### U.S. Nuclear Regulatory Commission



# Privacy Impact Assessment Reactor Program System (RPS)

Subsystem of Business Application Support System (BASS)

Office of the Chief Information Officer (OCIO)

Version 1.2 10/5/2023

#### **Instruction Notes:**

Please do not enter the PIA document into ADAMS. An ADAMS accession number will be assigned through the e-Concurrence system which will be handled by the Privacy Team

**Template Version 2.0 (03/2023)** 

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# **Document Revision History**

Date	Version	PIA Name/Description	Author
10/5/2023	1.2	PIA Updates	OCIO Oasis Systems, LLC
09/15/2023	1.1	Finalized RPS PIA	Jordon Alston, NRC Tech PM, AEGIS IV&V
08/23/2023	1.0	Reactor Program System (RPS) Initial Release	OCIO Oasis Systems, LLC
08/03/2023	DRAFT	Reactor Program System (RPS) - Draft Release	OCIO Oasis Systems, LLC

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The agency is subject to the requirements of the E-Government Act and is committed to identifying and addressing privacy risks whenever it develops or makes changes to its information systems. The questions below help determine any privacy risks related to the E-Government Act or later guidance by the Office of Management and Budget (OMB) and the National Institute of Standards and Technology (NIST).

Name/System/Subsystem/Service Name: Reactor Program System (RPS).

Data Storage Location (i.e., Database Server, SharePoint, Cloud, Other Government Agency, Power Platform): OCIO ITI Azure Global Cloud Environment, ITI Azure Database Servers.

Date Submitted for review/approval: October 31, 2023.

### 1 Description

1.1 Provide the description of the system/subsystem, technology (i.e., Microsoft Products), program, or other data collections (hereinafter referred to as "project"). Explain the reason the project is being created.

The NRC's Reactor Program System (RPS) is an enterprise workload management platform that supports the effective execution of business processes associated with the reactor inspections and licensing programs. RPS was designed to provide a planning, scheduling, reporting, and analysis tool for inspection activities at nuclear power reactor and fuel facilities in the United States (U.S.). This system is used to implement the policy and inspection guidance for programs assigned to the NRC regional offices and assesses the effectiveness and uniformity of the implementation of those programs through detailed reporting processes. The RPS is administered by the Office of Nuclear Reactor Regulation (NRR) and users include NRR, the Office of Nuclear Material Safety and Safeguards (NMSS), the Office of Nuclear Security and Incident Response (NSIR), the Office of Nuclear Regulatory Research (RES), the Office of Enforcement (OE), the Office of the Chief Information Officer (OCIO), and NRC Regional offices.

The modules of RPS are as follows:

- RPS Inspection Scheduling and Tracking (Inspections) and Inspections Reporting tool (ISTAR) Manages all the scheduling and tracking for inspection activities and findings; generates inspection reports.
- RPS Licensing/Workload Management (LWM) Manages and tracks reactor licenses, milestones, and workload review process; assigns reviewers to projects; generates LWM reports.
- RPS Oversight Manages and tracks safety and security performance assessments.
- RPS Operator License (OL) Manages and tracks updates for operator licensing activities and licenses.
- RPS Reactor Oversight Process (ROP) Manages data from all RPS modules and makes the appropriate information available for the public webpage.
- Read only RPS Allow limited access to Inspections and Licensing.
- Request for Additional Information (RAI) Automates documentation and tracking associated with the reactor licensing RAI processes. License applicants are required to respond to gaps an address information with application submissions. RAI allows the NRC

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to request additional information during the review and approval process. If an applicant fails to respond to an RAI within a specified time frame, NRC can deny an application.

#### Please mark appropriate response below if your project/system will involve the following:

☐ PowerApps	□ Public Website**	
☐ Dashboard		
☐ SharePoint	☐ None	
☑ Other - Virtual servers hosted in the NRC Azure tenant.		

# 1.2 Does this privacy impact assessment (PIA) support a proposed new project, proposed modification to an existing project, or other situation? Select options that best apply in table below.

Mark appropriate response.

