1	MR. MENDIOLA: I'm talking about		
2	outside of Davis-Besse. I'm talking about First Energy,		
3	down toward the plant.		
4	MR. PEARCE: Well, you did say		
5	First Energy, what we said was FENOC. And the root cause		
6	says, FENOC nuclear safety values, behaviors and		
7	expectations, which I believe is exactly what you're		
8	asking, right, about where the right values, and this is		
9	MR. MENDIOLA: No, I'm a little		
10	more global, to tell you the truth. Obviously, you've		
11	assured yourself that Beaver Valley and Perry Quality		
12	Assurance Organizations are functioning at the level that		
13	they need to, and you're using them to go bolster and		
14	augment Davis-Besse.		
15	And, my question is, what oversight previous to this		
16	entire occurrence was out there to, say hey, look, these		
17	two plants are operating at a high level and this one is		
18	not?		
19	MR. PEARCE: We have the		
20	Nuclear Review Board, looks at that, and has some input		
21	there. The Joint Utility Management Assessment called		
22	JUMA, which is a utility group that goes, looks at the		
23	assessment function; does that very thing. We did		
24	self-assessments at all the sites. And I guess there was		
25	no higher level of management viewed on quality assurance		

1 by itself and how it might be different between the three

- 2 sites.
- 3 But, it was, it was something that we were missing.
- 4 That's why, I think maybe we intuitively knew that, even
- 5 before this root cause was done. That's for instance why
- 6 we, we put me in my job, and made a corporate function to
- 7 provide that oversight for all the plants.
- 8 Maybe I missed the question. Did I miss it?
- 9 MR. MYERS: I think one of the
- 10 things that we're seeing from the corporate standpoint is
- 11 this whole corporate organization, FENOC did not exist with
- 12 the oversight, and Gary Leidich; he was strictly involved
- 13 by himself. We have some additional items, our common
- 14 processes and those kind of qualities, to look at the
- 15 standards and oversights.
- 16 A couple of things that went through the mind as we
- 17 went through this, I know, that at our other sites, we used
- 18 INPO for instance very effectively. And we particularly
- 19 have a need both ways and really try to use the industry.
- 20 Also know that our Davis-Besse was an outliner, and
- 21 did not really enjoy dealing with the Institute of Nuclear
- 22 Power. They would openly tell me that.
- 23 I also know that, Bill brought up the issue recently
- 24 in his presentation about a tag and safety training. We
- 25 lived through a very significant experience at our Beaver

1	Valley Plant.	As difficult as that was,	you would think
1	valley Flant.	As unincult as that was,	you would thin

- 2 that we would just really internalize that over at FENOC
- 3 and have new standards at tag and safety trainings at each
- 4 one of our plants. Well, guess what? It didn't happen.
- 5 But I'll tell you what, it's happening now. And Bill is
- 6 running through safety training; I am too.
- 7 After we went through the significant emotion of
- 8 being at the Beaver Valley Plant and as much as we
- 9 discussed, it didn't seem to take. That gets back to the
- 10 complacency issue, you know, everything we did is okay. We
- 11 don't make any changes. That's, that's a major change in
- 12 the way we're doing business.
- 13 I think our oversight, Corporate Oversight Group we
- 14 have now, puts us in good standard between Gary and myself,
- 15 and Bill, to make sure we drive that, learn from each
- 16 organization and drive those standards through each and
- 17 every site. So, we know that's what happened before.
- 18 So, that's the way I'll answer that question. Was
- 19 there something amiss? Yes, there was.
- 20 MR. MENDIOLA: You answered the
- 21 question. Clearly, I was after whether there had been some
- 22 institutionalizing the approach across the plants, since
- 23 you obviously have had two good performers and one needed
- 24 performance enhancement. So, I was just trying to
- 25 ascertain whether there had been a corporate level

1 understanding of this, and reaction.

2	MR. MYERS: Thank you.
3	MR. PEARCE: If there is no
4	more questions, our next speaker is Bob Schrauder, who
5	would discuss the Head Resolution Plan.
6	MR. GROBE: Lew, excuse me,
7	before we go on, I would like to go for about another 15
8	minutes, and then take another break. Perhaps take another
9	break, and then move into the public comment part. So, if
10	there is something you would just like to continue on,
11	that's fine, but if there is some specific portion you
12	would rather have.
13	MR. MYERS: I think the
14	Reactor Head Plan is the major, major accomplishment since
15	the last meeting. Let's do that and see if we can get
16	through the containment very promptly. I think both of
17	those things we should know about.
18	With that, Bob Schrauder.
19	MR. SCHRAUDER: Okay, thank
20	you, Bill and Lew.
21	As Lew indicated, we are pleased with the progress
22	that's being made on the new replacement head. And I have
23	the senior management oversight for that, but I feel it's
24	only right to put the credit where the credit is due.
25	The success of the project we've had so far relies

1	heavily to our	partners	back in	Grand Stone.	In particular
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- 2 to our project managers on the site; Dave Baker, Steve Fox,
- 3 Rich Chesko, Mark Wymer, Theo Swim provided oversight to
- 4 this project.
- 5 It's really taken a step forward and met the
- 6 challenge. We are on schedule. The bottom line, we
- 7 continue towards moving towards completion of this project
- 8 to support a safe, reliable return this year.
- 9 Up at Midland, the activities up there, our head
- 10 arrived, I believe it was, two days after our last
- 11 meeting. It was a two-day trip for the head to come down
- 12 from Midland, Michigan. And that trip really provided some
- 13 interesting sightseeing, I think, for some people along the
- 14 route to see that reactor vessel head on a 180-foot long
- 15 truck coming down the highway, it was interesting to say
- 16 the least.
- 17 In fact, one of the radio stations I was listening
- 18 to had a "Follow the reactor head" play-by-play throughout
- 19 the day. Got a lot of attention on the way down.
- 20 But the bottom line, we got it on site, and it was a
- 21 major milestone for us. It was something that we could
- 22 visibly celebrate at the site, which we did. We took time
- 23 out, served lunch for the entire organization at the whole
- 24 site, so they could see, have an opportunity to see that
- 25 the head had arrived and kind of get that sense that we are

- 1 making progress toward returning this plant to safe and
- 2 reliable operation.
- 3 So, it was a big momentous occasion for us to get
- 4 that reactor vessel head on site.
- 5 With that, all of our activities at Midland are
- 6 complete. We have closed up that containment. We've
- 7 exited the site and I think we left it in better shape than
- 8 when we got there.
- 9 Framatone has completed for us a composite co-data
- 10 package, code reconciliation package and our design
- 11 reconciliation package. Those have been submitted to FENOC
- 12 for NRC approval.
- 13 And as your slide indicated earlier, we have
- 14 provided all of the information we believe is necessary to
- 15 the NRC, so they can complete their reviews as this new
- 16 reactor vessel head will meet all the necessary
- 17 requirements for its use.
- 18 Just real quickly, give you some pictures. That's
- 19 the head being loaded at Midland. The next one is the head
- 20 as it arrives at the Davis-Besse site.
- 21 And, particularly the Davis-Besse site, let's talk
- 22 about progress there. Our reactor vessel head in the
- 23 containment has been prepared for removal from the
- 24 containment. The service structure preparations have been
- 25 complete. All the modifications have been made to that.

