

# **NFS Response to Licensee Performance Review**

September 17, 2007  
Erwin, Tennessee

# Overview

- Opening Statements
- Response to NRC Assessment of LPR Performance Areas
- Update on Safety Performance
- Closing Statements

# Opening Statements

- Openness needed to facilitate understanding and trust
  - Support NRC's effort to provide more information
  - NFS Facts website
  - Mailer to residents of Unicoi County
- NFS committed to keeping the public informed (within the new guidelines)

The screenshot shows the NFS Facts website homepage. At the top left is the NFS logo (Nuclear Fuel Services, Inc.) and navigation links for 'to main page' and 'send email'. A vertical sidebar on the left contains the text 'respect for health and environment' and a menu with links: HOME, RADIATION FACTS, ENVIRONMENTAL FACTS, NRC OVERSIGHT, FAQ, NEWS, LETTERS & DOCUMENTS, and USEFUL LINKS. Below the menu is a 'Quick Links:' search box. The main content area features a large banner with a mountain landscape and the text 'Welcome to NFSFacts.com'. Below the banner is a 'Welcome to NFSFacts.com' section with a photo of Dwight Ferguson, President and Chief Executive Officer, and a message. To the left is a 'Latest News' section with three articles from 2007: '9/6/2007 JC Press Article', '9/5/2007 NFS Press Release', and '9/5/2007 NFS Press Release'. Below the news is a 'Subscribe' form with a 'send >' button and an 'unsubscribe >' link. To the right are sections for 'NRC Oversight' and 'Environmental Facts'. The footer contains copyright information and links to Sitemap, Privacy, Legal Notices, and Contact Us.

[www.NFSFacts.com](http://www.NFSFacts.com)



# **Response to NRC Assessment of LPR Performance Areas**

Timothy E. Lindstrom

Executive Vice President and General Manager

# LPR Performance Area: Safety Operations

NRC Assessment: No areas needing improvement

- Acknowledged
- Committed to continuing toward excellence in this important area
- Particularly focused on improving employee awareness and human performance

# LPR Performance Area: Radiological Controls

NRC Assessment: No areas needing improvement

- Acknowledged
- Committed to continuing to keep doses to our workers to as low as can be reasonably achieved
- Occupational exposures at low levels (data on this later)

# **LPR Performance Area: Special Topics (Licensing Activities)**

NRC Assessment: No areas needing improvement

- Acknowledged
- Continued high-level of communications with NRC staff

# LPR Performance Area: Safeguards

NRC Assessment: No areas needing improvement

- Acknowledged
- Many physical upgrades completed/planned
- Close monitoring and effective response to issues
- Demonstrated successful force-on-force exercise



# LPR Performance Area: Facility Support

NRC Assessment: Improvement needed in development and adherence to approved procedures for activities, including those outside of the main process areas

- Acknowledged
- NFS agrees that improvements are needed
- Working in a number of key areas to achieve excellence

# LPR Performance Area: Facility Support - continued

- Management Commitment
  - Organizational Changes
  - Safety Leadership Team
  - Strategic Plan for Safety Culture
  - Independent Safety Culture Board of Advisors (SCuBA)
- Benchmarking
  - Institute of Nuclear Power Operations
  - Benchmark Visits