	Status Options
	New system/project
	Modification to an existing system/project.  If modifying or making other updates to an existing system/project, provide the ADAMS ML of the existing PIA and describe the modification.
$\boxtimes$	Annual Review If making minor edits to an existing system/project, briefly describe the changes below. Applying the new PIA template.
	Other (explain)

#### 1.3 Points of Contact:

	Project Manager	System Owner/Data Owner/Stewar d	ISSO	Business Project Manager	Technical Project Manager	Executiv e Sponsor
Name	Victor Kochuba	Gwen Hayden	Consuella Debnam	Ikeda Belts	Jordon Alston	Andrea Veil
Office /Division /Branch	Office of the Chief Informatio n Officer (OCIO)	Office of the Chief Information Officer (OCIO)	Office of the Chief Informatio n Officer (OCIO)	Office of Nuclear Reactor Regulatio n (NRR)	Office of the Chief Informatio n Officer (OCIO)	Office of Nuclear Reactor Regulatio n (NRR)
Telephon e	301-415- 6270	301-287-0761	301-287- 0834	301-415- 1959	301-415- 4085	301-415- 1270

<sup>\*\*</sup> The RPS-Reactor Oversight Process (ROP) manages data from all RPS modules and makes the appropriate information available for the public webpage. In addition, the RPS URL (<a href="https://usnrc.sharepoint.com/sites/nrr-hub/SitePages/Reactor-Program-System-(RPS).aspx">https://usnrc.sharepoint.com/sites/nrr-hub/SitePages/Reactor-Program-System-(RPS).aspx</a>) is publicly accessible, in this scope means accessible outside of the NRC network but still need the proper credentials, NRC Badge and PIV, in order to access the application.

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### 2 Authorities and Other Requirements

# 2.1 What specific legal authorities and/or agreements permit the collection of information for the project?

Provide all statutory and regulatory authorities for operating the project, including the authority to collect the information; NRC internal policy is not a legal authority. Please mark appropriate response in table below.

Mark with an "X" on all that apply.	Authority	Citation/Reference
	Statute	United States Code, 2006 Edition, Supplement 4, Title 42 - THE PUBLIC HEALTH AND WELFARE – 42 U.S.C. 2201(d), 2201(p) (1996) and 42 U.S.C. 2137 and 2201(i) (1996).
	Executive Order	
	Federal Regulation	
	Memorandum of Understanding/Agreement	
	Other (summarize and provide a copy of relevant portion)	

# 2.2 Explain how the information will be used under the authority listed above (i.e., enroll employees in a subsidies program to provide subsidy payment).

RPS includes inspection and licensing information, plant performance indicators, inspection follow-up items, safety issue data, NRC staff data, facility characteristics, request for additional information and other reactor regulatory data which is used to support the

following functions:

- Manage all the scheduling and tracking for inspection activities and findings.
- Manage and track reactor licenses, milestones, and workload review process.
- Manage and track safety and security performance assessments.
- Manage and track updates for operator licensing activities and licenses.
- Generate events status reports.
- Issue requests for additional information

If the project collects Social Security numbers, state why this is necessary and how it will be used.

N/A.

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### 3 Characterization of the Information

In the table below, mark the categories of individuals for whom information is collected.

Category of individual	
$\boxtimes$	Federal employees
$\boxtimes$	Contractors
	Members of the Public (any individual other than a federal employee, consultant, or contractor)
$\boxtimes$	Licensees
$\boxtimes$	Other: Reactor Operator Candidates and Operator Licensees.

In the table below, is a list of the most common types of PII collected. Mark all PII that is collected and stored by the project/system. If there is additional PII not defined in the table below, a comprehensive listing of PII is provided for further reference in ADAMS at the following link: PII Reference Table 2023.