2	structure have been restored and all that's left to be done
3	on that, we're going to put a new coat of paint on it and
4	we'll be ready to service our new reactor head.
5	As Clark indicated earlier, our shield building
6	opening has been complete and that was a marvel in itself
7	to watch the hydrodemolition of that, using high pressure
8	water to wash the concrete off. And it was a technical
9	operation by way of what the vendor had shown us and what
10	was demonstrated; very reliable source of getting the
11	containment open.
12	And that's where we sit with that. We're about
13	ready to cut the actual containment pressure vessel. We
14	are resolving some final conflicts with the NRC on the
15	desire to get a couple more samples out of the existing
16	reactor vessel head. We believe that we achieved
17	resolution on that today. And formal approval, we're still
18	waiting on that. So, we're moving forward very quickly.
19	That's the reactor vessel head as currently inside
20	our containment ready to be taken out of its containment.
21	Here's the target area we had to open the containment. We
22	had to protect our startup transformer, which sits right
23	outside of that area. We did that very effectively. I
24	believe we had no impact on that startup transformer.
25	Next slide shows preparation for the opening. We

1 The temporary openings that were made in the service

- 1 had to erect a large platform there. Had to put a vacuum
- 2 plate on the containment.
- 3 Next slide. To make sure we didn't get water inside
- 4 the annulus while we were putting 20,000 pounds of pressure
- 5 on the outside of the containment.
- 6 This is a really good shot of washing the concrete
- 7 right off of the rebar. Not damaging or impacting the
- 8 rebar at all. Exposed one layer of rebar at a time and cut
- 9 that rebar out, tag it, and it will go right back in place
- 10 where it came from once we have the reactor vessel head
- 11 swapped out of there.
- 12 Finally, that's what the hole in the containment
- 13 looks like. The vacuum plate is obviously still on there,
- 14 all the rebar is gone, all the concrete is gone. And that
- 15 took us about six or seven days, I believe, to complete
- 16 that activity. So, again, very pleased with the activity
- 17 we have here.
- 18 The last shot that I have is our preparations for
- 19 the actual setting of the steel pressure vessel and the
- 20 rewelding of it. This is a mockup we had of the training
- 21 of people in the cutting activities, welding activities,
- 22 as we prepare to restore the containment to its design
- 23 intent.
- 24 That's where the head replacement has come to.
- 25 MR. MYERS: Let's move on to

- 1 containment if it's okay. Randy.
- 2 MR. FAST: I understand, five
- 3 minutes or less.
- 4 Well, I'm pleased to meet with you today to update
- 5 us on progress we're making on containment health. And the
- 6 first item I want to talk about is containment air
- 7 coolers. We have three containment air coolers. We're
- 8 doing complete refurbishment of those.
- 9 By way of a personal note, I'm kind of a car nut.
- 10 This is like body off restoration. We've got all of the
- 11 cooling coils completely removed, drop out registers are
- 12 being removed and the complete plenum is being replaced.
- 13 So, this is a significant level of effort.
- 14 We'll be replacing two of the motors on the fans,
- 15 and one refurbished. This is going to be a complete
- 16 refurbishment.
- 17 Got a picture of some of the workers. This has
- 18 really been as well good teamwork, and exercising good
- 19 safety practices, really meeting the challenges. And
- 20 samples we have here of the photographs of the crew
- 21 actually removing each one of the containment air coolers,
- 22 have twelve cooling coils, a total of 36. There is one of
- 23 them that's getting removed there.
- 24 Another item that we talked about the last time we
- 25 met, were the Containment Under Vessel; the vessel

- 1 examinations that we need to do. And as we had a
- 2 significant degradation of the reactor pressure vessel
- 3 head, we additionally had performed under vessel
- 4 inspections using a crawlup, but there was some areas that
- 5 were inaccessible.
- 6 Subsequently, we've put in a modification that
- 7 allowed us to put the incore instruments up in the vessel.
- 8 We've drained down. We're at 8 inches in the vessel, with
- 9 the index fixture in place.
- 10 We've removed the seal plates.
- 11 We have removed the insulation of 15 restricted
- 12 uses. That's first time revolution. And subsequently,
- 13 we're able to use the refueling machine with a camera to
- 14 fully identify the areas on top of the hot leg and cold leg
- 15 nozzles as well as the core flood tank nozzles.
- 16 Those inspections have been videographed. I believe
- 17 Mel you've had an opportunity to look at some of those.
- 18 Bottom line is we don't see significant degradation. It
- 19 seems to support our conclusion that we've had some
- 20 washdown of the vessel. So, those are, I'll say it, a good
- 21 news story.
- 22 Additionally, as Mel had talked about, the
- 23 inspections; we did complete the training of our new group
- 24 of inspectors, very experienced inspectors, using a new
- 25 procedure for training.

1 We have deployed those individuals and right now are 2 60 percent or so complete with the reinspections, very detailed inspections. 3 4 And some of the things we talked about last time, or 5 some things we see different than what we saw before. If 6 we go back, the original thrust was boric acid program, really looking at degradation mechanisms. This is a 7 8 complete containment health program, and we've seen a 9 significant amount of detail in the inspections performed. 10 Most notably, if you look at what is the difference, 11 we excluded a group of valves, the root isolation valves on 12 instrumentation systems. The original inspections had that 13 transition point and were not picked up through the new 14 inspection programs. Those were identified and we do have 15 minor leaking. So, those are in the population of areas to 16 be corrected. But overall, aside from the fact we have very good detail on the inspections, we did not find 17 18 anything significant that was missed on the first time. 19 Next slide please. This is the decay heat valve 20 pit. Although this does not really represent a technical 21 issue or technical specification requirement issue, this is 22 a low standards issue. Systematically coming out of a 23 refueling outage, we have sealed this decay heat valve pit 24 used in red RTV.