# LPR Performance Area: Facility Support - continued

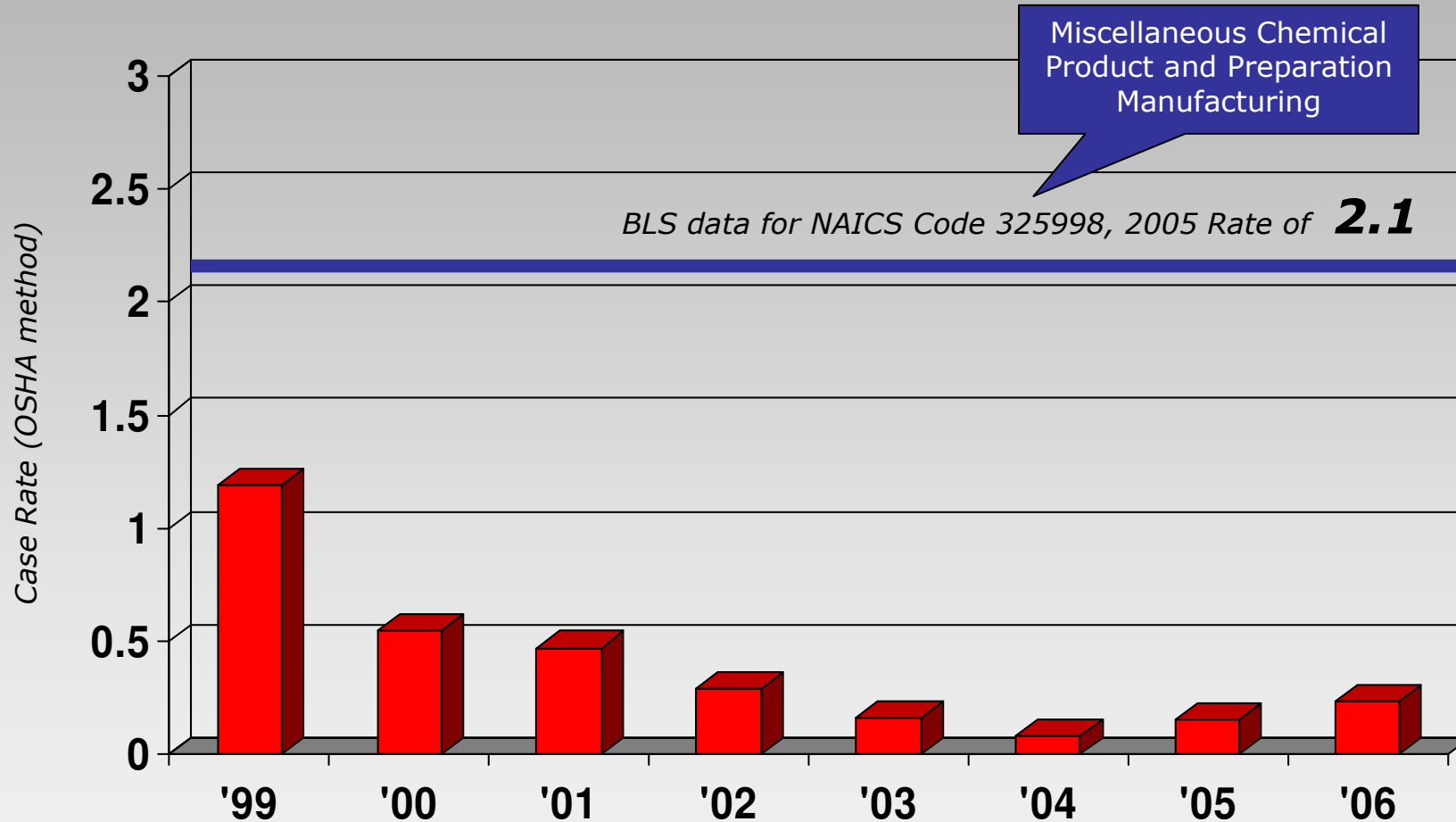
- Human Performance
  - Self-assessment & Observation Programs
  - Establishing Leadership Development Program
  - Human Performance Implementation Team charter prepared
  - Plan developed to implement Human Performance elements
  - Interviewing to fill Human Performance Manager position
  - Procedure Improvements
  - Corrective Action Program

