 lessons-learned workshop. Let me start right in with the  
4 criteria.

5 There were two criteria associated with  
6 performance indicators in the pilot program having to do  
7 with accuracy of reporting and timeliness of reporting.  
8 With regard to accuracy, the method of determining that  
9 consisted of the PI verification inspection, inspections  
10 performed by the regions as well as the comments submitted  
11 by licensees in their data submittals, when they would  
12 annotate the PI to indicate whether they had to correct  
13 previously submitted data.

14 We have not received all of the results of the  
15 pilot inspections from the last couple of months of the  
16 program, but in the preliminary look we've determined that  
17 the first criterion on accuracy was not met. Of course we  
18 don't have to have them all. If we have at least two of the  
19 plants that had a problem, then we know we didn't meet the  
20 criterion.

21 However, I need to point out that during the  
22 course of the pilot program we saw significant improvement  
23 in the reporting, and the number of errors decreased  
24 throughout the program. We expect that that trend will  
25 continue.

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1 MR. BARTON: What assurance do you have that when  
2 you go out for 100-and-something plants, that the plants  
3 that haven't been part of the project are going to be able  
4 to meet this?

5 MR. HICKMAN: Well, we expect there's going to be  
6 a learning curve on the part of those plants as well. But  
7 we learned a lot from the pilot program. Several things  
8 that caused the accuracy not to meet our criterion, one was  
9 that we made some changes to definitions which I'll talk  
10 about later, as the program went on. And that meant the  
11 licensees then had to change their processes, so there was  
12 just a learning curve on the part of the licensees.

13 MR. JOHNSON: If I can just say a couple of words,  
14 as Don indicates we found a lot of problems with people  
15 reporting accurately, but only in about a couple of cases  
16 were those inaccuracies substantive enough such that a  
17 threshold would have been crossed. So in many instances,  
18 most, in fact the overwhelming majority of the instances, we  
19 were talking about minor changes in the PI after the  
20 adjustments were made for the inaccuracies. That's one  
21 thing that gives us comfort.

22 The other is, we're going to do a couple of  
23 things, long-term, I guess Don is going to get to them later  
24 on, with respect to -- perhaps Don will mention it later on.  
25 I'll say it right now and save him the trouble.

1           One of the things we're going to do is we're going  
2 to do a temporary instruction, we're going to implement a  
3 procedure at all plants early in to implementation to look  
4 at their PI reporting, to see if in fact there are  
5 programmatic problems with the way they report PIs and using  
6 the NEI guidance. We're going to do that early on.

7           Secondly, we're going to come back later on into  
8 implementation and then use the PI verification inspections  
9 to make sure where there were problems, those problems have  
10 been corrected. So we're going to pay a lot of attention to  
11 PI accuracy, given what we've found in the pilot program.

12           MR. HICKMAN: With regard to the timeliness  
13 criterion, I think Tom mentioned that all of the pilot  
14 plants were able to report on time during the pilot program,  
15 but there is concern about the effort that's required to do  
16 that, and I'll address that again later too.

17           Moving to these general categories, those having  
18 to do with the documentation, the description in the  
19 document, the calculational method, the definitions, a  
20 separate category was the thresholds. Then there was some  
21 programmatic issues that we identified as not included that  
22 we would have to develop. And then the last category is  
23 other.

24           During the pilot program we made a number of  
25 changes. In fact, 13 of the 19 indicators were changed

1 during the process, and I've listed the more important ones  
2 here.

3           The first one is the one that Tom mentioned about  
4 the T over 2. We did add the provision to remove that, T  
5 over 2, hours associated with a single event or condition on  
6 the basis of three conditions being met, and he mentioned  
7 those. That it would have to be included for at least four  
8 quarters, then it would have to be fixed and the NRC would  
9 have to have approved the fix.

10           Safety system functional failures caused a lot of  
11 problems. We totally rewrote that to make it more concise  
12 and more clear, and that's helped a great deal.

13           RCS activity, the question there was whether we  
14 needed to measure after transients or steady-state only, and  
15 in consultation with the staff we determined that the  
16 steady-state measurements are the appropriate ones to use.

17           The drill exercise performance, Tom mentioned the  
18 link between ERO participation and the drill exercise  
19 performance, and that would only allow licensees to count  
20 participation if they graded the performance during that  
21 drill. Licensees wanted the leeway to be able to run  
22 training exercises in which certain key members may be in  
23 there for the first time, and they didn't want to have to  
24 count that type of a training exercise against statistics.  
25 And we did not have a problem with that. We rewrote the

1 guidance to allow them to exclude certain members who were  
2 in the drill strictly for training.

3 MR. POWERS: Several times you said you have  
4 rewritten things, and just -- I have a version labeled  
5 January the 8th. Does that have the rewritten --

6 MR. HICKMAN: What are you looking at?

7 MR. POWERS: I have recommendations for reactor  
8 oversight process improvements dated January the 8th.

9 MR. JOHNSON: No, Dana, when Don says we're  
10 rewritten the guidance, what he's referring to is we've  
11 given changes to NEI that have been incorporated in the NEI  
12 guidance document. The latest revision is 99-02 rev D.

13 MR. BARTON: Draft D, is it in there?

14 MR. JOHNSON: Rev D.

15 MR. HICKMAN: Right, they're in rev d.

16 MR. JOHNSON: They're in there.

17 MR. BARTON: They're in there, okay.

18 MR. HICKMAN: Right, those are in rev D.

19 MR. BARTON: Just if we have a specific question  
20 on this, so if you change things we want to make sure we're  
21 on what's been changed rather than something that's of  
22 historical interest only.

23 MR. HICKMAN: The category of issues related to  
24 definitions, there were a number of those. We picked out  
25 some of the more important ones here. The unique plant

1 configurations for the safety system unavailability, we of  
2 course found that there are plants that do not have a high  
3 pressure coolant injection system in the BWRs, Oyster Creek,  
4 Nine Mile. All the CE plants have a different configuration  
5 that what is described, was described in the WANO document,  
6 which is the same description that we used. And that  
7 description fits better with a Westinghouse plant, a  
8 four-loop Westinghouse plant.

9 So there's issues there that we have to resolve as  
10 to what is the -- how do we determine safety system  
11 unavailability for those different configurations.

12 The scrams with loss of normal heat removal, what  
13 we intended was that to avoid a count in that indicator you  
14 needed to be able to cool down and depressurize the reactor  
15 to the point where low pressure systems could take over the  
16 cool-down. What we wrote was that you had to get to hot  
17 shutdown. Unfortunately for a BWR hot shutdown is mode  
18 switching shutdown and greater than 212, so there's no  
19 cool-down required for a BWR, and we need to fix that.

20 The security equipment performance index, Tom  
21 mentioned some of the problems with the definition. There's  
22 in general a pretty large wide-spread misunderstanding of  
23 this indicator. We are going to look at it. When we get  
24 the historical data tomorrow we'll look at it to see if the  
25 threshold needs to be changed.

1           The indicator does directly compensate for the  
2 number of zones at a plant. There's a linear relationship  
3 between the number of zones at the plant and the indicator.  
4 However, it doesn't measure unavailability. It measures  
5 compensatory hours, and if you look in the document you'll  
6 see that there are a number of situations where the  
7 compensatory hours are not counted, and the best example is  
8 preventive maintenance.

9           This was to spur licensees to do preventive  
10 maintenance rather than wait until the system breaks, and we  
11 wouldn't count that against them. But if they wait until it  
12 breaks, then it would count against them. And preventive  
13 maintenance can be a significant portion of the  
14 unavailability of a system. It doesn't count, and you  
15 pointed out the situation where when you decided you're  
16 going to make a change we stop counting.

17           We will continue to look to make sure you make  
18 that change in accordance with your plan and your schedule,  
19 but we would stop counting. Another thing we don't count is  
20 unavailability due to weather. A sun glare into a system  
21 that's not designed to accept that.

22           So what we're really measuring is the compensatory  
23 hours, and that's what really needs to meet this .9975  
24 number. In actual fact, when you look at the result -- oh,  
25 another thing I should point out, be careful of counting the

1 number of plants. We should count the number of zones when  
2 you look at the data. And in the pilot program, there were  
3 eight zones. Thirteen plants, but there were only eight  
4 zones. There's a common zone at Hope Creek and Salem.

5 Two of those zones were in the white. And when we  
6 selected the pilot plants, we selected plants that would  
7 have a range of performance. So the results are not at this  
8 point particularly disturbing to me, especially when you  
9 look at the other plants who are well into the green zone.  
10 The threshold is five percent. There were plants that were  
11 under one percent, a number of them.

12 So we think it is an achievable number, but what  
13 we have to look at is what has the history been over the  
14 last few years. We will do that. We will establish the  
15 threshold the same way we establish the thresholds for all  
16 the other indicators.

17 Thresholds may not be set appropriately, again,  
18 this is the relationship to the security index. There's  
19 either of two fixes that could be made to that, changing the  
20 definition or changing the threshold.

21 Safety system unavailability, we set most of the  
22 thresholds based -- green/white thresholds -- based upon  
23 industry performance. There are a few of those that were  
24 changed to be consistent with industry goals or with allowed  
25 outage times. And so we want to look at those.

1           The barrier indicators are set as percent of tech  
2 specs, and some of those may be too high to be very  
3 meaningful.

4           With regard to the guidance, we know we need to  
5 have a process for making changes, additions or deletions  
6 from the list of performance indicators. It needs to be a  
7 methodical controlled process, so that we don't introduce  
8 errors along the way and that we're certain of what we're  
9 doing.

10           I think we mentioned briefly earlier that we need  
11 to have a process, some guidance on what constitutes an  
12 invalid PI at a particular plant. And then the issue that  
13 has arisen here lately with regard to Cook is that we need  
14 to have a PI program, define a PI program that's useful when  
15 a plant is in an extended shutdown.

16           Of course many of the indicators are not useful  
17 then, but --

18           MR. BARTON: How about indicators for plants that  
19 are in normal shutdowns and refueling; we don't even have  
20 that yet.

21           MR. HICKMAN: Right. And those are maybe useful  
22 --

23           MR. BARTON: When is that going to happen?

24           MR. HICKMAN: Those are maybe useful also for the  
25 first part of a shutdown, but you're right, we have to work

1 on just a normal refueling indicator for normal refueling,  
2 and we also need to work on what do we do with the plants in  
3 extended shutdown and particularly what do we do when it  
4 comes out of that shutdown to reestablish performance  
5 indicators.

6 MR. BARTON: Which ones are you going to do first,  
7 refueling shutdown or extended shutdown?

8 MR. HICKMAN: We're working on both right now.

9 MR. BARTON: Working on both.

10 MR. HICKMAN: Research is working on shutdown, and  
11 we need to define this extended shutdown.

12 Other issues, we have this frequently asked  
13 question process, and we are going to document that and  
14 formalize it for resolving interpretation issues. The  
15 reporting period issue you've heard about. The choices  
16 there, at the workshop we decided we would consider either  
17 21 days or 30 days as possibilities for extending the  
18 period.

19 Consistency of definitions, within the NRC we've  
20 made a considerable effort to come up with consistent  
21 definitions amongst all the players, and that would be the  
22 people in this program, the maintenance rule people, the  
23 people responsible for 50-72, 50-73 reporting and NUREG  
24 10-22, and the PRA people. And I think we're a long ways in  
25 that direction. I think we've achieved pretty much

1 consistency there.

2 With regard to WANO, we'll work with them. We  
3 don't have a whole lot of control over WANO.

4 And the last issue there is the potential for  
5 double counting if we get a white indicator and a white  
6 inspection finding that relates to the same issue.