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That's what you see on the floor here. That does

25

- 1 not meet our expectations. And we have a team of folks
- 2 that are looking at several options that will really
- 3 improve this.
- 4 Bottom line is, there is two valves, decaying heat
- 5 valves that need to be maintained in an operable condition
- 6 during a large break LOCA accident in a flooded condition
- 7 and we're looking at options that are going to permanently
- 8 seal that valve head to improve our standards.
- 9 Okay. The next Containment Pressure Vessel, we
- 10 talked about this at the last public meeting. We had a
- 11 couple of items that came up. One is the MIC. And we have
- 12 done an evaluation analysis, and do not have MIC. So,
- 13 that's a good thing as well.
- 14 Corrosion. We learned some things from some experts
- 15 in the caustic conditions that exist with seal adjacent to
- 16 concrete is an environment where the pH is 12.6 plus, very
- 17 caustic environment that will not allow corrosion to
- 18 exist. So, the areas that we were concerned about where
- 19 metal is coming in direct contact with concrete, it would
- 20 be very difficult to assess, based on the pH would not have
- 21 corrosion.
- 22 Additionally, we have expanded the scope to include
- 23 equipment qualifications, things like motor operating
- 24 valves and other equipment default issues and those
- 25 walkdowns are in progress as well. We expect to complete

1 our walkdowns this week.

2	The next picture is, this is an area, look at the
3	very bottom of the picture, is our Containment Emergency
4	Sump. And this is an industry focus. It's, the Nuclear
5	Regulatory Commission is working advising the industry
6	about standards. This is an area of focus for us and we
7	are clearly dedicated to improving margin there. So, we
8	have a team of folks that are looking at several options
9	but we believe that you can gain pretty significant margin
10	by improving the containment sump area.
11	Containment coatings. We've got about 40,000 square
12	feet of dome. The dome has coatings that are peeling. And
13	we're in the progress of, we've got a company, Canon Sline,
14	partnership with them, 60 or so painters.
15	Scaffolding is now suspended in the overhead. You
16	can see the pictures. It's really a remarkable
17	achievement, because our polar crane is not in service.
18	So, we suspended the platforms up into the top of the
19	containment and we have painters removing the top coat
20	using needle guns. That's a very time exhaustive process,
21	but it will yield good results in removing that top coat
22	and going back with carbon units, qualified for the life of
23	the plant.
24	Here's another example where the scaffold is
25	actually underneath what's called the bull ring, which is

- 1 the support mechanism for the polar ring.
- 2 Some additional pictures. We did decontaminate from
- 3 the 653 foot elevation. On the 603, all of the exterior
- 4 walls of containment, that's really a brightened
- 5 containment. Made it visually much more appealing. We got
- 6 some additional work to do there on the concrete walls and
- 7 things, in the B rooms.
- 8 I think that concludes our pictures. So, you see,
- 9 we have a significant amount of activity inside of
- 10 containment. At any one time, you'll see well over a
- 11 hundred workers engaged in containment activities. So, we
- 12 feel good about the progress we're making in improving the
- 13 conditions in our containment.
- 14 Any questions?
- 15 MR. MYERS: Did you get on
- 16 the scaffold, Randy?
- 17 MR. FAST: I didn't get on
- 18 that scaffold. I would like to.
- 19 Just a side note. I think there is an interesting
- 20 perspective with the Restart Oversight Panel. We have
- 21 twelve individuals that took a fairly comprehensive tour of
- 22 the containment yesterday. And so that our Restart
- 23 Oversight Panel would have a good appreciation for, what
- 24 are the conditions in the containment and what work do we
- 25 have going on.

1 So, I did get valuable feedback from those folks and 2 they have an appreciation for the work going on, but that's 3 an example of dedication that our Restart Oversight Panel 4 has in really understanding the problems that we face, as 5 well as adding value in our input to the Containment Health 6 Plan. 7 MR. MYERS: Okay. 8 MR. GROBE: Lew? 9 MR. MYERS: We're ready to 10 go. MR. GROBE: Yes. 11 12 MR. MYERS: I listen to every thing we say and take notes. I said the other day, that we 13 14 are, myself personally, technically embarrassed about the 15 reactor vessel head issue, and our complacency on the 16 missed opportunities. I'll say that again. We're just 17 technically embarrassed there. We were complacent. 18 Today, as was indicated, that often though, the 19 cutting edge for improvement for the plants is coming out 20 of trouble. This is 350 process. That's where we're at. 21 As John Kennedy once said, "Great crisis produce 22 great people and great deeds of courage." We have 23 confidence in our people. The plant is their livelihood 24 and they stress that at meetings. They are well educated, technically sound, hard working and proud members of this 25

1 community.

2	We will continue to be committed to comprehensive		
3	approach here, to ensure that the Davis-Besse Plant's		
4	restart, and is ready for safe and reliable operations and		
5	sustainable performance in the future.		
6	That's all I have to say. Thank you.		
7	MR. GROBE: Any other		
8	questions from the panel? Okay. Okay, very good.		
9	Before we adjourn the business portion of this		
10	meeting, I want to invite Jon Johnson to give us his		
11	observations on this.		
12	MR. JOHNSON: I just want to		
13	say a few things. I was glad to get the opportunity to get		
14	out of Washington and visit the plant today. I wanted to		
15	come out and see what our team, the NRC team, is doing		
16	here. I guess they've had several meetings, but I guess		
17	what I would like to say is they're just getting started.		
18	I asked, do we have an inspection schedule? The		
19	answer is no. We're planning a lot of inspections.		
20	I asked if you have a schedule that they can believe		
21	in? The answer is no. You have a schedule that you		
22	produce, and you know, I get questions when are you going		
23	to do things, when are inspection teams going to do things,		
24	but we need to know when you're going to do things, because		
25	we're going to need to borrow inspectors from other		

facilities or other regions and get some help. So, we're 1 2 going to need to plan. So, I think one thing that would be helpful is if you had a schedule that we could count 3 4 on. 5 The other thing I would like to say is that you've 6 got a lot of work to do. And I don't think you probably 7 need me to tell you that. You already know that. But I 8 did get a chance to talk to some of your employees today, 9 and I did get to tour the plant, so I'll tell Mr. Pearce 10 the reason I know you've got a lot of work is because I saw 11 it. 12 MR. PEARCE: Good, we're glad 13 you saw it. 14 MR. JOHNSON: You can give me one of your a little cards. 15 16 So, what I think you've got to do is you've got to 17 get the trust back of your employees. I asked them, you 18 know, we talk about appraisals and you appraise managers 19 and appraise employees, but you know, how often do the 20 employees get to appraise the managers. Not that often. 21 And, I asked them, you know, what they thought of 22 the management team, the management team is going to get 23 them out of this problem here. And, guess what they said? What do you think they said, Mr. Myers? 24 25 MR. MYERS: I think they

1 believe we will get them out of the problem.