	Categories of Information		
$\boxtimes$	Name	$\boxtimes$	Resume or curriculum vitae
$\boxtimes$	Date of Birth		Driver's License Number
	Country of Birth		License Plate Number
$\boxtimes$	Citizenship		Passport number
	Nationality		Relatives Information
	Race		Taxpayer Identification Number
$\boxtimes$	Home Address		Credit/Debit Card Number
	Social Security number (Truncated or Partial)	$\boxtimes$	Medical/health information
	Gender		Alien Registration Number
	Ethnicity		Professional/personal references
	Spouse Information		Criminal History
	Personal e-mail address		Biometric identifiers (facial images, fingerprints, iris scans)
	Personal Bank Account Number		Emergency contact e.g., a third party to contact in case of an emergency
	Personal Mobile Number		Accommodation/disabilities information
	Marital Status		Other: examination test scores, license
	Children Information	$\boxtimes$	type, fitness for duty and violations information.
	Mother's Maiden Name	]	

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# 3.1 Describe how the data is collected for the project. (i.e., NRC Form, survey, questionnaire, existing NRC files/ databases, response to a background check).

Information is provided by NRC Form 398 and NRC Form 396. The candidate/operator provides information to the NRC that has been certified by an authorized representative of the facility licensee as required, by 10 CFR Part 55 on NRC Form 398 (10 CFR Part 55.31(4) "Personal Qualification Statement-Licensee," and NRC Form 396 (10 CFR 55.23) "Certification of Medical Examination."

3.2 If using a form to collect the information, provide the form number, title and/or a link.

NRC Form 398, and NRC Form 396.

# 3.3 Who provides the information? Is it provided directly from the individual or a third party.

The facility and the employee together supply the requested information. The employee and the facility managers must certify as to the accuracy of the information.

3.4 Explain how the accuracy of the data collection is validated. If the project does not check for accuracy, please explain why.

Collected information is certified by facility management before it is submitted to NRC. NRC audits a sample of applications.

3.5 Will PII data be used in a test environment? If so, explain the rationale.

No.

## 3.6 What procedures are in place to allow the subject individual to correct inaccurate or erroneous information?

Collected information is certified by facility management before it is submitted. The information is verified during the business processes associated with the reactor inspections and licensing programs, which is conducted by the Office of Nuclear Reactor Regulation (NRR), the Office of Nuclear Material Safety and Safeguards (NMSS), the Office of Nuclear Security and Incident Response (NSIR), and NRC Regional offices.

### 4 Data Security

4.1 Describe who has access to the data in the project (i.e., internal NRC, system administrators, external agencies, contractors, public).

Access to specific information is restricted to only individuals and/or user groups who have a need to know and have authorized access.

4.2 If the project/system shares information with any other NRC systems, identify the system, what information is being shared and the method of sharing.

Master Data Management System (MDMS), Cost Activity Code System (CACS), Agencywide Document Access and Management System (ADAMS), Operator Digitized Dockets (ODD), Headquarters Operations Officer Database (HOO), MDMS Enterprise Datawarehouse (EDW).

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RPS pulls docket, employee, and organization data from MDMS via an Application Programming Interface (API). RPS pulls Enterprise Project Identifiers (EPID) and CAC/Staff Assignment data from CACS via API.

RPS pulls inspections and licensing accession numbers and meta data from ADAMS via database views. RPS pulls operator licensing data from ODD via API. The data is processed from the forms 396 and 398 provided by ODD and then saved within RPS OL module.

RPS pulls event notification (EN)/ license event reports (LER) data and part 21 creation data from HOO via a flat file drop.

The MDMS EDW connects to RPS via SQL server connection (TCP/IP port 1433) to pull operator licensing, licensing, inspections, and oversight data.

4.3 If the project/system connects, receives, or shares information with any external non-NRC partners or systems, identify what is being shared.

N/A.

Identify what agreements are in place with the external non-NRC partner or system in the table below.

Agreement Type	
	Contract
	Provide Contract Number:
	License
	Provide License Information:
	Memorandum of Understanding
	Provide ADAMS ML number for MOU:
	Other
$\boxtimes$	None

# 4.4 Describe how the data is accessed and describe the access control mechanisms that prevent misuse.

Access to specific information is restricted to only individuals and/or user groups who have a need to know and have authorized access. Application users are authenticated using Integrated Windows Authentication, in accordance with the NRC Identity, Credential, and Access Management (ICAM) Authentication Framework. The application provides a single sign-on experience that allows Active Directory to verify if a user should have access. This is coupled with a second layer of security that verifies that the user has an active role within the application granting permission to perform specific tasks.