7 The next couple of slides, I've taken those same  
8 issues that we listed and categorized them by the time frame  
9 in which we intend to address them. The issues that need to  
10 be resolved prior to initial implementation are shown, and  
11 then the longer-term issues.

12 MR. BARTON: On the longer term, you say  
13 consistence of definitions with WANO?

14 MR. HICKMAN: Right.

15 MR. BARTON: Why is that on long-term?

16 MR. HICKMAN: WANO, I think many people in INPO  
17 tend to agree with some of the things that we've done, but  
18 WANO is a different organization. It's got a lot of foreign  
19 influence. I mean it's a world-wide organization. It takes  
20 a long time for them to agree to making any kind of changes.  
21 Tom may have some comments on that.

22 MR. HOUGHTON: Yes, you know, in addition there  
23 are different, for definitions, these indicators that we're  
24 using now count support system failures against the main  
25 indicator, and there are maintenance rule activities and

1 PRAs where you separate support systems from main systems,  
2 and that's going to play a role in definitions as well.

3 MR. BARTON: Thank you.

4 MR. POWERS: You said the 12 issues from all four  
5 categories including, and you listed five. What are the  
6 other seven?

7 MR. HICKMAN: I can get those for you. I have  
8 them in my --

9 AN UNIDENTIFIED STAFF MEMBER: I guess it must be  
10 trivial or something like that, dotting i's or crossing t's  
11 or something.

12 MR. HICKMAN: Well, I tried to pick the most  
13 important ones figuring that we didn't have time to go over  
14 all of them, so they're of less importance. If you'd like  
15 me to I can get those for you and provide them for you  
16 later.

17 MR. POWERS: Yeah, it would be useful to get them.

18 MR. BARTON: Do you want to get them to Mike then?

19 MR. HICKMAN: Okay, sure.

20 MR. SIEBER: I think there's sort of a management  
21 observation that one could make about performance  
22 indicators. Once you define them and then tell people this  
23 is going to show how you rank in the world, all of a sudden  
24 they take on a new significance that they didn't have  
25 before, because there is only so much interest that you can

1 put forward to all kinds of ways to manage, something else  
2 will probably go down.

3 Do you feel good enough about performance  
4 indicators that you have that you're willing to have these  
5 take on this extra focus at the power plants?

6 MR. HICKMAN: We've made a concerted effort  
7 throughout this program to try to minimize effects of the  
8 performance indicators that would cause licensees to do  
9 something different than what they would normally do. And  
10 we address that any time we make a change. And there's a  
11 number of cases where we have deliberately done things a  
12 little bit differently just so we would try to minimize that  
13 effect.

14 There are still some of those out there, but the  
15 only way we're going to resolve those is to try the program.  
16 And work those through. And we are still doing that.  
17 Virtually every meeting we talk about those kinds of issues.

18 MR. SIEBER: It would be my opinion that it's  
19 going to happen whether you want it to or not. It will just  
20 take on a new importance.

21 MR. HICKMAN: Yes, you're right.

22 MR. BONACA: Among those issues, I mean we've  
23 already discussed that, but normal refueling outages should  
24 be there, and should be --

25 MR. BARTON: Yeah, you need to add that.

1 MR. BONACA: It's very important. In fact I've  
2 spoken with --

3 MR. BARTON: You don't have it there yet.

4 MR. HICKMAN: Oh, the shutdown indicators?

5 MR. BARTON: Yeah.

6 MR. HICKMAN: Yes.

7 MR. BONACA: There is an issue forming in the  
8 industry, I mean a lot of CEOs feel pressed by their leaders  
9 which are going to shorter and shorter shutdowns, and that's  
10 an area where you're going to have things happening,  
11 potentially, and I think that has to be at the top of the  
12 list in my judgment.

13 MR. JOHNSON: The reason why we think we can  
14 proceed, even with the fact that we are still developing  
15 these shutdown PI, is we do in fact have baseline inspection  
16 that we do for plants that are shut down, and in fact we're  
17 going to have help as Doug is going to talk about, the SDP.  
18 We're looking at beefing up or having the SDP provide  
19 coverage in that area, and that's not currently available to  
20 us.

21 So we'll talk a little bit more about it, but we  
22 have a comfort level with the fact that either through PIs  
23 or through the baseline inspection, even for plants that are  
24 shut down, we will look and find issues and raise them.

25 MR. KRESS: The issue of when to declare a PI

1 invalid, do you consider that a plant-specific issue, it may  
2 be invalid for some plants but not others?

3 MR. JOHNSON: The bullet refers to, yes, very much  
4 plant specific. We're talking about whether with respect to  
5 the way the PI is being reported, the way that licensee is  
6 interpreting and implementing the guidelines, whether we  
7 have confidence that that PI is in fact accurate. So yeah,  
8 that bullet I think goes very much to the plant-specific  
9 nature.

10 But on a longer term we've committed and intend on  
11 looking at the overall program to decide whether the PIs are  
12 giving us what it is we think we need, and so we'll make  
13 adjustments based on that also. And that's what we're  
14 prepared to talk about with respect to PIs and  
15 lessons-learned from the pilot. There was a question, there  
16 have been continuing questions and discussions about the web  
17 page and the number of greens and whether the thresholds --  
18 do we need to -- have we talked about that enough, or should  
19 we spend a couple more minutes talking about --

20 MR. BARTON: Is the committee satisfied with -- I  
21 guess you're off the hook, Michael. Thank you. Before we  
22 break for lunch, Dr. Apostolakis, although not on the  
23 agenda, has requested some time to address the subcommittee.

24 MR. APOSTOLAKIS: We can do it now or after lunch.

25 MR. BARTON: Or after lunch, okay.

1 MR. APOSTOLAKIS: It's on the specification of  
2 thresholds for performance indicators. So please come back.

3 MR. JOHNSON: Oh, we'll definitely come back.  
4 Incidentally, there's another piece of this on the  
5 significance determination process that we wanted to --

6 MR. BARTON: Right, at 1:00 o'clock, right?

7 MR. JOHNSON: At 1:00 o'clock. We'll be back.

8 MR. BARTON: We'll now recess till 1:00 o'clock.

9 [Whereupon, the meeting was recessed, to reconvene  
10 at 1:00 p.m., this same day.]  
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## A F T E R N O O N S E S S I O N

[1:00 p.m.]

1  
2  
3 MR. BARTON: Professor Apostolakis, would you like  
4 to enlighten us on your hand-prepared slides here?

5 MR. APOSTOLAKIS: Yeah, I prepared them this  
6 morning. But let me give you a little bit of background  
7 first. We wrote a letter on June 10th, 1999, where our  
8 first recommendation was that the performance indicator  
9 thresholds should be plant or design-specific.

10 MR. BARTON: Correct.

11 MR. APOSTOLAKIS: And in the discussion we started  
12 out by saying a major lesson learned from PRAs is that the  
13 risk profile of each plant is unique. So it seems to me  
14 that it stands to reason, if the risk profile is unique,  
15 then you want to maintain that risk profile or to have  
16 evidence and assurance that the risk profile is maintained,  
17 your performance indicators have to be plant-specific as  
18 well.

19 Now, the staff responded with a memorandum on  
20 August 9th, 1999, where they agree that the PI thresholds  
21 should be plant-specific, but then they go on to explain why  
22 they did what they did. And I think the main reason is  
23 really time pressure.

24 They recognize that there is random variability  
25 and we're not really interested in that, we're interested in

1 the systematic change of the failure rates and so on. So as  
2 I said this morning, they use data that involved the highest  
3 value of an indicator for each plant for the period of five  
4 years. Then they plotted these for each plant, and they  
5 selected the 95th percentile of these highest values.

6 So a consequence of that is that the thresholds  
7 are too high. And a consequence of that is that you will  
8 see too many greens, which several members around the table  
9 this morning pointed out. And not only that, but I just  
10 happened to look randomly almost on the comments, the public  
11 comments on this project, the comments from the State of New  
12 Jersey, where they say by the end of the pilot, at 13 pilot  
13 plants two performance indicators were white. None were  
14 yellow or red.

15 That is out of 242 performance indicator  
16 possibilities, only two indicators were green. And then  
17 they --

18 MR. BARTON: Were white.

19 MR. APOSTOLAKIS: They say green. And then they  
20 ask, is a system where the results reveal 99.17 percent  
21 green indication a system that is meaningful? This is the  
22 question they ask. So --

23 MR. POWERS: I guess if they posed the question to  
24 me, my tendency would be to say why not.

25 MR. APOSTOLAKIS: Because you are not really

1 monitoring the actual status of the plant.

2 MR. POWERS: I'm not trying to. I'm not setting  
3 up a system to run the plant. I've not set up a system to  
4 manage the plant. I've set up a system to assure me that  
5 the plant is run so there is adequate protection to the  
6 public. I want all my indicators to be green or good in  
7 some way. I would expect 100 percent. That's my  
8 expectation.

9 MR. APOSTOLAKIS: But the problem is, that could  
10 be one interpretation. Another interpretation could be that  
11 the thresholds are too high. And I'm not using that alone  
12 as an argument. I also told you how the thresholds were set  
13 using highest values and then taking the 95th percentile of  
14 those highest values.

15 MR. KRESS: Clearly, George, you could choose  
16 thresholds arbitrarily and change these greens to the high  
17 point if you wanted to. You could choose any number you  
18 wanted to as thresholds.

19 MR. APOSTOLAKIS: What you don't want to do is to  
20 have thresholds that are either too high in which everything  
21 comes out smelling like roses, or too low so that you are  
22 expending resources again on things that are trivial or  
23 insignificant. But that brings me to the fundamental  
24 question. What is the purpose of this oversight process?  
25 We heard several times this morning that we want to maintain

1 plant safety. Now, in the risk arena, since these are, you  
2 know, and for the risk-based performance indicators, that  
3 tells me that we want to preserve the risk profile as it is  
4 now, because we have approved it now. We don't want it to  
5 change in an undesirable way. And since the risk profile is  
6 plant-specific, my indicators have to be plant-specific.

7 Now, let me give you an idea as to how I would go  
8 about doing it.

9 MR. KRESS: But can we debate the question that we  
10 want to preserve the plant-specific risk profile as it is  
11 now?

12 MR. APOSTOLAKIS: Yes. I think that's what it is  
13 with -- well, maybe a more accurate way of putting it is, we  
14 don't want it to change in the wrong direction. I mean if  
15 they make it safer that's great.

16 MR. KRESS: Another objective would be that you  
17 don't want a risk profile to approach an unacceptable level,  
18 rather than changing the --

19 MR. APOSTOLAKIS: I don't think that's the -- I  
20 mean it's included in the objectives of the oversight  
21 process, but it's not the only one. It's not the only  
22 objective.

23 MR. KRESS: But you would come up with a different  
24 answer if that were your objective, that you didn't want it  
25 to approach very closely to an unacceptable level.

1 MR. APOSTOLAKIS: Sure, but even then I would  
2 argue it would have to be plant-specific. Because the  
3 profile is already plant-specific.

4 MR. KRESS: Well, I would argue that that argue  
5 against plant-specific, because an unacceptable level is an  
6 absolute -- and rather than a plant profile, it's the delta  
7 change --

8 MR. APOSTOLAKIS: Sure, the level itself. But  
9 remember now, each indicator looks at a specific thing. So  
10 what's missing, if you don't make it plant-specific, is the  
11 context.