2	MR. JOHNSON: They said, actions
3	speak louder than words.
4	MR. MYERS: I believe that.
5	MR. JOHNSON: That was a pretty
6	good saying. I think, like you said at the end, that you
7	have some skilled staff, very skilled staff, and I think
8	they have the will to do the work. And I think what we
9	need to do is provide them the access to be able to do
10	that.
11	You've got to provide them the expectations and the
12	values of your slide here, I guess Mr. Pearce said,
13	FENOC nuclear safety values and behaviors and expectations
14	were inadequate. So, I guess my question is what are your
15	values? I couldn't tell. I couldn't tell from visiting
16	the plant today.
17	MR. MYERS: No, our values are
18	safety, communication, teamwork, customer focus. You know,
19	that's the FENOC values.
20	MR. JOHNSON: I think probably
21	what would help maybe is if you just continue to
22	communicate that to the staff, and to everyone else.
23	I think one of the things we've been criticized for,
24	we're getting criticized for not being able to do this
25	oversight. We need somebody else other than the NRC.

1	I'm confident in our staff. We've got a lot of
2	dedicated and experienced people on this team here.
3	Christine has been a Senior Resident Inspector. We've got
4	all kinds of engineering and inspection and licensing
5	experience on our Oversight Panel as well as our
6	inspectors. So, I think the NRC is confident in our staff
7	to oversee this.
8	One of the things I had a question about your
9	oversight team; you mentioned Mr. Karns provided you some
10	recommendations to go benchmarking. You had indicated yo
11	had gone to benchmark some other facilities to get some
12	ideas from them. I didn't hear where you went to. Could
13	you let me know where you went?
14	MR. MYERS: We've been to
15	Byron, we've been to Salem, Cook. Cook a lot. Those three
16	in particular.
17	MR. JOHNSON: Do you know if any
18	of the operators got a chance to visit these sites?
19	MR. MYERS: Yes.
20	MR. JOHNSON: That to me, I
21	think, will go a long way for you to provide opportunities
22	for the operators to get out and see other places too.
23	One thing I wanted to ask about was the use of
24	risk. I didn't hear anybody talk about your PRA, use of

your PRA or safety significance, or types of walkdowns 25

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you

1 you're doing. Maybe Mr. Powers can discuss that.

2	MR. POWERS:	Sure.
3	MR. JOHNSON:	Are you focusing
4	on systems that are important to sa	afety?
5	MR. POWERS:	Absolutely. The
6	criteria for selection of population s	ystems was
7	Maintenance Rule Risk Significant	Systems. That population
8	was 31 Systems Health Readiness	Review. The latent issues
9	review or some of the key systems	we feel are on that risk
10	significant, for example, Aux. Feed	water System and
11	Emergency Diesel Generator, but t	he Reactor Coolant System
12	was involved in the head degradati	on issue and service
13	water and component cooling wate	er, which are not only,
14	they're risk significant, but they're a	also areas where
15	there are problems, plus tend to ma	anifest themselves there.
16	So, we can think that population of	deep slice latent
17	issues were used and give us a go	od health check.
18	MR. MYERS: Ir	n other words, we
19	didn't take primary watch.	
20	MR. JOHNSON:	When I was in the
21	control room, I noticed there is a lo	ot of green stickers
22	all over the panels. And I guess m	y question is, are you
23	going to have any green stickers w	hen you restart the plant
24	in the control room?	
25	MR. FAST: Ou	ur plant includes

completing all of the control room activities and all of 1 2 the deficiencies. 3 MR. JOHNSON: I guess that's 4 something in terms of operator workarounds or the problems 5 with instrumentation, things that don't work right and 6 automatic. Whatever the case is, I think that will go a long way to demonstrating to the people that you have 7 8 operating the plant that you intend to focus on safety and 9 the plant equipment. 10 When they say actions speak louder than words, I 11 think those type of things will send a strong message. 12 MR. FAST: We absolutely 13 agree. 14 MR. MYERS: We have control board instrumentation, we have operator workarounds and we 15 16 have temporary mods on our list. 17 MR. PRICE: Those are all currently part of the restart matrix that we have, not ones 18 19 that I presented today, but those are in our report. 20 MR. JOHNSON: I appreciate the 21 opportunity to tour. And I guess the last thing I'll end 22 with is, I know I got asked by one of the news media here 23 if they could visit the plant. I know in this day and age 24 of security increases, I think the increased concern for certain types of visitors in the plant is a little 25

1	strengthened in background checks, but I know that you		
2	would provide opportunities for local officials or elected		
3	officials to visit the plant, and I guess maybe I would		
4	just like to hear what you have to say about that in terms		
5	of bringing in some of the people that live in the area to		
6	show them what you're doing.		
7	MR. MYERS: We would be more		
8	than happy to do that. You know, it's hard, at our other		
9	plants, we've actually taken tour groups inside the		
10	protected area before and done that here. Can't do that		
11	now after September 11. On a case by case basis, you know,		
12	we more than welcome the press or some outside people to		
13	come in and look at our plant.		
14	In fact, we've got on Restart Oversight Panel, we've		
15	got Jere Witt is a commissioner, or business manager for		
16	the county, so that would not be a problem.		
17	MR. JOHNSON: I think that also		
18	goes a long way to generate trust and confidence in the		
19	local people that live around the area.		
20	MR. FAST: Jere was on our		
21	tour of containment.		
22	MR. MYERS: Jere was on our		
23	tour of containment. We had him in the containment.		
24	MR. JOHNSON: Okay, thank you		

25 very much.