# Update on Safety Performance

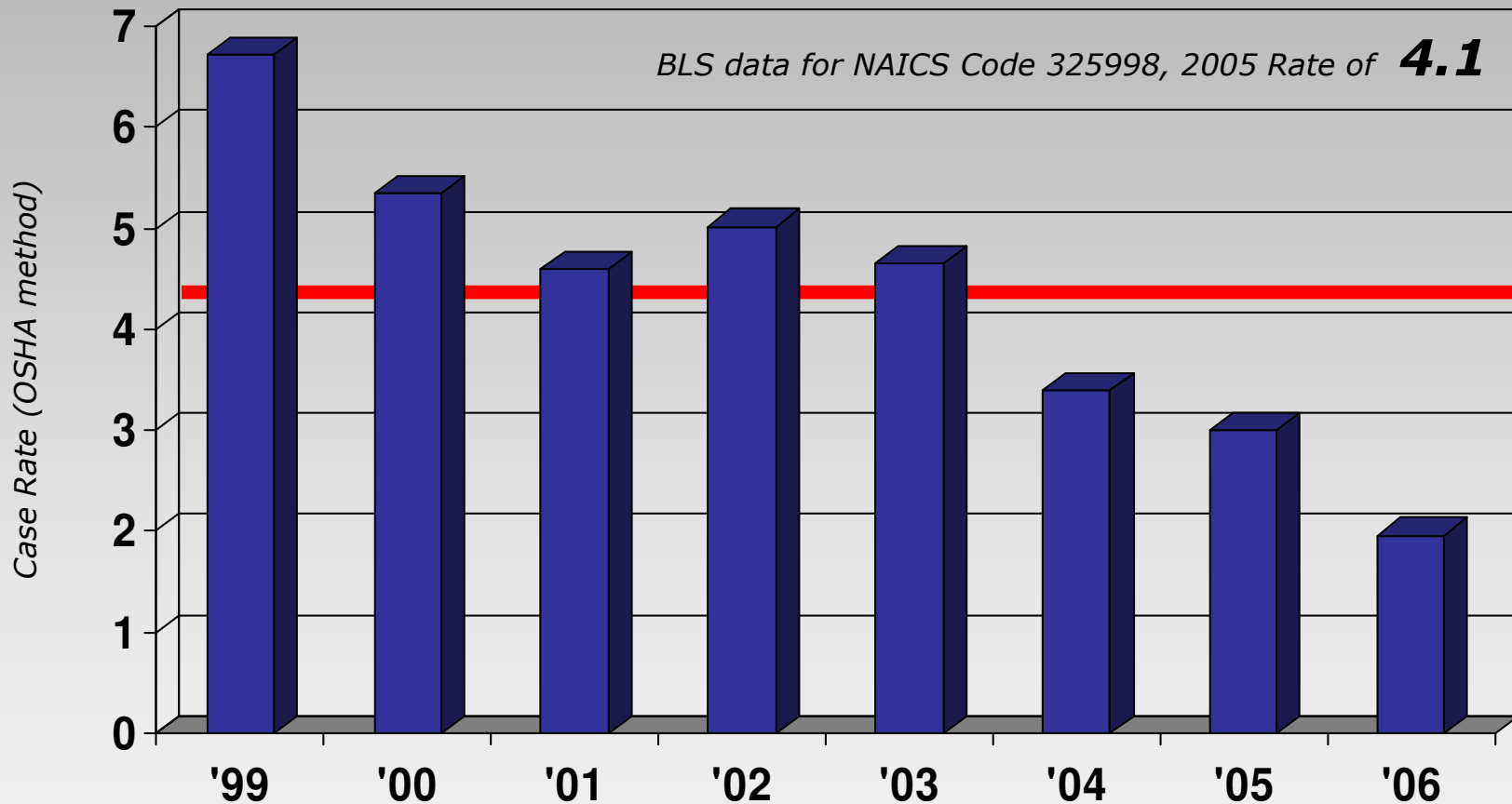
John W. Nagy

Senior Licensing & Regulatory Compliance Officer

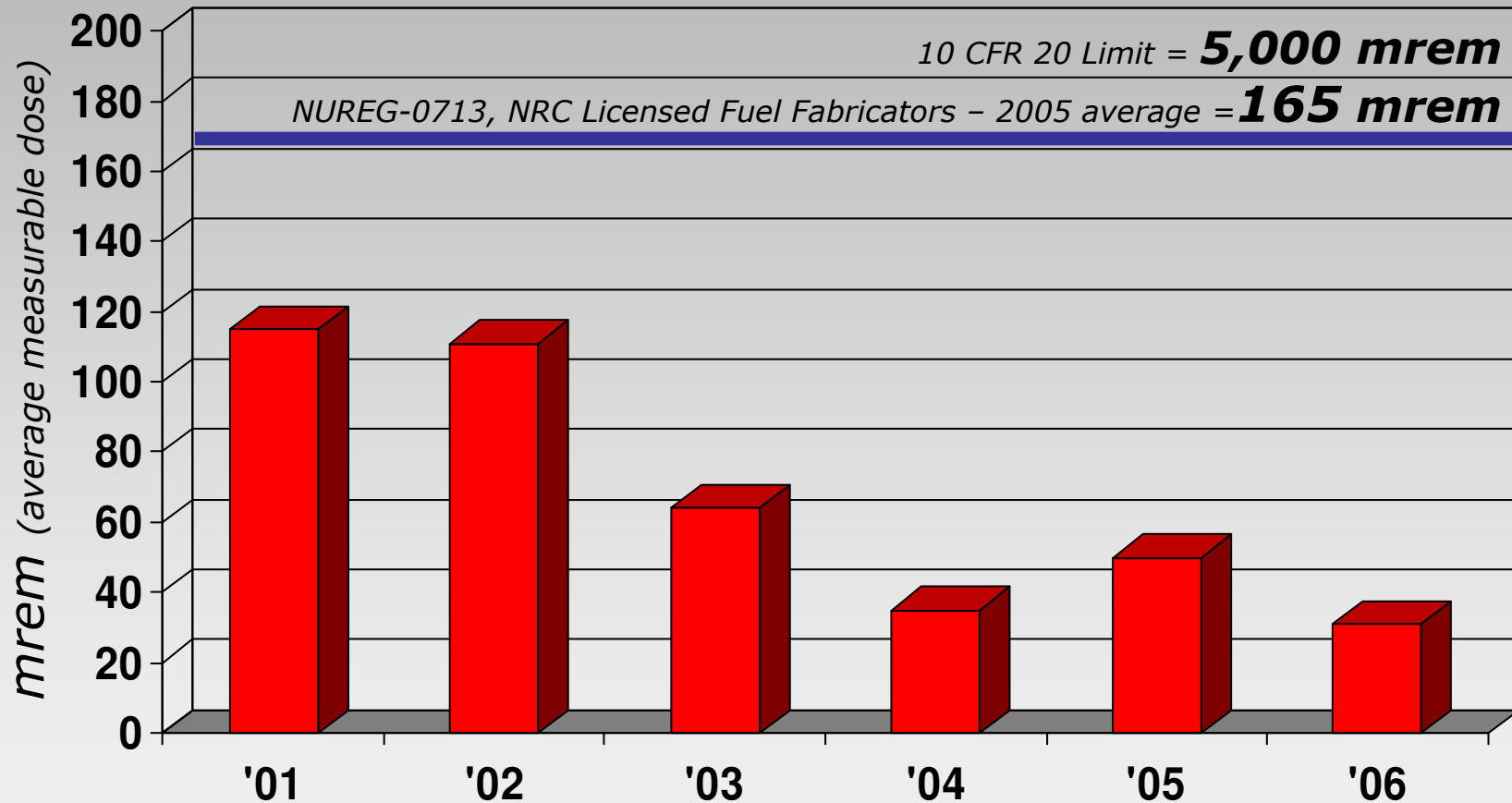