12 MR. KRESS: Okay, I understand. That would say it  
13 ought to be plant-specific, you're right.

14 MR. APOSTOLAKIS: So I remember that the  
15 unavailability of diesels, although this is not an example  
16 in diesels, but it's just an example -- well, before I go  
17 into them, there is a real issue here of how one would  
18 handle the uncertainties. And we have the two kinds, the  
19 usual two kinds. We have the aleatory, the randomness, in  
20 other words an indicator may be above the threshold, but  
21 this is a random occurrence I shouldn't worry about. What I  
22 really worry about is a change in the underlying epistemic  
23 distribution of the failure rate. So I have to be able to  
24 monitor those two.

25 Now, the staff says that in order to manage the

1 random variations they went with those highest values and  
2 the 95th percentile of the highest values. Which leads to  
3 very high levels. So here I have the 50th percentile of the  
4 failure rate per demand of a component as one in 100, and  
5 the 95th, ten to the minus one, one in ten, okay.

6 And let's say that, although this is something to  
7 be determined by calculations of this type, but let's say  
8 that I will collect 12 data points in a year. I do a test  
9 once a month. So the number of tests is fixed.

10 Then I ask myself, what is the probability that  
11 there will be K or more -- there will be K -- exceedences of  
12 the threshold, given that the underlying failure rate is  
13 either the 50th percentile or the 95th percentile. So I'm  
14 treating the epistemic distribution as a parameter that I  
15 can play with.

16 If I work with a 50th, let's say the failure rate  
17 is ten to the minus two, the probability of K being one or  
18 greater in the 12 tests is about ten percent. If I use the  
19 95th percentile, then the probability that it is greater  
20 than -- that it would be greater due to random causes than  
21 one or equal to one is .7. So let's say I do get one. In a  
22 year, I have one.

23 That will tell me, and this is now where I'm  
24 getting into a territory where I haven't really thought  
25 about it very carefully, that would tell me that as far as

1 the 50th percentile is concerned, there is some movement  
2 towards higher values, because the probability of this  
3 observation being random is very low.

4           However, I'm still within, I think, the 95th  
5 percentile, because the probability due to random causes of  
6 seeing one, given the 95th percentile, is pretty high. So  
7 this is an event that's not unreasonable from the random  
8 point of view.

9           Then I do the same thing for two. Let's say I see  
10 two. Now, the probability that due to random causes I could  
11 see two, given that the failure rate is ten to the minus  
12 two, is awfully small. So now I am fairly confident that  
13 this is not the failure rate any more, unless I'm willing to  
14 accept miracles, that an event of .007 probability has  
15 occurred.

16           And the probability of course due to random causes  
17 of seeing two, given the 95th percentile, has been reduced  
18 significantly. So my conclusion from this would be yeah,  
19 I'm moving away from the median, but I'm not sure I'm above  
20 the 95th percentile as determined at some time. Because the  
21 probability of seeing a random occurrence of K to two is not  
22 that low. It's not a miracle any more.

23           But here, and maybe I could call that white, I  
24 don't know. But then of course if I go to three, the  
25 probability of seeing three with a ten to the minus two

1 median, or a probability of seeing three with ten to the  
2 minus one, 95th, are both low. And I'm really worried now.  
3 I'm really moving out. I'm probably above my 95th  
4 percentile. I'm clearly away from the median in the wrong  
5 direction, and I'm probably higher than my 95th percentile  
6 because there is only a ten percent chance that I would see  
7 three.

8           So this is a way of handling the randomness which  
9 is inherent in K, because the thing may fail once just  
10 through random causes, and also the epistemic part which is  
11 really what I'm interested in. The actual change in the  
12 failure rate, not the number of occurrences. The number of  
13 occurrences tells me something about the failure rate.

14           Now, this leads to another issue. Which Q50 and  
15 Q95th are you going to use? Well, this issue now of living  
16 PRA comes into the picture, because the plant is supposed to  
17 use its plant-specific data, number of failures per test and  
18 so on, to update periodically its failure distributions.

19           So what I'm saying is, maybe every two-three years  
20 we update the PRA, which now will allow us to look again at  
21 what Tom mentioned, is the whole thing acceptable. Then if  
22 you declare it acceptable for the next three years, until  
23 the next update of the living PSA, you will be using the Q50  
24 and Q95th of that update.

25           In other words, for the next three years I want to

1 make sure that what I approved, approve today, it will still  
2 be valid. And again, one can start arguing, what is red,  
3 what is green and so on. But I think this will start  
4 raising flags as the number of failures is increasing.

5 MR. BARTON: George, there's no requirement to  
6 update PSAs.

7 MR. APOSTOLAKIS: No, but this is something that a  
8 lot of people are talking about. Because the issue of what  
9 are you comparing with comes naturally. So if you -- now,  
10 another point that was raised I think by your public  
11 comments, I don't remember it mentioned this morning, is why  
12 do you use red and green and all that. I mean I think it's  
13 New Jersey who raised that.

14 MR. POWERS: Yeah, why the colors, that's a New  
15 Jersey --

16 MR. APOSTOLAKIS: Yeah, the colors eliminate the  
17 details. Why don't you look directly at the numbers, and in  
18 fact why not normalize distribution of indicator data, they  
19 ask. Why are class grades sealed to a normalized curve? So  
20 you can differentiate good students from those that need  
21 extra help. I notice the care taken to avoid bad students,  
22 you know, those who need help.

23 MR. POWERS: Because we don't want to interfere in  
24 their self-respect, right? MR. APOSTOLAKIS: So I mean  
25 all these issues have been thought through by the quality

1 control people. I'm not telling you anything new here,  
2 except perhaps the epistemic part. So why not have figures  
3 like this, where you have the first 12 tests, then 24, 36  
4 and so on, and up here we plot the observations, because  
5 according to my assumption here you observe only every 12th  
6 test every year.

7 Let's say the first year I observe zero. Great,  
8 according to my probabilities I'm white. The next year  
9 maybe one. Maybe according to my probabilities the agency  
10 doesn't do anything but the licensee has to take some  
11 action. Then I go back to zero and so on. The important  
12 point, though, is of course it's very important to know  
13 whether you go above the limit here. Let's say the limit is  
14 at one, whether you go above. But another point that's very  
15 often overlooked in quality control, which gives a lot of  
16 information, is what if you are below the curve, but you see  
17 some pattern; with zero-one it's difficult to show, so let's  
18 assume that it's -- the threshold is two, okay, for the sake  
19 of argument.

20 So what if you see this, zero, one, zero, one,  
21 zero, one, zero, one. In all of these you are green. Now,  
22 wouldn't any engineer say why on earth am I seeing zero-one,  
23 zero-one, one after the other? In other words, the shape of  
24 this imaginary curve if you connect the points, is also  
25 important information. It's not just the color, because all

1 of this is green now.

2 MR. POWERS: George, I don't think anyone is --

3 MR. APOSTOLAKIS: Of course you're not going to  
4 see zero-one, zero-one, zero-one, but --

5 MR. POWERS: But I mean just suppose that you saw  
6 a pattern of some sort, but still within the green; and I  
7 don't think anybody would contest at all an engineer from  
8 the plant saying I wonder why this is, and going and chasing  
9 it down.

10 The question is, does the regulatory authority  
11 have any obligation to force the plant to chase it down.

12 MR. APOSTOLAKIS: I think it has an obligation to  
13 know about it. What the action is, I may agree with you,  
14 that maybe it's not our business. But the other thing I  
15 would question is whether, with a lack of tools like this,  
16 you are relying too much on the competence of the plant  
17 engineer to actually observe that he sees zero-one,  
18 zero-one, zero-one. See, that's the value of these tools,  
19 that it's there, it's on the wall. And maybe it's not one  
20 engineer. You know, people come and go.

21 MR. BARTON: System engineers, George, by the way  
22 the plants are now structured, would be the guy that would  
23 be trending this data, and --

24 MR. APOSTOLAKIS: So you're saying this is  
25 happening already?

1 MR. BARTON: Yeah, sure. It is.

2 MR. APOSTOLAKIS: If it's happening already, so  
3 much the better. But this is not happening already. And  
4 this is my main argument, the other is incidental.

5 So it seems to me that there is a way here of  
6 handling this issue of green, white and red, by deciding  
7 what is it that we want to tolerate and so on. Now, this  
8 is a lot of work. I don't question that. And I think it's  
9 unfair to ask the staff to do all these things which are  
10 only part of the million other things they have to do, I  
11 mean I'm very sympathetic that you guys have a big problem.

12 But I am not sympathetic declaring arbitrary dates  
13 like April 1st of this year to send this to all the  
14 utilities, because if I've learned anything from experience  
15 being on this committee, is that once something is being  
16 used it's awfully hard to change it later. And it seems to  
17 me that it is really important for us to understand what  
18 we're trying to do, and propose something that makes sense,  
19 even if it is incomplete.

20 The problem I have now with the existing scheme is  
21 that it doesn't make sense to me, at least.

22 MR. POWERS: And it's incomplete.

23 MR. APOSTOLAKIS: And it's incomplete. So I  
24 repeat, I am really very sympathetic with the staff and the  
25 time pressures around them, but maybe we can recommend in

1 our letter later that there are certain things that have to  
2 be cleared up, and the deadline of April 1st should be  
3 moved.

4 MR. KRESS: Don't you think this type of approach  
5 would unfairly penalize the low-risk status plants, the good  
6 plants?

7 MR. APOSTOLAKIS: No, no, because this is my plant  
8 I'm talking about. So if my plant happens to have a  
9 distribution for this -- for the diesel generators, say,  
10 that is good. That's very low. Then I will be using my Q50  
11 and Q95th for my plant, okay, the whole distribution. And  
12 all I'm saying is --

13 MR. KRESS: But what I'm saying is you're going to  
14 be expending a hell of a lot of effort to keep that  
15 extremely good performance of this indicator down there when  
16 you don't really need it down there, because it probably is  
17 not that risk-significant for your plant.

18 MR. APOSTOLAKIS: This is a higher level issue  
19 when you decide what performance indicators to use. And  
20 this is not inconsistent with what I'm proposing. My  
21 assumption here is that you have decided to monitor this  
22 already. Now, if --

23 MR. KRESS: Because it's risk-significant for your  
24 plant?

25 MR. APOSTOLAKIS: Yeah, it plays some role. I

1 mean if you decide that it's importance is not really --

2 MR. KRESS: But would you entertain the idea that  
3 it's only risk-significant if it's degraded performance  
4 affects the difference between say a CDF and an acceptable  
5 CDF by a certain percent, as opposed to an absolute change?

6 MR. APOSTOLAKIS: That would be too high a level I  
7 think for using it to define the oversight process. That  
8 would be a major revolution in the way --

9 MR. KRESS: But that's a way to quit beating on  
10 good plants.

11 MR. APOSTOLAKIS: But what you're saying is that I  
12 will have one performance indicator, the core damage  
13 frequency. And I don't think the agency is ready for this,  
14 if ever.

15 MR. KRESS: No, I'd have a lot of core damage  
16 frequencies, I would just calibrate them in terms of -- a  
17 lot of performance indicators. I'd calibrate them in terms  
18 of core damage frequency, and in terms of the percent effect  
19 of the difference between the chief level and acceptable  
20 level.

21 MR. APOSTOLAKIS: I can see a scheme that starts  
22 that way, in fact the staff I think tried to do it with the  
23 greens, seeing what is the input from the core damage  
24 frequency. You can start that way, work backwards, to  
25 determine the performance indicators you want to have. But

1 then for each one, I suggest that this is the way to handle  
2 it.