1	MR. MYERS: Thank you for your		
2	kind comments and coming today.		
3	MR. GROBE: Thank you. Jon.		
4	At this time I would like to adjourn the business		
5	portion of the meeting and take a five minute break. We'll		
6	reconfigure the stage a bit and take public comments and		
7	questions.		
8	So, thank you very much. Be back at 5:15.		
9	(Off the record.)		
10	MR. GROBE: Okay, thank you		
11	very much. Appreciate those of you that had the staying		
12	power to get through the meeting, and those are very		
13	formative meetings for us. I hope you found them		
14	informative also.		
15	What I would like to do is ask if there is anyone		
16	here, this is the first meeting that they've come to		
17	regarding Davis-Besse. Just raise your hand. Do we have		
18	any newcomers. Excellent. Oh, Jon. Very good, very		
19	good.		
20	What I'm going to do in this segment is to give a		
21	little background information, respective to Davis-Besse,		
22	and Doug will. And then what I'm going to do is open it up		
23	to first questions from representatives of local officials,		
24	and then from local community here around the Davis-Besse		
25	Facility, and if there is other members, concerned members		

- 1 of the public, we'll entertain questions from them.
- 2 Our primary focus, we're interested in any questions
- 3 or comments regarding the meeting or regarding Davis-Besse
- 4 or any other topic in our area for you that you're
- 5 interested in talking about.
- 6 MR. SIMPKINS: Well, what you
- 7 see up here, was actually taken off the NRC Website. If
- 8 you would like to go to that, it's www.nrc.gov. They
- 9 actually have an isolated viewing area. We took a slide
- 10 from that and put it up here for those of you aren't
- 11 familiar with how major power plants work.
- 12 Starting off with inside of what we call the
- 13 containment structure, we have the place where there is
- 14 actually the nuclear reaction going on. The nuclear
- 15 reaction is just used to generate heat energy to make the
- 16 water inside the primary system hot. That water then
- 17 circulates in a continuous loop.
- 18 Once it goes into the steam generator, it doesn't
- 19 mix with the other water, but instead it transfers heat
- 20 energy like a radiator in a car transfers the heat out and
- 21 it turns to water inside the steam generator to steam,
- 22 which then comes out the top, goes through a series of
- 23 pipes, and then goes through a turbine.
- 24 The turbine spins at a high rate of speed, which
- 25 turns a generator. That generator then makes electricity.

- 2 circulated back into the system generator.
- 3 Off to the side, which you can't see here, the water
- 4 from the cooling tower, which everybody assumes is the
- 5 containment vessel. The cooling tower is the 493 foot
- 6 structure on the site; comes into the condenser, condenses
- 7 the steam back into water and goes back out to the cooling
- 8 tower.
- 9 Next slide.
- 10 On top of the reactor itself; is the head unit.
- 11 It's like if you have a pressure cooker, you have a sealed
- 12 unit on top. The water inside the primary system is
- 13 pressurized to keep it from turning to steam. And it's
- 14 held, the pressure is held in by this head structure.
- 15 Coming down through the top of the head are the
- 16 control rod drive mechanisms. Those are used to regulate
- 17 how much energy is produced in nuclear reaction. Through
- 18 the head structure, the control rod drive mechanisms go
- 19 through a nozzle. And those nozzles are what the problem
- 20 started as.
- 21 Next slide.
- 22 These nozzles penetrate the reactor head, which is
- 23 about a 6-inch structure; and it's sealed at the bottom
- 24 with what's called a J-groove weld. This J-groove weld
- 25 creates stresses in the nozzle, and as a result of

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- 1 allowing the water to penetrate up through and come through
- 2 the top of the reactor head area.
- 3 The water inside the primary system has boric acid
- 4 in it, which is very, very similar to Borax, like you buy
- 5 in a store. That's sodium borate, but they use pure boric
- 6 acid here.
- 7 Next slide.
- 8 This is actually a picture taken on top of the
- 9 reactor head. And the deposits that you see coming out of
- 10 these what we call mouse holes or weep holes here are
- 11 actually boric acid that leaked up past the control drive
- 12 nozzles and are now on the head. They're kind of reddish
- 13 color, because they actually contain iron oxide.
- 14 Next slide.
- 15 This is an artist's rendition of the damage to the
- 16 top of the head. As you can see, the nozzle area had water
- 17 leak past it and create a cavity because the boric acid
- 18 dissolved away the metal. The last remaining barrier was
- 19 indeed the approximately 8th inch seal liner on the bottom
- 20 side. That was not wasted away, because it was stainless
- 21 steel, rather than carbon steel like the rest of the head.
- 22 Okay.

23 MR. GROBE: Okay, thanks

- 24 Doug.
- 25 At this time, I would like any local public

- 1 officials or representatives of the office to approach the
- 2 microphone, if you have any questions or comments you want
- 3 to make. Okay.
- 4 Members of the community here in Oak Harbor; are
- 5 there any members of the community that have any question?
- 6 I didn't mention to put your name on the page, but
- 7 Howard has done that before.
- 8 MR. WHITCOMB: Good afternoon.
- 9 My name is Howard Whitcomb. I have a couple of questions.
- 10 First, is regarding, I believe it's Slide 37, on
- 11 page 19 of the First Energy handout. There was a lot of
- 12 discussion regarding the I think obvious indicators on that
- 13 particular chart.
- 14 The first questions that pops out in my mind are
- 15 based on the expansive discussion regarding changes that
- 16 have occurred in employee culture and that sort of thing at
- 17 the site. At least that's what has been reported.
- 18 I guess my first question is, of that number of
- 19 condition reports that were, I guess it's somewhere almost
- 20 800 to-date; how many of those are by supervisors and how
- 21 many of those are by employees in the field; how many are
- 22 by office maintenance, health physics, quality assurance
- 23 and engineering; how many are by contractors versus on-site
- 24 personnel?
- 25 I think that a breakdown of that type of figure

might indicate whether these problems are just now coming 1 2 out of the woodwork from little books that people have been 3 carrying around for some period of time. I think we're 4 being led to believe that there is a more open environment 5 for bringing conditions or adverse conditions to light. 6 It would seem to me that if there is a breakdown in 7 those number of condition reports, it might provide some 8 insight. Have you asked that or has anyone from your staff asked that? 9 10 MR. GROBE: I don't have that 11 on my fingertips. That's data that's normally maintained 12 and I haven't reviewed it recently, but I'm certain First Energy has that data. I believe that they would be glad to 13 14 share that with you. Is that something that you folks do? Not today at 15 the meeting, but I'm sure you'll be glad to get that to you 16 17 Howard. 18 MR. WHITCOMB: All right. The 19 second issue is for you, or your staff, Jack. And, I 20 understand that there is a caveat that you just recently 21 received the Root Cause Analysis Report from the Licensee. 22 But I guess the first question that comes to mind, I think, 23 Mr. Johnson kind of touched on it briefly; regarding, I'll 24 pick on Mr. Pearce's root cause that he identified. I 25 guess slide 45, page 23. He identifies that "nuclear