**4.5** Explain how the data is transmitted and how confidentiality is protected (i.e., encrypting the communication or by encrypting the information before it is transmitted). The database uses TDE, transparent data encryption, to encrypt the data at rest. Communication between the database and webserver uses SSL/TLS while communication between the web server and the client uses HTTPS which in turn uses SSL/TLS.

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#### 4.6 Describe where the data is being stored (i.e., NRC, Cloud, Contractor Site).

ITI Azure Global Cloud environment.

#### 4.7 Explain if the project can be accessed or operated at more than one location.

Yes, the system will be accessed by the NRC Program Office (HQ), Regional Offices, and through agency approved methods (e.g., VPN, mobility platforms). The system is hosted in the OCIO Information Technology Architecture (ITI) Microsoft (MS) Azure Global cloud environment in the East U.S. 2 region located in Southern Virginia.

#### 4.8 Can the project be accessed by a contractor? If so, do they possess an NRC badge?

Yes, Teksynap/Centeva application administrators can access the RPS application and all its environments. RPS application administrators are NRC contractors, and they possess an NRC badge.

## 4.9 Explain the auditing measures and technical safeguards in place to prevent misuse of data.

Access to specific information is restricted to only individuals and/or user groups who have a need to know and have authorized access.

## 4.10 Describe if the project has the capability to identify, locate, and monitor (i.e., trace/track/observe) individuals.

Yes, for operator license only.

#### 4.11 Define which FISMA boundary this project is part of.

Business Application Support System (BASS).

#### 4.12 Is there an Authority to Operate (ATO) associated with this project/system?

Authorization Status		
	Unknown	
	No If no, please note that the authorization status must be reported to the Chief Information Security Officer (CISO) and Computer Security Organization (CSO's) Point of Contact (POC) via e-mail quarterly to ensure the authorization remains on track.	
	In Progress provide the estimated date to receive an ATO. Estimated date:	
$\boxtimes$	Yes Indicate the data impact levels (Low, Moderate, High, Undefined) approved by the Chief Information Security Officer (CISO) Confidentiality- MODERATE Integrity-MODERATE Availability-MODERATE	

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4.13 Provide the NRC system Enterprise Architecture (EA)/Inventory number. If unknown, contact <u>EA Service Desk</u> to get the EA/Inventory number.

20150003.

### 5 Privacy Act Determination

5.1 Is the data collected retrieved by a personal identifier?

Mark the appropriate response.

Response		
	Yes, the PII is retrieved by a personal identifier (i.e., individual's name, address, SSN, etc.)	
$\boxtimes$	List the identifiers that will be used to retrieve the information on the individual.  For operator license records the data is retrieved by the docket number and name.  All other records are retrieved by docket number, name and report number.	
$\boxtimes$	No, the PII is not retrieved by a personal identifier.  If no, explain how the data is retrieved from the project.  The data is retrieved by the docket number and name.	

5.2 For all collections where the information is retrieved by a personal identifier, the Privacy Act requires that the agency publish a System of Record Notice (SORN) in the Federal Register. As per the Privacy Act of 1974, "the term 'system of records' means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some other personal identifier assigned to the individual.

Mark the appropriate response in the table below.

Response		
$\boxtimes$	Yes, this system is covered by an existing SORN. (See existing SORNs: <a href="https://www.nrc.gov/reading-rm/foia/privacy-systems.html">https://www.nrc.gov/reading-rm/foia/privacy-systems.html</a> )  Provide the SORN name, number, (List all SORNs that apply):  System NRC-16 "Facility Operator Licensees Record Files (10 CFR Part 55),"	
	SORN is in progress	
	SORN needs to be created	
	Unaware of an existing SORN	
	No, this system is not a system of records and a SORN is not applicable.	

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# 5.3 When an individual is asked to provide personal data (i.e., form, webpage, survey), is a Privacy Act Statement (PAS) provided?

A Privacy Act Statement is a disclosure statement required to appear on documents used by agencies when an individual is asked to provide personal data. It is required for any forms, surveys, or other documents, including electronic forms, used to solicit personal information from individuals that will be maintained in a system of records.

Mark the appropriate response.