3 But I'm starting with the premise that what we  
4 want to do between the periodic updates of the PRA, if there  
5 are any, is to have assurances that what we approved on  
6 January 1st, year 2000, will be the same within some  
7 statistical fluctuations, until December 31st of the year  
8 2003, when I'm going to revisit my PRA. This is my basic  
9 premise here, and it's consistent with what the staff is  
10 saying about maintaining or improving safety and so on.

11 Now, if we want to change that, and change the  
12 rules, and work with core damage frequency, I'm sure the  
13 structure will have to change. But ultimately you have to  
14 come to this. This addresses the issue given an indicator  
15 of what do you do. I think what you're saying is really,  
16 what are the indicators. So I would say these are two  
17 different issues.

18 MR. KRESS: Well, I'm not arguing with the  
19 indicators. I'm just determining when you go from one color  
20 to another, as a function of a percentage change rather than  
21 an actual change.

22 MR. APOSTOLAKIS: Yeah, but I think you're going  
23 to really revolutionize everything. I mean even in 50-59  
24 they were unwilling to do that. What really makes much,  
25 much, much more sense -- but this is maybe the next battle.

1           So I hope I made clearer, maybe not entirely  
2 clear, but clearer where I'm coming from and what my concern  
3 is. Because I don't think I expressed this -- and by the  
4 way, it's not that I'm brilliant or anything, this is the  
5 idea of quality control. I mean people have been doing this  
6 for 78 years now. Not with two Qs, one Q.

7           So the main idea of quality control is, what is  
8 the probability given my failure rate or exceeding a certain  
9 number. If that probability is very low, and I see that  
10 number, either I accept a miracle or something is wrong.  
11 And I'm looking, I'm going to start looking. That's really  
12 the basic brilliant idea that Shuhart had in the 1920s.

13           MR. KRESS: Now, are you planning on using the  
14 failure rate from the fleet of plants for each performance  
15 indicator?

16           MR. APOSTOLAKIS: No, this is plant-specific.  
17 This is plant-specific.

18           MR. KRESS: Do you think you have enough data to  
19 do that?

20           MR. APOSTOLAKIS: If I don't, I have to collect  
21 it. I mean otherwise what good are the IPEs? I mean I  
22 don't know how they are deciding what, in the maintenance  
23 rule, what the thresholds are. I mean this is not out in  
24 the clouds, it's happening to a large extent, it's happening  
25 in the sense that you have the thresholds in the maintenance

1 rule. And you have the --

2 MR. POWERS: The licensee gets to set those  
3 thresholds in the maintenance rule, and --

4 MR. APOSTOLAKIS: We can tell the licensees, here  
5 is what we want you to do, then do it. And how do they set  
6 them? By taking into account their plant-specific history.

7 MR. POWERS: And not by using the IPEs.

8 MR. APOSTOLAKIS: The staff does not have to set  
9 K. The staff can say, this is what we would like to see;  
10 you, Mr. Licensee, do it. And if you want to deviate, tell  
11 me why.

12 MR. JOHNSON: George, Mike Johnson.

13 MR. APOSTOLAKIS: Yes.

14 MR. JOHNSON: Can I ask a question?

15 MR. APOSTOLAKIS: Hey, Mike, we are in person  
16 here. I'll think about it and take action --

17 [Laughter.]

18 MR. JOHNSON: Thank you. You made a statement  
19 something like you didn't see how -- I love this -- you  
20 didn't see how the staff can move forward in April without  
21 an approach such as this for the PIs, but I guess I wonder,  
22 I mean you must recognize we don't have that today. It's  
23 not a part of our current process. All we've done is make  
24 evolutionary changes in our inspections. We've figured out  
25 things or made an estimate about things that we think will

1 be indicative in terms of performance of licensees. We've  
2 tried to risk-inform it, and we've said that that is an  
3 improvement. And you're almost -- I almost hear you saying  
4 that because it's not perfect, we shouldn't proceed.

5 MR. APOSTOLAKIS: No, I'm not saying that, Mike,  
6 because all I'm saying is there are certain -- I don't know  
7 where people got the idea that risk-informing the  
8 regulations is a straightforward matter, and you can do it  
9 by fiat, do it in three months, do it in six months, publish  
10 it in seven months.

11 There are certain things, and this is an area,  
12 where you are bringing really new ideas, new information  
13 which is inherently probablistic into a process. And there  
14 are certain things we have to think about. How exactly do  
15 people handle these things, and we are fortunate enough to  
16 have the quality control people doing it for years.

17 So what I'm saying is, it's not really a matter of  
18 seeking perfection, but it seems to me it's so fundamental  
19 to think at this level, and I'm sure it will not survive in  
20 the form that I just presented, but if we start with this,  
21 we put two or three smart guys thinking about it, taking  
22 into account all the difficulties that were raised by Dana,  
23 by Tom, by you and the others, eventually we'll have  
24 something that will have a sound foundation, and I think  
25 until we do that, and another area by the way is the action

1 matrix, which I would like to understand a little better,  
2 until we do that I don't think we can go out and send it  
3 out, because you are already having the first indications of  
4 unhappiness from practical people who say, you know, why not  
5 normalize the distribution; how good is this.

6 And I think they're looking at it from the  
7 practical perspective, and all I'm doing here is I'm  
8 explaining to you from a theoretical perspective why you are  
9 seeing these things. Or at least if somebody came here and  
10 put similar view graphs up there and say, this is why we're  
11 not doing it, I would be very willing to be convinced. But  
12 ignoring it is something that I cannot accept.

13 MR. BARTON: George, can we ask the staff to come  
14 back in February at the full committee meeting and discuss  
15 this line --

16 MR. APOSTOLAKIS: I think that's an excellent  
17 suggestion.

18 MR. BARTON: -- and we as a committee will have to  
19 decide how we want to handle it in the letter we present to  
20 the Commission in March, and maybe something to the EDO in  
21 February based on an interim report.

22 MR. APOSTOLAKIS: I think this is the best we can  
23 do right now, yes.

24 MR. BARTON: Thank you. Michael, do you guys want  
25 to pick up on the determination process?

1 MR. JOHNSON: Yes.

2 MR. COE: Good afternoon. I'm very pleased to be  
3 here again. My name is Douglas Coe. Since 1995 I've been a  
4 senior reactor analyst in the office of NRR. My job has  
5 been to help improve the agency's ability to utilize risk  
6 insights in the inspection program.

7 Just by virtue of introduction or setting the tone  
8 here, I'd like very much to actually take up Dr.  
9 Apostolakis' suggestion and give you a little bit of before  
10 and after kind of a perspective from my own personal  
11 experience, if you'll indulge me just for a moment.

12 About ten years ago I was senior reactor -- or  
13 senior resident inspector at a plant, and I was charged with  
14 the indoctrination, the training and the qualification of  
15 two inspectors who worked for me. They were good people,  
16 and I tried very hard to be a good mentor. And one of the  
17 things I tried hard to do was to give to them a sense of  
18 what's important and what's not, which is what they really  
19 needed to be good inspectors.

20 And I struggled with this question and I tried to  
21 write things down, and the best that I could come up with at  
22 that time was well, if the licensee exceeded a safety limit,  
23 that was probably the most important thing. If they  
24 exceeded a limiting safety system setting, well, that was  
25 probably next in importance. If they exceeded an LCO that

1 was one step down below that. And if they violated other  
2 regulations or requirements below that, then that was the  
3 fourth level.

4           What I found was that all of our issues were  
5 pretty much in that last bucket. And there was no way  
6 really to differentiate the different issues. A short time  
7 after I took that position, the licensee at the site that I  
8 was at identified a significant vulnerability, it was during  
9 the time that they were preparing their IPE. And they fixed  
10 it. And there was no regulatory violation associated with  
11 that.

12           And I took away from that a lesson. The lesson  
13 was that there are ways of looking at the importance of  
14 things that we weren't very familiar with, and I will admit  
15 to you that the first time that the IPE issue was brought to  
16 my attention, the first words out of my mouth were, does it  
17 violate any regulations or requirements.

18           Later after I became a senior reactor analyst I  
19 brought that lesson to this job and I continue to try to  
20 find ways of exploiting the risk insights that we had  
21 available to us towards the betterment of the inspection  
22 program. And I have to be honest, I think we did some good  
23 work in training; we did some good work in putting forth  
24 guidance; but it wasn't really as successful as I had hoped,  
25 until now.

1           And I'd like to go ahead and take you through a  
2 few of the things that we've talked about internally and  
3 through the public workshop that we just had last week  
4 regarding the significance determination process and the  
5 issues that we need to consider and in some cases modify the  
6 guidance before we go forward.

7           The two criteria that came out of the pilot  
8 program were efficiency and effectiveness. Efficiency was,  
9 could we do the work in a -- the SDP work in a timely  
10 manner, and effectiveness, would we be -- could we have  
11 confidence that we were assigning the right safety  
12 significance values to the things that had gone through the  
13 significance determination process.

14           What we concluded was that from an efficiency  
15 standpoint the SDP process did not meet our expected goal,  
16 our intended goal, principally because the reactor safety  
17 SDP which involved the utilization of risk insights couldn't  
18 be completed within the 120 days that we had targeted for  
19 ourselves as the goal. So we definitely recognize that  
20 efficiency improvements are needed in that area.

21           MR. COE: Doug, tell us why that was the case?  
22 Well, principally it was because either there were  
23 engineering analysis questions that could only be answered  
24 through more extended engineering analysis that the licensee  
25 proposed to do, and that we agreed would be appropriate to

1 answer the question, because depending on the answer the  
2 issue either continued or it went away. And another case,  
3 we engaged in a dialogue with the licensee regarding the  
4 assumptions of their risk analysis that they brought to the  
5 table, which we offered an opportunity for them to do.

6 And therefore the lesson learned out of this is  
7 that we need a better defined process, a business process to  
8 conduct the phase three reviews in. At all times though,  
9 the agency I believe felt that it was our ultimate  
10 responsibility to make that final determination, and that it  
11 was our obligation to ensure that the basis for our decision  
12 was made clear, even if it wasn't necessarily agreed to by  
13 the licensee.

14 MR. SEALE: To get a better understanding of what  
15 our aspirations are when we talk about the need for a better  
16 PRA, which often is measured by the gleam in the  
17 consultant's eye of the proposal to it, would you expect  
18 that the deficiencies that limited you in this case might  
19 have been addressed if there had been a, quote, "better" PRA  
20 or better IPE or whatever?

21 MR. COE: Well, first, I don't believe it was a  
22 deficiency, but it was a difference that caused the dialogue  
23 and the extended dialogue, and certainly in an ideal world  
24 the licensee and the NRC would both have access to a single  
25 PRA that we all agreed to was an appropriate representation

1 of the plant and that we would feel confident in using it  
2 for the specific issues that we were trying to assess.

3 So I have to answer your question yes. If there  
4 were such a PRA that we all agreed to, it would certainly  
5 make life a whole lot more easy in this area.

6 MR. SEALE: I think we need to begin to stress  
7 what we get from a better PRA, rather than -- in specifics,  
8 rather than just saying we need a better PRA, and you've  
9 given us an example here, one place where that would be --

10 MR. COE: I would add too, that because we have to  
11 live in this world of differences it's particularly  
12 important that the decision makers who finally decide what  
13 the -- or accept what the determination of significance is  
14 need to clearly understand the underlying basis for that.