3 The question is this; does the NRC believe that 4 First Energy has gone far enough in their root cause 5 determination? In other words, it seems to me that part 6 of the exercise of root cause evaluations and analysis is 7 to keep asking the question why. We all did that at a very 8 tender age and we always ask our parents why. Okay. As we 9 get older we become wiser and we become more self-confident 10 and we think we have the answer, but we don't ask the 11 question why. 12 But just in what was stated on slide 45, it appears 13 to me that you could ask the question why. And I don't 14 think the answer comes out. So, I'm not so sure that 15 they've gone as far as they need to go. Is the NRC 16 satisfied that they have? 17 MR. GROBE: We had a several 18 hour meeting last Thursday, and at that time we received a 19 copy of the Root Cause Analysis. There is many different 20 ways to do these types of analysis. I think we chose one 21 that's more management of oversight risk. And it is a very 22 structured approach to asking that exact question, ask 23 why. And it goes through a structured approach of looking 24 at systems and structures within the organization that 25 assure effectiveness, from defining policies to

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safety values, behavior and expectations were inadequate

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through oversight."

- 2 things.
- 3 We have not had an opportunity to review that report
- 4 in detail. That's part of our inspection area of
- 5 Management Human Performance, is going to be. The first
- 6 part is going to be a thorough review of that Root Cause
- 7 Report.
- 8 MR. WHITCOMB: The third
- 9 observation that I would like to make is that several
- 10 pieces of equipment this afternoon, in addition to the
- 11 reactor head degradation, such as, if I can remember,
- 12 diesel generator, one of the damper arm levers was bound up
- 13 or loose or something of that nature, and the other was the
- 14 missle shield on the muffler.
- 15 Those types of issues suggest that either people are
- 16 not, are actually not walking the systems down or paying
- 17 attention to the system, or understanding that those
- 18 conditions exist or ignoring them anyway.
- 19 In addition to that, we've heard several times this
- 20 afternoon that there have been some problems with
- 21 classifying the equipment in certain categories. In other
- 22 words, the Maintenance Rule 6055, I think is the number,
- 23 but I don't remember exactly, but the Maintenance Rule Laws
- 24 that came out in the requirements clearly required
- 25 Licensees to make those component determinations.

1	Does the NRC have plans to evaluate the		
2	effectiveness and adequacy of the Maintenance Rule		
3	implementation at Davis-Besse?		
4	MR. GROBE: To comment, your		
5	first observation I think is correct, that either the		
6	equipment, for example, you highlighted the damper,		
7	actually the arm that was loose, and missle shield or the		
8	tornado shield rather on the vent for exhaust generator. I		
9	believe you're correct that either those weren't looked at		
10	correctly or they weren't looked at previously. And I'm		
11	thinking the systems discussion First Energy presented		
12	today, they're going to have a structured, clearly defined		
13	expectation for system walkdowns, regular system walkdowns,		
14	that would be part of their System Health Program. I		
15	believe that already exists in oversights. For whatever		
16	reason, did not exist here.		
17	The second comment, I think if I understood your		
18	comment correctly, you may have misunderstood, I believe		
19	what First Energy was talking about was a failure to		
20	properly classify condition reports. That in the, the		
21	Davis-Besse Plant has multiple levels of significance		
22	condition reports from, you know, the very lowest level, a		
23	lightbulb needs changed to the most significant, which is		
24	for a significant condition adverse to quality requiring		
25	cause.		

1	In the past, they did not look in depth sufficiently		
2	at the issue to properly characterize within those		
3	hierarchical levels of significance, and consequently they		
4	may have underevaluated the significance of the issue and		
5	not properly corrected it.		
6	So, it wasn't the classification of equipment, other		
7	than the contents of maintenance workers classification of		
8	condition reports within the significant scheme that they		
9	have in Corrective Action Program.		
10	And your specific question, we do not have as part		
11	of the restart plan, an evaluation currently of the		
12	Maintenance Rule. That's not on the agenda. Okay, of		
13	course, it's part of our routine base inspection, but it's		
14	not a unique characteristic of restart.		
15	MR. WHITCOMB: So, as a result of		
16	the report, the NRC is satisfied the equipment has been		
17	properly classified.		
18	MR. GROBE: I believe that's		
19	correct.		
20	MR. WHITCOMB: Thank you.		
21	MR. GROBE: Okay, other		
22	members of the public, that have a question or comment.		
23	MR. KEEGAN: My name is Michael		
24	Keegan. I'm from Monroe, Michigan, just north of here.		
25	I believe that the NRC and the utility, First		

1 Energy, are on a collusion course for disaster.

2	Just this week, I see posted by the NRC that they're
3	considering looking to a third party. If there is need to
4	penalize the utility, they would like for a third party
5	arbitrator to establish what the penalty would be.
6	I see this just yesterday. They announced that
7	they'll be holding a workshop with IMPO on essentially how
8	to further deregulate the regulatory responsibility that
9	the NRC has.
10	In April, I was one of 15 groups led by concerned
11	scientists, which filed for Freedom of Information and
12	requested that information. We have been stonewalled on
13	that information. We have not gotten the information yet.
14	Today I learn that the 206 petition which we have
15	filed asking for immediate independent review has been
16	denied.
17	I have sat through an excruciating four-hour
18	conference call, where Jim Dyer said never, never could
19	this happen again. Never. Never. Never. Never. Wolf.
20	Wolf. Wolf. Wolf. Like the boy who cried wolf.
21	Either you are the regulator or you are not the
22	regulator, and your behaviors surely demonstrate that you
23	are not the regulator and you are not going to stand up on
24	the public's behalf and regulate. That's my comment.
25	I am concerned about this reactor vessel. I am

concerned about the issue of imbrittlement industry-wide. 1 And I wonder what the level of imbrittlement at this 2 3 reactor is, the potential for pressurized thermoshock at 4 this reactor. This is clearly a damaged piece of goods. I 5 wonder if you could speak to that. 6 MR. GROBE: There is a unique 7 characteristic at Davis-Besse that makes it different than 8 any other of the operating power plants in the United States with respect to pressurized nuclear shell. 9 10 MR. KEEGAN: Do you have NSI's 11 of that, the building, the RV factors, the whatever? 12 MR. GROBE: I am not sure we are prepared to respond right now, but what we can do is 13 get you in touch with the right people that can give you 14 more information on pressurized thermoshock. 15 16 MR. KEEGAN: This has been, 17 we've been stonewalled at the Palisades Plant as well, 18 which has seen beryllium since 1981, and the NRC has 19 rewritten five times the level of imbrittlement that they 20 will tolerate. So, again, my faith in the NRC goes back 21 over 20 years, and I don't have any. 22 MR. GROBE: So does mine. 23 MR. KEEGAN: Okay. On the 24 excruciating call that I sat through, I learned there were 700 pieces of data and 120 interviews for a total of a 25