Options		
	Privacy Act Statement	
$\boxtimes$	NRC Form 398 has a Privacy Statement.	
	NRC Form 396 does not have a Privacy Act Statement.	
	Not Applicable	
	Unknown	

5.4 Is providing the PII mandatory or voluntary? What is the effect on the individual by not providing the information?

Mandatory.

# 6 Records and Information Management-Retention and Disposal

The National Archives and Records Administration (NARA), in collaboration with federal agencies, approves whether records are **Temporary** (eligible at some point for destruction/deletion because they no longer have business value) or **Permanent** (eligible at some point to be transferred to the National Archives because of historical or evidential significance). Records/data and information with historical value, identified as having a "permanent" disposition, are transferred to the National Archives of the United States at the end of their retention period. All other records identified as having a "temporary" disposition are destroyed at the end of their retention period in accordance with the NARA Records Schedule or the General Records Schedule.

These determinations are made through records retention schedules and NARA statutes (44 United States Code (U.S.C.), 36 Code of Federation Regulations (CFR)). Under 36 CFR, agencies are required to establish procedures for addressing Records and Information Management (RIM) requirements. This includes strategies for establishing and managing recordkeeping requirements and disposition instructions before approving new electronic information systems or enhancements to existing systems.

The following questions are intended to determine whether the records/data and information in the system have approved records retention schedules and disposition instructions, whether the system incorporates RIM strategies including support for <a href="NARA's Universal Electronic Records">NARA's Universal Electronic Records</a> Management (ERM) requirements, and if a mitigation strategy is needed to ensure compliance.

#### If the project/system:

- Does not have an approved records retention schedule and/or
- Does not have an automated RIM functionality,

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- Involves a cloud solution,
- And/or if there are additional questions regarding Records and Information Management
   Retention and Disposal, please contact the NRC Records staff at <a href="https://linear.gov">ITIMPolicy.Resource@nrc.gov</a> for further guidance.

If the project/system has a record retention schedule or an automated RIM functionality, please complete the questions below.

# 6.1 Does this project map to an applicable retention schedule in NRC's Comprehensive Records Disposition Schedule (NUREG-0910), or NARA's General Records Schedules?

$\boxtimes$	NUREG-0910, "NRC Comprehensive Records Disposition Schedule
$\boxtimes$	NARA's General Records Schedules
	Unscheduled

# 6.2 If so, cite the schedule number, approved disposition, and describe how this is accomplished.

System Name (include sub-systems, platforms, or other locations where the same data resides)	RPS
Records Retention Schedule Number(s)	RPS retention schedule, N1-431-08- 18, ML092390130. GRS 5.2: 020 Intermediary Records
Approved Disposition Instructions	GRS 5.2 item 020 - Intermediary Records (DAA-GRS-2017-0003- 0002) - Temporary. Destroy upon verification of successful creation of the final document or file, or when no longer needed for business use, whichever is later.  10 CFR Part 55 Docket Files - NUREG 0910 2.18.6.a – Temporary. Cut off files upon latest license expiration/revocation/termination, application denial or withdrawal, or issuance of denial letter. Destroy when 10 years old.
	Examination Package - NUREG 0910 2.18.6.b — Temporary. Cut off file upon receipt of the facility's next exam. Destroy 4 years after cutoff.
	General Correspondence - NUREG 0910 2.18.6.c – Temporary. Cut off at close of fiscal year. Destroy when 10 years old.

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	If identified, any additional information/data/records kept in this system may need to be scheduled; therefore, NRC records personnel will need to work with staff to develop a records retention and disposition schedule for records created or maintained not otherwise noted. Until the approval of such schedule, these records and information are Permanent. Their willful disposal or concealment (and related offenses) is punishable by fine or imprisonment, according to 18  U.S.C., Chapter 101, and Section 2071. Implementation of retention schedules is mandatory under 44 U.S. 3303a (d), and although this does not prevent further development of the project, retention functionality or a manual process must be incorporated to meet this requirement.
Is there a current automated functionality or a manual process to support RIM requirements? This includes the ability to apply records retention and disposition policies in the system(s) to support records accessibility, reliability, integrity, and disposition.	RPS is hosted in the ITI ACS Cloud laaS environment, as such, relies on ITI to support RIM requirements, and records accessibility, reliability, integrity, and disposition.
Disposition of Temporary Records	TBD
Will the records/data or a composite be automatically or manually deleted once they reach their approved retention?	
Disposition of Permanent Records	TBD
Will the records be exported to an approved format and transferred to the National Archives based on approved retention and disposition instructions?  If so, what formats will be used?	
NRC Transfer Guidance (Information and Records Management Guideline - IRMG)	