15 In the past, historically, we've relied upon risk  
16 analysts within the agency, and their dialogue with their  
17 counterparts in the licensees' organizations, and in a lot  
18 of cases the influential assumptions that underlie the risk  
19 analysis models weren't always, I don't think, clearly  
20 understood by the people who made the final decisions. And  
21 what the SDP represents, which I don't believe has been  
22 offered before, is an opportunity for the underlying  
23 assumptions to be revealed in a very explicit way. And this  
24 would serve not only to help inform the decision maker's  
25 process of deciding what the significance is, but also helps

1 the inspectors themselves understand what drives the risk at  
2 the particular plant that they're at.

3 So given that we're living in a world of  
4 difference in terms of these models, it's particularly  
5 important that we communicate clearly with each other about  
6 the reasons why the differences exist, and this is why I  
7 think that what we've tried to do with the SDP is toward  
8 that end.

9 MR. JOHNSON: And in addition to that, let me just  
10 make sure that I state, you know, even in a world where we  
11 would have perfect PRAs and perfect agreement on the results  
12 of PRAs, there are always going to be things that add to  
13 inefficiency, what we call inefficiency as we try to measure  
14 this criteria.

15 We have, based on the pilot program and the  
16 revised oversight process, made a concerted effort to do  
17 more in terms of, I'll call it due process. Lawyers get a  
18 little bit nervous when I say that, but to provide an  
19 opportunity for licensees to understand the issue and the  
20 significance as we see it; to give us feedback on whether  
21 they think we've come out at the right place with respect to  
22 the significance of the issue, with respect to whether they  
23 think that the actions that we're taking are appropriate,  
24 and some of that builds into the time delays between the  
25 time when we think that we've got the right call and we've

1 decided that we agree on the right call and we're moving  
2 forward.

3 So I guess I just wanted to state that, and in a  
4 perfect PRA doesn't make that kind of concern go away.

5 MR. COE: The other criteria was effectiveness and  
6 the standard that we tried to achieve and did achieve, we  
7 believe, was that there were no apparent risk-significant  
8 inspection findings that inappropriately screened as green.  
9 Meaning that we simply didn't find any issues that we  
10 evaluated as potentially risk-significant that would have  
11 been screened out in the early stages of the SDP evaluation.

12 MR. POWERS: When you say that, are you using risk  
13 significant in a strictly quantitative -- what I'm driving  
14 at is that you presumably could have had green findings with  
15 respect to say fire protection, but you might not have any  
16 quantitative risk analysis that you could draw upon to judge  
17 that.

18 MR. COE: Right, actually fire protection issues,  
19 we do have a draft SDP for that we're --

20 MR. POWERS: You have a draft SDP --

21 MR. COE: -- we're trying to use. So --

22 MR. POWERS: But do you have a useful risk  
23 analysis?

24 MR. COE: Well, the fire protection SDP,  
25 essentially the output of that is a fire mitigation

1 frequency, which is then used with the -- as an input to the  
2 plant-specific reactor safety SDP for that plant. So we're  
3 trying to get to a quantitative estimate of fire protection,  
4 but I think I have to be careful here, because we also have  
5 the other cornerstones that aren't necessarily tied directly  
6 to the quantitative risk analysis, and that was mentioned  
7 earlier.

8 And those, I think the question was asked earlier,  
9 and it's a good question, how do you ensure the consistency  
10 or how do you treat the colored findings in these other  
11 areas since you can't really tie them to the risk matrix  
12 that we were using in the reactor safety area. And I think  
13 that's part of your question as well.

14 MR. BARTON: What I'm trying to understand is,  
15 you've got -- did you get a green finding in some of those  
16 areas where you don't have any quantitative measure, and you  
17 couldn't answer this question.

18 MR. COE: Right, you could not. And really, and  
19 again I have to be careful, my involvement has been  
20 primarily with the reactor safety SDP and so I don't mean to  
21 exclude the other cornerstone SDPs. And I'm sure you can  
22 remind me of that when I slip up, so -- okay.

23 The SDP observations. The first bullet has to do  
24 with the difficulty in timeliness, and again, this  
25 particularly goes back to the reactor safety SDP and the

1 risk analysis that stands behind those issues.

2 The second bullet acknowledges that we have yet to  
3 develop a containment SDP or a shutdown significance  
4 screening tool, and that because of that, any issues that  
5 surfaced in those areas in the inspection program had to go  
6 directly to our risk analyst for evaluation. And that is  
7 what we call a phase three review, where the risk analyst  
8 gets involved.

9 MR. BARTON: What's the schedule for completing  
10 that?

11 MR. COE: Pardon me?

12 MR. BARTON: What's the schedule for completing  
13 that?

14 MR. COE: The schedule for completing the  
15 containment SDP and some kind of a screening tool for  
16 shutdown significance is prior to implementation.

17 MR. POWERS: When you send these things, say for a  
18 shutdown finding, to the risk analyst, what does he do?

19 MR. COE: In the case of the shutdown issue we  
20 have at least one individual in the headquarters staff who  
21 has specialized in that area. Unfortunately it's only one  
22 individual, but that individual has access to shutdown  
23 models and has done this kind of analysis for some years  
24 now. In the area of containment, we have I believe referred  
25 that to our containment specialists. I can't give you any

1 specific examples unless anybody else can.

2 MR. POWERS: So they pull out these peer reviewed,  
3 well-recognized, published models and apply them?

4 MR. COE: Well, in terms of the shutdown case, I  
5 don't -- the models that are used were built on or based on  
6 or at least influenced by the models that the staff used  
7 when they were developing the basis for the shutdown rule a  
8 number of years ago. And that was a great deal of work that  
9 went into that, and that work and those models were carried  
10 forward and form the basis for what we do now in terms of  
11 shutdown risk analysis. And that's my understanding. And I  
12 have to say that's about the limit of my understanding of  
13 the shutdown models that we use.

14 MR. POWERS: I'm just trying to find out if you  
15 guys were hung out.

16 MR. COE: I don't believe that inspectors are hung  
17 out at any time when the basis for what either we're saying  
18 or the licensee is saying is made clear, and therefore  
19 becomes subject to challenge by anybody who could understand  
20 what the basis is.

21 The third bullet has to do with the development of  
22 the plant-specific phase two work sheets. We've undergone a  
23 process that in one year's time has produced a set of work  
24 sheets of a very simplified functional level PRA model on  
25 paper that is based on the only information that we really

1 had available with respect to the details of the licensees'  
2 own risk analysis, and that's the IPE. We started with that  
3 starting point with the acknowledgement that that was just a  
4 starting point, and we undertook a number of initiatives to  
5 improve that.

6 For the pilot plants we visited each site to get  
7 information and feedback from the licensee staffs regarding  
8 any changes that they made to their plant since the IPE or  
9 any analysis changes that they made that have resulted in  
10 improved risk insights. In addition, we felt that it was  
11 absolutely necessary to run a series of hypothetical test  
12 cases through our simplified model and test the results  
13 against the licensees' full detailed model.

14 We've done that at two plants and we're planning  
15 to do that at a third pilot plant. The first two pilot  
16 plants that we did that at revealed that there were certain  
17 core damage sequences that we were missing because of the  
18 high level nature of the tool that was developed. And it's  
19 becoming apparent that we need to do more work to add these  
20 important sequences that are generally very plant-specific,  
21 and have to do with the various inter-system dependencies  
22 that cannot or were not accounted for in the high level  
23 functional model that we've started with.

24 MR. POWERS: I got the impression from what I've  
25 read in the inspection manual draft that the screening

1 processes that you've developed have troubles when a finding  
2 affects more than one sequence.

3 MR. COE: Okay, I'm not aware of that particular  
4 concern because the process of the SDP in the reactor safety  
5 area requires you to very clearly and explicitly state your  
6 assumptions. And then as you work through the process you  
7 need to adhere to those assumptions.

8 If the assumptions of equipment unavailability or  
9 safety function degradation are carried through all of the  
10 work sheets, any time that safety function appears that is  
11 satisfied by a particular piece of equipment that's found to  
12 be degraded, that is intended to be assessed in that  
13 sequence, and there could be certainly very many sequences  
14 depending on what equipment is found to be degraded or  
15 unavailable.

16 What you might have heard is that there is a  
17 question about this SDP tool in the reactor safety area that  
18 is acknowledged that it will not add up the contribution to  
19 each of the individual sequences that might be affected by a  
20 particular equipment degradation. And the simple answer  
21 that we've arrived at in order to be able to utilize this  
22 tool is a simple counting rule. And obviously a  
23 computer-based PRA model will very carefully and rigorously  
24 add up every -- each contribution for every sequence that  
25 could be affected, and of course we're not at that level of

1 detail with this tool. I don't know if that addressed your  
2 question.

3 MR. BARTON: Well, all your doing is confirming,  
4 my understanding, it's a summation problem.

5 MR. COE: Well, it's a summation issue that we've  
6 tried to address by this simple counting rule. Again, we've  
7 tried to make the SDP tool a conservative tool such that we  
8 won't miss, or that will lead the inspector to think in  
9 areas that would lead the inspector to, you know, a  
10 risk-significant issue should one exist.

11 MR. APOSTOLAKIS: There's several times that the  
12 issue of PRA quality was raised, and statements like we're  
13 not there yet and so on were heard. I think again we should  
14 not turn this into a test of how good a PRA is, because this  
15 is not the issue. That's why I will come back to my earlier  
16 recommendation this morning. Perhaps in February you can  
17 present two columns to us on the slide, how are things done  
18 now, how things will be done in the future, what is better,  
19 how much information do you need. And I don't think you  
20 need a perfect PRA to do that. Because, you know, there is  
21 a danger of eventually, you know, turning off people and  
22 say, well, gee, he doesn't have a perfect PRA so he doesn't  
23 know what he's doing.

24 But that's not the issue here. You are trying to  
25 improve an existing process. So you know, you mentioned in

1 fact at the beginning of your talk that at least with this  
2 process now things are out on the table so people can look  
3 at the assumptions that were hidden earlier.

4 Now, that's a pretty good observation. Then of  
5 course the question of how well you are handling it within  
6 your process is a legitimate question. But that comes after  
7 you've convinced people that what you're doing now is at  
8 least as good, I mean what you plan to do is at least as  
9 good as what you're doing now.

10 MR. BARTON: George, how do you handle the issue  
11 that many of the IPEs are greater than ten years old, and a  
12 lot of them have not been updated, and -- how does that  
13 impact --

14 MR. APOSTOLAKIS: I think we should abandon this  
15 idea that they IPEs are what they are and they cannot be  
16 changed. I don't understand how anyone -- well, I can  
17 understand it actually. It's very nice to want the benefits  
18 of risk-informed regulation without risk information, I'd  
19 love to --

20 MR. BARTON: The question is, we haven't, they  
21 haven't been updated for ten years and yet we're going  
22 through with this process.

23 MR. APOSTOLAKIS: Then they should not have the  
24 benefit of this process. It's as simple as that. We keep  
25 raising the issue when it comes to, what is it, risk

1 informing ISI, risk informing IST, but the IPEs are no good,  
2 the IPEs -- well, okay, if your IPE is not very good, all  
3 these things are voluntary.

4 MR. COE: May licensees have utilized their  
5 current PRA models to comply with the maintenance rule. And  
6 we had a baseline maintenance rule inspection that went out  
7 and examined at least on some level the licensees' work in  
8 that area, to ensure that they had a model that represented  
9 the current plant configuration and that it was good enough  
10 for the use in the maintenance rule.

11 So I think it's true that --

12 MR. BARTON: That was basically the categorized  
13 systems, right?

14 MR. COE: To bend the systems into different --  
15 into the risk significant and non-risk significant  
16 categories, and may licensees used that model as well to do  
17 the A4 evaluations, which are now becoming mandatory under  
18 the rule change.