- 2 the basis for the Root Cause Analysis.
- 3 I would like to know how I can get this in hand.
- 4 And I don't want to hear file a Freedom of Information
- 5 request, because clearly you stonewall everyone who does.
- 6 And, I need to do my own root cause analysis, because I
- 7 frankly don't have any faith in the NRC and I have less
- 8 faith in the utility to come clean with what's going on.
- 9 So, how did I get that in hand?
- 10 MR. GROBE: It sounds like you
- 11 had a fairly good telephone connection, you got a lot of
- 12 detail out of the meeting last Thursday. During that
- 13 meeting, Les indicated that they would be submitting it on
- 14 the docket this week. It would be posted to our Website.
- 15 MR. KEEGAN: That's the Root
- 16 Cause Analysis. Will all thousand bits of data on which to
- 17 base the Root Cause Analysis be available?
- 18 MR. GROBE: No.
- 19 MR. KEEGAN: I want to review
- 20 that.
- 21 MR. GROBE: It's not required
- 22 to be submitted. When we do our inspections of the root
- 23 cause report, we'll certainly be evaluating some of that.
- 24 It's volumes and volumes of information available on site,
- 25 but it's not available to the NRC in our office, and it's

1 not a public document.

2	MR. KEEGAN: But the N	NRC will	
3	be reviewing it on site?		
4	MR. GROBE: Yes, just	like we	
5	have on inspections.		
6	MR. KEEGAN: I believe	the	
7	public needs to have access to that as well.		
8	MR. GROBE: I apprecia	ate your	
9	point of view.		
10	MR. KEEGAN: Well, I v	vill push	
11	my point of view, and I want to get that da	ta. So, I will	
12	pursue an evidence, be it legal, what have	you to get	
13	that.		
14	MR. GROBE: Okay. D	o you have	
15	any other questions?		
16	MR. KEEGAN: I had a t	thought,	
17	but it escape me at this time, but we're wa	tching you very	
18	closely, and I'm sadly disappointed that yo	u've turned down	
19	our request.		
20	MR. GROBE: I think yo	ou made a	
21	number of statements in your preamble to	your first	
22	question. Several of them are not correct.	Your petition	
23	was not denied. What was issued this wee	was not denied. What was issued this week was a proposed	
24	resolution to the petition, and it was requesting your		
25	feedback and comments on that proposed	resolution.	

1 So, this is part of the process of the intensive or 2 .206 review process, and we would look forward to comments 3 from any or all of the petitioners. 4 MR. KEEGAN: I stand corrected, 5 and I will look at that document from you again, and will 6 respond. 7 MR. GROBE: There is a number of other issues you raised. First of all, ultimate dispute 8 9 resolution as a potential vehicle for addressing the 10 issues. Bill? 11 12 MR. DEAN: Your issue that you raised initially regarding a third party arbitrator 13 14 relative to Davis-Besse. I think we were referring to, is 15 that there has been plans for a meeting to discuss the 16 potential of the use of what is called alternate dispute 17 resolution. 18 The NRC has done some assessment of that and is 19 looking to gather feedback on the potential of using that 20 in certain situations. It's not something we're looking at 21 in terms of resolving issues with Davis-Besse. This is 22 just being looked at by the agency as a potential 23 methodology for looking at certain types of issues. 24 MR. GROBE: Just another observation. I think -- I'm grateful that you are engaged 25

in this, because every process is better if it has full 1 2 engagement, broad spectrum of views and opinions, and I'm 3 glad you had the opportunity to listen into and participate 4 in the meeting last Thursday. 5 We have gone to I believe unprecedented lengths to 6 provide that access, and I hope you continue to take the 7 opportunity to participate in the meetings either 8 telephonically, or both telephonic connection, video 9 conferencing links to Washington, as well as come to these 10 meetings here. I am appreciative of your input. MR. KEEGAN: 11 Just came to me 12 what my thought was that escaped me. 13 MR. GROBE: Good. Go ahead. 14 MR. KEEGAN: On the phone call of last week, I asked what's the NRC been doing to review 15 16 all these walkdowns that the utility had intended to do. 17 And, the response I got was that you would review the 18 paperwork. 19 MR. GROBE: No, that's just 20 not, absolutely not. 21 MR. KEEGAN: Well, that's the 22 response I got on the phone. 23 MR. GROBE: Maybe the 24 telephone connection wasn't as good as I thought. 25 There is a generic approach to all of this work that

1 we're going to do. And, Christine refers to many stars in

2 the approach, but the first thing we're going to do is

3 review the program or the plan that the Licensee has.

4 That's a paperwork review.

5 Mel is sitting in the audience. He was the first

6 inspector that had an opportunity to look at the plan,

7 licensee was furthest ahead on the Containment Health

8 Assurance Plan, and provided substantive feedback to

9 Licensee on aspects of that plan that could be improved.

10 The next step is to review the Licensee's

11 implementation of that plan. In the case of, for example,

12 Systems Review. That includes observing the Licensee's

13 staff in the field doing the work that they're doing,

14 evaluating how they're evaluating issues that they come

15 across.