# OSHA Lost Time Injury Rates



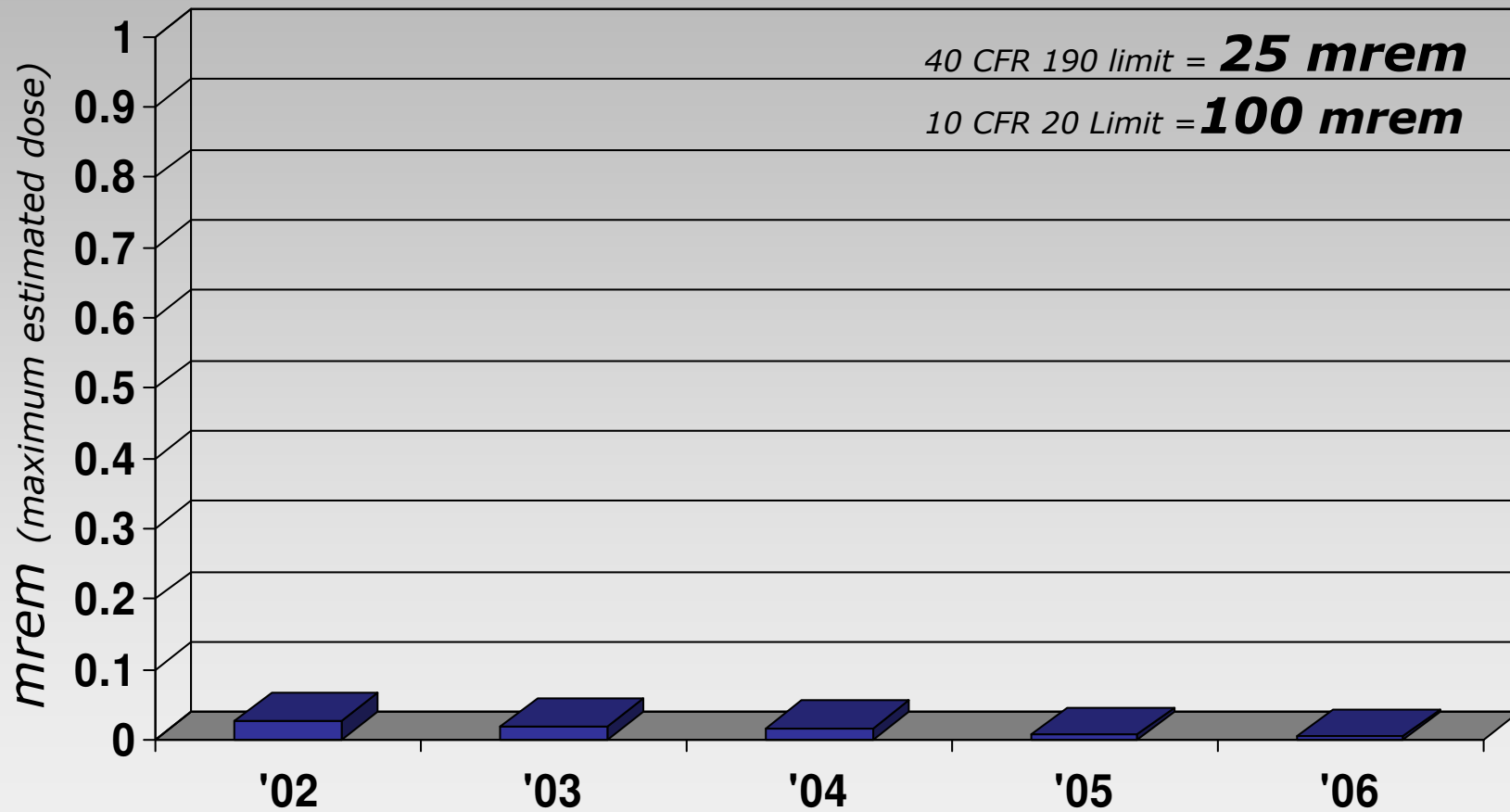
# OSHA Recordable Injury Rates



# Occupational Radiation Exposure