19 I guess our thinking is, and so far what we've  
20 found is, is when we go visit the licensees most, at least  
21 to date, licensees have been keeping their models, at least  
22 attempting to keep them current on some level. But I return  
23 to the point that Dr. Apostolakis made that is so important  
24 here, and that is that once the assumptions are made clear  
25 to all parties, they're subject to question, to challenge or

1 to acceptance based on a much wider population of  
2 individuals who could assess them to that degree.

3 In the past, again, those assumptions were often  
4 hidden and required a risk analyst to be able to understand  
5 them, understand their influence and represent them somehow  
6 to communicate to the decision makers who are going to use  
7 those insights in order to make a decision. We've brought  
8 the whole risk framework down to or into the decision making  
9 process, and as has been noted in a couple of National  
10 Academy of Sciences studies, involving the participants, the  
11 stakeholders in a process of understanding risk insights is  
12 really the best way to communicate and to share that  
13 information and to gain acceptance in the final results or  
14 the outcome.

15 MR. APOSTOLAKIS: That gives me another  
16 opportunity to say something. When we say stakeholders,  
17 very often we mean the industry and other public groups that  
18 are interested in nuclear issues. And Professor Wallace has  
19 made the point which I agree with, that a very important  
20 stakeholder for us is the technical community. Let's not  
21 forget ourselves.

22 And again, what I presented earlier had that in  
23 mind in part, that, you know, there is a whole technical  
24 community out there of statisticians, of quality control  
25 engineers and so on who is very familiar with these methods.

1 And I think it's important for us to convince the technical  
2 communities that we know what we're doing, that we are using  
3 sound methods.

4 In fact I would say that these are sometimes the  
5 most important stakeholders, because if they declare that  
6 the agency is not using sound methods, then the other  
7 stakeholders will grab that and run with it.

8 So that really is not directly addressed to you,  
9 Doug, but it reminded me of that. Let's not forget those  
10 communities, the technical and scientific communities who  
11 are important stakeholders also for this agency.

12 MR. COE: Absolutely. Gareth, did you want to add  
13 anything?

14 MR. PERRY: Yeah, this is Gareth Perry from the  
15 staff. I just wanted to support one thing that George said,  
16 and that is that --

17 MR. APOSTOLAKIS: But you will not tell us which  
18 one.

19 MR. PERRY: I will tell you which one. And you  
20 can exclude the others if you like. And that is that we  
21 don't need perfect PRAs for the purpose that we're using  
22 them here. And the IPEs are probably pretty good for that,  
23 with one possible exemption which I'll get to in a minute.

24 Basically all we're drawing out of the IPEs for  
25 the SDP is basically the accident sequences at the

1 functional level and the configuration of the systems that  
2 are used to meet those functions. And at that level I think  
3 most of the IPEs are probably pretty good.

4 The one possible area where they could be weak,  
5 that's the area of the common cause initiators, where some  
6 IPEs did not do a very good thorough search for them. But  
7 primarily I think we'll catch the bulk of the significant  
8 accident sequences.

9 MR. POWERS: When the review of the IPEs was  
10 going, before the IPE insight document came out, the  
11 committee received a copy of a letter from Mr. Darby, I  
12 believe, in which he made a variety of, raised a variety of  
13 concerns about the IPEs including lack of fidelity to the  
14 plant, omission of critical accident sequences. The  
15 insights document goes through and collects a lot of  
16 insights, but there's a codicil in all of that that says,  
17 gee, and we don't understand why sister plants have such  
18 differences in risk. And they said well, we'll look at that  
19 in the future.

20 So now why again do you think the IPEs are so  
21 useful for this risk significance determination when there  
22 are these kinds of questions?

23 MR. PERRY: I think it's because what I said was  
24 we're not concentrating on the numerical results of the --

25 MR. POWERS: Well, I mean these things are getting

1 to the point of omitted accident sequences.

2 MR. PERRY: Yeah, and the ones that they are most  
3 like to have omitted are those that come from the common  
4 cause initiators, from the system --

5 MR. POWERS: I know for instance not in the IPes,  
6 but in the IP triple Es I know that there's questions over  
7 whether plants have included sequences made possible by  
8 self-induced station blackout. I mean that's a fairly  
9 significant thing, it's not common cause -- I mean you can  
10 call that a common cause failure, but it's a fairly  
11 significant thing to omit.

12 MR. PERRY: Yeah, and I think we're not saying  
13 that this process is going to be perfect, but maybe I can  
14 throw the question back at you. If we're not going to use  
15 the IPes and the licensee models, what are we going to use,  
16 because we don't have PRAs for all the plants. We're trying  
17 to make --

18 MR. POWERS: Well, at this point the question is,  
19 why don't we?

20 MR. PERRY: There's no PRA rule that I know of.

21 MR. POWERS: No, no, but I'm asking why the staff  
22 doesn't have PRAs of all the plants.

23 MR. COE: We're in the process of developing them.  
24 But that's a long-term project.

25 MR. PERRY: That's a very long-term project.

1 MR. POWERS: I guess I'm delighted to hear it.

2 MR. APOSTOLAKIS: If there is one part of the IPES  
3 that is fairly reasonable I think what Gareth mentioned,  
4 because all really the engineers were asked to do was to put  
5 down in the event and fault form accident sequences. What  
6 can go wrong at the plant, which is something that people  
7 have thought about. I mean they didn't have to learn PRA  
8 really to do that. I mean event is a trivial thing.

9 MR. POWERS: Well, George, I mean it may be a  
10 trivial thing, and I'm certainly not familiar with all the  
11 IPES, but I am very familiar with the letters that the  
12 committee got in which the statement was made that there  
13 were accident sequences left out.

14 MR. APOSTOLAKIS: And I'm sure there were, yeah, I  
15 mean 103 IPES, there were probably some left out. But I  
16 think the accurate statement is whether there is any value  
17 anywhere in the IPES, it's in the events, not the numbers.

18 MR. POWERS: Well, I guess I just don't understand  
19 why such a seminal thing, to which the NRC's management  
20 responded by saying that wasn't the point of the IPES, and  
21 they were unconcerned about it, but it seems like it's very  
22 concerning here if in a qualitative sense there are failure  
23 pathways that are not addressed. I mean it seems to me I  
24 would be bothered by that.

25 MR. APOSTOLAKIS: Sure. It depends on how

1 important these failure parts are and so on, or if they are  
2 known to the staff.

3 MR. COE: That's a good point, and it's one that  
4 I've thought about. And I can tell you that a year ago when  
5 this concept was first developed, the idea was to ask the  
6 inspector to conjure up the accident sequences that would be  
7 affected by the equipment that was found to be unavailable.

8 We very quickly realized that that was a great  
9 burden on the inspector, and we wouldn't be able to have a  
10 successful tool. So we generated the sequences for the  
11 inspector, but what's not -- what needs to be emphasized  
12 even more through out training and in our guidance is that  
13 the inspector is not limited to the accident sequences that  
14 are represented on this tool.

15 In fact a sharp inspector who can identify through  
16 whatever means is available other accident sequences that  
17 could be represented within this framework might very well  
18 be able to postulate that, you know, these sequences would  
19 contribute significantly to a core damage risk, based on  
20 some problem that was identified.

21 So one thing that I do want to stress is, is that  
22 the tool provides a framework and it offers up some, you  
23 know, as many of the sequences that we can identify that we  
24 believe could be influential. But it does not preclude the  
25 inspector from adding their own.

1           The last bullet on this page is the oversight  
2 panel, and the need that we observed in continuing that  
3 panel to ensure that there's consistency across regions and  
4 across time, and to ensure that the SDP philosophy is  
5 maintained and the guidance is appropriate, and I think  
6 we've been able to do that.

7           MR. BARTON: Is this panel's representation from  
8 all regions?

9           MR. COE: Yes, sir, it is. All the regions,  
10 research, office of enforcement, NRR, PRA branch, inspection  
11 programs branch.

12           Prior to implementation, there are a number of  
13 issues that came out of the public workshop last week. I've  
14 highlighted the important ones here that we need to address.  
15 Consistency of the SDP entry condition and the treatment of  
16 problematic identification resolution issues.

17           MR. POWERS: Is that what was abbreviated PIDR in  
18 the inspection manual?

19           MR. COE: Help me out here, Steve. If the context  
20 was corrective action programs, then the answer is yes. But  
21 this point was raised earlier, and so it goes to the  
22 consistency across all the different SDPs and the different  
23 cornerstones.

24           The next one down is also a consistency question,  
25 to ensure that the SDPs in all cornerstones have similar

1 importance for same color, and we mentioned that earlier.

2 A third bullet was a need to account for external  
3 event initiators in the reactor cornerstones SDP.

4 MR. POWERS: When you use that term, external  
5 event, you're talking about not fires, but other kinds of  
6 external events?

7 MR. COE: Actually we're trying to stay consistent  
8 with the IP triple E here, and we do include fire, flooding,  
9 seismic and weather. And I need to explain, because I see  
10 the puzzled look. We have a fire protection SDP which  
11 addresses the degradations of fire protection equipment,  
12 detection equipment, mitigation equipment and so forth. And  
13 the spacial issues that occur arise when fire protection  
14 equipment is degraded.

15 That feeds into the SDP as an input, as I  
16 mentioned earlier. What we don't have yet is a way to  
17 assess say, for instance, front line equipment with respect  
18 to their mitigation capability for events that are initiated  
19 by these external event initiators.

20 In other words, I might have a diesel generator,  
21 and we found this to be true in at least one case, where if  
22 it was taken out of service the risk change according to the  
23 licensee's model is influenced most by a fire event, event  
24 initiator.

25 MR. POWERS: That's very common.

1 MR. COE: Right, so we acknowledged that what we  
2 have presented so far in this tool is simply a listing of  
3 internal event initiators, and it omits or to date omits the  
4 external initiating event, initiators.

5 We don't feel that we can -- we know that we  
6 cannot completely resolve this issue before full  
7 implementation, if in fact the final resolution is the  
8 development of additional work sheets with these sequences  
9 on them. So what we're proposing, or I think what we will  
10 propose, is a screening tool, and this was one of the  
11 outcomes of the public workshop last week, that we can  
12 identify -- we can ask a series of screening questions that  
13 would identify the possibility that this particular finding  
14 that we're assessing could be influenced by external events.  
15 We haven't developed the tool yet, but it's on our to-do  
16 list. If there was a chance of being potentially influenced  
17 by external event initiators, we would expect that that  
18 would come to panel of analysts and other experts to assess  
19 its further significance.

20 The final bullet here is the need to improve the  
21 efficiency of phase three reviews, and also the industry was  
22 advocating defining an appeal process for the risk analysis  
23 review itself, so we have that under consideration.

24 On the next page, the need to document the process  
25 for revising, implementing and validating of training,

1 because we have SDPs that are still under development. We  
2 want to continue to do the kinds of things that we've done  
3 to date to ensure that we have a tool that's usable, useful  
4 and conservative.

5 We need to be more clear in our inspection  
6 reports, that we are not calling white findings -- or that  
7 our correspondence is when we say white that does not  
8 connote a more adverse situation than is intended. The  
9 reason for this comment from the industry is essentially  
10 that there are do date, because of the, at least the  
11 experience with the pilot program, so few whites that when  
12 they occur they stick out like a sore thumb. And draw a lot  
13 of attention. And yet we have tried to establish the white  
14 band as one in which we need to begin to be involved in a  
15 monitoring sort of -- in a further more involved monitoring  
16 way, but that it's still acceptable operation as long as the  
17 licensee is identifying and correcting the issues.