16 The next step is for us to review how the Licensee

17 characterizes its position issue that they have, and

18 finally to perform inspections. And each of our

19 inspections in each of these areas has components, and

20 that's how we will build confidence in the adequacy of

- 21 licensing activities and we will be communicating the
- 22 results of those inspections on each of those meetings to
- 23 the public as well as through our inspection groups.
- 24 MR. KEEGAN: I recall from
- 25 previous meetings, you said that you inspected one to two

1 percent of the systems. Seems that we have a culture of production over safety that permeates First Energy. And I 2 3 would encourage the NRC to review the entire plant, walk it 4 down. 5 MR. GROBE: When we were 6 referring to, I believe in that previous comment, had to do 7 with our routine baseline program. I guarantee you that 8 First Energy is taking lots of our attention. 9 MR. KEEGAN: As well deserved, 10 as well as the NRC deserves public scrutinization. 11 Thank you. 12 MR. GROBE: Good, thank you. 13 Other members of the public that have a question or comment? You don't? 14 15 MR. WHITCOMB: I didn't see Mel 16 hiding over here, so I have a question specifically for 17 him. 18 You would, apparently you've done a recent 19 inspection, and you identified two violations. I guess my 20 question is, when did you begin your inspection and when 21 did you conclude it? 22 MR. HOLMBERG: Okay. I heard 23 the question on the way up. The question was, when did I 24 begin the inspection of the Licensee efforts to do their Containment Standard Issue Reviews and when did it end. 25

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1 The inspection began in June, and the total time 2 that we spent on inspection was three full weeks reviewing 3 Licensee activities, and we identified those two findings 4 characterized as violations. 5 MR. WHITCOMB: And --6 MR. HOLMBERG: It ended on July 7 25th. 8 MR. WHITCOMB: So, three weeks 9 from June to July 25. Well, July 25th, most of July. 10 And you found two violations, one of them being a lack of acceptance criteria in violation of Appendix E 11 12 Criterion 5, and there was inadequate training, apparently 13 of VT-2 inspectors; is that correct? Were those the 14 essence of the two violations? 15 MR. HOLMBERG: Yes. 16 MR. WHITCOMB: As a result of 17 your findings, how much of the work that had been done 18 during this outage has to be redone? 19 MR. HOLMBERG: They're 20 reperforming their effort in its entirety. 21 MR. WHITCOMB: Okay. Do you have 22 any idea how far along they are in the reperformance? 23 MR. HOLMBERG: Their current 24 schedule, I think, this is just, I will probably have to confirm this, is late August. 25

1 MR. WHITCOMB: Thank you. 2 MR. GROBE: Let me provide a 3 little more context to that. 4 The Licensee initiated a different approach to 5 containment. First off, the initial evaluation was limited 6 to boric acid impact on equipment in containment. And the 7 training was focused on what's referred to as a VT-2 8 qualification. That's a qualification of the American 9 Society of Mechanical Engineering standards for doing 10 visual inspections of the metal, degradation of metal. 11 Mel did the inspection, found some difficulties with 12 qualification, some problems with qualifications of people, 13 as well as went out in the field and found further issues 14 on equipment that had been inspected by the Licensee staff, 15 that hadn't been disclosed through their inspections. So, 16 Licensee went back to square one. 17 The foundation of the inspection was done. I think 18 you indicated that there weren't any, I can't think of the 19 right characterization, substantive issues disclosed, but 20 additional issues that were beyond the scope of the 21 original inspection. 22 Licensee brought in a number of new people to the 23 site, trained them to a much, what's referred to as systems 24 approach to training, much more comprehensive training 25 standard. Both of those were acceptable to us, and is in

Just one other thing. Are the three weeks of, that
Mel referred to, is what we call direct inspection effort.
It's set over a period of multiple weeks; and in addition
to that, there is quite a bit of time that he spends in the

the course of reperforming those inspections, and we're

7 office reviewing documents. And those three weeks were the

- 8 weeks that he was on site providing direct inspection of
- 9 the Licensee's activities.

continuing to inspect.

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10 Did you have another question?

11 MR. WHITCOMB: Well, something

- 12 you had mentioned to me, or mentioned to the public here.
- 13 You say they brought in people. Are these contract people
- 14 that are only here on a temporary basis; is that your
- 15 understanding; or are these new people, permanent people?
- 16 MR. HOLMBERG: The new people
- 17 that are performing the current effort are contractors,
- 18 primarily. They've also brought their own staff on this
- 19 new training program.
- 20 The contractors, I know their work histories,
- 21 extensive backgrounds specifically in examination
- 22 techniques, many years of experience doing related type of
- 23 work, such as inspections. And, I hope that answers your
- 24 question. They're primarily contractors that are doing the

25 inspections.

1	MR. WHITCOMB: Well, I guess I'm			
2	more concerned after the contractors leave, than I am about			
3	their current qualifications. I'm sure they brought in			
4	experts to do these inspections. I guess once they leave,			
5	what's left to do further inspections in the future?			
6	MR. HOLMBERG: I'm not sure.			
7	I'll turn it over to Jack. He's heard about future plans.			
8	MR. GROBE: I think that's one			
9	of the primary focuses of the meeting today, was to			
10	understand in greater detail the initiatives Licensee is			
11	taking to address the root cause, which they characterize			
12	as a lack of safety focus, putting production over safety.			
13	So, they lay out insights they have, their plans on			
14	reestablishing that safety focus, standards of technical			
15	rigor and discipline in the way work is conducted. And			
16	then, how they're going to provide management oversight of			
17	that activity with field observations.			
18	And then they have not gotten to us, but they're			
19	planning on developing some sort of matrix performance			
20	indicator package in this area that will provide insights.			
21	And they did provide some of the, two of the matrixes, I			
22	believe. One was Corrective Action Review Board,			
23	percentage of time they reject corrective action			
24	documents. And the other was Engine Review or			
25	Engineering Review Assurance Board, I think it was called,			

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1 and their evaluation of the quality of work product. 2 So, I think it's too soon to tell, but I anticipate 3 over the next several meetings, next several months that 4 you'll see it's coming into clearer focus. This is 5 particularly the area that we'll be focusing on in our 6 inspections. 7 MR. WHITCOMB: But I am correct 8 in assuming that, my concern is the concern of the NRC as 9 well, and you're expecting that they will have something in 10 place before --MR. GROBE: It's on our 11 12 checklist, Howard. 13 MR. WHITCOMB: Okay, it's on your checklist. I didn't, I didn't see it on the checklist, 14 Jack, but okay. Thank you. 15 16 MR. GROBE: Other members of 17 the public that have questions or comments? 18 Okay. Very good. We're going to be back here at 19 7:00 this evening, and make an opportunity for feedback 20 from folks that were here this afternoon, want to come 21 back; or folks that were unable to be here this afternoon. 22 Thank you very much. 23 And please, take an opportunity to provide us 24 feedback on our feedback forms. Postage paid. Just fill them out and send them back to us. 25

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CERTIFICATE I, Marie B. Fresch, Registered Merit Reporter and Notary Public in and for the State of Ohio, duly commissioned and qualified therein, do hereby certify that the foregoing is a true and correct transcript of the proceedings as taken by me and that I was present during all of said proceedings. IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal of office at Norwalk, Ohio, on this 28th day of August, 2002. Marie B. Fresch, RMR NOTARY PUBLIC, STATE OF OHIO My Commission Expires 10-9-03.