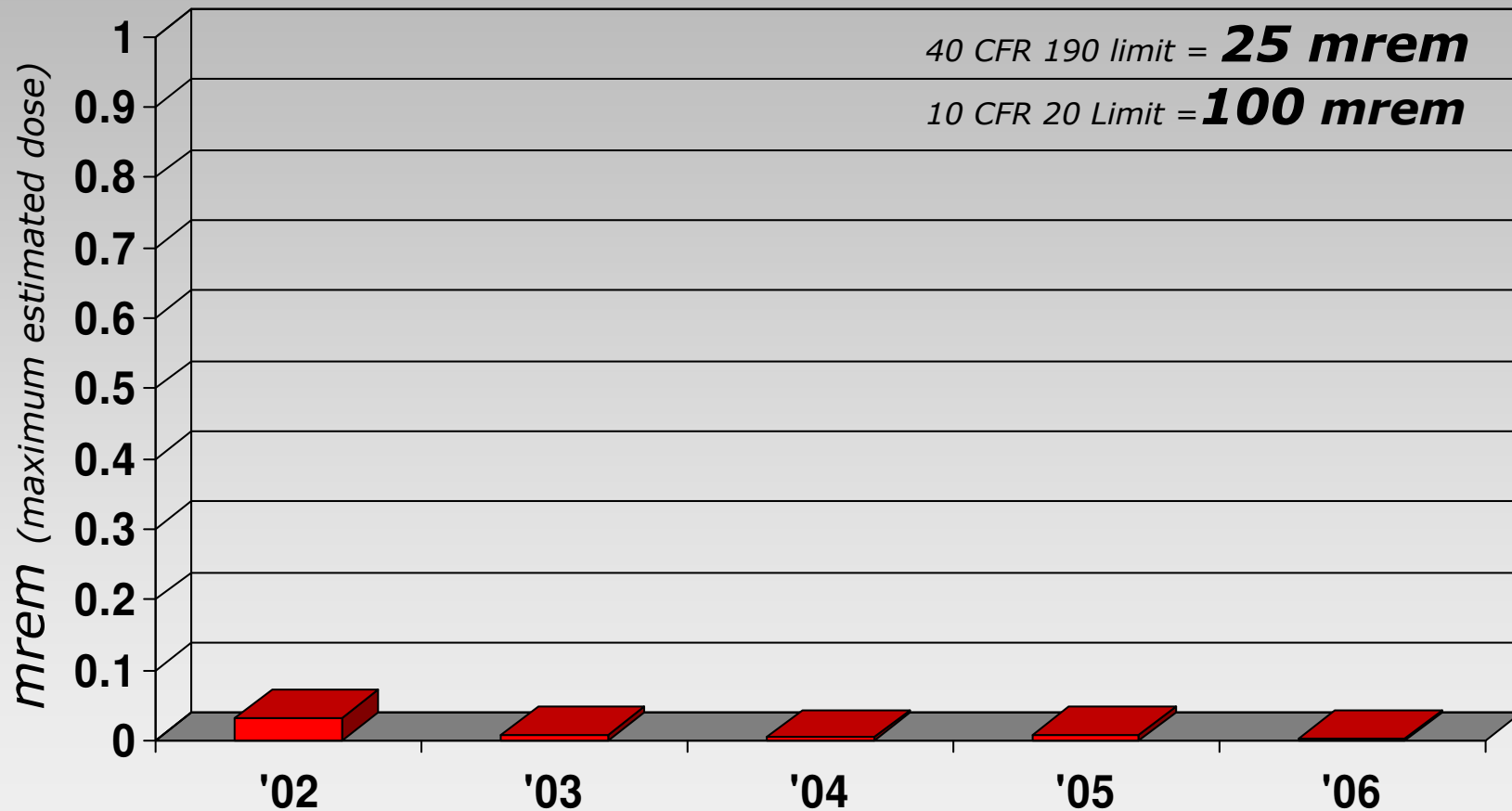


# Offsite Dose - Air





# Offsite Dose - Water



# Closing Statements

- We appreciate the opportunity to discuss our performance
- We appreciate the members of the public present today – **thank you** for taking the time and showing your interest in NFS, an important business to our community and our nation