18 We also need to define the process for addressing  
19 those issues that are white or greater, but that still  
20 conform to the licensing basis, and this is a very important  
21 point. If we're going to utilize a risk metric to assess  
22 licensing performance, then it may not -- we may identify  
23 areas where performance is deficient which causes a  
24 significant enough risk increase to put us in a white range,  
25 perhaps, that may not involve a regulatory issue, and I

1 return to my very first example as a case in point.

2 What do we do? I mean if it was high enough we  
3 might consider back-fit, under the back-fit rule. If it's  
4 not, what do we do? And that's an issue that's on the table  
5 that we have to decide.

6 And finally, I mentioned the fire protection SDP,  
7 and we have had comments that it is quite complex, more --

8 MR. POWERS: It's very clever, except there's one  
9 feature of it that really puzzles me, and that's the fire  
10 ignition frequency. In the formulas, I believe it's the  
11 base ten logarithm of the frequency that's entered into the  
12 formulas, and not the fire frequency itself. Is that  
13 correct?

14 MR. COE: If it's the -- you mean if it's the  
15 exponent of the base ten fire frequency?

16 MR. POWERS: It's the base ten logarithm of the  
17 fire ignition frequency, actually.

18 MR. COE: Yes, I believe that's correct.

19 MR. POWERS: It would be useful to explain that in  
20 the document. Because you come in and you see these  
21 frequencies and they're trivial compared to all the other  
22 numbers, so everything is dominated by the mitigation  
23 capabilities, and not by the initiation capabilities.

24 MR. COE: That's a good point, and there is a lot  
25 of clarification that we need to make, I think, to the fire

1 protection SDP.

2 MR. POWERS: Yes, and there are many other things  
3 in here, in this draft manual, that need some help. For  
4 instance, inhabitability definitions need to be looked at  
5 again. And there are a variety of things, tables have  
6 different units than the text, and things of that nature  
7 make it difficult to follow it.

8 MR. COE: We do have some work to do, we know  
9 that. I'll take down your comments, appreciate that.

10 That's all I had to talk about unless there are  
11 any further questions. Mike?

12 MR. JOHNSON: Yeah, I just had a couple of words I  
13 wanted to say in closing, if there are no questions. I  
14 wanted to remind us, take us back to a question that you all  
15 asked when we started the presentation and that went  
16 something like, you know, how do you know the process is  
17 better, how do you know it's good enough to go to  
18 implementation in April, so on and so forth, things along  
19 that line.

20 And we've talked, we've hit various pieces of it,  
21 and I wanted to just say it succinctly at the end, as  
22 succinctly as I possibly can in two minutes.

23 You know, we've made changes, a bunch of changes  
24 on a bunch of spectrums with respect to revising our  
25 oversight process. Some of those changes have really just

1 been evolutionary sorts of changes. We have, for example on  
2 the baseline, as Tom indicated and we agree, we are doing  
3 essentially the level of inspection that we do today in the  
4 core program for plants that are not in the pilot program.  
5 We have approximately the same level of inspection. We look  
6 at approximately the same kinds of things in today's core  
7 program.

8           What we've done in the revised oversight process  
9 is we've risk-informed it; we've focused in on the sample  
10 and the frequency; we've taken an effort to make sure that  
11 we are as clear as possible for inspectors with respect to  
12 what the thresholds are that they ought to document; and so  
13 we think that means, that represents an improvement on  
14 today's core program with respect to what the risk-informed  
15 baseline program offers.

16           If you look at PIs, and the way we use PIs in the  
17 existing process after much chiding from the Commission,  
18 after an effort by Arthur Anderson and some of the previous  
19 briefings that we've had before you all in previous years  
20 where we've talked about relying more on PIs in terms of  
21 trying to figure out where the performance of plants stands,  
22 the revised reactor oversight process has made an effort to  
23 tie in performance indicators to those areas that we think  
24 are important, that is the cornerstones, we've done that.  
25 We think we have more information about the performance of

1 plants. Based on those performance indicators along with  
2 the inspection, that robust inspection program that we've  
3 had all along, we think that represents an improvement over  
4 today's process.

5 We talked briefly about the significance  
6 determination process. There's much to be concerned with  
7 with the significance determination process. We've talked  
8 about PRA; we've talked about the fidelity of IPEs and the  
9 efforts, and should licensees do something to keep them  
10 living, and all the weaknesses and vulnerabilities. But if  
11 you think about what the SDP has to do, it simply has to  
12 enable an inspector to figure out whether things that they  
13 find in the field are important. The important ones for  
14 which we'll give them additional help, from the unimportant  
15 ones. And if you look at today's program, we leave that to  
16 chance, to be quite honest with you, we leave that to the  
17 abilities of the inspector and their branch chiefs and their  
18 well-intentioned management. The SDP represents a  
19 structured approach to provide the ability to do that sort  
20 of distinction, if you will, between what is significant and  
21 what is not significant.

22 I would suggest that the primary value of the SDP  
23 is not even phase two and beyond, the phase two screening  
24 tool, the plant-specific work sheets. I would suggest that  
25 the value, the real value of the SDP is in the initial

1 screening tool, because in days gone by that's where we  
2 spent a lot of our effort in terms of doing additional  
3 follow-up and writing things in inspection reports.

4 And so we believe again, even with it's flaws,  
5 even with the holes in the SDP, even with the clear  
6 vulnerabilities, we talked about external events, that the  
7 SDP represents a meaningful improvement over today's  
8 processes in terms of enabling us to figure out and  
9 inspectors to figure out what is significant and separate  
10 that from what is not significant.

11 There's a revolutionary change in the revised  
12 reactor oversight process, and that deals with this notion  
13 of thresholds, that there is a licensee response plan. We  
14 talked today about the fact that cross-cutting issues, there  
15 is a level of discomfort about the cross-cutting issues.  
16 That's sort of revolutionary. Today we consider  
17 cross-cutting issues. We can write about at a very low  
18 threshold those cross-cutting issues. The revised reactor  
19 oversight process says it's going to be reflected in issues  
20 and PIs, the thresholds, and yes, there is a challenge we  
21 need to continue to work on that we've talked about, the  
22 fact that we will continue to work on it, that's a  
23 revolutionary change.

24 But I would submit that our treatment of  
25 cross-cutting issues as proposed in the revised reactor

1 oversight process is an improvement over what we have in  
2 today's process. And so the sum of what we've presented,  
3 and based on what we've learned from the pilot is, we  
4 believe that in the spectrum of areas that we've talked  
5 about, again noting the fact that there are issues that need  
6 to be worked on between now and April, and there are issues  
7 that we need to work on in the longer term, the bottom line  
8 is we believe that the process, the revised reactor  
9 oversight process is ready or will be ready on April 2nd for  
10 implementation, the startup of initial implementation, and  
11 that it represents a meaningful improvement over the  
12 existing process.

13 And so I just want to take us back there, when you  
14 look at what is wrong with the revised reactor oversight  
15 process, I want to make sure that we're mindful that we  
16 compare it to not what is perfect but what it is that we  
17 have today. And I think when you do that, we're on the  
18 right track.

19 MR. BARTON: Well, after that sales pitch I don't  
20 know what to say, except I just warn you, I think this  
21 committee is concerned and I think where you're headed is an  
22 improvement over the existing process. I think where we're  
23 coming from was, you know, are you sure it's really ready to  
24 go implement it in 100 plants, because if it's not, and  
25 you've got the stakeholder comments and you can see where

1 there's a lot of uneasiness, there's a lot of doubt whether  
2 this system is really better than the existing system.

3 And when you roll something out, it better be  
4 pretty darn close to what you want the new system to be,  
5 because if you lose credibility in the first six months or  
6 nine months or first year of this new process, you've really  
7 dug yourself a hole. And then I don't know how you get out  
8 of that one, so I'm telling you, you'd better --

9 MR. POWERS: The problem is the corrections now  
10 take place in a fish bowl.

11 MR. BARTON: That's right. So you'd better be  
12 sure the process you go out with is pretty solid, it does  
13 have the capability to identify what is risk-significant,  
14 and that, you know, you don't have utilities that have major  
15 problems within the next year or so with this new process in  
16 place and everybody saying to you, how come you didn't now  
17 it was happening. That's what we're concerned about.

18 MR. JOHNSON: I understand.

19 MR. BARTON: And we're sold that you're really at  
20 that point, and that's why we need to talk some more in  
21 February.

22 MR. JOHNSON: And in February 3rd, I just want to  
23 tell you that what we think you told us to tell you on  
24 February 3rd is to address George's -- to come back with a  
25 list of major assumptions, talk about what the current

1 program provides and how we would handle it in the revised  
2 reactor oversight process, we'll certainly do that. There  
3 was a question about cross-cutting issues that we're going  
4 to come and spend some more time on on the 3rd of February.  
5 And was there something else, I think --

6 MR. BARTON: I've made a list of them that I think  
7 before we wrap this session up -- and I haven't gotten input  
8 from all the members -- but I'm going to ask all the members  
9 for input as to what they think we need to hear and discuss  
10 with you on February 3rd.

11 But between what George came up with and some  
12 notes that I've taken, there's probably six or seven issues.  
13 You hit three or four of them right then there. I don't  
14 have input from the other members yet, but before the  
15 session wraps up today you'll know what we're going to ask  
16 you to come back and address in February.

17 MR. POWERS: You promised to address what you do  
18 in these screening processes when a finding affects two  
19 things. For instance, if it affects both radiation safety  
20 and some of the reactor power cornerstones, which it  
21 presumably could.

22 MR. JOHNSON: Thank you.

23 MR. BARTON: Thank you. Mr. Riccio?

24 MR. RICCIO: Once again, thank you for taking the  
25 time to hear from me. I'll try to make this short and

1 sweet. One of the reasons I like coming here is because I  
2 hear most of the questions I was going to raise being raised  
3 by you gentlemen already.

4 MR. BARTON: That does help, doesn't it.

5 MR. RICCIO: It really does, yeah. Unfortunately  
6 I don't hear that at the Commission. There were a few  
7 things that I think really need addressing. I think Dr.  
8 Apostolakis nailed it right on the head when he said  
9 basically that we are -- well, actually, I'll paraphrase.  
10 Basically I think we're institutionalizing deviants. We're  
11 basically measuring to the high water level of where the  
12 poor performance was, and then saying if you don't reach  
13 that again you're okay. I think the thresholds have to be  
14 addressed.

15 There are several things, and actually there's  
16 been a nice giant elephant in this room since this morning  
17 that no one has really brought up, and I guess that's why  
18 I'm here. I saw the members passing around a copy of Inside  
19 NRC, and I will say that the public does think that there  
20 has been an improvement in the process in that the data will  
21 be available in a meaningful time frame, where we then can  
22 then take action to try to bring upon some regulatory action  
23 by the agency.

24 And I will read it. According to an article in  
25 the January 17th Inside NRC, approximately 45 percent of NRC

1 regional employees who participated in an internal NRC  
2 survey said they did not believe the agency's new reactor  
3 oversight process would catch slipping performance before  
4 significant reductions in safety margins.

5 MR. BARTON: That's one of the points I've got on  
6 my list for the staff to address in February, is that issue  
7 that's out there in the regions that was written up in the  
8 recent Inside NRC. Because we don't understand it either.  
9 We'd like the staff to --

10 MR. RICCIO: What's a little more damning I think  
11 is the fact that only 19 percent of the respondents thought  
12 that they actually would catch problems in performance prior  
13 to there being a significant margin of safety reduction.