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### 7 Paperwork Reduction Act

The Paperwork Reduction Act (PRA) of 1995 requires that agencies obtain an Office of Management and Budget (OMB) approval in the form of a "control number"—before promulgating a paper form, website, surveys, questionnaires, or electronic submission from 10 or members of the public. If the data collection is from federal employees regarding work-related duties, then a PRA clearance is not necessary.

7.1 Will the project be collecting any information from 10 or more persons who are not Federal employees?

Yes.

7.2 Is there any collection of information addressed to all or a substantial majority of an industry (i.e., Fuel Fabrication Facilities or Fuel Cycle Facilities)?

No.

7.3 Is the collection of information required by a rule of general applicability?

Yes.

Note: For information collection (OMB clearances) questions: contact the NRC's Clearance Officer. Additional guidance can be found on the NRC's internal Information Collections Web page at: <a href="https://intranet.nrc.gov/ocio/33456">https://intranet.nrc.gov/ocio/33456</a>.

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### 8 Privacy Act Determination

Project/System Name: Reactor Program System (RPS).

**Submitting Office:** Office of the Chief Information Officer (OCIO)

### **Privacy Officer Review**

	Review Results	Action Items
	This project/system does not contain PII.	<b>No further action</b> is necessary for Privacy.
	This project/system <b>does contain PII</b> ; the Privacy Act does <b>NOT</b> apply, since information is NOT retrieved by a personal identifier.	Must be protected with restricted access to those with a valid need-to-know.
$\boxtimes$	This project/system does contain PII; the Privacy Act does apply.	SORN is required- Information is retrieved by a personal identifier.

#### **Comments:**

Covered by System of Records NRC 16 - Facility Operator Licensees Records

Reviewer's Name	Title
Signed by Hardy, Sally on 12/14/23	Privacy Officer

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### 9 OMB Clearance Determination

### **NRC Clearance Officer Review**

Review Results		
	No OMB clearance is needed.	
	OMB clearance is needed.	
	Currently has OMB Clearance. Clearance No. 3150-0024 (Form 396), 3150-0090 (Form 398), and 3150-0018 (Part 55)	

#### **Comments:**

Reviewer's Name	Title
Guage Signed by Cullison, David on 11/30/23	Agency Clearance Officer

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# 10 Records Retention and Disposal Schedule Determination Records Information Management Review

Review Results		
	No record schedule required.	
$\boxtimes$	Additional information is needed to complete assessment.	
	Needs to be scheduled.	
$\boxtimes$	Existing records retention and disposition schedule covers the system - no modifications needed.	

#### **Comments:**

Reviewer's Name	Title
Signed by Dove, Marna on 12/07/23	Sr. Program Analyst, Electronic Records Manager

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### 11 Branch Chief Review and Concurrence

Review Results		
	This project/system <b>does not</b> collect, maintain, or disseminate information in identifiable form.	
$\boxtimes$	This project/system <b>does</b> collect, maintain, or disseminate information in identifiable form.	
$\boxtimes$	I concur with the Privacy Act, Information Collections, and Records Management reviews.	

Signed by Feibus, Jonathan on 12/14/23

Chief Information Security Officer Chief Information Security Division Office of the Chief Information Officer

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### **ADDITIONAL ACTION ITEMS/CONCERNS**

Name of Project/System:				
Reactor Program System (RPS).				
Date CISD received PIA for review:	Date CISD completed PIA review:			
October 31, 2023	December 13, 2023			
Action Items/Concerns:				
Copies of this PIA will be provided to:				
Caroline Carusone Director				
IT Services Development and Operations Division Office of the Chief Information Officer				
Onice of the Chief Information Onice				
Garo Nalabandian				
Deputy Chief Information Security Officer (CISO) Office of the Chief Information Officer				