14 MR. BARTON: There's some items in there that are  
15 kind of bothersome.

16 MR. RICCIO: I would recommend looking at the  
17 second day, I believe it's November 16th of the pilot plan  
18 evaluation panel, where they brought in some of the folks  
19 from the regions. That's where they discuss a lot of the  
20 problems with reporting requirements that happened at Quad  
21 Cities. Basically that's where you had a lot of the belief  
22 that -- they weren't positive that they would get accurate  
23 reporting because they hadn't received any accurate  
24 reporting yet.

25 The problem from a public perspective is that the

1 comment period on the proposed process closed before we even  
2 had any valid data. And actually we had it extended, and it  
3 still closed before we had any valid data to base any  
4 judgment upon. And in fact when more data did roll in, it  
5 actually changed some of the yellow/white indicators.

6 There were some issues raised during the workshops  
7 and the pilot evaluation panel. There were some discussions  
8 about changing or being able to deviate from the action  
9 matrix. This is what got the agency in trouble before. If  
10 you have a matrix you damn well better stick to it, because  
11 the problem in the past wasn't that you didn't have the  
12 data; AEOD did a very good job of compiling data, and the  
13 data was there for the senior managers to determine whether  
14 or not a plant was performing well. They just failed to act  
15 upon it.

16 And so when we see your managers still have the  
17 authority and the ability to override decisions that are  
18 made at the regional level, we're going to be right back  
19 where we were with Millstone and Salem and other plants.

20 And I'll just quickly close this up with one more  
21 thing I've been harping on about the indicators. And like I  
22 said, I've participated in the pilot evaluation panel, I've  
23 participated in the workshops. And I would have to say that  
24 as a member of the public, I'm probably more familiar with  
25 PIs than anyone else.

1 NRC went out and spent an exorbitant amount of  
2 money to pay Arthur Anderson to take a look at this process.  
3 Arthur Anderson came back and said, you need an economic  
4 indicator, because under competition the threat exists that  
5 reactors in their desire to cut costs will cut safety.

6 I've been harping on this, and there seems to be  
7 little or no indication that we're ever going to have an  
8 economic indicator. The agency was made aware of this  
9 because of the problems that existed at the Commonwealth  
10 Edison plants, so it's beyond just Arthur Anderson. The  
11 Commission has already recognized this, and they failed to  
12 take any action on it.

13 One last thing. There seems to be some indication  
14 that the reason we have all these lovely work sheets which  
15 really aren't scrutable --

16 MR. BARTON: Are you talking about the SDP work  
17 sheets?

18 MR. RICCIO: Yeah. The indication is, the reason  
19 we have the work sheets is because the NRC was unable to get  
20 a repeatable determination out of the process. And now I'm  
21 starting to see why Mr. Powers has been talking about  
22 risk-based stuff as being regulation by religion. If you  
23 can't repeat the process, that's not science.

24 I understand the work sheets are there to try to  
25 help people work through and achieve at a repeatable

1 process, but it seems to me that we haven't achieved that  
2 yet. Is the process ready to be rolled out, is it ready for  
3 prime time? I don't think you have a lot of choice. Is it  
4 an improvement over the previous process? In some regards  
5 yes, in terms of the timeliness of the data, in some regards  
6 no.

7 I feel what we really have here, and I agree with  
8 Mike, there has been a revolutionary change; the  
9 revolutionary change to my mind is that this new process  
10 regulates the regulator, rather than the industry. These  
11 thresholds are set to say when the NRC may do something.

12 If you go back and read the Atomic Energy Act,  
13 they got the authority to do anything they damn well please  
14 so they can justify it on the basis of public health and  
15 safety. I understand that we're trying to marry these two,  
16 but my problem is that we're basically putting handcuffs on  
17 our regulators, and I don't really feel that's an  
18 appropriate means to regulate this industry.

19 I thank you again for your time and consideration.

20 I wish I could figure out some way to get myself down to  
21 Clearwater, but I don't think that's going to happen.

22 MR. BARTON: You can either drive or take an  
23 airplane, you know. There's an airport near there.

24 MR. RICCIO: I don't think I can get my  
25 organization to pay me to come down to Clearwater. If you

1 have any questions, I'd be happy to answer them.

2 MR. BARTON: Thank you for your insights.

3 MR. POWERS: Very good points.

4 MR. RICCIO: Thank you.

5 MR. BARTON: All right, do you guys have anything  
6 else to wrap up with, or are you done?

7 AN UNIDENTIFIED STAFF MEMBER: We can only get in  
8 more trouble, and we'll be glad to come back in February.  
9 So we'll see you in February to be pretty specific to the  
10 question. The more specific your questions can be, the more  
11 responsive we're going to be able to be on the whole avenue.

12 One point, success in this program is, there's a  
13 body of indicators in inspection and information that's  
14 going to flow in. Will in fact that cause us to shift from  
15 an indicative mode to a diagnostic mode before margin is  
16 eroded at any one facility; if we shift from an indicative  
17 mode to a diagnostic mode before margins eroded, then we've  
18 been successful. Which recognizes that we shouldn't get too  
19 hung up on the yellow and the red. The fact of the matter  
20 is, once a facility is off normal, which is the green/white  
21 threshold, which is not a risk threshold necessarily, once  
22 they're off normal we become more diagnostic, and it's  
23 interesting that we had no discussion today of what does  
24 that mean.

25 In fact the staff has put a lot of work into

1 trying to articulate what more diagnostic means, because  
2 that's when you start digging in to looking at the  
3 cross-cutting issues, because now you're on a different  
4 scale.

5 MR. BARTON: We'll discuss that in February, then.

6 THE UNIDENTIFIED STAFF MEMBER: I'm raising it  
7 because that to me is just a very, very important point, and  
8 we do go onto a different scale. And then the SDP becomes  
9 really important, because now the indicators aren't driving  
10 your additional actions once you get diagnostic. The actual  
11 inspection results in the additional observations start  
12 driving the agency.

13 MR. BARTON: I think we'd like to talk about that.

14 THE UNIDENTIFIED STAFF MEMBER: Yeah, and we  
15 didn't get to do it today, and this has been --

16 MR. BONACA: This is an essential point in my  
17 concern, and I would like you to think about this particular  
18 scenario, where you have all the performance indicators  
19 being green or simply no comment for the plant. And now you  
20 have some of the other performance indicators which are  
21 softer and we have asked for, and you said you don't need to  
22 put them in, and you have significant insight for those, and  
23 now try to address the point that Mr. Riccio made about you  
24 have your hands tied by indicators that show good  
25 performance. And it's very hard to bring up other insights

1 from the corrective action program or whatever when you have  
2 indicators that are saying this plant is fine.

3 Now, this is not a unique case. It's an  
4 experience which has been common also for the INPO indicators  
5 for a number of years. Power plants oftentimes have all  
6 these good indicators and yet they have problems, and it was  
7 very hard internally for the plants to address it with  
8 management, because they were all green.

9 THE UNIDENTIFIED STAFF MEMBER: Yeah, and we'll be  
10 happy to cover that, because that's the other shoe is, there  
11 is still a degree of freedom to the inspector even within  
12 the risk-conformed baseline to funnel his efforts to exactly  
13 what information in what we're now calling a plant status  
14 lump of time, to focus his efforts on that. Which means the  
15 indicators get set aside, you're looking for a white finding  
16 from inspection, which then has the same impact as a white  
17 finding from a performance indicator. And again, it kicks  
18 us into the reactive mode.

19 Now, we need to kick into the reactive mode at the  
20 right threshold as in integral whole. And we think we'd  
21 like to discuss that in February, because it could become  
22 very integral to the whole thing.

23 MR. BARTON: At this point I'd like to go around  
24 the table and see if any individual members have got issues  
25 that they feel need to be clarified, or something we didn't

1 hear today that you'd like to hear in February while the  
2 staff is here, or at least let me and Mike know, we'll get a  
3 list of questions to the staff early next week.

4 But for now, let's go around the table. Bob?

5 MR. UHRIG: I do have one question. I guess I  
6 would like to know what has been given up by going to this  
7 process from the previous process. I remember a conference  
8 in Amelia Island, there was at least one vice president of a  
9 utility who basically said his main concern was that there  
10 was no longer the intense drive to improve things. It was  
11 rather to meet a minimum level, and that's an issue that  
12 might be discussed.

13 MR. BARTON: Bob Seale?

14 MR. SEALE: Well, I mentioned earlier my concern  
15 for the question of the internal constituents, particularly  
16 the regional people, the inspection people. And I guess  
17 that's the main thing. I'll also be interested to hear what  
18 you have to say about beyond the first level, the reds and  
19 the yellows.

20 MR. BARTON: Mario?

21 MR. BONACA: I already voiced my --

22 MR. BARTON: Okay, so we've got it captured.  
23 George?

24 MR. APOSTOLAKIS: Well, I already said what I  
25 would like to see.

1 MR. BARTON: And I've got it captured. This is  
2 anything else you want. I think we've got it captured.  
3 Jack?

4 MR. SIEBER: I think I stated everything I wanted  
5 to, but I still remain concerned about cross-cutting issues.

6 MR. BARTON: And we're going to have the staff to  
7 have further discussion with that issue. Dr. Kress?

8 MR. KRESS: I'm not sure whether these have been  
9 covered or not, so I'll throw them out, and if they have  
10 then duplication won't matter. One of my issues is, suppose  
11 we go ahead with this program and you wanted to monitor it  
12 on the long term to decide whether it's being fruitful,  
13 whether it's valid or not. What criteria will you use to  
14 judge its success in the long term. That's one. What will  
15 you look at to see whether this is successful or not. And  
16 that's question number one.

17 Number two, I agree, this is just repeating, I  
18 agree with George that we ought to address this issue of  
19 plant-specific and where the thresholds are set. I would  
20 like to have a little more discussion on why we think the  
21 IPES are sufficient to use for this. I think that was  
22 covered already. I would like to have a little more  
23 justification for throwing away the safety system actuation  
24 as a performance indicator.

25 MR. BARTON: That's a good one.

1 MR. KRESS: I'm not sure we had that on the list  
2 or not.

3 MR. BARTON: No, we talked about it earlier but I  
4 didn't capture it, so it's a good thing you brought it up.

5 MR. KRESS: Well, I guess that's all I would add.  
6 That's all I had in addition to the others.

7 MR. BARTON: All right, the plan then would be  
8 we'll get this list of questions, because I've got about six  
9 or seven of them here, I'll give them to Mike, that we will  
10 get to the staff early next week.

11 The plan will be in February to have further  
12 discussion with the staff and industry at the full committee  
13 meeting, and depending upon the deliberations and what we  
14 hear there, we may issue a letter to the EDO addressing our  
15 concerns, whatever we have at that time.

16 The staff told us this morning that we will get  
17 the Commission paper sometime around the 16th of February,  
18 which means -- and we have an SRM to respond to the  
19 Commission with a report from the full committee by the  
20 middle of March, so I think as much as this may be a little  
21 painful, we'll probably have to have some kind of update at  
22 the March ACRS meeting also, at which time we'll prepare our  
23 report to the Commission on this process.

24 Any other questions or comments from any of the  
25 members or the staff, the public? If not, then this

1 subcommittee meeting is adjourned.

2 [Whereupon, at 2:35 p.m., the meeting was  
3 concluded.]

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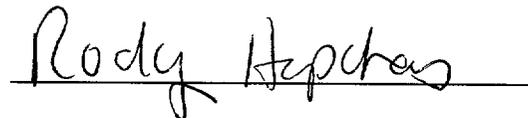
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CASE NUMBER:

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Rocky Hopchas

Official Reporter

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